



Know Your Rights

Electronic Monitoring

You have the right to install a camera in your room or apartment.

Minnesota law uses the words “electronic monitoring” to mean video and/or audio recording. Usually, people use a video camera. You have the right to put one in your space.

Where do I start?

1. You (or your representative) must sign a consent form.
2. If you have a roommate, they (or their representative) must also sign a consent form.
3. Complete the form and share it with the facility.
- If you're concerned about telling the facility, see the back for more information.

Things to think about:

- Are you comfortable with the person who can view the images the camera may record?
- What is your goal in placing the camera?
- Where would you place the camera? Would you want private space away from the camera or types of care not to be shown?
- Do you want the camera turned off sometimes?
- Would you prefer just video, just audio or both?

The decision to use an Electronic Monitoring device is yours.

All consent forms can be found at:
mn.gov/ooltc/residentandfamilyresources/electronicmonitoring

Contact the Office of Ombudsman for Long-Term Care

Phone: 651-431-2555 **Toll-free:** (800) 657-3591 **Website** mn.gov/ooltc

More to know

What if I don't want to tell the facility about the device?

- You can set up and use a camera for up to 14 days without telling the facility. However, you must meet specific criteria to do so. These criteria are listed on the consent form. Contact the Office of Ombudsman for Long-Term Care with additional questions.
- If you decide to not tell the facility, complete the appropriate consent form and send it to the Office of Ombudsman for Long-Term Care (OOLTC):
 - e.monitoring.ooltc@state.mn.us
 - 651-431-7370 (fax)
 - P.O. Box 64971, St. Paul, MN 55164-0971
- After 14 days, share the same form with the facility.

Benefits

- Having a camera gives you the ability to prove when things are or are not happening. This can lead to more accountability.
- When you have a camera in your home, you can choose if a trusted person can see what happens there. This makes it easier for them to know about your care. They can also see when changes are needed in your care or service plan.