Minnesota Health Insurance Exchange Advisory Task Force

Meeting Summary

October 24, 2012

I. Welcome and Housekeeping

Commissioner Jesson called the meeting to order on behalf of Chair Schowalter. The Task Force adopted the meeting summary of the September 27, 2012 meeting.

II. Finance Work Group Recommendations

Barb Juelich, Exchange Finance Director presented the recommendations of the Finance Work Group. Presentation materials are available on the Exchange website. Members of the Task Force discussed a number of issues including industry best practices, funds for navigators, agents and brokers, administrative costs and assumptions.

ACTION: The Task Force adopted the Work Group recommendations and requested follow-up in the following areas pending federal guidance:

- Federal guidance follow-up
- Narrowing of options pending federal guidance on application of tax credits to user fees and the relationship of federal premium tax rules on withholding a portion of exchange premiums
- Further refining the ongoing budget

III. Navigator, Agent and Broker Work Group Recommendations – Levels of Service and Training/Certification/Licensure

Bob Hanlon, Exchange Task Force member and Bob Paulsen, Exchange Eligibility and Enrollment Director presented the levels of service and training/certification/licensure recommendations for the Navigators, Agents and Brokers Work Group. Presentation materials are available on the Exchange website. A member of the Task Force requested that Tribal benefits and protections be added to the list of training topic areas. Task Force members also commented on the importance of working with counties and community health workers.

A motion was made to amend the "Application Assistance/Facilitate Enrollment" section to address referrals to community organizations, counties and other non-profits as appropriate. The following language was inserted:

> "Facilitate referrals to community organizations, counties, or other appropriate non-profit or public entities when individuals and families require technical expertise and assistance beyond the scope of the HIX Navigator, Agent and/or Broker, and/or In-Person Assister program."

In addition the following language was added to the "Outreach, Inreach, Education and Assessment" and "Application Assistance / Facilitate Enrollment" sections respectively:

> Inform consumers of specific benefits available to American Indians.
>
> Advise American Indians on benefits such as cost sharing and reductions, income exclusions, special open enrollment periods, and exemption from minimum health care coverage mandate.

ACTION: The Task Force adopted the Work Group report as amended.

The Navigators, Agents, and Brokers Work Group will bring additional recommendations to the Task Force at its December 6, 2012 meeting.

IV. Adverse Selection Work Group Recommendations – Risk Adjustment

Roger Kathol, Exchange Task Force member and Katie Burns, Exchange Plan Measurement and Quality Reporting Director presented the Adverse Selection Work Group recommendations on risk adjustment. Presentation materials are available on the Exchange website.

An amendment was suggested:

The Exchange should pursue obtaining ~~authority~~ the ability to use the all-payer claims database and develop a state-based risk adjustment methodology in the future.

ACTION: The amendment was adopted and the recommendations were adopted as amended.

V. Exchange Technical Infrastructure Contract Status Update

Pete Frank, Exchange Information Technology Director, updated the Task Force on technical infrastructure activities including development of end-to-end process models, ongoing preparation for sprints, formation of an interagency technical infrastructure work group and ongoing privacy and security efforts.

VI. The meeting was adjourned.