

MINNESOTA HEALTH INSURANCE EXCHANGE WORK GROUP REPORT

Navigators and Brokers/Agents

May 18, 2012

Work Group Focus

The purpose of the work group is to provide technical assistance and information on the options for navigators and brokers/agents to assist individuals and small employers and employees seeking coverage through a Minnesota Health Insurance Exchange.

Issues for Discussion

The work group has been tasked with providing the Advisory Task Force with information and models for the following issues:

- Levels of service and responsibilities of navigators and brokers/agents
- Training, certification and licensure requirements
- Compensation methodologies

In addition to these issues, the Advisory Task Force may refer additional issues to this work group for additional assistance and input.

Meeting Update

The work group established sub-committees to work on evaluating the current population market segments using topic areas defined in the work plan.

Sub-committees have been meeting and will report their findings at the May 30, 2012 work group meeting. A complete market landscape will be constructed from sub-committees work which will be used to answer the three primary questions:

- Levels of service and responsibilities of Navigators, Agents and Brokers
- Training, certification and licensure requirements
- Compensation methodologies

Upcoming Meeting Topics

Create deliverables for each of the three issues and present work product to Advisory Task Force as they are completed.