



November 19, 2013

SHOP Deadline Extended

MNsure is happy to announce that it has extended the deadline to November 30, 2013, for small businesses to select plans that provide coverage for employees beginning on January 1, 2014. Employees will be able to begin enrollment on December 10. Employers who select plans after November 30 can still provide coverage for their employees, but the initial date of coverage will depend upon the date the employer selects the plan and the deadline for their employees' enrollment.

Account Creation

We are continuing to investigate why some brokers, but not all, appear to be having problems creating accounts. If you completed certification coursework prior to October 29, you may try to create an account but please remember that it is important to use one of our preferred web browsers:

- Firefox 17- 22 & 24 (download: [Firefox](#))
- Google Chrome 30 (download: [Google Chrome](#))
- Internet Explorer (IE) 9
- Safari 6.0.5 on an Apple

As we discussed last week, browser issues may only appear after you have successfully navigated several screens, so it is best to use one of the preferred browsers from the beginning of the process. In fact, if you begin the account creation process in a non-preferred browser, you may not be able to complete the process without additional help from our contact center, even if you later switch to a preferred browser.

If you completed certification coursework after October 29, 2013, we will provide you with more specific instructions regarding account creation soon. Please hold off on trying to create an account at this time. We appreciate your patience and understanding.

Administrative Account ID Re-sets

Some broker Administrative account holders need re-set registration IDs in order to finish creating their accounts. If you are among this group, you will be receiving an email from MNsure with instructions about how to do this. It is important that you re-set your ID while the federal hub is working. So please try to verify that healthcare.gov is not down for maintenance before trying to re-set your registration IDs.

In the News:

More Plans Available for Southeastern Minnesota

Minnesotans in the Southeastern region of the state now have seven more health plans to choose from at MNSure.org, MNSure announced today. The Minnesota Department of Commerce and the Minnesota Department of Health announced in October that they had worked with Medica to provide the additional plans in an area of the state that previously had limited choices in some zip codes.

Existing Policies:

As most of you are aware, President Obama made some changes to the implementation of the Affordable Care Act last week relating to existing insurance policies. Minnesota will not be adopting these changes and there will be no changes at MNSure as a result.

Contact MNSure

MNSure now has a new broker dedicated email account for correspondence:
brokers@mnsure.org.