



*September 30, 2013*

MNsure is excited to launch the new healthcare marketplace tomorrow. We appreciate your commitment to helping Minnesotans sign up for health insurance. It's your expertise and knowledge that individuals and employers will seek during the next six months when they have questions about open enrollment. Together, we'll learn how to best communicate the options and use the tools MNsure offers for consumers.

As we work together through the final steps of MNsure certification which includes the RIDP process and MNsure system login, you will soon be able to facilitate enrollment. Until then, you can help educate your clients about their options and benefits.

Certification training will continue to be available online for you to complete at your own pace. A printable certificate is not available after completion of your coursework. To verify you have "mastered" all four modules:

1. Click on "your learning path summary" in Pathlore
2. Click on "MNsure Agents and Brokers"
3. Enrollment Status should indicate "Mastered" for all four modules.

The MNsure website will officially launch sometime in the afternoon tomorrow. Going forward it will be open for business from 6 am to 10 pm Monday through Saturday. The MNsure enrollment tool will not be available from 10 pm until 6 am in order to perform nightly updates.

We have made significant progress in a short timeframe and will continue to make enhancements to our certification training and enrollment processes going forward. We will provide updates via the website and occasional emails as necessary.

We appreciate your patience with this ongoing process.

For more information, see the attached MNsure Launch Fact Sheet for brokers.

- [Broker fact sheet letterhead 09302013.pdf](#)