



OFFICE OF THE OMBUDS
FOR CORRECTIONS

INFORMATION FOR PERSONS IN LOCAL CORRECTIONAL FACILITIES

Local Facilities include city and county jails and detention centers; and juvenile secure detention and residential facilities.

What to do if you have a complaint about a local adult or juvenile correctional facility in Minnesota:

1. **Grievance Process:** First follow the facility grievance process; all facilities are required to have one.
2. **Local Authorities:** If you believe facility staff have engaged in misconduct, contact the appropriate local authorities such as the sheriff or county corrections department responsible for the facility.
3. **DOC Inspection & Enforcement Unit (DOC I&E):** If you believe the facility is violating state law or policy, and are not satisfied with the local response, you may contact the Minnesota Department of Corrections I & E Unit. Information can be found at <https://mn.gov/doc/staff-partners/licensing/inspection-enforcement/>. The I & E Unit has jurisdiction over rules under which local facilities are approved to operate.
4. **Ombuds for Corrections (OBFC):** The Office of the Ombuds for Corrections (OBFC) is required to refer local facility compliance complaints to the Department of Corrections Inspection and Enforcement unit (DOC I&E). If an action of a local facility is in compliance with state law and policy, *but* you believe it is unreasonable, unfair, inefficient, or otherwise problematic, you may bring it to the attention of the OBFC. All other local facility complaints should be directed as described in 1-3 above. The OBFC can also investigate complaints about actions of the Minnesota Department of Corrections and DOC facilities (prisons). Information about filing a complaint with the OBFC can be found at <https://mn.gov/obfc/complaints/>.

For more information, visit our website at <https://mn.gov/obfc/>. For questions, contact us by phone at 651-539-4520 or through mail:

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