



Draft Consumer and Small Employer Advisory Committee and Joint Advisory Committee Meeting Minutes

Tuesday, November 10, 2015, 2:30 – 5:00 p.m.
500 Stinson Boulevard NE, Minneapolis, MN 55413

Members in attendance: Gladys Chuy – Chair, Mary Ellen Becker, Nancy Breymeier, Amy Chatelaine, Bentley Graves, David Hilden, Kim Johnson, Richard Klick, Ann McIntosh, Kate Onyeneho, Bob Robbins, Alexandra Zoellner; Martha Eaves – Board Liaison, Edgardo Rodriguez – Board Liaison

Members not in attendance: Jin Lee Palen – Vice Chair, Ed McDonald, Jama Mohamod, Hussein Sheikh, Angela Williams

Staff in attendance: Aaron Sinner – Board and Federal Relations Policy Specialist, Debby Dill – Board and Federal Relations Coordinator, Marie Harmon – MNSure Staff

Consumer and Small Employer Advisory Committee

Introductions of CSEAC Members

Gladys S. Chuy, Chair

The meeting was called to order at 2:37 p.m. by Gladys Chuy, Chair. Gladys asked members to introduce themselves and the constituencies that they represent. Those in attendance did so. (Short biographies for all members can be found on the [Consumer and Small Employer Advisory Committee page](#).)

Aaron Sinner provided a summary of the [Consumer and Small Employer Advisory Committee Charter](#), the [MNSure Board Policy on Advisory Committee Roles and Responsibilities](#), and of the [CSEAC attendance policy](#). He noted that Advisory Committees should provide strategic direction to the Board and focus on long-term recommendations to the Board. He also stressed the importance of being present at meetings to enable to the Committee to conduct its business. Aaron also noted that Advisory Committee meetings are open to the public, and that a quorum of members cannot gather to deliberate and decide on Committee business outside of an official Advisory Committee meeting—including via email.

Members asked questions about how to bring an issue before the Committee. Martha Eaves noted that the Board intends to be more active in giving the Advisory Committees issues to consider, but will continue to appreciate the Committee taking the initiative on developing recommendations outside of Board direction.

Gladys said members could email her with proposed topics for future meetings.

Joint Advisory Committee

Call to Order, Approval of October Meeting Minutes, Welcome & Introductions

Gladys S. Chuy and Jonathan Watson, Chairs

Jonathan Watson, HIAC chair, called the meeting to order at 3:30 p.m. He welcomed everyone to the joint Advisory Committee meeting and introduced Gladys, as well as Ghita Worcester, HIAC Vice Chair. Jonathan noted Jinny Palen is the new Vice Chair for CSEAC but was unable to attend today's meeting. Members provided brief introductions of themselves.

MOTION: Ken Bence moved to approve the [October draft meeting minutes](#). Reuben Moore seconded. All were in favor and the minutes were approved.

Board Update

Kathryn Duevel, Martha Eaves and Edgardo Rodriguez, Board Liaisons

Kathryn Duevel provided an update for the Board. At the most recent Board meeting, the Board approved the new Advisory Committee members as evidenced by all the new members here today.

Kathryn reported that open enrollment is going well. While things are still not perfect, the Board is pleased with the progress that has been made this year. MN.IT is currently focused on the winter IT release. Kathryn encouraged members to visit the [MNSure Board of Directors Meeting Materials page](#) to view the MN.IT release plan project status slide available at each Board meeting.

Kathryn noted that the CEO search received 42 applications. The CEO Search Work Group conducted 11 preliminary interviews, and ultimately recommended one candidate that the Board approved as a finalist. The finalist's name is Mark Nyquist. However, the process is continuing and a permanent CEO has not yet been appointed.

The assister portal is being piloted and training of assisters for that pilot has begun. A timeline for a wider rollout of the portal will be determined based on how the pilot goes.

Bentley Graves asked for an update on the Health Care Financing and Access Task Force. Kathryn reported that the Board does not have an active role in that process but that MNSure is providing information to the Task Force as requested. The Task Force is trying diligently to stay on schedule and has a report due in January.

Consumers' Checkbook Decision Support Tool Presentation

Kathryn Duevel, Board Liaison

Kathryn gave a demonstration of the Consumers' Checkbook tool. She provided various individual scenarios and walked through the information the tool provides.

The group discussed possible ways to improve the tool in the future. Suggestions included:

- Clearer definitions of the health status terms consumers self-select (Excellent, Very Good, Good, etc.), including example scenarios associated with each
- Accessibility in languages other than English
- Ability to filter by network or by doctor
- Ability to filter by HSA and high deductible plans
- Ability to input a consumers' prescription drugs
- Tie plan sorting to associated provider quality
- An explanation of metal levels
- Local links
- Ability to input any preexisting conditions the consumer has

Members also discussed the data that MNsure will collect regarding the tool. In addition to web traffic numbers, members suggested a survey be sent to consumers to see if the tool met their needs. Members also expressed a desire for post-enrollment focus groups with consumers to assess the usefulness and accuracy of the tool.

Additionally, some members asked about adding small employer capacity in the SHOP market.

Members also discussed the need for improved consumer education about health insurance and improved health literacy.

Jonathan thanked Kathryn for the demonstration and encouraged Committee members to experiment with the tool and scenarios on their own.

Adjourn

Andy McCoy moved to adjourn. David Hilden seconded. There were no objections and the meeting adjourned at 4:57 p.m.