## CONTINUING EDUCATION PORTAL

## **USER GUIDE**

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## INTRODUCTION

#### **INTRODUCTION**

#### **WELCOME TO THE CONTINUING EDUCATION PORTAL**

This guide will help you understand how to use the portal effectively for sponsor applications, course/conference applications, affidavit of attendance submissions, and agency reimbursement claims. Follow the steps outlined to ensure a smooth experience.

The **CONTINUING EDUCATION PORTAL (CEP)** is designed to streamline the multiple processes related to peace officer continuing education and provide Sponsors visibility and management of applications and approved courses and conferences.

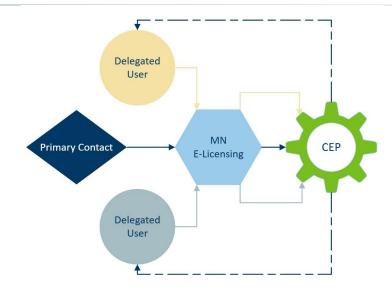
#### Sponsors can use the CEP to:

- Draft and submit course and conference applications using a standardized format.
- View the status of submitted course and conference applications.
- Communicate with POST on submitted applications.
- View an index of courses and conferences approved for their account.
- Submit affidavits of attendance.
- > Submit annual agency training reimbursement.



#### INTRODUCTION -> ACCESS OVERVIEW

- ❖ The Continuing Education Portal is accessed through the MN E-LICENSING SYSTEM.
  - Access to each Sponsor Account is restricted to one Primary Contact and any number of Delegates.
  - ➤ The Primary Contact assigns and manages Delegates through his/her CEP dashboard.
  - This process is illustrated in the diagram to the right.



- Multiple Sponsor Accounts can be managed through a single E-Licensing Account, but only if each Sponsor Account uses the same email used to login into E-Licensing.
  - > This process is illustrated in the diagram to the right.



The Sponsor Account email must always match the E-Licensing Account email.

- Separate E-Licensing accounts are required to manage Sponsor Accounts with different email credentials.
  - > This process is illustrated in the diagram to the right.



### **KEY TERMS**

Affidavit of Attendance	A report containing the names and license numbers of peace officers that complete a course/conference.
Applicant	The individual submitting a course or conference to POST for evaluation.
Classroom Discrimination Policy	Written procedures for the investigation and resolution of allegations of classroom discrimination.
Conference	Continuing education instructional event approved by POST and valid for 1 year from the date of approval.
Course	Continuing education instruction approved by POST and valid for 3 years from the date of approval.
Course Roster	A list of licensed peace officers that attend and successfully complete a course/conference.
Course Sponsor	A school, law enforcement agency, individual, or organization approved by the POST Board to provide courses/conferences for continuing education credit.
CSV File	A comma-separated values file format using plain text. This is the only format accepted by the CEP for bulk-uploading of affidavits of attendance.
Delegated User	An individual assigned by the Primary Contact to access and perform actions in the CEP.
General Continuing Education	Learning topics that are law enforcement related but without any established learning objectives.
Mandatory Learning	Learning topics required by state law with established objectives and regulated by POST.
Primary Contact	An individual designated as the licensee of a Sponsor account.

# MN E-LICENSING LOGIN & NEW USER REGISTRATION

#### ACCESSING MN E-LICENSING AND LOGGING IN

#### I. Access MN E-LICENSING

- 1) Click on the **Your POST Account Icon** on the POST Board homepage.
- 2) Under Online Services, click on either of the MN-POST-Sign-in links.
- 3) You will be directed to the MN E-Licensing Site.

#### II. LOGGING IN

- \* ADD THE MN E-LICENSING SITE TO YOUR BROWSER BOOKMARKS.
- 1) From the MN E-Licensing Site:
  - **EXISTING USERS** 
    - 1. Enter your email address and password.
    - 2. Click Login.
    - 3. Go to E-LICENSING DASHBOARD in this guide.
  - ❖ New Users
    - 1. Continue to **SECTION III** on the next page.



If you are having trouble creating an account, logging in to an account, or you can't remember your password, please call us at 651-643-3060, we'd be glad to assist

To log into your existing account, click on MN-POST-Sign-In and select "Login."

To create an account, click on MN-POST-Sign-In and select "Register Here" at the bottom right hand corner of the page.



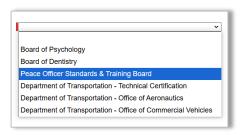
#### MN E-LICENSING NEW USER REGISTRATION

#### III. NEW USER REGISTRATION

- 1) Click on Register Here.
- 2) Complete the "Create your account" form.
- 3) Click on Create Account.
- 4) Select Peace Officer Standards & Training Board from the drop-down list.
- 5) Click Next.
- 6) Return to the E-Licensing login page and login using your new credentials.
- 7) From the dropdown box, select **Continuing Education Sponsor (Non-LEA)**.
  - Do not select any other option unless instructed by POST.
- 8) Click Next.
- 9) Review the information pertaining to Primary Contacts, Delegates, and New Sponsors.
- 10) Click **Next** to finalize registration.
- 11) You will be directed back to the E-Licensing Dashboard to login.









#### MN E-LICENSING DASHBOARD

#### I. PRIMARY CONTACTS

- 1) If you have claimed your Sponsor License, the license will populate on your dashboard.
  - ➤ Go to PORTAL ACCESS & DASHBOARD OVERVIEW.
- 2) If you have **not** claimed your Sponsor License, no license will appear on your dashboard.
  - ► Go to Claim a Sponsor License.

#### **II. DELEGATES**

- 1) If a Primary Contact has assigned you as a Delegate to a Sponsor License, the license will populate on your dashboard.
  - ➢ Go to PORTAL ACCESS & DASHBOARD OVERVIEW.
- 2) If a Primary Contact has **not** assigned you as a Delegate, no license will appear on your dashboard.
  - > The Primary Contact will need to assign you as a Delegate.





## CLAIM A SPONSOR LICENSE

#### **CLAIM A SPONSOR LICENSE**



- This one-time process applies only to Sponsors approved by POST <u>prior</u> to the launch of the CE Portal.
- Only the Primary Contact can perform this action.
- This process does not apply to Sponsors who apply for Course Sponsorship and are approved by POST via the CE Portal.

#### I. CLAIM A SPONSOR LICENSE

- \* ONLY THE PRIMARY CONTACT CAN PERFORM THIS ACTION.
- Login to your E-License Account.
- 2) From the MN E-Licensing Dashboard:
  - Click on Claim Your Continuing Education Sponsor License located in the box at the bottom of the page.
- 3) If you know your Sponsor Number, click the Next button to proceed.
  - If you do not know your Sponsor Number:
    - > It is the first 5 numbers of a course approval number.
    - Contact POST by email or phone.
      - Email: postboard.continuing.education-rosters@state.mn.us
      - Phone: 651-643-3060
- 4) Enter your Sponsor Number and click Next.
- 5) Verify that the Sponsor Name matches the Sponsor Number.
  - If the information is **correct**, select **Yes** from the dropdown box and click **Next**.
  - If the information is incorrect, do not proceed and contact POST.
- 6) Enter the Sponsor Access Code emailed to the Primary Contact.
  - Do not close this page without entering the access code.
- 7) Click Next.
- 8) Click **Finish** to navigate back to your E-Licensing dashboard.
  - The Sponsor License with be displayed on the dashboard.

#### **Board of Peace Officer Standards and Training**

- Claim Your Peace Officer License
- PPOE/Reciprocity/Military Reciprocity Exam Applications
- Reinstatement Exam Application
- Become a Continuing Education Sponsor
- Claim Your Continuing Education Sponsor License









## BECOME A NEW CONTINUING EDUCATION SPONSOR

#### BECOME A NEW CONTINUING EDUCATION SPONSOR

#### I. BECOME A CONTINUING EDUCATION SPONSOR

- 1) From the MN E-Licensing Dashboard:
  - ➤ Click on **Become a Continuing Education Sponsor** located in the box at the bottom of the page.
- 2) Review the Course Sponsor requirements.
- 3) Click Start Application.
- 4) Complete the Sponsor Information and Applicant Information fields.
- 5) Click Next.
- 6) Upload your Classroom Discrimination Policy in PDF format.
- 7) Provide a signature by typing your name and click **Submit**.
  - Comments are not required.
- 8) Once submitted, a Confirmation Number will be generated.
  - This is not your Sponsor License Number.
  - ❖ A Sponsor License Number is issued when the application is approved.
- 9) Click on <u>View Application</u> to review your information *or* click on <u>Back to License Dashboard</u> at the top of the page.
- 10) The submitted application will appear as "In Progress" on your E-Licensing dashboard.
  - $\ \, \ \, \ \, \ \,$  You will receive email updates when POST has acted on your application.
- 11) Once approved, you will receive email notification with your **Sponsor License Number**; and the Sponsor License Number will be displayed as "Active" on your E-Licensing Dashboard.

## Board of Peace Officer Standards and Training • Claim Your Peace Officer License • PPOE/Reciprocity/Military/Reciprocity/Exam Applications • Reinstatement Exam Application • Become a Continuing Education Sponsor • Claim Your Continuing Education Sponsor License





Back to License Dashboard





## **CONTINUING EDUCATION PORTAL**

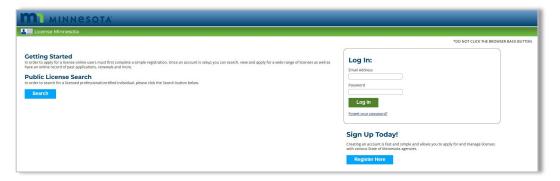
## PORTAL ACCESS & DASHBOARD OVERVIEW

### CONTINUING EDUCATION PORTAL

#### CONTINUING EDUCATION PORTAL → PORTAL ACCESS

#### I. PORTAL ACCESS

- 1) Login to MN E-Licensing.
- 2) Locate your Sponsor License on the Dashboard.
- 3) Click the **Go** button.





#### CONTINUING EDUCATION PORTAL → DASHBOARD OVERVIEW

#### II. DASHBOARD OVERVIEW

All actions that Primary Contacts and Delegates can perform are listed on the tabs across the page.

#### **COURSE INDEX**

Displays all approved courses for the Sponsor Account and provides key information for each course.

#### **COURSE APPLICATIONS**

Provides three functions:

- Displays important information, rules, and instructions on course/conference submission.
- 2) Starting point for new course/conference applications.
- Displays an index of course/conference applications that are drafted, have been submitted to POST, or have been returned by POST.

### AFFIDAVITS OF ATTENDANCE

Provides Sponsors the ability to self-submit Affidavits of Attendance.

This can be performed manually or via bulk upload.

#### **SPONSOR INFO**

Contains actions and information pertaining to the Sponsor Account, to include:

- Updating Sponsor Information and Managing Delegates.
- 2. Primary Contact information.
- 3. Sponsor classification information.
- Only the Primary Contact can update Sponsor information and manage delegates.

#### **SPONSOR REQUIREMENTS**

Provides information on Course Sponsor requirements governed by Minnesota Rule 6700.0900 and the POST Board, to include:

- Classroom
   Discrimination
- Course Submission and Approval
- 3. Course Credits
- 4. Course Delivery and Instructors
- 5. Credit Reporting and Documentation.

## DASHBOARD MANAGEMENT

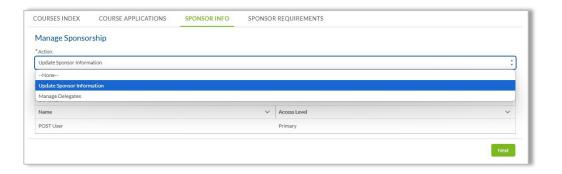
## **UPDATE SPONSOR INFORMATION**

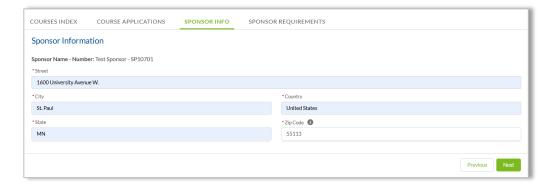
DASHBOARD MANAGEMENT

#### DASHBOARD MANAGEMENT -> UPDATE SPONSOR INFORMATION

#### I. UPDATE SPONSOR INFORMATION

- \* ONLY THE PRIMARY CONTACT CAN PERFORM THIS ACTION.
- \* CURRENTLY, ONLY THE ADDRESS OF THE SPONSOR CAN BE EDITED.
- 1) From the Manage Sponsorship Screen:
  - > Open the **Actions** dropdown box.
- 2) Select Update Sponsor Information.
- 3) Click Next.
- 4) Make any edits to the address.
- 5) Click Next to save.





