NOVEL CORONAVIRUS WEEKLY UPDATES

February 3rd 2020

EAST WEST MARKETING
1. Weekly Focus
2. Timeline
3. Numbers
4. Airline Suspensions
5. Voice from Chinese Authorities and Local Municipals
6. Emergency Responses Issued by Global Corporates in China
7. Response From Global Destinations
8. China Social Media Content Snapshot (1/23 - 2/3)
Here is what we know about Coronavirus so far:

- Coronavirus declared a global health emergency by WHO
- Wuhan and all major cities in China's Hubei province under lockdown including railway stations and suspension of public transportation
- China outbound travel restriction
  From January 27th Travel agencies and OTAs have temporarily suspended group travel and FIT products.
- Travel ban from other countries
  The United States, Singapore, Australia, New Zealand, and South Korea have banned all foreign nationals traveling from China from entering the country.
- American, Delta and United airlines suspend all US- China flights
January 23
Wuhan is placed on lockdown, with movement halted in or out of the city. A total of 60 million people are affected by travel restrictions in Wuhan and neighboring cities. WHO says virus is not yet a public health emergency of international concern

January 28
Death toll tops 100. The number of confirmed cases in mainland China overtakes the deadly 2003 SARS outbreak

January 30
WHO declares a public health emergency of international concern

January 31
Death toll tops 200

February 2
First Wuhan coronavirus death reported outside of mainland China
Numbers

Spread of the Wuhan Coronavirus in China

Confirmed cases
17,335 in China

Suspicious list
21,558

Recovered
484

Deaths
361
America

**Delta** announced it would temporarily suspend all flights from the U.S. to China starting Feb. 6 and running through April 30. “Between now and Feb. 5, Delta will continue to operate flights to ensure customers looking to exit China have options to do so,” the airline said in a statement. The last China-bound flight from the U.S. will leave Feb. 3. Delta is also issuing travel waivers for flights to, from and through Beijing and Shanghai from Jan. 24 until April 30.

**American Airlines** also announced on Friday that it would suspend all flights to and from the Chinese mainland beginning Friday and running through March 27. On Wednesday the airline had said it would suspend flights between Los Angeles and Shanghai and Beijing from Feb. 9 until Mar. 27, but noted that flights from Dallas-Fort Worth would continue, according to the Associated Press.

**United Airlines** announced it will stop all travel between its hub cities and Beijing, Chengdu and Shanghai between Feb. 6 until March 28. “Until that date, we will continue to operate select flights to help ensure our U.S. based employees, as well as customers, have options to return home,” the airline said in a statement. It will continue to operate one daily flight between San Francisco and Hong Kong, and has issued travel waivers for customers who intended to travel to Wuhan and other destinations in China.

**Air Canada** has suspended all direct flights to Beijing and Shanghai from Thursday until Feb. 29 following the Canadian government’s advisory to avoid non-essential travel to mainland China. “Affected customers will be notified and offered options, including travel on other carriers where available, or a full refund,” the airline said in a statement.
Airline Suspensions

European Airlines

**British Airways** has cancelled all flights to and from Beijing and Shanghai until Feb. 29 following local authorities’ advice against “all but essential travel to mainland China.” Flights to and from Hong Kong will remain unaffected, the airline said.

**KLM** opted to suspend flights to Beijing and Shanghai after this weekend until Feb. 9. The airline had previously announced it would also cancel flights to Chengdu, Hangzhou and Xiamen.

**Lufthansa Group** said it would cancel all its flights to mainland China until Feb. 9. Austrian Airlines has said it will suspend flights to and from China until Feb. 9. The airline said Wednesday that it would be flying to destinations in China “for one last time today.”

**Finnair** has also cancelled all flights to mainland China between Feb. 6 and Feb. 29, allowing time next week for customers to fly back if they want to. It has also canceled all its flights to Guangzhou and suspended flights to and from Nanjing and Beijing between Feb. 5 and March 29. “In order to allow Finnair customers who are currently traveling to return home to Europe and China, Finnair will operate flights between its Helsinki hub and its mainland China destinations until February 6,” the airline said, adding it would allow customers to change their travel date.
Cathay Pacific said Tuesday that it will be “progressively reducing the capacity” of its flights to and from mainland China “by 50% or more” from Jan. 30 until the end of March. Rebooking, refunding and rerouting charges will be waived for any tickets issued on or before Tuesday involving trips arriving to or departing from mainland China between Jan. 28 and Mar. 31.

Air India has cancelled flights to Shanghai from Jan. 31 to Feb. 14. and said that a maximum of seven flights between New Delhi and Hong Kong will only occur on three days within the same time period. The airline said that cancellation charges for travel to and from Shanghai and Hong Kong on Air India Flights is “waived off with immediate effect till further notice.”

