MINNESOTA IT SERVICES

2025 ANNUAL REPORT

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Rebooting government for what's next

Contents

Introduction

Foreword

By Tarek Tomes — MNIT Commissioner and State Chief Information Officer (CIO)

Minnesota faces a rare moment when innovation, policy, talent, need, and investment align — giving us both momentum and responsibility to act boldly for the people we serve.

Ctrl + Alt + MN signals our response to that moment. It reflects an intentional shift in how government operates — modernizing core systems, reinventing digital services, and re-centering technology around customer experience. We continue to deepen service partnerships and harness emerging technology so Minnesota stays ahead of accelerating change.

Our Strategic Plan sharpens that focus and drives execution. Its themes — customer experience, cybersecurity and operational excellence, and connected culture — define where we direct effort and how we measure progress. It aligns priorities across agencies, accelerates decision-making, and ensures our actions translate into improved outcomes for Minnesotans.

That approach is already paying off. Across government, we advanced modernization that delivers results. We deployed platforms that improve access to services, strengthened cybersecurity, reduced risk in core systems, and expanded data capabilities that enable better decisions. These efforts improve experiences for Minnesotans and demonstrate what strategic, outcome-driven modernization looks like in practice.

We also elevated customer service as a core capability. Our teams deepened service partnerships with agencies, embedded user experience into design and delivery, and strengthened enterprise portfolio management, empowering leaders to make faster, more informed decisions. Minnesotans deserve a government that works as one — and this year, we made meaningful progress toward that goal.

In parallel, we stepped confidently into a new era of emerging technology. Minnesota launched a nation-leading approach to generative artificial intelligence (AI) governance through the Transparent Artificial Intelligence Governance Alliance (TAIGA). We piloted AI-enabled tools that reduce manual work, support employees, and improve access — always anchored in security, equity, and responsible use. Minnesota is shaping how innovation serves the public good rather than reacting to it.

None of this work happened without MNIT's people. Our employees navigated organizational change, shifting expectations, and unprecedented demand — and they delivered. Their resilience, creativity, and commitment to service powered progress that is transforming state government. I deeply appreciate their dedication and fully recognize the effort required.

As we move forward, we will continue to press "control" on the forces we can shape, "alt" on outdated ways of working, and "MN" on a future where government technology improves people's lives every day.

Thank you for your partnership, your service, and your belief in Minnesota's digital future.

MINNESOTA IT SERVICES

Who we are

MNIT provides statewide leadership and services for core technology systems, modernization efforts, cybersecurity, digital accessibility, and geographic information systems (GIS). We deliver these services to the state's executive branch and some local partners through the IT strategy, direction, policies, and standards that we set.

What we do

MNIT drives information technology for Minnesota's executive branch. Under the state's chief information officer, we set IT strategy, policies, and standards on key issues like AI, cybersecurity, customer experience, accessibility, and geospatial technology. Our teams manage software, hardware, networks, security, storage, and other critical services, supporting over 2,700 applications and 42,000 end users to keep the State of Minnesota running efficiently.

Equity statement

MNIT is committed to advancing equity through our technology and our work.

We serve all Minnesotans, and we are part of the solution to reduce racial, economic, and other disparities.

How we will get there:

- Design the environment and accountability measures necessary to embed equity across MNIT.
- Ensure our workforce reflects the diversity of the communities we serve.
- Engage the voices and perspectives of those who will be impacted.
- Build, support, procure, and advocate for technology that works for a diverse Minnesota.

Mission

We partner to deliver secure, reliable technology solutions to improve the lives of all Minnesotans.

Vision

An innovative digital government that works for all.

Guiding principles

- Practice servant leadership.
- Treat everyone with respect and dignity.
- Do the right thing, especially when it is difficult.
- Ask how your actions are reinforcing or removing structural inequity.
- Promote the common good over narrow special interests.
- Be accessible, transparent, and accountable.
- Include voices from communities who will be most impacted.
- Bring people together across lines of difference.
- Embrace change.
- Measure when you can.
- Engage with empathy.

2025
at a glance

This year, MNIT delivered measurable strategic progress across state government. MNIT and agency partners strengthened security, modernized critical systems, and improved how Minnesotans access services — despite rapid change and rising demand. This snapshot highlights key results from the year and shows how MNIT is building the capacity to adapt, scale, and serve with confidence.

- Launched LoginMN, simplifying secure access to state services for Minnesotans.
- Helped launch and support Minnesota Paid Leave, ensuring systems were ready on day one.
- Implemented Minnesota's Cybersecurity Incident Reporting law, strengthening how MNIT and the Bureau of Criminal Apprehension (BCA) collect, analyze, and act on cyber incident data statewide.
- Supported the successful launch of Minnesota's newest agency, Direct Care and Treatment (DCT), with secure systems, reliable operations, and day-one readiness.
- Piloted AI tools that addressed concrete business challenges and delivered practical value.
- Earned national recognition for Minnesota's responsible, transparent approach to AI, including NASCIO recognition and inclusion in the 2025 AI 50, highlighting Minnesota's leadership in ethical AI governance.
- Leveraged the Technology Modernization Fund (TMF) to accelerate modernization, reduce technical risk, and deliver better outcomes for Minnesotans. To date, 28 agencies have received funding.
- Received a 2025 Special Achievement in GIS Award from Esri for the Executive Map Portfolio.
- Improved project and portfolio practices to deliver work faster and with clearer customer outcomes, highlighted by the launch of the Strategic Portfolio Management (SPM) Summit: BEACON to strengthen project and portfolio leadership across state government.
- Led enterprise customer experience (CX) efforts by embedding human-centered design into state services and convening leaders through the CX Summit.
- Helped secure legislative investments to modernize child welfare systems and improve service delivery for children and families across Minnesota.