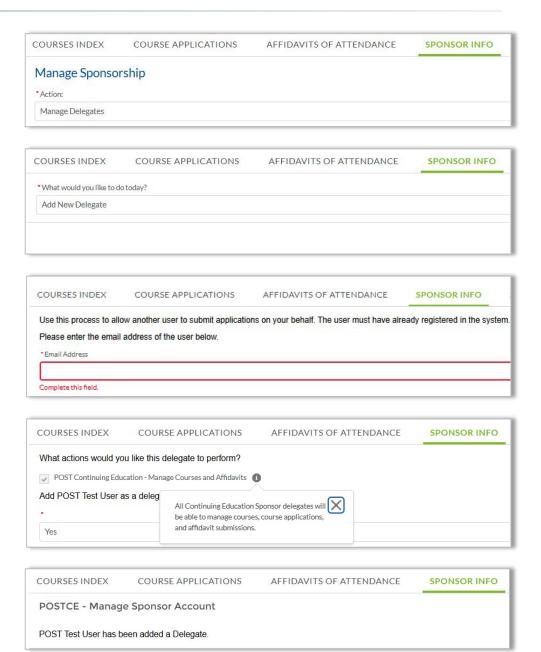
## **ADD NEW DELEGATE**

## DASHBOARD MANAGEMENT

#### DASHBOARD MANAGEMENT -> ADD NEW DELEGATE

#### I. ADD NEW DELEGATE

- \* ONLY THE PRIMARY CONTACT CAN PERFORM THIS ACTION.
- 1) From the Manage Sponsorship Screen:
  - > Open the **Actions** dropdown box.
- 2) Select Manage Delegates and click Next.
- Open the What would you like to do today? dropdown box.
- 4) Select Add New Delegate and click Next.
- 5) Enter the email address of the Delegate to be added.
  - The user must be registered in the E-Licensing system.
- 6) Click Next.
- Open the Add [x] as a delegate with the above permissions dropdown box.
- 8) Select Yes.
  - By default, all Delegates will be able to manage courses, course applications, and affidavit submissions.
- Olick <u>Next</u>.
- 10) Confirmation that the user has been added as a Delegate will be displayed.
- 11) Click Finish.
- 12) The Sponsor License information will populate on the Delegate's E-Licensing Dashboard.



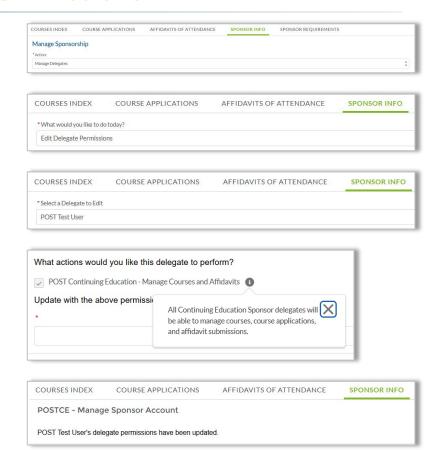
## **EDIT DELEGATE PERMISSIONS**

### DASHBOARD MANAGEMENT

#### DASHBOARD MANAGEMENT → EDIT DELEGATE PERMISSIONS

#### I. EDIT DELEGATE PERMISSIONS

- \* ONLY THE PRIMARY CONTACT CAN PERFORM THIS ACTION.
- \* MANAGING COURSES AND AFFIDAVITS IS SELECTED BY DEFAULT AND CANNOT BE EDITED.
- 1) From the Manage Sponsorship Screen:
  - Open the Actions dropdown box.
- 2) Select Manage Delegates and click Next.
- 3) Open the What would you like to do today? dropdown box.
- 4) Select Edit Delegate Permissions and click Next.
- 5) Select a delegate to edit from the dropdown box and click Next.
- 6) Under **What actions would you like this delegate to perform?**, check the box for each permission you want the delegate to perform.
- 7) Open the **Update with the above permissions?** dropdown box.
- 8) Select Yes.
- 9) Click Next.
- 10) Notification that the delegate's permissions have been updated will be displayed.
- 11) Click Finish.



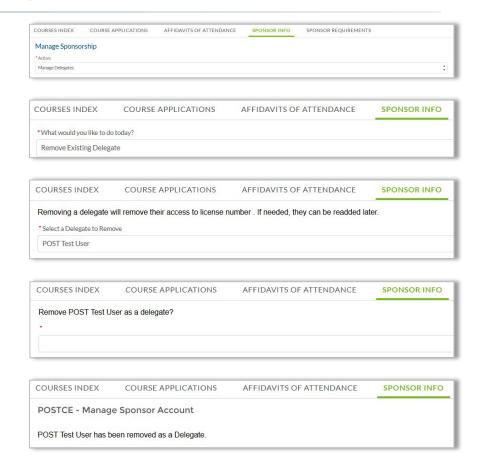
## **REMOVE DELEGATE**

## DASHBOARD MANAGEMENT

#### DASHBOARD MANAGEMENT → REMOVE DELEGATE

#### I. REMOVE DELEGATE

- \* ONLY THE PRIMARY CONTACT CAN PERFORM THIS ACTION.
- 1) From the Manage Sponsorship Screen:
  - > Open the **Actions** dropdown box.
- 2) Select Manage Delegates and click Next.
- 3) Open the What would you like to do today? dropdown box.
- Select Remove Existing Delegate and click <u>Next</u>.
- 5) From the dropdown box, select a delegate to remove.
  - \* Removing a delegate removes their access to the sponsor account.
  - If needed, the individual can be re-added later.
- 6) Click Next.
- 7) Open the **Remove [x] as a Delegate?** dropdown box.
- 8) Select **Yes** to remove the delegate.
  - Selecting No does not advance the process.
  - To back out of the process, click the **Previous** button until you have returned to the **Manage Sponsorship Screen**.
- 9) Confirmation that the user has been removed will be displayed.
- 10) Click Finish.



## COURSE/CONFERENCE APPLICATION OVERVIEW

#### COURSE/CONFERENCE APPLICATION OVERVIEW → DESIGN & IMPORTANT POINTS

#### I. DESIGN

The CEP is designed to guide the user through the 5 main stages of the course/conference application process.



#### **II. IMPORTANT POINTS**

- 1) POST is unable to provide credit(s) for partial attendance of courses and conferences.
  - > To receive the POST continuing education credits approved for a course/conference, participants must attend all approved hours.
  - > This applies to courses/conferences covering General CE topics, Mandatory Learning Objectives, or a combination thereof.
  - If a participant is unable to attend all hours of a course/conference, POST encourages the participant and/or the participant's agency to contact the Sponsor to coordinate a resolution for the hours not attended by the participant.
  - For <u>multiday</u> courses/conferences, there remains the option to submit each day of the course/conference separately. If utilizing this option, please title each of your course/conference submissions accordingly (i.e., [Submission Title] Day 1).
- 2) Courses submitted for approval must be:
  - 1. law enforcement related,
  - 2. based on the knowledge, skills, and abilities needed to be a peace officer, and
  - 3. meet a law enforcement educational need.
- 3) Courses/Conferences must be submitted at least ten (10) days before the commencement of the course/conference.
  - Days are defined as business days and exclude weekends and holidays.
- 4) There is no re-approval process for courses and conferences that are expired or expiring.
  - > All previously approved courses and conferences must be submitted to POST as new applications.
  - Please note that providing information that a course/conference has be previously approved in the comments section will have no bearing on POST's evaluation of your submission. Each course/conference is evaluated on its current information and merits.

#### Course/Conference Application Overview Types of Applications

#### I. GENERAL CONTINUING EDUCATION

This type of application must, at minimum, meet the three basic requirements for continuing education credit. It must be:

- 1. law enforcement related,
- 2. based on the knowledge, skills, and abilities needed to be a peace officer, and
- 3. meet a law enforcement educational need.

The following are some examples of General Continuing Education categories:

Patrol Operations

Criminal Law

Human Trafficking

• EMS Training

Canine

Leadership

Threat Assessment

• Domestic Violence

#### II. MANDATORY LEARNING OBJECTIVE

This type of application covers one or more of the following statutorily required training categories that active and licensed Minnesota peace officers are required to complete:

- Autism
- Crisis Intervention & Mental Illness Crises
- Recognizing and Valuing Community Diversity and Cultural Differences to Include Implicit Bias
- Conflict Management & Mediation
- Officer Wellness
- Emergency Vehicle Operations Course (EVOC)
- Crimes Motivated by Bias
- In-Service Use of Force & Firearms
- \* School Resource Officer (Applicable only to peace officers assigned to work as a School Resource Officer.)

#### III. GENERAL CONTINUING EDUCATION & MANDATORY LEARNING OBJECTIVE COMBINATION

This type of application contains content that covers both General Continuing Education and Mandatory Learning Objective categories. It is included as an application type since specific steps to properly add these two different categories and their content is covered in the guide.

#### COURSE CONFERENCE APPLICATION OVERVIEW -> PROHIBITED CONTENT

#### I. PROHIBITED CONTENT

- The POST Board will not approve a continuing education course containing any of the following content:
- 1) Warrior-Style Training (MSS: 626.8434)
  - Defined as "training for peace officers that dehumanizes people or encourages aggressive conduct by peace officers during encounters with others in a manner that deemphasizes the value of human life or constitutional rights, the result of which increases a peace officer's likelihood or willingness to use deadly force."
- 2) CERTAIN RESTRAINTS LIMITATIONS (MSS: 609.06.3)
  - A peace officer may not use any of the following restraints unless section <u>609.066</u> authorizes the use of deadly force to protect the peace officer or another from death or great bodily harm:
    - 1. a choke hold;
    - 2. tying all of a person's limbs together behind the person's back to render the person immobile; or
    - 3. securing a person in any way that results in transporting the person face down in a vehicle.
  - POST will only approve courses/conferences with this content if the submitted lesson plan clearly articulates that these restraints are to be used only if deadly force is authorized under state statute.
- 3) EXCITED DELIRIUM (MSS: 626.8437)
  - > Training on the detection or use of the term excited delirium.

#### COURSE/CONFERENCE APPLICATION OVERVIEW -> TERMINOLOGY & DRAFTING PROCESS

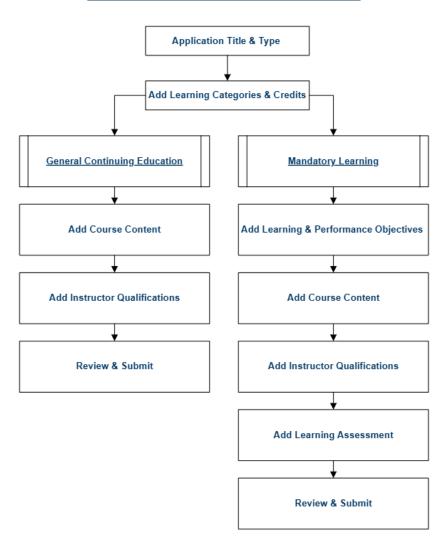
#### I. TERMINOLOGY

- The word "Course" refers to both Courses and Conferences.
- ❖ The words "Application" and "Submission" are used synonymously.
- The terms "Approval Process", "Application Process", and "Submission Process" are used synonymously.
- General Continuing Education is either abbreviated as GCE or referred to as General CE, where necessary.
- Mandatory Learning Objective is either abbreviated as MLO or referred to as Mandatory Learning, where necessary.

#### **II. DRAFTING PROCESS**

- The application drafting process consists of:
  - > Five primary steps for General Continuing Education applications.
  - > Seven primary steps for Mandatory Learning applications.
    - These are outlined in the diagram to the right.
- Adding comments or relevant information can be added when reviewing and submitting the application to POST.
- Applications can only be submitted via the Approval Process and only when the application is in a "Draft" status.
- Unsubmitted applications will be canceled if they are not submitted within 30 calendar days.

