Office of Ombudsman for Long-Term Care

Know Your Rights

Resident Council

Nursing home residents have the right to create and/or join a Resident Council.

Federal and State law includes the following requirements for resident councils:

- The nursing home must provide a private place to meet.
- With resident council approval, the nursing home can designate a staff to attend a meeting.
- The resident council has the authority to invite and approve of the people attending the council meeting.
- The nursing home must consider the views of the resident council and act promptly upon concerns and recommendations.
  - The facility must be able to show their response and reasons for the response.
- When asked by the resident council, the facility must help notify residents and family members about the council meetings and offer to advertise and take notes at the council meetings.

Contact Us

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Contact the Office of Ombudsman for Long-Term Care

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