Seoul Air has also halted all flights to China and Indonesia’s Lion Air has said it will do the same, according to the AP. Indonesia’s Lion Air said it canceled more than 50 flights to China into February.

Hong Kong airlines is cutting the number of flights to the Chinese mainland by about half, Air Seoul is suspending its flights to mainland Chinese destinations and Singapore-based, Jetstar Asia is cutting down on flights to and from China.
Acting with openness, transparency and a high sense of responsibility towards global health security, Chinese authorities shared information of the epidemic with the WHO, relevant nations and China's Hong Kong, Macao and Taiwan regions in a timely manner. While stepping up efforts to contain the outbreak the Chinese government is working closely with the international community to deal with the epidemic and safeguard regional and global health security.

China's Xiangyang city announced the shutdown of its railway stations and suspension of public transportation at the end of January.

With Xiangyang's lockdown, all major cities in Hubei province are now under lockdown, affecting more than 62 million people.

As of Feb 1, there are 441 confirmed cases of coronavirus in Xiangyang city, according to Hubei provincial health commission.

Chinese National Administration of Sports have suspended all sporting events until April.

Macau has cancelled all major events and activities to celebrate Chinese New Year.

Zhejiang Province has requested to minimise all public events and activities.

Shanghai Disneyland assured customers that tickets bought for the coming weeks can instead be used in the next 6 months.
Emergency Responses Issued by Global Corporates in China

• Do not travel to Wuhan.

• All employees who have been in Wuhan take all self-protection measures.

• With immediate effect, stop all events and activities until further notice.

• Employees who are identified as close contacts with suspicious and confirmed cases by the local authority are required to inform HR. The corresponding prevention and control measures will be implemented at the areas where he or she works.

• Employees who suffer from fever, respiratory symptoms must go to the hospital immediately. Do not go to workplace, avoid direct contacts with others, and inform line-managers and HR.

• Strengthen ventilation and disinfection of workplaces and public areas.
 Chinese travel booking platforms from Trip.com (Ctrip) to Alibaba Group’s Fliggy said they would offer free cancellations on bookings made for Wuhan amid mounting fears over a viral outbreak in the central Chinese city.

At least nine Chinese airlines have issued policies allowing travellers that had been quarantined or diagnosed with the virus to reschedule or cancel their flights for free.

Following the recent ban on group trips and package-bookings, the absence of Chinese travelers will be felt most dramatically across the Asia-Pacific region, which depends heavily on Chinese tourism, while parts of Europe and the Americas are also feeling the pressure.
Response From Global Destinations

Australia
The Australian Government has announced that as of 1 February 2020, all travellers arriving from any part of mainland China, regardless of nationality, will be subject to enhanced border control measures to ensure the health, safety and well-being of the Australian community.

Papuan New Guinea
The update states that anybody who has visited Wuhan province in China - thought to be the source of the coronavirus outbreak - will be refused entry until further notice, and anybody who has visited China within the last 14 days will be refused entry until cleared by a World Health Organisation (WHO) approved medical facility.

Commonwealth of Northern Mariana Islands (Saipan)
From January 31st to March 1st, banned all mainland Chinese visitors from entering the CNMI.

North Korea
North Korea has shut its borders to foreign tourists in a bid to keep out the mysterious, pneumonia-like coronavirus spreading in China next door.

Equatorial Guinea
Suspended visa-free tourist travel to China and temporarily from January 31.
Response From Global Destinations

**Russia**
Russia suspended visa-free tourist travel to China and temporarily blocked Chinese citizens from reaching Russia over the Mongolian border.

**The Philippines**
Travel restrictions on noncitizens who had traveled to China.

**Kazakhstan**
Before the July 1st stopped issuing visas to Chinese nationals and suspended the visa-free transit program.

**Czech Republic**
Stopped issuing visas to Chinese citizens.

**Kuwait**
Entry ban was imposed on all those who visited China during the outbreak including Kuwaiti citizens.

**Malaysia**
Entry ban on foreign visitors who have been in the Hubei Province.

**Marshall Islands**
Any traveler with travel originating from or transiting through the PRC must spend at least 14 days in a country not affected by 2019-nCoV.
Response From Global Destinations

The United States
The entry into the United States, as immigrants or nonimmigrants, of all aliens who were physically present within the People’s Republic of China, excluding the Special Administrative Regions of Hong Kong and Macau, during the 14-day period preceding their entry or attempted entry into the United States is hereby suspended and limited.

Mongolia
Entry ban on foreign visitors who have been in the Hubei Province and ban on all travel from China from 1st February to 2nd March.

Japan
Foreign visitors who had recently visited Hubei Province or Chinese citizens from Hubei Province are not allowed to enter from 1st February.

Samoa
Any traveler with travel originating from or transiting through the PRC must spend at least 14 days in a country not affected by 2019-nCoV.