#### **APPLICATION DRAFTING PROCESS**



# GENERAL CONTINUING EDUCATION APPLICATION

## START/CHANGE A NEW APPLICATION

### GENERAL CONTINUING EDUCATION APPLICATION

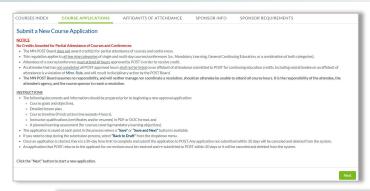
#### GCE APPLICATION -> START/CHANGE A NEW APPLICATION

#### I. START A NEW APPLICATION

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the CE Portal Dashboard:
  - Click on Course Applications.
- 2) Thoroughly review all notices, instructions, and requirements.
- 3) Click **Next** to start a new application.
  - Sponsor and Applicant Information will populate automatically.
  - Update the phone number if necessary.
- 4) Enter the Title of your course or conference.
- 5) For **Type**, open the dropdown box and choose either **Course** or **Conference**.
- 6) Click Next to continue.
  - The application will be saved as a Draft and can be found under the Course Applications tab.

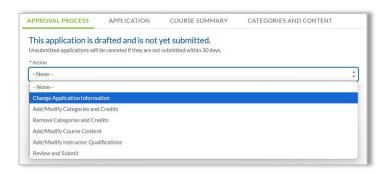
#### II. CHANGE APPLICATION INFORMATION

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Change Application Information and click Next.
- 3) Make changes to the title, type, or phone number.
- 4) Click Save.









## **DRAFT SCREEN**

## GENERAL CONTINUING EDUCATION APPLICATION

## GENERAL CE APPLICATION → DRAFT SCREEN

### I. APPROVAL PROCESS

Access to the Draft Screen for the application process.

#### II. APPLICATION

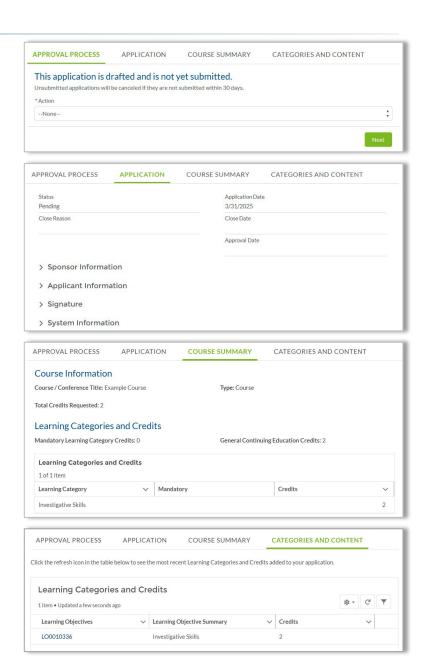
- Displays information for the drafted application, to include:
  - Status
  - Sponsor Information
  - · Applicant Information
  - Signature
  - · System Information.

### III. COURSE SUMMARY

- Provides a summary of the application as it is drafted, to include:
  - Course Information
  - Learning Categories and Credits
  - Course Content
  - Instructors
  - Learning Assessment
  - · Notes and Attachments.

## **IV. CATEGORIES & CONTENT**

- $\ \, \ \, \ \,$  Provides an outline of the selected Categories on the application.
- Provides access to view the course content by:
  - Clicking on the <u>Learning Objective Number</u>.
  - ➤ Clicking on the **Course Content Number**.



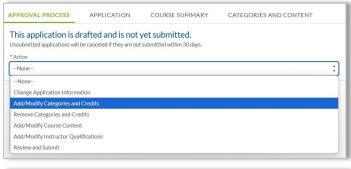
# **ADD CATEGORIES & CREDITS**

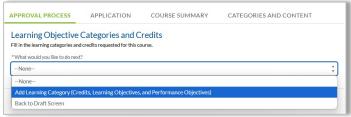
GENERAL CONTINUING EDUCATION APPLICATION

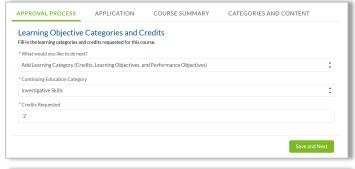
## GCE APPLICATION → ADD CATEGORY & CREDITS

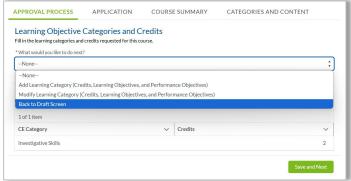
### I. ADD CATEGORY & CREDITS

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- \* ONLY ONE CATEGORY CAN BE ADDED AT A TIME.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objective Categories and Credits Screen:
  - Open the What would you like to do next? dropdown box.
- 4) Select Add Learning Category.
- 5) Open the dropdown box under Continuing Education Category.
- 6) Select the **General CE Category** covered by the content of your submission.
  - If no categories apply, select "Other" and specify the topic of your course.
- 7) Enter the number of Credits Requested.
  - 50 minutes of instruction = 1 CE credit.
  - Only whole numbers are accepted (1,2,3,4,5...etc.).
  - CE credits do not apply to registrations, meal breaks, meetings, awards ceremonies, independent study, etc.
- Click <u>Save and Next</u>.
  - Repeat Steps 4 9 to Add Additional General CE Categories.
  - Once all additional categories have been added, Go to Step 9.
- 9) Open the What would you like to do next? dropdown box.
- 10) Select Back to Draft Screen.
- 11) Click Save and Next.









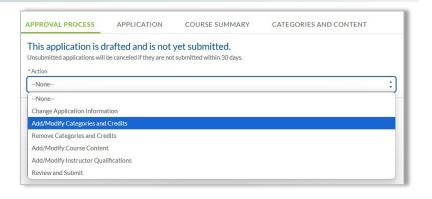
# **MODIFY CATEGORIES & CREDITS**

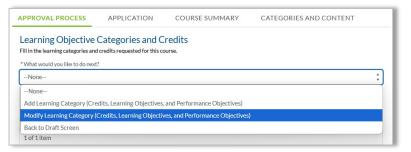
GENERAL CONTINUING EDUCATION APPLICATION

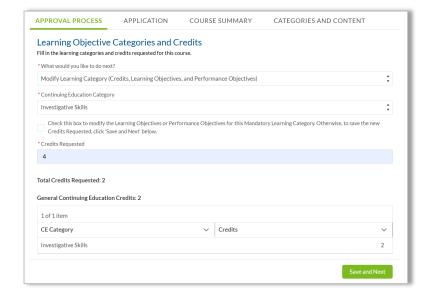
## GCE APPLICATION → MODIFY CATEGORIES & CREDITS

### I. MODIFY CATEGORIES & CREDITS

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- \* ONLY CREDITS CAN BE MODIFIED FOR GENERAL CE APPLICATIONS.
- 1) From the Draft Screen, open the dropdown box under Action.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objective Categories and Credits Screen, open the What would you like to do next? dropdown box.
- 4) Select Modify Learning Category.
- 5) Open the dropdown box under **Continuing Education Category** and select the category needing credit modification.
- 6) In the **Credits Requested** field, enter the new number of credits.
- 7) Click Save and Next.
- 8) Open the What would you like to do next? dropdown box.
- 9) Select Back to Draft Screen and click Save and Next.







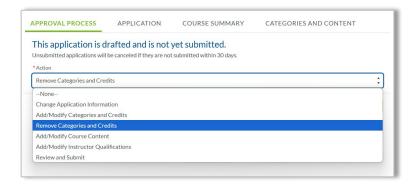
# **REMOVE CATEGORIES**

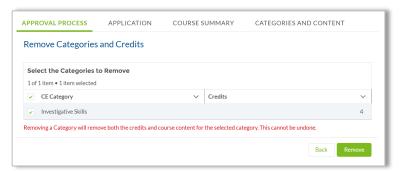
## GENERAL CONTINUING EDUCATION APPLICATION

## GCE APPLICATION → REMOVE CATEGORIES

### I. REMOVE CATEGORIES

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- \* REMOVING A LEARNING CATEGORY ALSO REMOVES CREDITS AND COURSE CONTENT.
- \* THIS ACTION CANNOT BE UNDONE.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Remove Categories and Credits and click Next.
- 3) Remove Learning Categories by selecting the corresponding checkboxes.
  - Remove all Learning Categories by selecting the checkbox next to CE Category or select them individually.
- 4) Under **Select the Categories to Remove**, check the box next to the category to be removed.
  - If you do not want to remove the Category, click **Back**
- 5) Click **Remove** to remove the Category.





# **ADD COURSE CONTENT**

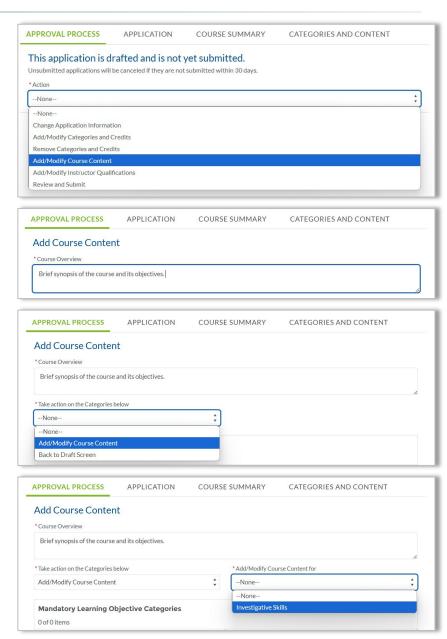
## GENERAL CONTINUING EDUCATION APPLICATION

## GCE APPLICATION → ADD COURSE CONTENT

### I. ADD COURSE CONTENT

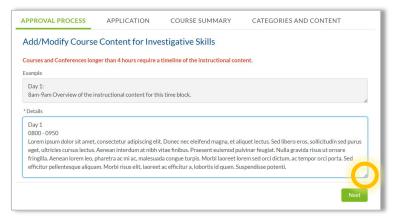
- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Course Content to open the Add Course Content Screen.
- 3) In the Course Overview text box:
  - A. Write a brief **synopsis** of the course and its objectives.
  - B. Provide a **timeline** of the course, outlining the major blocks of instruction (for courses greater than 4 hours in duration).
- 4) Open the **Take action on the Categories below** dropdown box.
- 5) Select Add/Modify Course Content.
  - The Add/Modify Course Content for dropdown box will populate next to the Take action on the Categories below dropdown box.
- 6) Open the Add/Modify Course Content for dropdown box.
- 7) Select a Category to add course content.
  - Content can be added to only one category at a time.
- 8) Click Next.

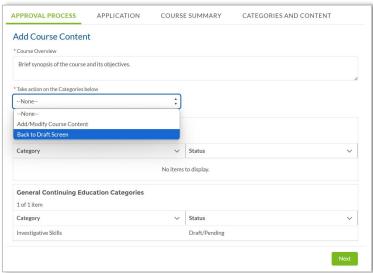
**CONTINUE TO NEXT PAGE** 



## GCE APPLICATION → ADD COURSE CONTENT (CONTINUED)

- 9) In the text box under **Details**, add your course lesson plan.
  - The text field can be expanded by clicking and dragging the two lines in the lower right corner down.
  - The text field does not support "Rich Text" (bold, underline, italics, etc.). If you are copy/pasting from MS Word or other word processing program, right click in the text field and select "paste as plain text".
  - For courses exceeding 4 hours in duration, the course timeline can also be detailed within the lesson plan. An example format is provided on the screen.
- 11) To **SAVE** your lesson plan, whether finished or unfinished, click **Next**.
  - THERE IS NO AUTOSAVE FEATURE.
  - **❖ YOU MUST CLICK NEXT TO SAVE YOUR APPLICATION.**
- 12) You will be directed to the Add Course Content Screen.
- 13) Open the Take action on the Categories below dropdown box.
- 14) Select Back to Draft Screen.
- 15) Click Next.





