



Know Your Rights

Safe Space

You have the right to a safe, clean, comfortable, homelike environment.

The facility must provide you with a home that is safe.

A safe home includes:

- A lack of environmental hazards
- A way for you to protect your belongings
- Smoke alarms and fire drills
- Plans to help keep you safe from falls
- Adequate lighting
- Monitoring you if it is in your care or service plan
- Clean bed and bath linens
- Comfortable temperatures
- A layout that promotes safety and independence

“Everybody needs a safe place, and it should be their home.”

Debbie Rowe, nurse

Things to Think About:

1. What is an example of an environmental hazard?
2. What are some examples of how risk can be reduced?
3. What makes you feel safe?

Contact the Office of Ombudsman for Long-Term Care

Phone: 651-431-2555 **Toll-free:** (800) 657-3591 **Website** mn.gov/ooltc

What doesn't belong?

Which of these is **NOT** a right for a safe environment

Comfortable sound levels

Clean bed & bath linens in good condition

A private room and bathroom

Adequate & comfortable lighting

Comfortable and safe temperatures

Smoking in your room

Reasonable care is made to protect against loss or theft of belongings

Sanitary, orderly, & comfortable interior

Answers: Smoking in your room, and a private room and bathroom are not rights