My MNsure Online Account Information

Keep this form in a safe place. This information is needed to access your MNsure account online and is helpful when contacting the MNsure Contact Center.

Name entered as primary contact: _____

Username: _____ Can be 1-20 characters. Only use letters and numbers, no spaces or special characters, cannot be the same as first or last name.

Password: _____ At least 8 characters. Must include at least 1 uppercase letter, 1 lowercase letter, 1 number and 1 of the following special characters: ! " # $ % & ' ( ) , . : = ? @ or space character. Cannot contain your first, last or username.

Shared Secret: _____ One word you can remember, at least four characters.

Verification Questions: Select and answer 5 of the following questions:

What is/was your grandfather's occupation? _____

In what city/town did your mother and father meet? _____

What is the name of your favorite childhood friend? _____

What city would you like to retire to? _____

What was the model of your first car? _____

What is your favorite food? _____

What is your favorite sports team? _____

Where did you meet your spouse/partner? _____

Questions?

Qualified Health Plan (QHP) Coverage: Please call the MNsure Contact Center at 855-366-7873 or the health insurance carrier directly.

- BlueCross BlueShield Minnesota – Metro: 651-662-8000, Outside Metro Area: 1-800-382-2000
- HealthPartners – Metro: 952-883-5599, Outside Metro Area: 1-877-838-4949
- Medica – Metro: 952-945-8000, Outside Metro Area: 1-800-952-3455
- UCare – Metro: 612-676-6606, Outside Metro Area: 1-855-307-6975

Medical Assistance or MinnesotaCare Coverage: Call your local county human services agency or the DHS Minnesota Health Care Programs (MHCP) Member Help Desk at 651-431-2670 or 800-657-3672.

Your assister's contact information:

Name: _____

Organization: _____

Phone number: _____

Email: _____

Click here to insert your organization's logo (optional). Must be a PDF file if you are using Adobe Reader. (can be other image type if using Acrobat)