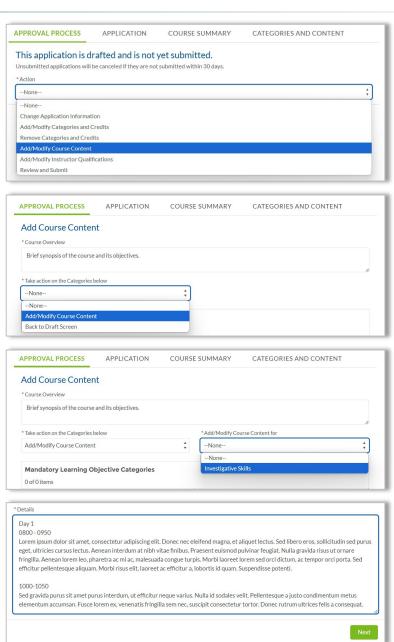
# **MODIFY COURSE CONTENT**

GENERAL CONTINUING EDUCATION APPLICATION

## GCE APPLICATION → MODIFY COURSE CONTENT

## I. MODIFY COURSE CONTENT

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Course Content.
- 3) Click Next.
- 4) From the Add Course Content Screen:
  - Open the Take action on the Categories below dropdown box.
- 5) Select Add/Modify Course Content.
  - The Add/Modify Course Content for dropdown box will populate next to the Take action on the Categories below dropdown box.
- 6) Open the Add/Modify Course Content for dropdown box.
- 7) Select a **Category** to modify its course content.
- 8) Click Next.
- 9) Continue adding course content to your draft.
- 10) To **SAVE** your course content, whether finished or unfinished, click **Next**.
  - **THERE IS NO AUTOSAVE FEATURE.**
  - **YOU MUST CLICK NEXT TO SAVE YOUR APPLICATION.**
- 11) You will be directed to the Add Course Content Screen.
- 12) Open the **Take action on the Categories below** dropdown box.
- 13) Select Back to Draft Screen and click Next.



# **ADD/MODIFY INSTRUCTOR QUALIFICATIONS**

GENERAL CONTINUING EDUCATION APPLICATION

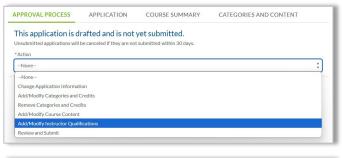
## GCE APPLICATION -> ADD/MODIFY INSTRUCTOR QUALIFICATIONS

## I. ADD INSTRUCTOR QUALIFICATIONS

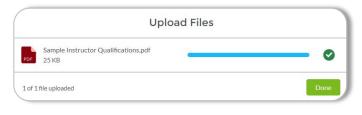
- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Add/Modify Instructor Qualifications and click Next.
- In the text field under Instructors, enter the First and Last Name of each Instructor involved with your course.
  - If entering more than one instructor, provide the names in a comma delimited list (i.e., John Smith, Jane Smith, etc.).
- 4) Click the Upload Files button or use the Drag and Drop feature.
  - Only PDF (preferred) and MS Word file formats are accepted.
  - **A** \*
- Upload instructor qualifications only.
  - Do not upload lesson plans, timelines, or any other course documents.
- 5) Select the instructor qualification file(s) on your computer.
- 6) Select "Open" or similar command –or– drag/drop into the drop zone on the screen.
- 7) A popup will appear with a progress bar displaying the progress of the upload.
- 8) Once all files have been uploaded, click the **Done** button.
- 9) Click Save.
  - The uploaded files will not appear on the screen.
  - The files can be viewed in the Notes and Attachments section found under the Course Summary tab.
  - If no instructor qualification files are visible under Notes and Attachments, it is safe to refresh your browser.

## II. Modify Instructor Qualifications

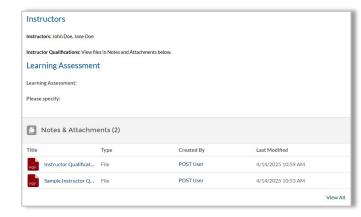
Currently, the CE Portal does not support modifying instructor qualifications once they have been uploaded.











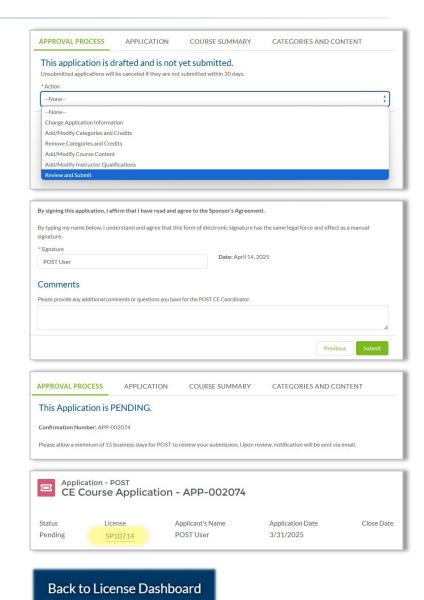
# **REVIEW AND SUBMIT**

## GENERAL CONTINUING EDUCATION APPLICATION

## GCE APPLICATION → REVIEW AND SUBMIT

## I. REVIEW AND SUBMIT

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Review and Submit.
- Click <u>Next</u>.
- 4) Review the application information for accuracy and completion.
- 5) Review the Sponsor Agreement & Affirmation.
- 6) In the text box under **Signature**, type your name to sign the application.
- 7) In the text box under **Comments**, provide any comments or information relevant to your application.
  - This is not a required field.
- 8) Click **Submit**.
- 9) You will receive notification that your application is PENDING and a Confirmation Number indicating that your application was successfully submitted to POST.
  - The confirmation number is not the course number.
  - ❖ The course number is issued once the application is approved by POST.
- Click on your <u>Sponsor License Number</u> at the top of the <u>Application Screen</u> to return to the <u>CE Portal Dashboard</u>.
  - -OR-
- 11) Click on **Back to License Dashboard** at the top of the browser screen to return to your **E-Licensing Dashboard**.



# **MANDATORY LEARNING**

# **MANDATORY LEARNING OVERVIEW**

## MANDATORY LEARNING OVERVIEW

## I. REQUIRED MANDATORY LEARNING FOR LICENSE RENEWAL

- Mandatory Learning Objective Categories that are required to be completed within each 3-year license renewal period.
  - There are a total of 16 required credits.
  - The Officer Wellness MLO is not required for license renewal until 2027. Reference the table below:

RENEWAL PERIOD	OFFICER WELLNESS REQUIRED
7/1/2022 – 6/30/2025	No
7/1/2023 – 6/30/2026	No
7/1/2024 – 6/30/2027	Yes
Required for all license renewals after July 1, 2027	

## II. ADDITIONAL MANDATORY LEARNING

- In-Service Use of Force training is required annually (calendar year).

  The number of required credits is not set in statute or rule.
- Emergency Vehicle Operations Course (EVOC) is required every 5 years. Eight credits are required with a minimum of 4 credit hours spent performing in-vehicle training.
- School Resource Officer (SRO) training is only required of Peace Officers assigned as an SRO and must be completed every 3 years.
  - An SRO who has not previously completed a basic course must complete a course approved under these MLOs by 09/01/2025.
  - ➢ If an SRO has previously taken a basic course, they must complete a refresher approved under the MLOs by 06/30/2027.

AUTISM 4 CREDITS CONFLICT MANAGEMENT & MEDIATION

1 CREDIT

CRIMES MOTIVATED BY BIAS
1 CREDIT

OFFICER WELLNESS

1 CREDIT

CRISIS INTERVENTION & MENTAL ILLNESS CRISES

6 CREDITS

RECOGNIZING AND VALUING
COMMUNITY DIVERSITY AND
CULTURAL DIFFERENCES TO
INCLUDE IMPLICIT BIAS

1 CREDIT

ADDITIONAL CREDITS IN ANY CATEGORY ABOVE

2 CREDITS

IN-SERVICE USE OF FORCE & FIREARMS

≥1 CREDIT

EMERGENCY VEHICLE OPERATIONS COURSE (EVOC)

8 CREDITS

SCHOOL RESOURCE OFFICER

≥ 1 CREDIT

# START/CHANGE A NEW APPLICATION

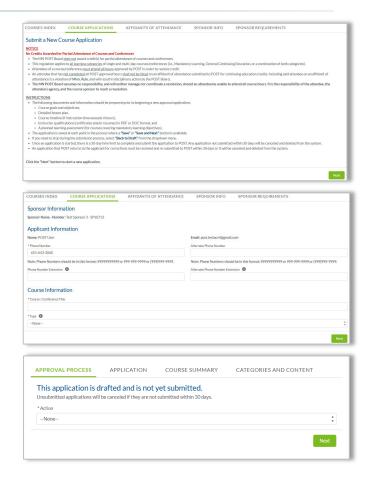
## MLO APPLICATION → START/CHANGE A NEW APPLICATION

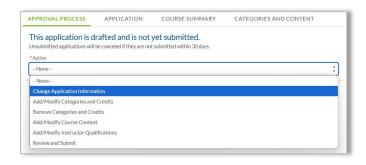
### I. START A NEW APPLICATION

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the CE Portal Dashboard:
  - Click on Course Applications.
- 2) Thoroughly review all notices, instructions, and requirements.
- 3) Click **Next** to start a new application.
- 4) The Sponsor and Applicant Information will populate automatically.
- 5) Update the phone number if it is incorrect.
- 6) Enter the Title of your course or conference.
- 7) For Type, open the dropdown box and choose either Course or Conference.
- 8) Click Next to continue.
  - The application will be saved as a Draft and can be found under the Course Applications tab.

## II. CHANGE APPLICATION INFORMATION

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select **Change Application Information** and click **Next**.
- 3) Make any necessary changes to the title, type, or phone number.
- 4) Click Save.





# **DRAFT SCREEN**

## MLO APPLICATION → DRAFT SCREEN OVERVIEW

### I. APPROVAL PROCESS

Access to the Draft Screen for the application process.

### II. APPLICATION

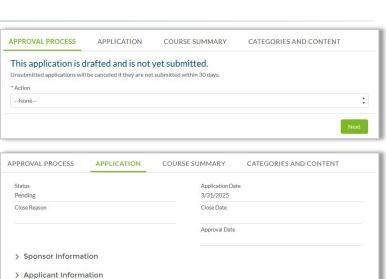
- Displays information for the drafted application, to include:
  - Status
  - Sponsor Information
  - Applicant Information
  - Signature
  - · System Information.

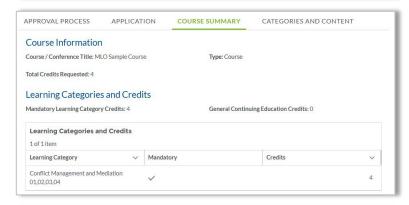
### III. COURSE SUMMARY

- Provides a summary of the application as it is drafted, to include:
  - Course Information
  - Learning Categories and Credits
  - Course Content
  - Instructors
  - Learning Assessment
  - · Notes and Attachments.

## **IV. CATEGORIES & CONTENT**

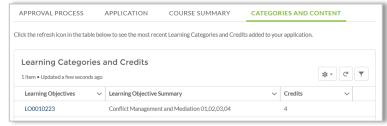
- Provides an outline of the selected Categories on the application.
- Provides access to view the course content by:
  - Clicking on the <u>Learning Objective Number</u>.
  - Clicking on the Course Content Number.





> Signature

> System Information

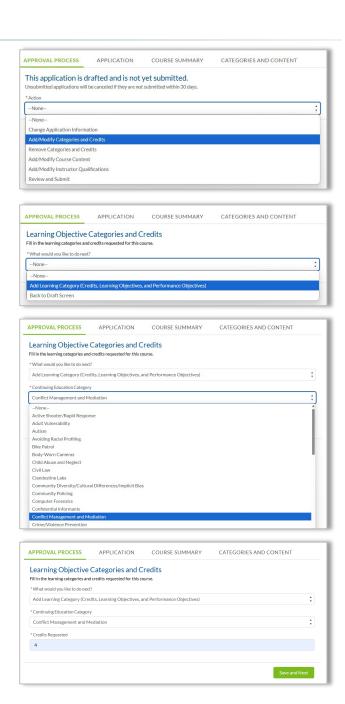


# **ADD CATEGORY & CREDITS**

## MLO APPLICATION → ADD CATEGORY & CREDITS

### I. ADD CATEGORY & CREDITS

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- \* ONLY ONE CATEGORY CAN BE ADDED AT A TIME.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) From the Learning Objective Categories and Credits Screen:
  - Select Add/Modify Categories and Credits and click Next.
- 3) Open the What would you like to do next? dropdown box.
- 4) Select Add Learning Category.
- 5) Open the dropdown box under **Continuing Education Category**.
- 6) Select the MLO Category covered by the content of your submission.
- Enter the number of Credits Requested.
  - 50 minutes of instruction = 1 CE credit.
  - Only whole numbers are accepted (1,2,3,4,5...etc.).
  - CE credits do not apply to registrations, meal breaks, meetings, awards ceremonies, independent study, etc.
- 8) Click Save and Next.

