



## MNsure invites navigators to provide feedback at September forums

MNsure will be holding Navigator Forums around the state during the month of September. These forums are an opportunity for you to provide input on the current navigator program, consider the lessons learned from its initial operations, and help design a stronger and sustainable program for the future. This is an important step in the process as staff develops recommendations for permanent policies and procedures for MNsure's board of directors.

During the forum, MNsure staff will provide a brief presentation on the current status of the navigator program and improvements that are already in process. The remainder of each forum will be a conversation on these four areas critical to the development of the program:

- Establishing goals and objectives for the program
- Clarifying eligibility requirements, duties and responsibilities of navigators, including how the navigator role differs from other entities
- Improving certification and training for navigators in 2015
- Discussing options for adequate and timely navigator compensation

We urge all certified navigators, Certified Application Counselors (CACs), and other relevant staff from navigators/CAC organizations to attend. We would like our recommendations for the navigator program to reflect your experiences and ideas. No RSVP is required. If you are unable to participate in a forum, there will be other opportunities for navigators to share input.

- Twin Cities: Friday, September 5, 9:00 – 11:00 am, Amherst H. Wilder Foundation, 451 Lexington Parkway North, Saint Paul
- Central Minnesota: Monday, September 8, 10:30 am – 12:30 pm, Great River Regional Library, Bremer Room, 1300 W. St. Germain Street, St. Cloud
- Southeast Minnesota: Monday, September 15, 10:00 am – 12:00 pm, Intercultural Mutual Assistance Association, 2500 Valleyhigh Drive NW, Rochester
- Northwest Minnesota: Monday, September 22, 10:00 am – 12:00 pm, Prime West Health, 3124 Hannah Avenue NW, Bemidji
- Southwest Minnesota: Monday, September 29, 10:00 am – 12:00 pm, Western Community Action, 1400 South Saratoga Street, Marshall
- Northeast Minnesota: Tuesday, September 30, 10:00 am – 12:00 pm, Holiday Inn & Suites Duluth - Downtown, 200 West First Street, Duluth

Special thanks to local navigator partners Community Resource Connections, Insure Duluth Coalition, Intercultural Mutual Assistance Association, Mid-Minnesota Legal Aid and Western Community Action for helping us set up these events in your community!