2025 by the numbers

4.74
Average service desk ticket satisfaction rating (1-5 scale)

316
Websites MNIT hosts and supports

500+
Local government cybersecurity partners

1,053
Resources on the Minnesota Geospatial Commons

2,861
MNIT employees

3,049
Applications supported

3,207
Security incidents detected and resolved

5,709
Purchase requests processed

465,280
Tickets across the executive branch

6,220,867
Meeting and call participants

56,103,542
Visits to state websites hosted by MNIT

101,600,787
Chat messages sent

113,268,630
Hits on the geospatial image server

134,900,000+
Files stored in Microsoft M365

409,263,840
Emails handled by state systems

Strategic Plan in action

Throughout this report, you will see MNIT's Strategic Plan in action — where strategy becomes real outcomes for Minnesotans. Each example shows how MNIT and agency partners apply the plan to modernize services, strengthen security, and improve how people experience government.

Three strategic themes guide this work: customer experience, cybersecurity and operational excellence, and connected culture. Together, the stories in this report illustrate how these themes guide decisions and investments — turning strategy into action and delivering a secure, modern, and people-focused digital government.

CX Customer Experience

Focusing on clear, accessible, and user-centered digital services that make it easier for Minnesotans, agencies, and employees to get what they need.

- Technology Modernization Fund: Transforming digital services
- Modernization Maturity Assessment: Advancing modernization across the executive branch
- Planview: Enabling strategic portfolio management and governance
- SPM Summit: Pursuing next-level project portfolio leadership
- CX Summit: Advancing enterprise customer experience approach by connecting leaders and practitioners
- Data-driven decision-making: Leveraging data and analytics for better government performance
- Accessibility: Driving digital accessibility compliance and human-centered results

OE Cybersecurity and Operational Excellence

Protecting systems and data while improving reliability, efficiency, and how technology services are delivered across the enterprise.

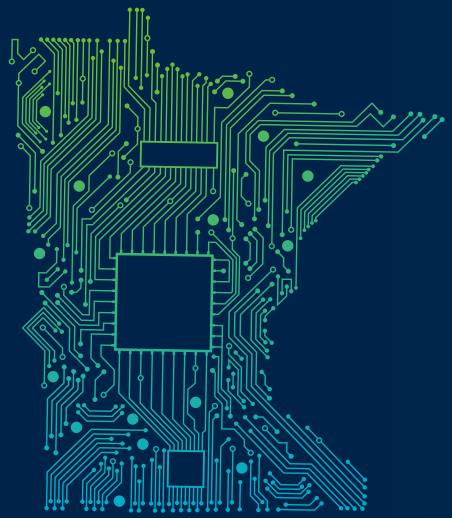
- ServiceNow: Transforming how IT support is delivered
- CloudRAMP: Migrating to cloud-based services
- Cybersecurity Incident Reporting Law: Improving information sharing
- Business Information Security Officers: Restructuring roles for better service
- GovRAMP: Protecting Minnesotans' sensitive data
- Whole-of-State: Enhancing cybersecurity services to local governments
- Resident-centric digital solutions: State Emergency Operations Center, LoginMN, Minnesota Paid Leave, and more

CC Connected Culture

Strengthening collaboration, trust, and shared ownership across MNIT and with our partners so teams can work together to solve complex challenges.

- LEADER training: Engaging 400 MNIT leaders to inspire excellence
- TAIGA: Preparing MNIT's workforce to realize AI's potential
- Equity: Reviewing policies and practices with equity analysis tool
- Agency awards: Demonstrating excellence among national peers
- Accessibility: Driving digital accessibility compliance and human-centered results
- Return-to-office: Adapting new guidance to the hybrid work model

From learning to leadership »»
AI in government



Leading responsible AI use in Minnesota government

MNIT leads the responsible use of artificial intelligence and emerging technologies across state government through the Transparent Artificial Intelligence Governance Alliance. In 2025, MNIT advanced Minnesota's modernization strategy by helping agencies adopt AI in ways that improve services, protect data, and earn public trust.

As agencies explore new tools, MNIT uses TAIGA to ensure innovation aligns with Minnesota's values — transparency, accountability, equity, and security.

Embedding responsibility into modernization

MNIT designed TAIGA to move AI from isolated experimentation into disciplined, enterprise-wide practice. In 2025, MNIT embedded clear governance into how agencies plan, test, and deploy AI and emerging technologies. These guardrails set expectations for human oversight, data privacy, security, and fairness — so agencies use AI to support public servants, not replace judgment.

By providing shared standards and practical guidance, MNIT enables agencies to innovate faster while reducing risk and duplication across the enterprise.

Enabling agencies to use AI with confidence

MNIT equips agencies with the tools and knowledge they need to use AI responsibly. In 2025, MNIT expanded TAIGA education, collaboration, and peer learning to help teams evaluate use cases, understand impacts, and make informed decisions before deploying new technologies.

This approach allows agencies to apply AI where it delivers real value — such as improving efficiency and customer experience — while setting clear boundaries for appropriate use.

A national AI leader

Minnesota's early and sustained investments in artificial intelligence have earned national recognition and positioned the state as a leader among its peers. In 2025, MNIT and the State CIO Office received multiple honors for advancing responsible, results-driven AI, including recognition as an AI 50 Award recipient from the Center for Public Sector AI and awards from the National Association of State Chief Information Officers (NASCIO).