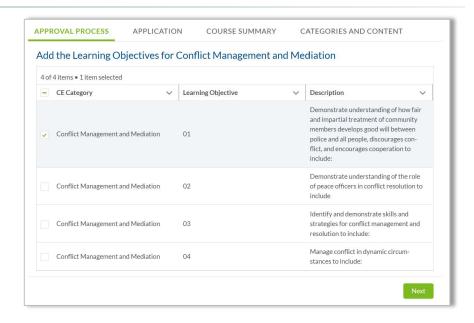


# **ADD LEARNING OBJECTIVES**

## MLO APPLICATION → ADD LEARNING OBJECTIVES

### I. ADD LEARNING OBJECTIVES

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) The Add Learning Objectives Screen begins the Learning Objective selection process based on the MLO Category previously selected.
- 2) Add Learning Objectives by selecting the corresponding checkbox.
  - > At least one Learning Objective must be selected to advance.
  - Add all Learning Objectives, by selecting the **checkbox** next to **CE**Category or select them individually.
  - If all Learning Objectives are not displayed, **scroll down** within the table.
- 3) Click Next.



# **ADD PERFORMANCE OBJECTIVES**

## MLO APPLICATION → PERFORMANCE OBJECTIVES OVERVIEW

## I. PERFORMANCE OBJECTIVES OVERVIEW

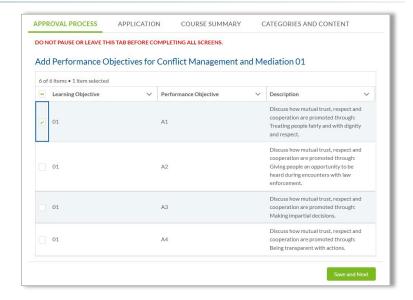
- The Add Performance Objectives Screen begins the Performance Objective selection process.
  - Performance Objectives are displayed in numerical or alphabetical order based on the Learning Objectives previously selected.
  - If all Performance Objectives are not displayed, scroll down inside the table.
  - Some Learning Objectives do not have Performance Objectives and will not be displayed during this step.
  - At least one Performance Objective must be chosen for each Learning Objective previously selected.
  - The following Learning Objectives require the selection of ALL Performance Objectives:

CE CATEGORIES	LEARNING OBJECTIVES
Use of Force	G: Handgun Qualification H1: Shotgun Qualification H2: Rifle Qualification J1: Low Light Firearms Training J2: Adverse Weather Firearms Training K: Duty to Intercede and Report
Emergency Vehicle Operations Course (EVOC)	Classroom Training In-Vehicle Training – Required

## MLO APPLICATION → ADD PERFORMANCE OBJECTIVES

### **II. ADD PERFORMANCE OBJECTIVES**

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- \* DO NOT PAUSE OR LEAVE THIS PROCESS BEFORE COMPLETING ALL SCREENS.
- 1) Add Performance Objectives by selecting the corresponding **checkbox**.
  - > At least one Performance Objective must be selected to advance.
  - Add all Performance Objectives by selecting the **checkbox** next to **Learning Objective** or select them individually.
  - All Performance Objectives will be pre-selected for the Learning Objectives listed on the preceding page.
- Click Save and Next.
- 3) Continue selecting Performance Objectives until all screens are complete.
- 4) Once all Performance Objectives have been selected, the Learning Objective Categories and Credits Screen will be displayed.
- 5) Open the **What would you like to do next?** dropdown box.
- 6) Select Back to Draft Screen.
- 7) Click Save and Next.



# ADD ADDITIONAL CATEGORIES & CREDITS MANDATORY OR GENERAL

## MLO APPLICATION → ADD ADDITIONAL CATEGORIES & CREDITS: MLO OR GCE

### I. ADD ADDITIONAL MLO CATEGORIES AND CREDITS

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objective Categories and Credits Screen:
  - > Open the **What would you like to do next?** dropdown box.
- 4) Select Add Learning Category.
- 5) Open the dropdown box under **Continuing Education Category**.
- 6) Select the MLO Category covered by the content of your submission.
- 7) Enter the number of **Credits Requested**.
- 8) Click Save and Next.
- 9) Repeat the processes for <u>ADDING LEARNING OBJECTIVES</u> and <u>ADDING PERFORMANCE OBJECTIVES</u>.
- Once all Learning and Performance Objectives have been added, the Learning Objective Categories and Credits Screen will be displayed.
- 11) Open the What would you like to do next? dropdown box.
- 12) Select Back to Draft Screen.
- 13) Click Save and Next.

### II. ADD GCE CATEGORIES & CREDITS

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- \* THIS CREATES A GCE/MLO COMBINATION APPLICATION.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- Select Add/Modify Categories and Credits and click <u>Next</u>.
- 3) From the Learning Objective Categories and Credits Screen:
  - > Open the **What would you like to do next?** dropdown box.
- 4) Select Add Learning Category.
- 5) Open the dropdown box under **Continuing Education Category**.
- 6) Select the **General CE Category** covered by the content of your application.
  - If no categories apply, select "Other" and specify a topic of your content.

Enter the number of Credits Requested.

#### Click Save and Next.

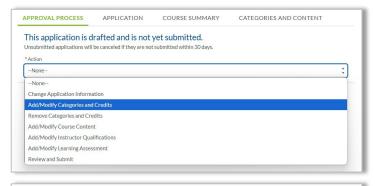
- 1) Open the What would you like to do next? dropdown box.
- 2) Select Back to Draft Screen.
- 3) Click Save and Next.

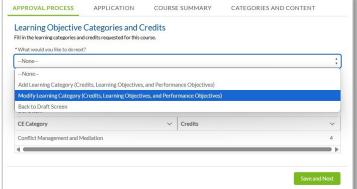
# **MODIFY CREDITS**

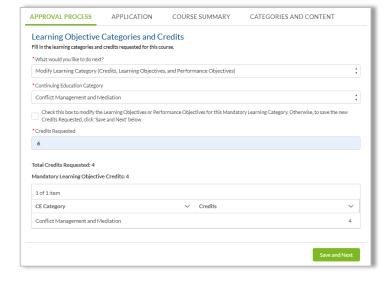
## MLO APPLICATION → MODIFY CREDITS

### I. MODIFY CREDITS

- Do Not Click the Back Button or Refresh Your Browser.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objectives Categories and Credits Screen:
  - Open the What would you like to do next? dropdown box.
- 4) Select Modify Learning Category.
- 5) Open the dropdown box under **Continuing Education Category** and select the category needing credit modification.
- 6) In the field under Credits Requested, enter the new number of credits.
  - Do not check the box above this field.
  - To modify **credits and/or Learning and Performance Objectives**, go to Modify Learning and Performance Objectives.
- Click <u>Save and Next</u>.
- 8) Open the What would you like to do next? dropdown box.
- 9) Select Back to Draft Screen.
- 10) Click Save and Next.







# **MODIFY LEARNING CATEGORY**

## MLO APPLICATION → MODIFY LEARNING CATEGORY

- NOTE: This step in the Application Process is not required.
- This process allows the user to modify Learning Categories by Adding or Removing Learning and Performance Objectives.
- It is helpful understand that there are four (4) distinct actions that can be performed in this step:

#### ADD LEARNING OBJECTIVES

- Add Learning Objectives that were <u>not</u> previously selected.
- Requires selecting any associated Performance Objective(s).

## REMOVE LEARNING OBJECTIVES

- Remove previously selected Learning Objectives.
- This removes the Learning Objective, all Performance Objectives, and any Course Content that was created.

## ADD PERFORMANCE OBJECTIVES

Add unselected Performance Objectives to previously selected Learning Objectives.

## REMOVE PERFORMANCE OBJECTIVES

Remove previously selected Performance Objectives.

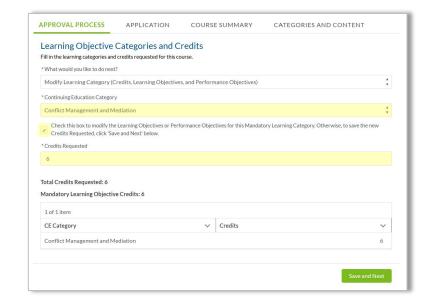
- Multiple actions can be performed simultaneously; however, this user guide will outline each action individually to provide clarity.
- Click on any of the action titles to be directed to that section of this user guide.

# MODIFY LEARNING CATEGORY ADD LEARNING OBJECTIVES

## MLO APPLICATION → MODIFY LEARNING CATEGORY: ADD LEARNING OBJECTIVES

#### I. SELECT CATEGORY TO MODIFY

- Do Not Click the Back Button or Refresh Your Browser.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objectives Categories and Credits Screen:
  - > Open the What would you like to do next? dropdown box.
- 4) Select Modify Learning Category.
- 5) Open the dropdown box under **Continuing Education Category** and select the category to modify.
- 6) Click the checkbox.
- 7) Verify that the correct number of credits are entered.
- 8) Click Save and Next.



## MLO APPLICATION → MODIFY LEARNING CATEGORY: ADD LEARNING OBJECTIVES

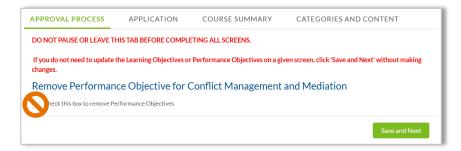
- f you start this process and choose not to make any changes, either:
  - 1. Continue clicking Save and Next without making any selections or -
  - 2. Click on the **Sponsor Number** to return to the Portal Homepage.

#### II. ADD LEARNING OBJECTIVES

- Do Not Click the Back Button or Refresh Your Browser.
- DO NOT PAUSE OR LEAVE THIS TAB BEFORE COMPLETING ALL SCREENS.
- 1) From the Modify Learning Objective for [x] Screen:
  - Click the Checkbox.
    - After checking the box, two tables will be displayed:
      - 1. Add Learning Objectives
        - Displays Learning Objectives that can be added for the Learning Category being modified.
      - 2. Remove Learning Objectives
        - Displays Learning Objectives that can be removed for the Learning Category being modified.
- 2) In the Add Learning Objectives Table:
  - > Add Learning Objectives by selecting the corresponding checkboxes.
    - Add all Learning Objectives by selecting the checkbox next to CE Category or select them individually.
- Click <u>Save and Next</u>.
  - The next screen is the Remove Performance Objectives Screen.
  - Do not check the box.
- 4) Click Save and Next.



