

m MINNESOTA
 OFFICE OF OMBUDSMAN
 FOR MENTAL HEALTH AND
 DEVELOPMENTAL DISABILITIES

“Giving Voice to Those Seldom Heard”



OMHDD is an independent state agency:

“Promoting the highest attainable standards of treatment, competence, efficiency and justice for persons receiving services for mental illness, developmental disabilities, chemical dependency or emotional disturbance in children.”

Are you receiving services or treatment for mental illness, developmental disabilities, substance use disorder/chemical dependency or emotional disturbance? Do you have concerns or a complaint about the services you receive or access to appropriate services? If so, you can contact us.

The Process:

- When you call, the ombudsman will listen to your complaint or concern. You may be asked if you have already talked to someone about your concern.
- The ombudsman may refer you to another resource.
- We will consult with you about your rights, your service options, law, and rules that apply to service you receive, guardianship and other general questions.
- We may advocate on your behalf to resolve your issue or complaint.

**Office of Ombudsman for Mental Health
and Developmental Disabilities**

121 7th Place East
 Metro Square Building, Suite 420
 Saint Paul, Minnesota 55101-2117

Call our toll-free number: **1-800-657-3506**

Voice: **651-757-1800**

MN Relay Service: call **711**

Fax: **651-797-1950**

Email: ombudsman.mhdd@state.mn.us



This document is available in alternative formats to individuals with disabilities by using the above contact information.