

# MINNESOTA HEALTH INSURANCE EXCHANGE WORK GROUP REPORT

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## Navigators and Brokers/Agents

April 20, 2012

### **Work Group Focus**

The purpose of the work group is to provide technical assistance and information on the options for navigators and brokers/agents to assist individuals and small employers and employees seeking coverage through a Minnesota Health Insurance Exchange.

### **Issues for Discussion**

The work group has been tasked with providing the Advisory Task Force with information and models for the following issues:

- Levels of service and responsibilities of navigators and brokers/agents
- Training, certification and licensure requirements
- Compensation methodologies

In addition to these issues, the Advisory Task Force may refer additional issues to this work group for additional assistance and input.

### **Meeting Update**

The work group met on April 11, 2012 and reviewed the Advisory Task Force Recommendations from January 8, 2012 and completed a walkthrough of the final regulations.

Reviewed the proposed work plan and approved the approach with revisions. Established sub-committees that will evaluate the current population market segments using the topics identified in the work plan. The work product from each sub-committee will inform the next phase of program design.

### **Upcoming Meeting Topics**

The work group will review the information gathered by each sub-committee and begin to develop the program design components.