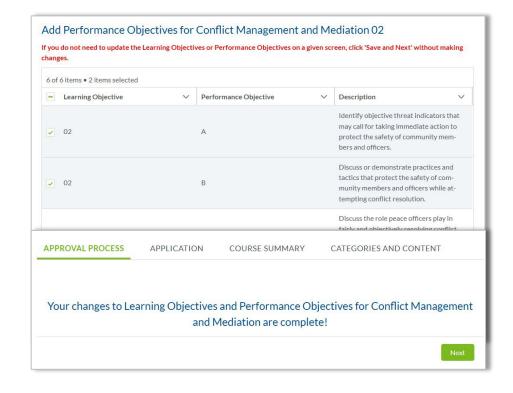




## MLO APPLICATION → MODIFY LEARNING CATEGORY: ADD LEARNING OBJECTIVES

#### III. ADD PERFORMANCE OBJECTIVES

- Do Not Click the Back Button or Refresh Your Browser.
- ❖ DO NOT PAUSE OR LEAVE THIS TAB BEFORE COMPLETING ALL SCREENS.
- The next screen is the Add Performance Objectives Screen.
  - Performance Objectives may be displayed in forward or reverse alphabetical/numerical order.
  - If all Performance Objectives are not displayed, scroll down inside the table.
  - Some Learning Objectives do not have Performance Objectives and will not be displayed during this step.
  - Reference <u>Page 66</u> for Learning Objectives that require the selection of **ALL** Performance Objectives.
- Add Performance Objectives by clicking the corresponding checkboxes.
  - At least one Performance Objective must be chosen for each **new** Learning Objective added.
  - Add all Performance Objectives by selecting the **checkbox** next to **Learning Objective** or select them individually.
  - All Performance Objectives will be pre-selected for the Learning Objectives listed on <a href="Page 66">Page 66</a>.
- 2) Click Save and Next.
- 3) The process will provide opportunities to update the Learning and Performance Objectives selected when the application was first created.
  - To add any Performance Objectives, Follow Steps 1 and 2 above.
  - If you do not need to update any Learning or Performance Objectives on a given screen, click **Save and Next**.
- 4) Once notified that all changes are complete, click Next.

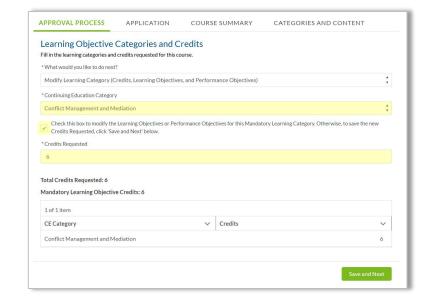


# MODIFY LEARNING CATEGORY REMOVE LEARNING OBJECTIVES

## MLO APPLICATION → MODIFY LEARNING CATEGORY: REMOVE LEARNING OBJECTIVES

#### I. SELECT CATEGORY TO MODIFY

- Do Not Click the Back Button or Refresh Your Browser.
- 1) From the **Draft Screen**:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objectives Categories and Credits Screen:
  - > Open the What would you like to do next? dropdown box.
- 4) Select Modify Learning Category.
- 5) Open the dropdown box under **Continuing Education Category** and select the category to modify.
- 6) Click the checkbox.
- 7) Verify that the correct number of credits are entered.
- 8) Click Save and Next.

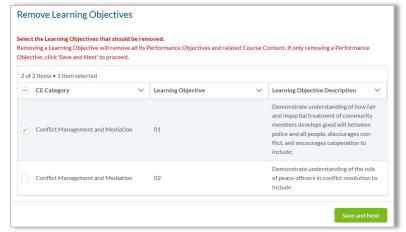


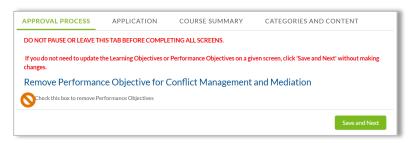
## MLO Application → Modify Learning Category: Remove Learning Objectives

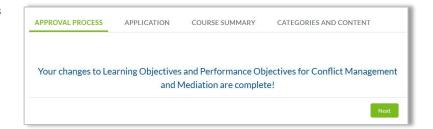
#### II. REMOVE LEARNING OBJECTIVES

- ❖ DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- Do Not Pause or Leave This Tab Before Completing All Screens.
- 1) From the Modify Learning Objective for [x] Screen:
  - Click the Checkbox.
    - After checking the box, two tables will be displayed:
      - 1. Add Learning Objectives
        - Displays Learning Objectives that can be added for the Learning Category being modified.
      - 2. Remove Learning Objectives
        - Displays Learning Objectives that can be removed for the Learning Category being modified.
- 2) In the **Remove Learning Objectives Table:** Remove Learning Objectives by selecting the corresponding **checkboxes**.
  - Remove all Learning Objectives by selecting the checkbox next to CE Category or select them individually.
  - ❖ REMOVING A LEARNING OBJECTIVE WILL REMOVE ALL PERFORMANCE OBJECTIVES AND ANY CORRESPONDING COURSE CONTENT. THIS ACTION CANNOT BE UNDONE.
- 3) To Remove, click Save and Next.
  - ❖ The next screen is the Remove Performance Objectives Screen.
  - Do not check the box.
- 4) Click Save and Next.
- 5) The process will provide opportunities to update the Learning and Performance Objectives selected when the application was first created.
  - To add Performance Objectives, Follow Steps 1 4 on Page 83.
  - If you do not need to update any Learning or Performance Objectives on a given screen, click **Save and Next**.
- 6) Once notified that all changes are complete, click Next.







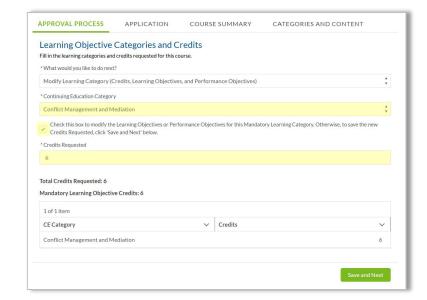


# Modify Learning Category ADD Performance Objectives

## MLO APPLICATION → MODIFY LEARNING CATEGORY: ADD PERFORMANCE OBJECTIVES

#### I. SELECT CATEGORY TO MODIFY

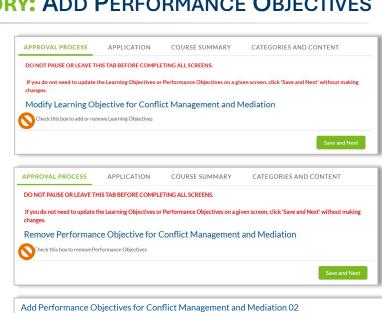
- Do Not Click the Back Button or Refresh Your Browser.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objectives Categories and Credits Screen:
  - > Open the What would you like to do next? dropdown box.
- 4) Select Modify Learning Category.
- 5) Open the dropdown box under **Continuing Education Category** and select the category to modify.
- 6) Click the Checkbox.
- 7) Verify that the correct number of credits are entered.
- 8) Click Save and Next.

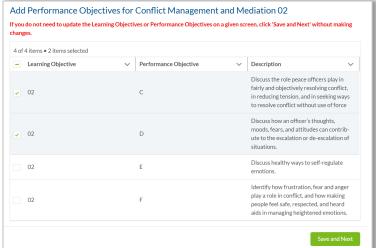


## MLO Application → Modify Learning Category: ADD Performance Objectives

#### **II. ADD PERFORMANCE OBJECTIVES**

- ❖ DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- Do Not Pause or Leave This Tab Before Completing All Screens.
- 1) On the Modify Learning Objective for [x] Screen:
  - Click Save and Next.
  - Do not check the box.
- 2) On the Remove Performance Objectives for [x] Screen:
  - Click Save and Next.
  - Do not check the box.
- 3) From the Add Performance Objectives for [x] Screen:
  - Add Performance Objectives by selecting the corresponding checkboxes.
    - Add all Performance Objectives by selecting the checkbox next to Learning Objective or select them individually.
- 4) Click Save and Next.
- 5) The process will provide opportunities to update the Learning and Performance Objectives selected when the application was first created.
  - > To add any Performance Objectives, Follow Steps 1 and 2 above.
  - If you do not need to update any Learning or Performance Objectives on a given screen, click **Save and Next**.
- 6) Once notified that all changes are complete, click Next.





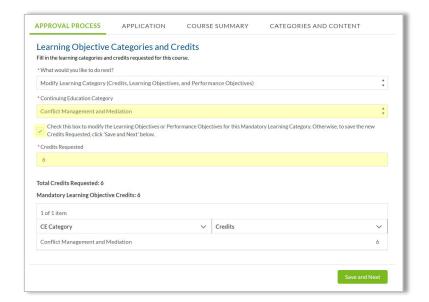


# Modify Learning Category Remove Performance Objectives

## MLO APPLICATION → MODIFY LEARNING CATEGORY: REMOVE PERFORMANCE OBJECTIVES

#### I. SELECT CATEGORY TO MODIFY

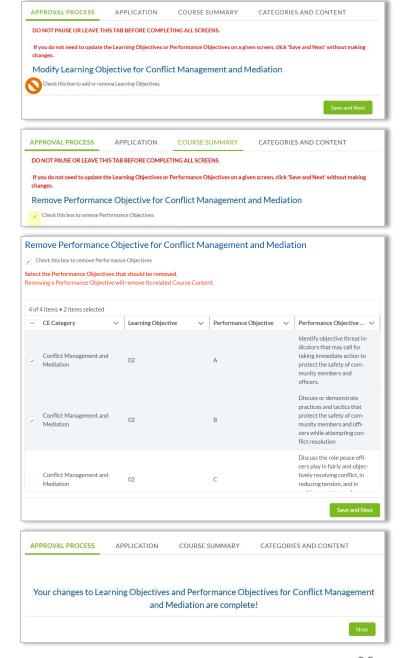
- Do Not Click the Back Button or Refresh Your Browser.
- 1) From the **Draft Screen**:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Categories and Credits and click Next.
- 3) From the Learning Objectives Categories and Credits Screen:
  - > Open the What would you like to do next? dropdown box.
- 4) Select Modify Learning Category.
- 5) Open the dropdown box under **Continuing Education Category** and select the category to modify.
- 6) Click the Checkbox.
- 7) Verify that the correct number of credits are entered.
- 8) Click Save and Next.



## MLO APPLICATION → MODIFY LEARNING CATEGORY: REMOVE PERFORMANCE OBJECTIVES

#### II. REMOVE PERFORMANCE OBJECTIVES

- ❖ DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- Do Not Pause or Leave This Tab Before Completing All Screens.
- 1) On the Modify Learning Objective for [x] Screen:
  - Click Save and Next.
  - Do not check the box.
- 2) On the Remove Performance Objectives Screen:
  - Click the checkbox.
    - Performance Objectives may be displayed in forward or reverse alphabetical/numerical order.
    - ❖ If all Performance Objectives are not displayed, **scroll down** inside the table.
- 3) Remove Performance Objectives by selecting the corresponding checkboxes.
  - Remove all Performance Objectives by selecting the checkbox next to CE Category or select them individually.
- REMOVING A PERFORMANCE OBJECTIVE WILL REMOVE ITS COURSE CONTENT.
- THIS ACTION CANNOT BE UNDONE.
- 4) To Remove, click Save and Next.
- 5) Once you are notified that all changes are complete, click **Next**.

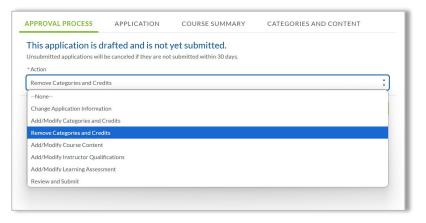


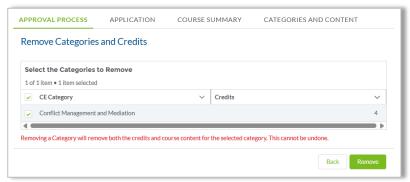
# **REMOVE CATEGORIES & CREDITS**

## MLO APPLICATION → REMOVE CATEGORIES & CREDITS

#### I. REMOVE CATEGORIES & CREDITS

- ❖ DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- REMOVING A LEARNING CATEGORY WILL REMOVE ITS:
  - · CREDITS,
  - LEARNING OBJECTIVES,
  - PERFORMANCE OBJECTIVES, AND
  - COURSE CONTENT.
- THIS ACTION CANNOT BE UNDONE.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Remove Categories and Credits and click Next.
- 3) Remove Learning Categories by selecting the corresponding checkboxes.
  - Remove all Learning Categories by selecting the checkbox next to CE Category or select them individually.
- 4) Click **Back** if you **do not** want to remove a Learning Category.
- 5) Click **Remove** to remove the Category.



