How to Contact the CCTRC

Mailing address:
Office of Ombudsman for Mental Health and Developmental Disabilities
121 7th Place East
Metro Square Building, Suite 420
Saint Paul, MN 55101-2117

Toll free: 1-800-657-3506
Voice: 651-757-1800
MN Relay Service: 711
Fax: 651-797-1950

Email: ombudsman.mhdd@state.mn.us

Information about the Office of Ombudsman for Mental Health and Developmental Disabilities

In 1987, the Legislature created the Office of Ombudsman for Mental Health and Developmental Disabilities, an independent state agency:

“Promoting the highest attainable standards of treatment, competence, efficiency and justice for persons receiving services or treatment for mental illness, developmental disabilities, chemical dependency or emotional disturbance in children.”

This document is available in alternative formats to individuals with disabilities by using the above contact information.
About the Training and Resource Center

The Civil Commitment Training and Resource Center (CCTRC) is part of the Office of Ombudsman for Mental Health and Developmental Disabilities. The CCTRC was developed to assist persons who want training and information regarding the Minnesota Civil Commitment and Treatment Act and related law. Though the OMHDD provides information about the Civil Commitment process the agency does not provide legal services nor recommend specific providers of legal services.

Who Should Call the CCTRC?

The CCTRC can assist anyone who wants information regarding the Minnesota Civil Commitment and Treatment Act and related law. Staff can provide information and answer questions regarding the civil commitment process and related questions.

Referral

In some instances, the CCTRC may be unable to assist a caller. The CCTRC then provides referrals to other agencies, departments and resources that may better assist the caller.

Advocacy and Support

Some callers to the CCTRC may need additional assistance. If the caller meets the agency definition of a client, the CCTRC can refer the caller to Ombudsman staff, who can provide additional support services.

A client is a person served by an agency, facility or program, who is receiving services or treatment for mental illness, developmental disabilities, chemical dependency or emotional disturbance.

Individualized Training

The CCTRC can provide specialized training/presentations on topics in civil commitment, including pre-petition issues, post-petition issues, neuroleptic medications and effective advocacy. Training is free and can be customized to your particular audience. The CCTRC has trained clients and their family members, county social workers, medical professionals, law enforcement officers, lawyers, health care providers, court personnel and many others.

If your agency, organization or group is interested in individualized training, please contact the CCTRC.

Website Information

The CCTRC maintains a comprehensive website containing information on the Civil Commitment Act. There are fact sheets on the commitment process, emergency hold orders, effective representation by attorneys and neuroleptic medication administration.

The notice that the pre-petition screener is required to give to the proposed patient is also on the website. These may be printed off the website as needed.

Summaries of legislative changes to the Minnesota Civil Commitment and Treatment Act are also posted on the website.

All of the information is reviewed at least annually and updated as needed.

Please visit the site for more information: [http://mn.gov/omhdd/commitment/](http://mn.gov/omhdd/commitment/)