



MINNESOTA

## OFFICE OF THE FOSTER YOUTH OMBUDSPERSON

We are committed to ensuring the **independent and impartial** review of complaints or concerns related to those in foster care in Minnesota.

### WHO WE ARE

The Office of the Foster Youth Ombudsperson handles complaints about the rights, care, safety, and placement of people in Minnesota foster care. This includes if you are in Extended Foster Care or have exited foster care for any reason.

Our job is to determine whether you have been treated fairly and that your rights have been upheld.

#### WE LISTEN

We listen to you about where you live, your care, and services you may be receiving. We may look at paperwork or speak to others to help you make things better.

#### WE INVESTIGATE

In some cases, we will investigate your complaint. As an independent agency, our job is to consider all sides in a neutral and objective way.

#### WE INFORM

We provide information and resources. We can answer questions about your rights and treatment in foster care.

#### WE RECOMMEND & REPORT

As a part of our investigations, we may write reports or make recommendations. It our job to work collaboratively towards solutions.

### SCAN FOR FAQ



### CONTACT US

Email: [Info.oofy@state.mn.us](mailto:Info.oofy@state.mn.us)

Call: 651-946-2940

Website: [mn.gov/oofy](http://mn.gov/oofy)