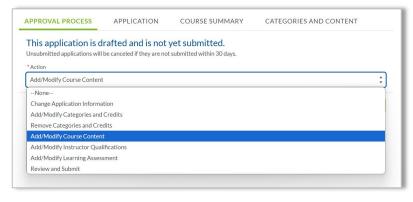


# **ADD COURSE CONTENT**

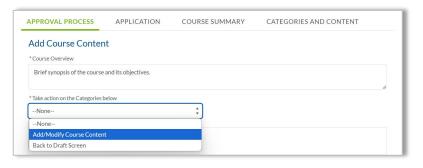
## MLO APPLICATION → ADD COURSE CONTENT

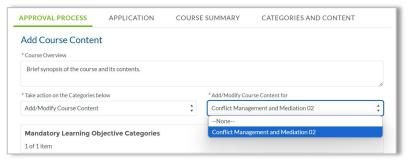
#### I. ADD COURSE CONTENT

- Do Not Click the Back Button or Refresh Your Browser.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Add/Modify Course Content.
- 3) You will be directed to the Add Course Content Screen.
- 4) In the Course Overview text box, write a brief synopsis of the course and its objectives.
  - For Mandatory Learning Objective Courses exceeding 4 hours in duration, use this text field to provide a concise timeline that outlines the major blocks of instruction and allocates the number of credit hours spent instructing each Learning Category.
- 5) Open the **Take action on the Categories below** dropdown box.
- 6) Select Add/Modify Course Content.
  - The Add/Modify Course Content for dropdown box will populate next to the Take action on the Categories below dropdown box.
- 7) Open the **Add/Modify Course Content for** dropdown box.
- 8) Select the Category/Learning Objective to add Course Content.
  - For example: Conflict Management and Mediation 02.
    - The Category is Conflict Management and Mediation
    - The **Learning Objective** is 02
  - Course Content can only be added to one Category/Learning Objective at a time.
- 9) Click Next.



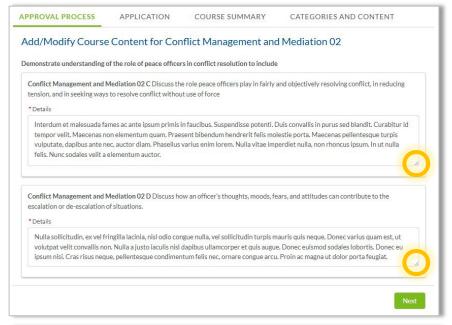


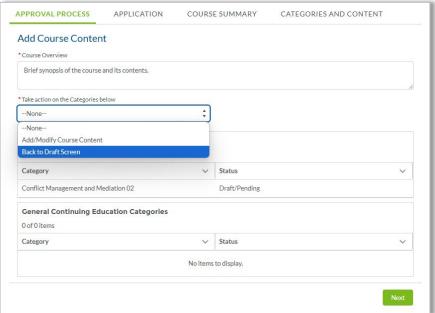




## MLO APPLICATION → ADD COURSE CONTENT (CONTINUED)

- Add/Modify Course Content for [x] Screen.
- 10) Provide the content from your lesson plan that clearly articulates and details how it meets the subject and intent of each Objective.
  - The text field can be expanded by clicking and dragging the two lines in the lower right corner down.
  - ➤ The text field does not support "Rich Text" (bold, underline, italics, etc.). If you are copy/pasting from MS Word or other word processing program, right click in the text field and select "paste as plain text".
  - The content provided should **not** be a reiteration or rewording of the Learning or Performance Objective language.
  - For firearms courses, provide a course of fire meeting all Performance Objectives.\
- 11) To SAVE your course content, whether finished or unfinished, click Next.
  - THERE IS NO AUTOSAVE FEATURE.
  - **YOU MUST CLICK NEXT TO SAVE YOUR APPLICATION.**
- 12) You will be directed to the Add Course Content Screen.
- 13) Open the **Take action on the Categories below** dropdown box.
- 14) Select Back to Draft Screen.
- 15) Click Next.



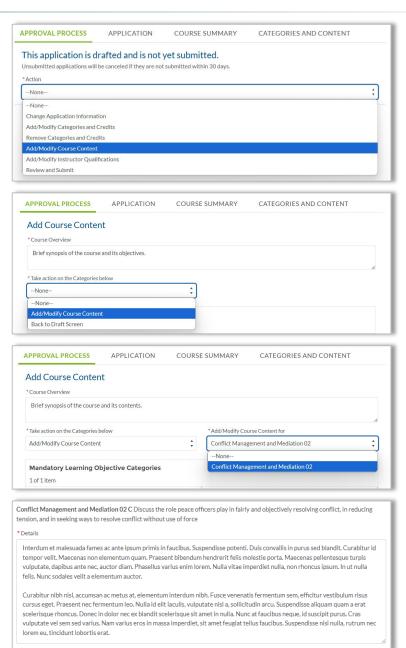


# **MODIFY COURSE CONTENT**

### MLO APPLICATION → MODIFY COURSE CONTENT

#### I. MODIFY COURSE CONTENT

- **❖** Do Not Click the Back Button or Refresh Your Browser.
- 1) From the Draft Screen, open the dropdown box under Action.
- Select Add/Modify Course Content and click Next.
- 3) From the Add Course Content Screen:
  - > Open the **Take action on the Categories below** dropdown box.
- 4) Select Add/Modify Course Content.
  - The Add/Modify Course Content for dropdown box will populate next to the Take action on the Categories below dropdown box.
- 5) Open the **Add/Modify Course Content for** dropdown box.
- Select the Category to Modify course content.
- 7) Click Next.
- 8) Continue adding course content to your draft.
- 9) To **SAVE** your course content, whether finished or unfinished, click **Next**.
  - THERE IS NO AUTOSAVE FEATURE.
  - **YOU MUST CLICK NEXT TO SAVE YOUR APPLICATION.**
- 10) You will be directed to the Add Course Content Screen.
- 11) Open the **Take action on the Categories below** dropdown box.
- 12) Select Back to Draft Screen and click Next.



# **ADD/MODIFY INSTRUCTOR QUALIFICATIONS**

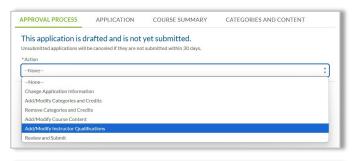
## MLO APPLICATION → ADD/MODIFY INSTRUCTOR QUALIFICATIONS

#### I. ADD INSTRUCTOR QUALIFICATIONS

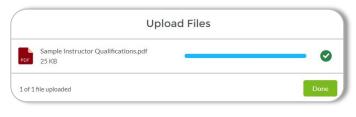
- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Add/Modify Instructor Qualifications and click Next.
- 3) In the text field under **Instructors**, enter the First and Last Name of each Instructor involved with your course.
  - If entering more than one instructor, provide the names in a comma delimited list (i.e., John Smith, Jane Smith, etc.).
- 4) Click the **Upload Files** button or use the **Drag and Drop** feature.
  - Only PDF (preferred) and MS Word file formats are accepted.
  - ♠ ◆ Upload instructor qualifications only.
    - ❖ Do not upload lesson plans, timelines, or any other course documents.
- 5) Select the instructor qualification file(s) on your computer.
- 6) Select "Open" or similar command –or– drag/drop into the drop zone on the screen.
- 7) A popup will appear with a progress bar displaying the progress of the upload.
- 8) Once all files have been uploaded, click the **Done** button.
- 9) Click Save.
  - The uploaded files will not appear on the screen.
  - The files can be viewed in the Notes and Attachments section found under the Course Summary tab.
  - If no instructor qualification files are visible under Notes and Attachments, it is safe to refresh your browser.

#### II. MODIFY INSTRUCTOR QUALIFICATIONS

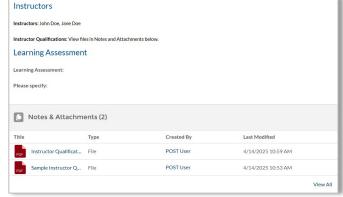
Currently, the CE Portal does not support modifying instructor qualifications once they have been uploaded.









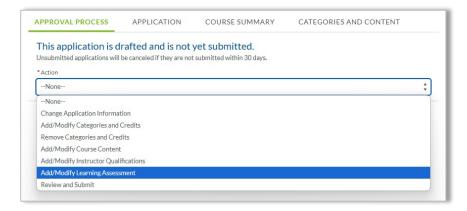


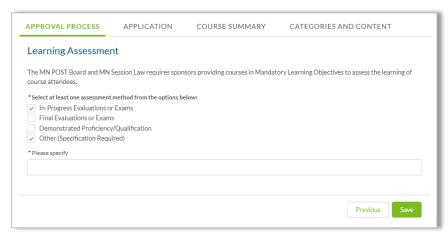
# **ADD/MODIFY LEARNING ASSESSMENT**

## MLO APPLICATION -> ADD/MODIFY LEARNING ASSESSMENT

#### I. ADD LEARNING ASSESSMENT

- ❖ DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add/Modify Learning Assessment.
- 3) Click Next.
- Select at least one assessment method by clicking the corresponding checkbox.
  - > If "Other" is selected, specification is required.
- 5) Click Save.



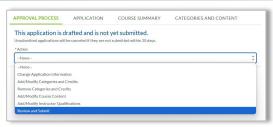


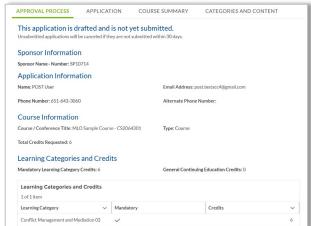
# **REVIEW AND SUBMIT**

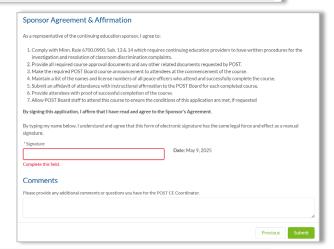
## MLO APPLICATION → REVIEW AND SUBMIT

#### I. REVIEW AND SUBMIT

- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Review and Submit.
- 3) Click Next.
- 4) Review the application information for accuracy and completion.
- 5) Review the Sponsor Agreement & Affirmation.
- 6) In the text box under Signature, type your name to sign the application.
- 7) In the text box under **Comments**, provide any comments or information relevant to your submission.
  - > This is not a required field.
- 8) Click Submit.
- You will receive notification that your application is PENDING and a Confirmation Number indicating that your application was successfully submitted to POST.
  - > The confirmation number is not the course number.
  - > The course number is issued once the application is approved by POST.
- 10) Click on your **Sponsor License Number** at the top of the **Application Screen** to return to your **CE Portal Dashboard** or –
- 11) Click on **Back to License Dashboard** at the top of the browser screen to return to your **MN E-Licensing Dashboard**.





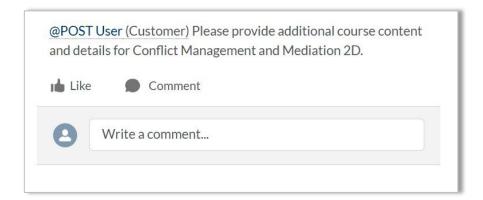




# **Messaging Function**

## **Messaging Function**

- The message function allows POST staff to post feedback on submitted applications via the CE Portal.
- Only POST staff can initiate the messaging function. Once initiated, the applicant can reply and send follow-up messages.
- An email notification will be sent to the applicant when a message has been posted.



# **APPLICATION EVALUATION**

### APPLICATION EVALUATION

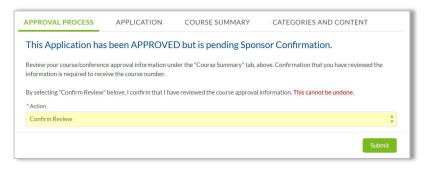
- Applications submitted to POST for evaluation will be tagged as PENDING.
- An email notification will be sent to the applicant when POST modifies the status of an application.

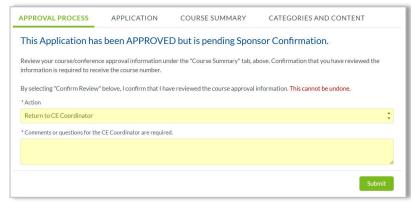
#### I. APPLICATION APPROVED

- An approved application requires Sponsor Confirmation before it can be finalized, and a course number assigned.
- Click on the Course Summary tab.
- Thoroughly review the Learning Categories and Credits approved by POST.
- 3) Click on the APPROVAL PROCESS tab.
- 4) Open the dropdown box under **Action**.
  - Select Confirm Review to confirm that you have reviewed the application content approved by POST.
  - Select Return to CE Coordinator if the application content approved by POST is incorrect and/or you have questions about the approval. Comments or questions are required.
- Click <u>Submit</u>.
  - This action cannot be undone.