One example of this leadership is a State IT Recognition Award from NASCIO, earned by MNIT and the Minnesota Department of Revenue (DOR) for a custom AI tool that analyzes legislative proposals. Built in just 90 days ahead of the 2025 legislative session, the tool reviewed more than 6,500 bills — processing up to 100 proposals per minute with 99% accuracy — saving more than 1,000 staff hours and hundreds of thousands of dollars.

Beyond the award, the project reflects Minnesota's broader approach to AI and modernization: start with a clear business need, deliver quickly, and measure results. That focus allowed policy experts to act within minutes of bill introductions and laid a strong foundation for future innovation across state government.

From AI planning to enterprise execution

Minnesota moved from AI planning to responsible, enterprise-scale execution in 2025. Building on foundational work, MNIT and state agencies focused on governance, workforce readiness, and measurable results — ensuring innovation advanced safely, consistently, and at scale.

- **Established enterprise AI governance**: MNIT formalized statewide ethics, security, and usage standards through TAIGA. The state designated AI Leads at 20 agencies and evaluated 28 AI products, creating a growing list of pre-approved tools that support safe, consistent adoption.
- **Expanded workforce readiness and AI literacy**: MNIT delivered four on-demand AI courses and 44 live training sessions across 10 topics, reaching more than 4,000 state employees. This training built shared understanding of responsible AI use across roles and skill levels.
- **Enabled safe experimentation and scale**: MNIT completed 16 AI acquisition assessments and used the TMF to support multiple agency AI pilots — balancing innovation with strong enterprise oversight.
- **Improved data readiness for AI use**: MNIT updated statewide data security standards, implemented new permissions reporting, and launched business-intelligence dashboards to help agencies assess, secure, and retire outdated digital content in preparation for AI-enabled work.
- **Delivered measurable productivity gains**: MNIT deployed AI assistants to more than 22,000 state employees and piloted high-impact tools, including a legislative assistant that analyzed more than 6,500 bills and saved over 1,000 staff hours, as well as AI solutions supporting translation, medical-record summarization, and customer self-service.

Testing generative AI safely for state government use

In 2025, MNIT completed a pilot initiative to explore how state agencies can safely use advanced generative AI tools to enhance their work. Technical knowledge is sometimes a barrier to entry for state employees and Minnesota's Technology Advisory Council (TAC) recommended giving state employees simple, plain language ways to interact with these tools. With support from the TMF, MNIT tested a chatbot development platform named nebulaONE.

This generative AI platform gives users a secure interface to test AI tools such as retrieval-augmented generation, custom chatbots, and task-specific agents in a controlled environment.

The pilot aimed to understand how state agencies could use generative AI while meeting Minnesota's existing security and data protection standards. The team focused on testing where AI adds value, identifying risks, and defining appropriate safeguards for government use. Work included configuring the platform, training staff, and building and testing chatbot prototypes using only Low- or Moderate-impact data — meaning publicly available or without a federal compliance requirement.

By learning what works in a government environment, MNIT can establish a repeatable model that agencies can adopt — reducing risk and duplicated effort. The platform provides a secure toolkit for testing task-specific AI agents, such as chatbots that answer questions using trusted public information.

The project demonstrated how AI assistants can support internal knowledge sharing and everyday operations without exposing sensitive data or bypassing required controls, laying the groundwork for agencies to help employees work more efficiently for Minnesotans.

Modernization in motion

Enhancing services for Minnesota residents

Turning investment into impact: The Technology Modernization Fund

In 2025, Minnesota's Technology Modernization Fund continued to show how focused investment can deliver real improvements in government services. Over the past several years, the TMF has evolved from funding individual technology projects to driving measurable value — helping agencies move faster, reduce risk, and improve customer experience.

Strong governance has been central to that progress. Leaders from across state agencies formed the Modernization Steering Team, which reviewed proposals, made funding decisions, and conducted quarterly reviews of funded projects. This hands-on oversight strengthened accountability and kept teams focused on results.

The TMF also sharpened its emphasis on value over technology. Proposals had to clearly define the problem, the customers served, and how success would be measured. This shift ensured investments delivered meaningful outcomes — not just new tools or added capacity. Clear criteria reinforced that focus: projects had to cost less than $1 million and be completed within one year, encouraging tight scope and faster delivery. Each proposal stood on its own merits, recognizing the diversity of agency missions and customer needs.

When projects faced challenges, the TMF prioritized support. The Quality Review team from the Office of Transformation and Strategy Delivery (OTSD) assessed risks and offered recommendations, helping teams recover and stay on track. The TMF also invested in early discovery work, funding customer research and planning to reduce risk and improve outcomes before solutions moved into build.

Throughout the process, MNIT gathered feedback and made continuous improvements. New intranet and public-facing websites clarified the process for teams and increased transparency for Minnesotans by sharing investment summaries and progress.

In 2026, the TMF will shift from accepting new proposals to ensuring funded investments deliver lasting value. The request queue will close at the end of February, with final reviews completed by June. From there, the focus will be on monitoring progress, managing remaining funds, and clearly communicating what TMF investments achieved — and why they matter.

Together, these efforts show how disciplined investment, strong leadership, and a focus on outcomes can modernize government in ways that deliver real value for Minnesotans.

