

DRAFT Process Transparency Map



Enrollment

Minnesotans can enroll year-round in Medical Assistance (Medicaid) or MinnesotaCare.

Minnesotans can enroll in a qualified health plan during the annual open enrollment period.

Minnesotans with a qualifying life event may enroll or make changes to their plan, typically within 60 days of the event.

Get Help

Free, in-person enrollment help is available from thousands of MNsure navigators and brokers across the state. A directory is available on MNsure.org.

The MNsure Contact Center can answer questions and assist with technical questions. 1-855-366-7873

The DHS Member Help Desk is available to answer questions about Medical Assistance or MinnesotaCare. 1-800-657-3739

