



FTI Notice Frequently Asked Questions

Navigators and Brokers

What is the FTI Notice?

The Federal Tax Information (FTI) Notice is sent to enrollees and those determined eligible for advanced premium tax credits who did not give MNSure consent to automatically update income and/or household information during the application process on an annual basis.

What is the purpose of the FTI Notice?

Those that receive a notice must take action if they want to continue financial help through MNSure in 2016. Consumers must either fill out a completely secure online form, or mail a paper form back to MNSure. Both of these methods give MNSure the ability to collect federal tax information on the client to accurately determine them eligible for financial help.

When will the FTI Notice be mailed?

The FTI Notice will go out on or before August 1, 2015.

What happens if a client does not give FTI authorization?

If a consumer does not take the requested action on the notice, the financial help he or she is currently receiving through MNSure may end.

What is the deadline for giving FTI authorization?

While we cannot set a formal deadline for this information, MNSure asks consumers to complete the action before September 5, 2015. Delaying could cause disruption in financial help currently being received through MNSure.

What should I do if a client has questions about the FTI Notice?

You should advise clients that completing the action on the FTI notice is critical to their health insurance renewal process, and not completing the action could cause an increase in cost for the consumer.

Consumers should call the MNSure Contact Center at 1-855-366-7873 if they have additional questions.