By the numbers

165 requests received to date across 28 agencies or cross agencies

$31.8M of the $40M has been approved

67 requests approved

23 projects completed

TMF projects approved during Q4 2025

Unified financial planning for smarter decisions

Cross agency

A cross-agency partnership among Minnesota Management and Budget (MMB), the Department of Employment and Economic Development (DEED), DOR and MNIT is delivering a unified financial planning and analysis tool that streamlines budgeting, forecasting, and reporting across Minnesota's executive branch — reducing manual work, strengthening data-driven decision-making, and improving transparency and accountability.

Modernizing the boards' licensing and compliance system

Board of Accountancy and Board of Architecture, Engineering, Land Surveying, Landscape Architecture, and Interior Design

This project delivers a modern, cost-efficient Licensing and Compliance System that simplifies licensing across professions, reduces paper and redundant work, strengthens transparency through intuitive tools and dashboards, and provides a secure, scalable platform to support Minnesota's future needs.

Transforming Medicaid program integrity

Department of Human Services (DHS)

This project will deliver scalable, enterprise-ready infrastructure that detects and prevents fraud, waste, and abuse across Minnesota's Medicaid program — including fee-for-service and managed care claims — strengthening oversight, advancing data-driven analysis, and safeguarding program integrity statewide.

Sustainable fiscal map for all SUD funds

Minnesota Management and Budget

MMB will use this investment to transform static substance use disorder (SUD) funding data into a durable, self-service Power BI dashboard with sustainable data infrastructure — reducing manual reporting, enabling rapid response to federal funding risks, and helping state leaders strategically and equitably align investments across 123 SUD programs to maximize impact statewide.

Certified mission hardware for safe and efficient flight operations

Department of Public Safety (DPS)

DPS plans to update and integrate mission-critical hardware to support smooth, efficient operations, ensuring all equipment and integration methods meet flight certification requirements while maintaining the aircraft's airworthiness.

Advancing Minnesota's 40x2027 digital services goal

Technology underpins many of the services Minnesotans rely on every day — from fishing licenses and park reservations to public safety and transportation. Modernizing these systems reduces friction for residents and businesses by cutting paperwork, minimizing phone calls, and allowing people to complete tasks easily on a smartphone or computer.

Minnesota met its 40x2027 goal by launching or significantly enhancing 40 digital tools and systems. Recent examples include an aircraft registration system, a modernized parks and trails reservation system, and a digital portal that expands access to archaeological records.

These services improve usability, strengthen accessibility, and make it easier for people across the state — regardless of location — to engage with essential government programs.

MNIT builds continuous improvement into every solution. Teams regularly gather user feedback, address accessibility needs, and adapt systems as programs, policies, and customer expectations evolve. This approach ensures services remain reliable, secure, and effective over time.

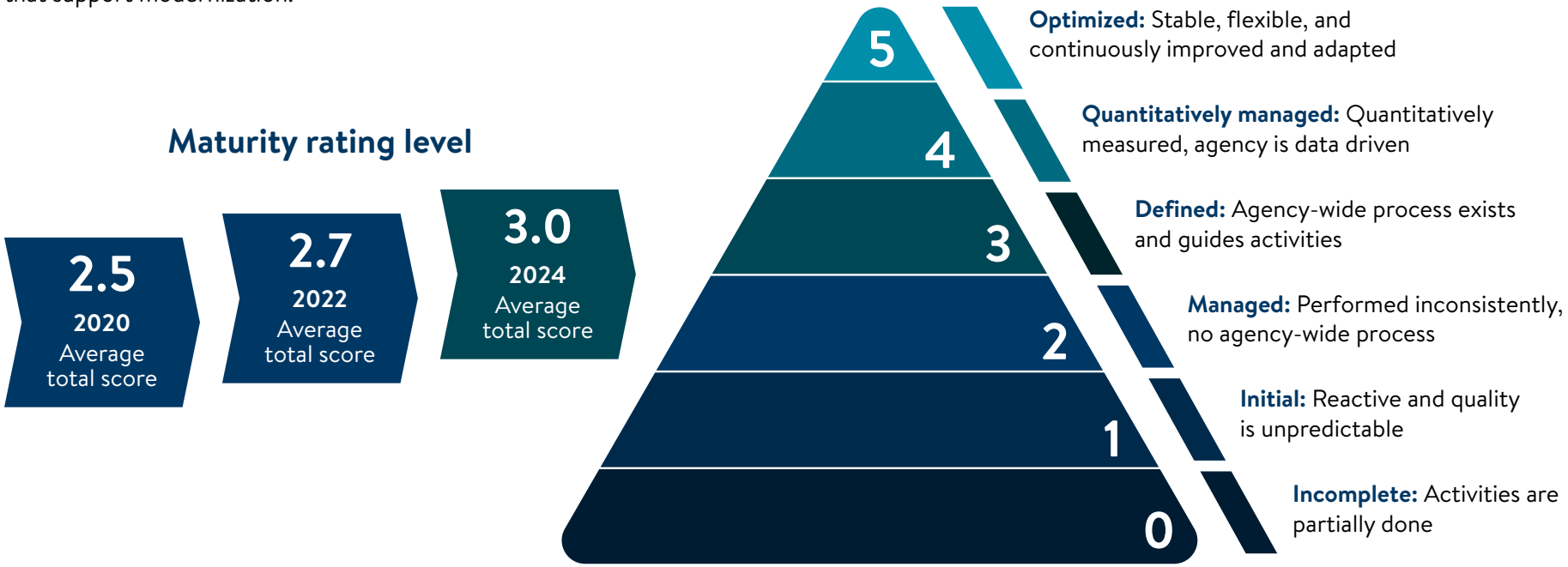
Looking ahead, Minnesota will continue investing in technology that puts people first.

