



Know Your Rights

Planning and Implementing Care

You have the right to help plan, change, and evaluate your care and services.

This includes the right to:

- Receive information in a way you can understand.
- Participate in the planning process. This includes discussing your care, services, and treatment options.
- You can invite people to the care and service planning meetings.
- Know about the care you will receive before you receive it. You also have the right to know who will provide your care.
- Be informed, in advance, of changes to the plan of care.
- See your care plan.

Tips to Getting Person-Centered Care

- Talk to the staff involved in your care if an issue arises.
- Request a care conference, or meeting.
- Bring a list of questions you want to ask.

Things to think about:

1. Who might give you the most support at a care conference?
2. What is the most important thing for your care team to know about you?

Contact the Office of Ombudsman for Long-Term Care

Phone: 651-431-2555 Toll-free: (800) 657-3591 Website mn.gov/ooltc

Word search

Find and circle the following words about the right to implementing care. Words may appear forward, backward, up, down, or diagonally.

S	O	F	P	T	N	P	N	E	I	E	E	B	D
E	M	N	T	H	G	I	R	N	E	C	E	S	T
R	E	A	I	N	I	N	O	I	N	R	D	P	C
V	C	N	D	A	V	I	H	R	F	E	R	R	G
I	M	E	V	M	E	E	T	I	N	G	P	A	C
C	A	M	C	S	R	E	M	C	T	N	L	I	I
E	R	I	E	D	D	E	M	R	O	F	N	I	S
S	E	C	I	U	T	T	I	E	G	I	I	D	P
A	R	C	E	B	N	T	S	V	M	U	M	V	E
N	M	A	I	M	G	N	M	G	E	O	N	T	O
T	A	I	R	O	E	S	M	S	M	C	R	E	P
H	U	C	A	R	E	P	L	A	N	N	I	N	G
P	E	R	S	O	N	C	E	N	T	E	R	E	D
D	M	I	R	E	S	I	D	E	N	T	C	E	E

1. Informed
2. Right
3. Resident
4. Care planning
5. Meeting
6. Services
7. Ombudsman
8. Person centered