

A thick, dark vertical bar is positioned on the left side of the slide. A horizontal line extends from the right edge of this bar across the top of the slide, ending at a small rectangular block on the right.

Overview of Current Projects at DHS-DSD

Presented to MN Governor's
Developmental Disabilities Council
October 2005

Reform Initiatives

- Universal Assessment Standards and Protocol
- Quality System
- Technology Initiative
- Service Innovation Group

Updates on Current Program Management

- New budget allocation methodology for MR/RC waiver
- CDCS Amendment
- Common Service Menu for waiver services

Universal Assessment Standards

Three Products Requested:

- Set of standards and protocol for assessing needs of people
- A data collection tool which identifies pertinent information needed by state
- Recommendations for next steps to using information to guide resource allocation

Goals for Universal Assessment

- Streamline and standardize processes
- Improve information for 2 purposes:
 - Individual service planning
 - State level analysis
- Begin to “put together” how we might better allocate funds/resources

Status and Next Steps

- Initial framework design presented
- Develop an implementation plan
- Expand/improve protocol in 2 areas
 - Mental Health
 - Vocational
- Create ties to technology initiative

Quality System Initiative

Goal: To establish structures which assure timely and pertinent data to:

- **Discover** what is important to know
- **Remediate** what should be changed
- **Improve** on what is working well

Quality System: What do we want to know?

- Two types of measures:
 - Measures about how well the “system” is performing
 - Measures about how well services are performing for individuals

Quality System Initiative: System Measures

- Access
- Provider Capacity
- Equitability
- Administrative & System Integrity
- Effectiveness and Efficiency

Quality System: Recipient Measures

- Service planning
- Service delivery
- Safeguards
- Satisfaction
- Choice and Control

Quality System: How We Measure....examples of activities

■ Data Systems Collection

- *Real time technology*
- *Periodic standard reports from warehouse*
- *Ad hoc report and analysis*

■ Field Based Collection

- *Licensing/certification*
- *Community reviews, eg Rg X*
- *Consumer satisfaction survey*
- *County reviews*

■ Reactive-Incident Data and Remediation

- *Licensing actions*
- *VA and child protection*
- *Appeal information*
- *Ombudsman reports*

Technology Initiative

Use technology to support the following:

- Quality system initiative
- Case management system
- Federal reporting required
- Need for information at the state, county, case manager, and consumer level

Technology Initiative: Some Characteristics

- Population based: has the capacity to extract and interact with information housed in various “systems” about individuals served
- Provides multiple levels of information: state, county, case level
- Houses a case management system
- Fits into overall DHS technology strategy
- Provides options for other functions: service verification, provider information, etc.

Service Innovation Group

- Initiated by DHS and joined by ARC, ARRM, DD Council, U of M, and Counties
- Focus on residentially based service
- Purpose:
 - To develop new choices for people needing support home environments
 - Identify what policy or funding changes are needed
 - Generate commitment to adopt new alternatives in Minnesota

Services Innovation: Why is this important?

- Minnesota relies heavily on four person corporate foster care models
- People want other choices
- People want control of their own housing
- People want more privacy and independence
- Current funding policies offer strong incentives for provider owned group residential housing as opposed to consumer controlled or owned housing

Service Innovations Initiative: Timeline

- Steering committee is meeting to develop a series of meetings to learn about possible options and discuss application in Minnesota
- Asking for recommendations by Summer of 2006
- DSD interested in recommending changes as part of 2007 legislative package
- Decisions at DHS will be made by Fall of 2006 about inclusion of changes

Updates: MR/RC Budget Allocation Methodology

- Must be implemented by January 2007
- Report and recommendations completed
- Recommendations will be adopted by DHS for new allocation architecture
- DHS will require standard waiver contract system
- DHS will establish rate setting guidelines for counties in determining rates for services
- Issue of case management carve out not settled

Update: CDCS Amendment

- Amendment allowing exceptions under certain conditions was submitted in late September to federal government
- Federal government has 90 days in which to respond

Update: Common Service Menu

- DHS working to develop a Common Service Menu for all disability waivers
- DHS currently in drafting stages
- DHS will establish advisory group to provide feedback on drafts
- Changes to waivers will be done through amendments to each individual waiver
- Goal is to have design completed by July 2006