Building shared language and measuring progress

MNIT and its agency partners spent 2025 focused on strengthening the foundation for modernization by extrapolating core principles from the Modernization Playbook. These guiding threads are helping build a shared language across agencies — clarifying how modernization efforts align with customer needs, enterprise priorities, and service delivery goals. While the Playbook remains a foundational resource, these principles are shaping a refreshed Modernization Framework that will guide future efforts, including the 2026 Modernization Maturity Assessment (MMA.)

To measure progress, MNIT uses the MMA, a biennial assessment of agency practices against modernization principles. In 2024, aggregated results from 20 state agencies showed an 11% improvement over 2022, with the average maturity level rising from 2.7 to 3.0. This growth reflects agencies' efforts to establish structured processes that support modernization.

With these foundations in place, agencies are now identifying areas for improvement and implementing targeted actions. MNIT's Office of Transformation and Strategy Delivery provides coaching, hands-on support, and partnership to help agencies translate MMA results into meaningful change — reducing risk in aging systems and accelerating modernization that benefits Minnesotans. This approach reflects recommendations from the TAC and supports continuous improvement across state government.



Building statewide capacity for customer-focused services

As part of the One Minnesota Plan, Minnesota has worked to improve government services to make them easier to use, more accessible, and designed around people's needs. The Product, Agile and Customer Experience – Center of Enablement (PACE) supports this shift by enhancing the customer experience of digital services — especially for people who have faced barriers in the past. Through practical tools, hands-on guidance, and modern ways of working, PACE helps agencies listen to feedback, continuously improve services, and expand digital self-service options so people can access programs when and how they need them.

Shifting everyday work toward continuous improvement

In 2025, PACE focused on integrating product and agile practices into everyday agency operations.

- Updated MNIT business cases and idea approval forms to support continuous improvement.
- Aligned standard operating models with modernization principles.
- Integrated agile and product practices into the enterprise strategic portfolio management tool.

These changes help agencies move from one-time projects to ongoing service improvement informed by customer experience.

Scaling customer experience leadership

To expand customer-centered practices statewide, PACE partnered with the Governor's Office to launch an executive-level Champion CX Cohort. Leaders from seven agencies participate in weekly sessions to identify real-world challenges and develop sustainable solutions that better meet the needs of Minnesotans. This top-down approach helps embed CX principles into agency leadership and decision-making.

Expanding skills across state government

PACE continues to build product and agile capability through shared resources and hands-on workshops, helping create a united language for collaboration, planning, and delivery. This is achieved through:

- Hosting three to five live product and agile workshops each quarter.
- Maintaining a growing library of recorded sessions available on demand.
- Supporting cross-functional teams from agencies including the departments of:
  - Human Rights
  - Health
  - Transportation
  - Corrections

Convening leaders around CX

In 2025, MNIT hosted its annual CX Leadership Summit on behalf of the Governor's Office to support the One Minnesota Plan CX goals. Leaders from across state government gathered to strengthen human-centered service delivery, with keynote insights from New York Chief Customer Experience Officer Tonya Webster and Governor Walz's Chief of Staff, Chris Schmitter.

Building and managing an enterprise technology portfolio

In its second year of use, MNIT's centralized strategic portfolio management tool continues to strengthen how the state plans, tracks, and delivers technology investments. The tool helps ensure IT investments align with statewide priorities and deliver real value for Minnesotans by improving visibility, coordination, and decision-making across government.

The platform applies modern portfolio management practices to track and support technology work for:

32
agency portfolios

1,500+
users statewide

300+
project and resource managers

$554M
worth of technology investments

For Minnesotans, this means faster, more efficient delivery of government services and fewer delays in launching critical programs — including Governor Walz's One Minnesota Plan initiatives that span both IT and non-IT efforts that the Governor's Office leads.

By improving project management and cross-agency collaboration, the tool reduces duplication, promotes industry best practices, and creates a more unified approach to delivering technology. For example, DHS can better track and coordinate initiatives that support families, helping teams identify risks early and keep projects on schedule.

The tool also promotes transparency by providing clear insight into how technology investments support modern, efficient government and responsible use of public resources.

Results and impact

- Stronger alignment of technology work with strategic goals, rather than short-term or reactive tasks.
- Improved portfolio and project management through clear, executive-level dashboards.
- Increased collaboration and reduced redundancy across agencies through shared visibility.
- Faster delivery of customer-facing services by supporting agile, iterative delivery.
- Better cost control by keeping projects aligned to approved budgets and timelines.

2025 SPM Summit
BEACON

Sponsored by SPGI | OTSD

Building Excellence in Action, Collaboration, and Optimal Navigation

SPM Summit: BEACON

The Office of Transformation and Strategy Delivery hosted the SPM Summit: BEACON in October, a one-day event designed to strengthen project and portfolio leadership across state government, featuring keynote speaker Vince Cabansag. Led by the Strategic Portfolio Governance and Intelligence (SPGI) team, the summit brought together project and portfolio leaders from State of Minnesota agencies to align strategy, sharpen delivery, and build shared capability.

Sessions explored emerging practices such as AI, data-driven portfolio management, and human-centered design, while agency leaders and experts shared practical lessons in governance, agile delivery, and execution. The SPM Summit created meaningful connections across agencies and equipped participants with tools and insights they could apply immediately to deliver stronger outcomes for Minnesotans.

Stronger IT support and faster service delivery

In 2026, MNIT will replace its legacy enterprise IT service management tool. This transition will improve the user experience for end users and IT support teams. Customers will benefit from a more reliable way to request support and track their tickets, while IT support staff will experience improved standardization and automation of processes. The move to the new platform, ServiceNow, will also help MNIT strengthen enterprise risk management across the organization.

