



June 19, 2015

## News

**American Indian special rules and enrollment tips.** An updated version of the [American Indian Special Rules and Enrollment Tips PowerPoint presentation](#) from this week's webinar is now available. We hope this will be a useful reference tool as you assist members of this community.

**Outreach opportunity – sign up for a State Fair shift!** As in years past, MNSure will have a booth in the Health Fair 11 Building during the Minnesota State Fair (August 27 – September 7) and we're asking our Consumer Assistance Partners to join us! Find out additional information and indicate your interest in signing up for a shift by completing our [State Fair survey](#). As the date nears, we'll be in touch with more information!

**Minnesota Health Care Programs Dashboard. (key words: pprenual, lifeevent)** The [Health Care Program Dashboard Report](#) provides the latest statistics from DHS on the following public program processes: conversion to the new eligibility system in MNSure, public program renewals in the new eligibility system and changes in circumstances (CiC) for cases in the new eligibility system.

**June renewal notices have gone out. (key word: pprenual)** The Minnesota Department of Human Services (DHS) has sent renewal notices to members whose MinnesotaCare or Medical Assistance (MA) eligibility was up for January, February, March, April and June renewal in the new eligibility system. May notices have not yet been mailed out to members.

If an assister is working with a consumer who needs their notice reprinted, the assister can call Health Care Eligibility Operations (HCEO) at 800-657-3672 or 651-297-3862.

**NEW call-in number for statewide navigator/CAC conference calls.** The statewide conference call provides an opportunity for all assisters to hear program updates, ask questions and provide feedback. The conference call schedule is as follows:

- July 8 – 12:30 – 1:30 pm
- July 22 – 12:30 – 1:30 pm

Please note the call-in information has changed effective immediately:

- Toll-free dial-in number: (888) 742-5095
- NEW conference code: 931 418 7468

## Reminders

**MNsire public events calendar to go temporarily offline starting July 1.** MNsire's public events calendar will be temporarily unavailable beginning July 1 as we work to redesign the calendar to improve user experience and functionality for next open enrollment. In the meantime, if you're hosting unique outreach or enrollment events between now and September 1, and you'd like some additional visibility of those events, please send event details to Alison Griffin, MNsire Outreach Program Manager at [Alison.Griffin@state.mn.us](mailto:Alison.Griffin@state.mn.us).

Please be advised that all existing events on the calendar will be permanently erased after June 30<sup>th</sup>. If you have any questions, please reach out to Mike McCool at [mike.x.mccool@state.mn.us](mailto:mike.x.mccool@state.mn.us).

**All translated versions of MNsire paper application now available.** The most recent version of the MNsire Application for Health Coverage and Help Paying Costs (DHS-6696, dated 11-14) is now available on [eDocs](#) in [Spanish](#), [Russian](#), [Vietnamese](#), [Hmong](#) and [Somali](#).

## Upcoming Events

### Upcoming MNsire meetings.

- MNsire Board of Directors will meet July 15, 1:00 – 4:00 pm, at MNsire's offices on 81 East 7th Street, St Paul. The meeting is open to the public and will also be broadcast via live-streaming video.
- MNsire Consumer and Small Employer Advisory Committee will meet June 23, 1:00 – 4:00 pm, at MNsire's offices on 81 East 7th Street, St. Paul.
- MNsire Health Industry Advisory Committee will meet June 25, 2:30 – 5:00 pm, at UCare, 500 Stinson Boulevard NE, Minneapolis.

## Program Updates

- **Renewing Certified Application Counselor (CAC) contracts.** Most Certified Application Counselor (CAC) agreements will expire on June 30, 2015. To ensure that these CAC agreements are extended prior to that date, please be sure your organization returns the one-page [CAC Data Sharing Continuation or Completion Form](#) immediately. Navigator organizations do not need to respond to this request as all navigator contracts were renewed prior to January 1, 2015.
- **Certification of new navigators/CACs.** The next round of certifications will begin on July 1. Please remember that in order to be certified, assisters must have completed all the following elements (please note that many individuals experience delays in finalizing their certification because they fail to complete the last two items):
  - Training courses (Course 1 and Course 2)
  - Submit a [Background Study Consent form](#) and pass the background study
  - [MNsire's Data Privacy and Security Standards attestation](#)
  - [Handling MN Information Securely courses](#)
- **Training upload for certification.** The training upload of new assisters into the MNsire Learning Center is being completed twice a month. The next round of training uploads will begin on July 1. Updated rosters submitted by June 30 will be included in the next training upload. Please remember that once we begin processing a batch of training

uploads, it may take several days before an individual receives an email with their training information.

## Further Info/Help

If you need answers and/or help:

- email the Assister Resource Center: [navigators@mnsure.org](mailto:navigators@mnsure.org)
- call the Assister Resource Center: 1-844-520-8695 [dial 2]
- check the [Navigator/CAC Resource Page](#)

## Key Word List

The [Key Word List](#) is available as an online document.