#### II. APPLICATION REJECTED

- Applications rejected by POST will have the status updated to Returned for Correction, Denied, or Canceled. Information on the reason(s) for rejecting the application and, if applicable, the corrections required by the applicant for reevaluation will be provided.
- Returned for Correction: The applicant will have 30 calendar days to perform the required corrections. If no action is taken within the 30 days, the application will be deleted.







# **AFFIDAVITS OF ATTENDANCE**

# START/CHANGE A NEW APPLICATION

## AFFIDAVITS OF ATTENDANCE

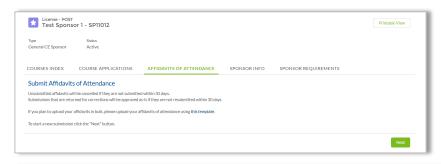
## AFFIDAVITS OF ATTENDANCE → START/CHANGE A NEW APPLICATION

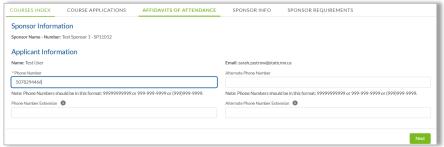
#### I. START A NEW APPLICATION

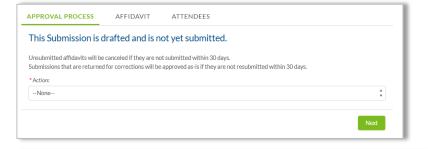
- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the CE Portal Dashboard:
  - Click on the Affidavits of Attendance tab.
- 2) Thoroughly review all notices, instructions, and requirements.
- 3) Click **Next** to start a new application.
  - Sponsor and Applicant Information will populate automatically.
  - Update the phone number if necessary.
- 4) Click Next to continue.
  - The application will be saved as a **Draft** and can be found under the **AFFIDAVITS OF ATTENDANCE** tab.

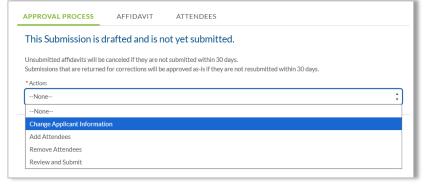
#### **II. CHANGE APPLICATION INFORMATION**

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - Open the dropdown box under Action.
- 2) Select Change Application Information.
- 3) Click Next.
- 4) Make any necessary changes.
- 5) Click Save.









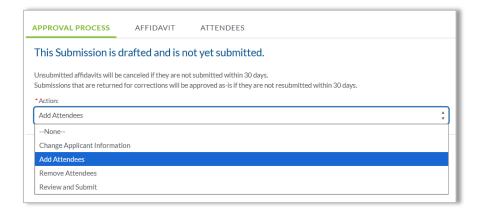
# **ADD ATTENDEES**

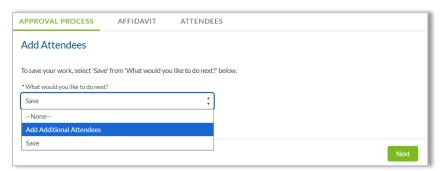
# **AFFIDAVITS OF ATTENDANCE**

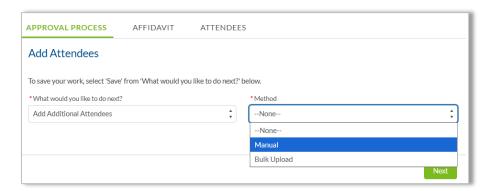
## AFFIDAVITS OF ATTENDANCE → ADD ATTENDEES

#### I. ADD ATTENDEES

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Add Attendees.
- 3) Click Next.
- 4) Open the What would you like to do next? dropdown box.
- 5) Select Add Attendees.
- 6) Open the dropdown box under Method.
- 7) Select the Method you will be using to add attendees to this affidavit.
- 8) Click Next.







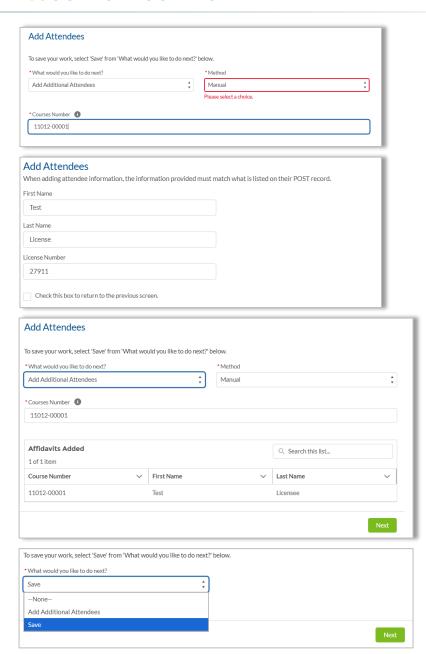
# ADD ATTENDEES MANUAL METHOD

# **AFFIDAVITS OF ATTENDANCE**

## AFFIDAVITS OF ATTENDANCE -> ADD ATTENDEES: MANUAL METHOD

#### I. MANUAL METHOD

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) Open the dropdown box under **Method**.
- 2) Select Manual.
- Enter the course number and click Next.
- 4) The course name and approval dates will populate on the next screen.
  - If this is <u>not</u> the course you were looking for, click on the "Check this box to return to the previous screen" checkbox and click <u>Next.</u>
- 5) Enter the Start and Completed dates of the training.
  - The date must be typed in MM/DD/YYYY format.
  - > The Start and Completed date can be the same date.
- 6) Add the officer's information into the First Name, Last Name, and License Number fields and click **Next.** 
  - > This information must match exactly what is on the officer's license.
  - > This includes capitalization, hyphens, apostrophes, etc.
  - If the information provided does not match the license information, you will receive an error message telling you what needs to be corrected.
- 7) Fix any errors and click **Next** to save the entry.
- 8) The officer's name will be listed on the **Affidavits Added** chart.
- 9) Repeat this process for all officers who attended the course.
- 10) Once all officers have been added, open the **What would you like to do Next** dropdown box.
- 11) Select Save.
- 12) Click Next.



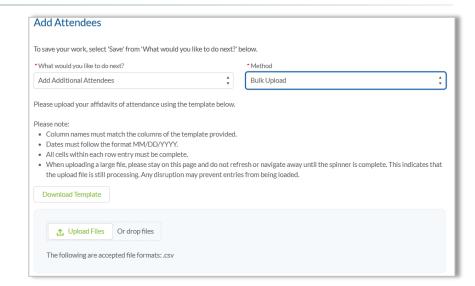
# ADD ATTENDEES BULK UPLOAD METHOD

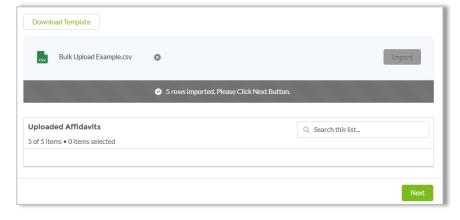
# **AFFIDAVITS OF ATTENDANCE**

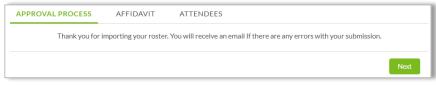
## AFFIDAVITS OF ATTENDANCE -> ADD ATTENDEES: BULK UPLOAD METHOD

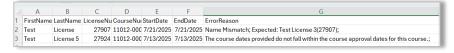
#### I. BULK UPLOAD METHOD

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) Open the dropdown box under **Method**.
- 2) Select Bulk.
- 3) Download the affidavit template and enter your course information.
  - The Course Number must match exactly.
  - > Officers' names must match **exactly** to their license.
  - Dates must be in a MM/DD/YYYY format.
    - After entering all data into the spreadsheet:
      - Select all date columns,
      - Right click and select "format cells",
      - Select "custom" and change the format.
  - Save the file in CSV (Comma-Separated Values) format.
- 4) Select **Upload Files** to search for the file on your computer or drag and drop the file to the drop zone area.
- Click <u>Import</u> and then click <u>Next.</u>
  - If there are any errors on your roster, you will receive an email within 30 minutes of uploading the file.
  - You can resolve any errors by either uploading a new spreadsheet with the corrections or using the manual entry method.
- 6) The officers' names will be listed on the Affidavits Added chart.
- 7) Repeat for all officers who attended the course.
- 8) Once all officers have been added, open the **What would you like to do Next** dropdown box.
- 9) Select Save.









10) Click Next. 112

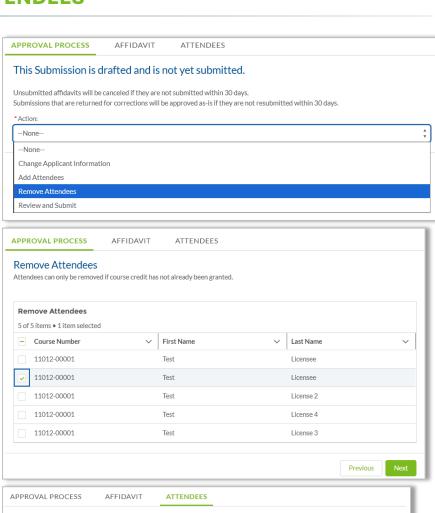
# **REMOVE ATTENDEES**

# AFFIDAVITS OF ATTENDANCE

## AFFIDAVITS OF ATTENDANCE → REMOVE ATTENDEES

#### I. REMOVE ATTENDEES

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Remove Attendees.
- 3) Click Next.
- 4) Use the checkbox to select the attendees to remove from the affidavit.
- 5) Click Next.
- 6) The selected names will be removed from the affidavit and the page will refresh to the **Draft Screen**.
- 7) Click on the ATTENDEES tab at the top of the screen to verify that the name is no longer on the affidavit.



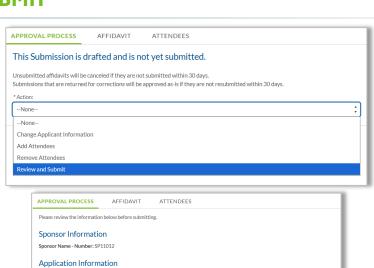
# **REVIEW & SUBMIT**

# AFFIDAVITS OF ATTENDANCE

## AFFIDAVITS OF ATTENDANCE → REVIEW AND SUBMIT

#### I. REVIEW AND SUBMIT

- \* DO NOT CLICK THE BACK BUTTON OR REFRESH YOUR BROWSER.
- 1) From the Draft Screen:
  - > Open the dropdown box under **Action**.
- 2) Select Review and Submit.
- 3) Click Next.
- 4) Review the application information for accuracy and completion.
- 5) Review the **Sponsor Affirmation** and select the check boxes that apply to your course.
- 6) In the text box under Signature, type your name to sign the application.
- Credits will be applied to the officers listed once the application is submitted to POST.
  - ➤ If you need POST to review the affidavit application prior to having credit applied, select the check box at the bottom of the screen.
- 8) Click Submit.
- You will receive notification that your application was SUBMITTED and a Confirmation Number.
- 10) Click on your <u>Sponsor License Number</u> at the top of the <u>Application</u> <u>Screen</u> to return to your <u>CE Portal Dashboard</u> or –
- 11) Click on **Back to License Dashboard** at the top of the browser screen to return to your **MN E-Licensing Dashboard**.



Email Address: sarah.zastrow@state.mn.u:

Q. Search this list...

Alternate Phone Number Extension

Alternate Phone Number

Name: Test User

Affidavits of Attendance

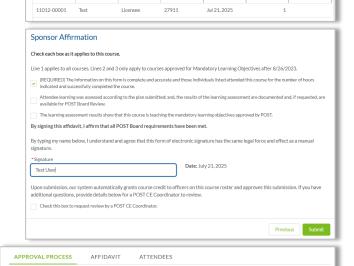
4 of 4 items

Phone Number: 5555555555

This Application is SUBMITTED.

Confirmation Number: AA00108

Phone Number Extension



Please allow a minimum of 15 business days for POST to review your submission. Upon review, notification will be sent via email