The first phase of implementation will migrate current tool capabilities that support both back-end facing IT activities and the customer-facing Minnesota Service Hub. As part of this phase, the Minnesota Service Hub will be replaced by a new self-service portal — the Minnesota IT Service Center.

The new platform offers immense potential to expand beyond IT operations and drive cross-functional collaboration. As a scalable platform, it can extend to business processes and workflows across human resources (HR), customer service, facilities, and legal. In addition, fully utilized analytics and reporting features will give real-time insights into service performance and bottlenecks, empowering leaders to identify issues early and make data-driven improvements.

Momentum continues around cloud adoption

The Cloud Readiness and Modernization Project (CloudRAMP) continues to make strong progress advancing the State of Minnesota's cloud strategy. In 2025, MNIT, along with our primary migration partner, reached an important milestone in the work to modernize technology infrastructure — more than half of targeted workloads were successfully migrated from on-premises infrastructure to cloud-based infrastructure. MNIT also increased its migration partner resources to increase momentum and support growing agency demand.

In addition to potential cost-saving benefits, cloud-based services can provide more opportunities for partner agencies to boost their efficiency. Some agency partners are choosing to migrate their workloads now and plan to modernize in the future. Other agencies are modernizing their processes as they are migrating to cloud services. Additionally, 95% of applications now have a documented migration plan, with the remaining plans expected to be finalized by the end of summer.

As work continues into 2026, MNIT remains committed to building strong agency partnerships and creating a more modern, secure, and cost-effective technology foundation for Minnesota.

Project highlights

50% of servers now run in cloud-based infrastructure

200% faster migration of servers with our primary migration partner from 2024 to 2025

40% average hosting cost decrease when server migrates from on-premises to cloud

2025 progress

Progress metric	2025	2024
Servers hosted in the cloud	3,700	1,500
Code repositories now in a cloud DevOps environment	2,100+	1,600+
Organizations now in a cloud DevOps environment	50	40
Agencies engaged in migrations	34	31
Applications that have completed migrations	500	250
Agencies estimated to complete migration in Q1 of the next year	18 (Q1 2026)	6 (Q1 2025)
Agencies estimated to complete migration beyond Q1 of the next year	14 (beyond Q1 2026)	21 (beyond Q1 2025)

LoginMN makes it easier, safer to access digital state services

MNIT launched LoginMN, the State of Minnesota's secure and centralized sign-on service. This modern solution on login.mn.gov allows people to create a single account that will eventually link to all public-facing state government services. While the number of services available on LoginMN is limited now, MNIT will continue to onboard more in the next two years. By July 1, 2027, all state digital services requiring the public to share private data must use LoginMN.

By making it easier for people to sign in and access state services in a way that better protects their information, we transform the user experience and provide a modern, more secure platform for digital transactions. The legislature supported and funded Minnesota's new solution, which also has the backing of a new Constituent Identity and Access Management Standard. This one-account solution will replace Minnesota Enterprise Identity Access Management, an older service that provides access to data, records, and access to some government applications.

Inspired by the federal government's login.gov, LoginMN is a secure, user-friendly identity management system that protects sensitive data. LoginMN's use of identity proofing and multi-factor authentication addresses persistent and evolving cybersecurity threats, while increasing security and providing enhanced fraud detection capabilities.

Powering the launch of Minnesota's Paid Leave program

When Minnesotans welcome a new child, care for a loved one, or face a serious health challenge, they deserve clear and dependable access to support. Minnesota's Paid Leave program puts people first by ensuring workers can take time to care for themselves and their families without sacrificing financial stability. MNIT helps make that promise real as part of the state's broader effort to modernize public services.

MNIT partnered with DEED to design, build, and secure the technology that powers Paid Leave. The program application uses LoginMN — the state's secure digital identity platform — to give Minnesotans a single, trusted way to access benefits and services. Together, teams delivered a digital experience that is clear, accessible, and reliable for employees, employers, and program administrators.

MNIT built a modern, scalable platform that supports eligibility checks, application processing, payments, and ongoing program operations — while meeting the State of Minnesota's highest standards for security, privacy, and accessibility.

This work reflects MNIT's approach to modernizing state technology. By using modern development practices and working closely with program experts, MNIT reduced risk, improved reliability, and built a system that can grow as more Minnesotans use it.

Paid Leave demonstrates how Minnesota modernizes services with purpose. By delivering secure, user-centered digital platforms, MNIT helps ensure Minnesotans can access critical benefits with confidence and ease — while advancing a more connected, efficient, and modern state government.

Preparing Paid Leave staff with technology endpoint support

Minnesota's Paid Leave launch required significant technology endpoint support to prepare DEED's new Paid Leave division staff. Over the course of 18 months, MNIT's enterprise endpoint support team successfully onboarded more than 320 new Paid Leave staff and devices, helping build out the technology infrastructure needed to prepare for the program's January 2026 launch.

MNIT's key efforts included coordinating technology onboarding for all new staff with in-person and remote sessions, configuring hotel workspaces, ensuring all printer and phone hardware was installed and operational, and delivering fully functional workstations equipped with the necessary tools for immediate productivity.

This work was completed within limited timelines while maintaining a professional, positive, and seamless onboarding experience for new employees. With MNIT's endpoint support team, Paid Leave staff started their roles with the technical readiness and support needed to launch a critical new program focused on serving Minnesotans.

