



Know Your Rights

Organize and Participate in Resident Council

Meetings give you the chance to talk with other residents. You can discuss resident rights and provide input on ways to improve your care.

Your Facility Must:

Provide space and privacy

- Respect meeting privacy. Provide a separate space if possible.

Provide a staff person

- Choose a staff person to help. A council must approve the person.

Consider views

- The facility must think about the council's recommendations.

Promote awareness

- Support residents so they know about the meetings.

Respond promptly

- Follow up with the council's recommendations.

There is no right or wrong way to run a council meeting. This is a space and time for you!

Things to Think About:

1. What are some benefits of being involved in resident council?
2. Why do you go to resident council meetings?
3. What is working well? What is not working well?

Contact the Office of Ombudsman for Long-Term Care

Phone: 651-431-2555 Toll-free: (800) 657-3591 Website mn.gov/ooltc

Council Reflection Questions

Use the following questions to get to know each other better and have a stronger council.

1. Where is your community's resident council meeting?
2. How does your community share information about your resident council?
3. How does your community tell new residents about the resident council?
4. How much staff involvement and support does your resident council want? What kind of support do you want?
5. If your resident council wants a response from the administration, what will that look like?