Sri Lanka
Chinese citizens are unable to obtain visas on arrival.

Singapore
From February 2nd, recent visitors to China and all Chinese citizens are not allowed to enter.
New Zealand
Recent visitors to China are not allowed to transit or enter

Armenia
Temporary visa-free travel regime suspension for Chinese citizens from 1st February until 31st March

Italy
Declared a state of emergency

Indonesia
Temporarily stopped issuing visas and banned Chinese citizens and other nationals from entering and transiting in Indonesia who have been in China in preceding 14 days

Vietnam
From January 31st, stopped issuing visas to Chinese citizens

Chad
Any traveler with travel originating from or transiting through the PRC must spend at least 14 days in a country not affected by 2019-nCoV
Albania, Afghanistan, United Arab Emirates, Egypt, Ethiopia, Pakistan, Bahrain, Brazil, Bulgaria, Iceland, Germany, Dominica, France, Fiji, Georgia, Korea, Djibouti, Kyrgyzstan, Canada, Ghana, Gabon, Zimbabwe, Union of Comoros, Madagascar, Mauritania, Myanmar, Mexico, South Africa, Serbia, Tajikistan, Thailand, Trinidad and Tobago, Brunei, Ukraine, Greece, Iraq, India, United Kingdom, Chile

Passengers are screened at the pre-immigration areas of the airports and the one who have symptoms of the viral infection are asked to provide a self-declaration.
# China Social Media Content Snapshot (1/23 - 2/3)

## The U.S. Destinations

### WeChat Section

<table>
<thead>
<tr>
<th>WeChat</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Brand USA</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Brand USA Travel Trade</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. California</td>
<td>Chinese New Year Celebration</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Los Angeles</td>
<td>Chinese New Year Celebration</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. San Francisco Travel</td>
<td></td>
<td>Regular Tourism Info.</td>
<td></td>
</tr>
<tr>
<td>9. Florida</td>
<td>Chinese New Year Celebration</td>
<td>Chinese New Year Celebration</td>
<td></td>
</tr>
<tr>
<td>10. Las Vegas</td>
<td>Chinese New Year Celebration</td>
<td></td>
<td></td>
</tr>
</tbody>
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China Social Media Content Snapshot (1/23 - 2/3)

The U.S. Destinations

Weibo Section

<table>
<thead>
<tr>
<th>Weibo</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. Destinations</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Florida</td>
<td>Regular Tourism Info.</td>
<td>Chinese New Year Celebration</td>
<td></td>
</tr>
<tr>
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<td>Chinese New Year Celebration</td>
<td></td>
<td></td>
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# China Social Media Content Snapshot (1/23 - 2/3)

## The National Tourism Destinations

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<table>
<thead>
<tr>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Countries</strong></td>
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</tr>
<tr>
<td>1. Britain</td>
<td>Chinese New Year Celebration</td>
<td>Chinese New Year Celebration</td>
</tr>
<tr>
<td>2. France</td>
<td>Chinese New Year Celebration</td>
<td>Chinese New Year Celebration</td>
</tr>
<tr>
<td>3. Italy</td>
<td>Chinese New Year Celebration</td>
<td>Chinese New Year Celebration</td>
</tr>
<tr>
<td>4. Germany</td>
<td>Chinese New Year Celebration</td>
<td>Chinese New Year Celebration</td>
</tr>
<tr>
<td>5. Canada</td>
<td>Chinese New Year Celebration</td>
<td>Chinese New Year Celebration</td>
</tr>
<tr>
<td>6. Japan</td>
<td>Chinese New Year Celebration</td>
<td>Regular Tourism Info.</td>
</tr>
<tr>
<td>7. Australia</td>
<td>Chinese New Year Celebration</td>
<td>Emergency Coronavirus Info.</td>
</tr>
<tr>
<td>8. Taiwan/Shanghai</td>
<td>Chinese New Year Celebration</td>
<td>Emergency Coronavirus Info.</td>
</tr>
<tr>
<td>9. Ireland</td>
<td>Chinese New Year Celebration</td>
<td>Emergency Coronavirus Info.</td>
</tr>
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</tr>
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<tr>
<td>Countries</td>
<td>2020/1/23</td>
<td>2020/1/26</td>
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<td>2. France</td>
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<td>Chinese New Year Celebration</td>
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</tr>
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China Social Media Content Snapshot (1/23 - 2/3)

Note

Most destinations use social media as the first channel to share emergency coronavirus information. Also, several destinations like LA sent a letter from tourism board president & CEO to all China tourism partners through emails.

As above forms show, a number of social media accounts stop their regular posts since 26th Jan when the coronavirus spread out. There are few social posts in Week 2 compared to Week 1. While destinations like Canada and Australia, their social accounts have been dormant since political affair or wildfires happened.
STAY STRONG!

We love the journey, and we are with you each step of the way.