MNIT uses data and technology to transform corrections

Safer facilities for staff, better information for decision-makers, and improved outcomes for people in custody start with connected systems. In partnership with the Department of Corrections (DOC), MNIT brings together data, technology, and people to modernize corrections statewide. This significant progress helps DOC fulfill its mission to provide smarter and more effective corrections services with three tracks:

PRISM: Expanding operational capability through partnership

In 2025, DOC strengthened its partnership with the vendor implementing the Progress and Rehabilitation Information System of Minnesota (PRISM), marking a major milestone toward a modern, integrated, and user-centered offender management system.

- The program's fit-gap analysis reached two-thirds completion, keeping pace toward the spring 2026 target.
- Updates to documentation clarify operations, helping staff better understand and prepare for their work.
- We built a robust program management team, enhancing project governance and coordination across DOC divisions.
- Collaboration with other states using the same platform has fostered valuable interstate partnerships and shared learning.

Data management: Building a foundation for shared insight

The Data Management team established the following frameworks, anchoring DOC's enterprise data capabilities.

- Finalizing the Data Governance Charter, clarifying stewardship roles, defining 30+ data domains, and producing a DOC-wide inmate persons journey map to reinforce shared business definitions.
- Staff engagement increased through office hours and knowledge sessions introducing governance principles with clear links to DOC's strategic goals.
- Standardization of data definitions and upgraded systems helped ensure a smooth and successful system rollout.

While the long-term Data Analytics Repository remains under development, 2025 focused on building a solid framework to support future analytics, reporting, and AI-readiness.

Connecting people to vital services through technology

In 2025, technology investments delivered some of the year's most visible service improvements, including the Virtual Courts Implementation, which expanded access to court proceedings and improved efficiency for staff and participants alike. The initiative — nominated for MNIT's Project of the Year — demonstrates how targeted, well-governed technology efforts can directly benefit Minnesotans.

Other upgrades, like the recently completed enhancements to DOC-wide wireless networks, continued in infrastructure stabilization, cybersecurity compliance, and support for agency mobility initiatives — enabling flexible, reliable operations across facilities.

Together, these accomplishments demonstrate how structured planning, strong partnerships, and collaborative leadership transform technology into a strategic asset for DOC and the people they serve.

Building a stronger digital foundation for Minnesota's human services

To strengthen the digital foundation of some of Minnesota's most essential public services, MNIT launched the Human and Social Digital Services (HSDS) Division earlier this year. HSDS supports technology systems that counties, families, and individuals rely on every day by partnering with DHS, MNsure, DCT, and the Department of Children, Youth, and Families (DCYF). These systems enable food assistance, child safety, health coverage, behavioral health services, long-term care support, and other critical services that affect the well-being of millions of Minnesotans.

The creation of HSDS is a structural change and a strategic investment. It brings together experts in application development, engineering, and enterprise architecture into a unified organization that delivers resilient, scalable, and equitable digital services. The division operates under a modern DevOps model that promotes shared accountability, automation, and continuous delivery. This approach reduces operational risk, closes gaps created by legacy technology, and ensures systems evolve in step with changing program and policy needs.

By establishing HSDS, MNIT increases its ability to deliver secure, human-centered digital services for Minnesota's most vulnerable populations. This move strengthens service reliability, improves support for shared and agency-specific applications, and accelerates modernization across human services platforms. Most importantly, it reflects Minnesota's commitment to technology that supports dignity, access, and better outcomes for all who depend on state programs.

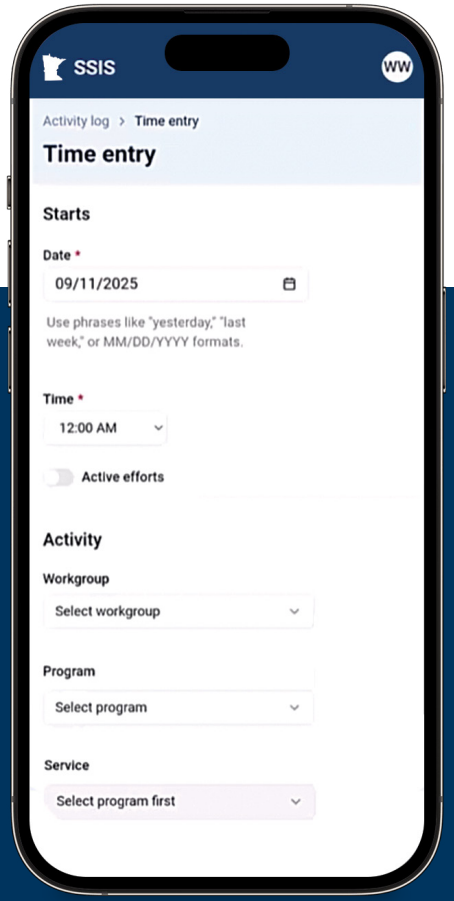
Time Entry Transformation: Supporting casework in the field

To give caseworkers more time to focus on families instead of paperwork, MNIT, DCYF, and DHS delivered a new web-based, mobile-friendly time-entry application. The Time Entry Transformation initiative modernizes how social service professionals record hours and case notes, allowing them to log information from anywhere — whether in the office or immediately after a home visit.

This tool speeds data entry, reduces paperwork, and improves accuracy by streamlining how information flows into the Social Service Information System. Workers can log in securely, switch between databases if needed, and enter records in a clean, intuitive interface. Early users report significant time savings and greater flexibility, including the ability to submit records from their phones immediately after client interactions.

Through support from PACE, state and county partners helped shape the tool through pilot testing, usability reviews, and continuous feedback. After the initial launch in Stearns County, DCYF expanded rollout to additional counties and Tribal Nations, and the tool is now available statewide.

