



MNSure Broker Individual Certification Agreement

Guiding principle:

A commitment to honesty, integrity, and respect in everything we do.

I/We commit to:

- Fulfill the needs of my/our clients to the best of my/our ability.
- Maintain my/our clients' confidences.
- Render timely and exemplary service to my/our clients.
- Adhere to professional standards of conduct in helping my/our clients shop for the most appropriate health insurance coverage.
- Present accurately and honestly all facts essential to my/our clients' health insurance decisions.
- Maintain my broker license and notify MNSure immediately if my license lapses.
- Notify MNSure immediately of any disciplinary actions taken against me/us by the Minnesota Department of Commerce.
- Keep informed with respect to the Affordable Care Act, related regulations, rules, and MNSure policies and to observe them in my dealings with customers.
- Cooperate with MNSure in meeting the needs of my/our clients.
- Refrain from unprofessional conduct towards my/our clients, prospective clients, and the staff of partner organizations.
- Provide truthful information regarding my appointment(s) with health and/or dental carriers.

I understand that failure to adhere to this agreement may result in corrective action by MNSure including the revocation of my certification to assist clients with MNSure.