Time Entry Transformation strengthens record quality, reduces administrative burden, and supports workers who serve Minnesota's children, families, and communities. By modernizing this core process, MNIT and its partners are helping frontline staff spend less time on paperwork and more time supporting Minnesotans.



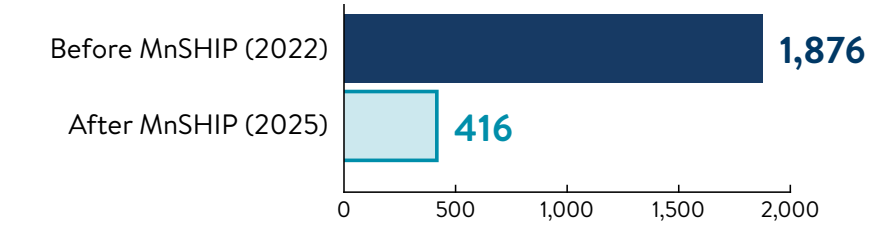
Connecting Minnesotans to historic preservation records

The State Historic Preservation Office (SHPO) in the Department of Administration helps Minnesotans understand and protect historic sites, from buildings and bridges to landscapes, landmarks, and lighthouses. SHPO oversees over 120,000 records, many dating back to 1977, regularly updated with help from agencies, local governments, and preservation experts. Previously, this information was in paper files and small databases, which meant staff processed thousands of manual lookup requests and agency partners struggled to access complete, map-based data.

To improve access, SHPO and the Minnesota Department of Transportation (MnDOT) digitized the entire collection and partnered with MnGeo to build the Minnesota Statewide Historic Inventory Portal (MnSHIP). This web-based, map-driven tool uses AI to search millions of digital records instantly and connects users to related information like historic aerial photos and railroad routes.

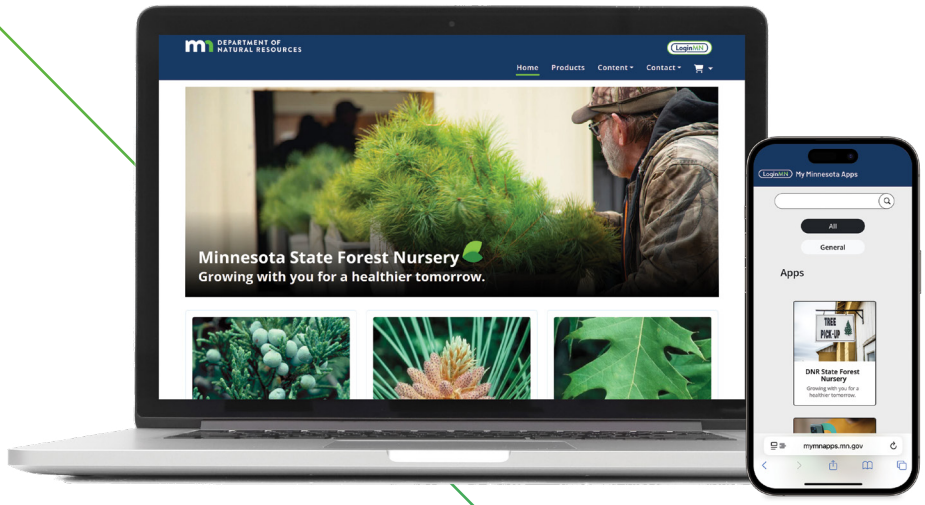
Now, agencies can understand project impacts earlier, and researchers and residents can explore historic places in their communities without needing to visit SHPO in person. In its first year, MnSHIP reduced manual lookup requests by 78%. Recognized as a 2024 finalist for MNIT's Project of the Year Award, MnSHIP modernizes how Minnesota manages historic records and makes it easier for Minnesotans to connect with their shared past.

Manual lookup requests



A more accessible online experience for the State Forest Nursery

Minnesotans can now more easily support reforestation and conservation efforts through a modern, online State Forest Nursery system. The platform allows private landowners, local governments, and conservation partners to view real-time inventory, place and pay for orders online, and access the service from any device. Customers can sign in securely through LoginMN, creating a simpler and more consistent experience across state services. By replacing manual processes and disconnected tools with a single, accessible solution, the system improves reliability, shortens order timelines, and ensures accurate, up-to-date information — while reducing administrative burden for Department of Natural Resources (DNR) staff and enabling faster, more consistent service statewide.



Streamlining the solid waste permitting process

The Minnesota Pollution Control Agency (MPCA) partnered with MNIT to improve how solid waste permits and approvals are requested and processed statewide. MPCA issues permits for activities such as treating, processing, or disposing of solid waste, as well as for constructing or modifying solid waste facilities. The project delivered a new online application that allows applicants to submit, track, and manage permit requests in one secure, accessible system.

Before this project, teams managed permit applications through a mix of email, paper forms, and outdated systems. This made the process inefficient for both applicants and staff. The new online application replaces those steps with a single, easier process. Community and nonprofit organizations, county and local governments, and members of the public can now apply online, check the status of their requests, and make updates without using multiple systems.

The new application connects directly to MPCA's main data system. This helps keep information consistent and improves data quality across programs. Moving away from older tools also reduces security risks and lowers long-term support costs. The project supports MPCA's larger effort to retire legacy systems and prepare for future improvements.

The application was tested to meet accessibility standards, helping ensure more people can use it successfully. MNIT partnered with several MPCA teams to deliver the project. Together, MPCA and MNIT collaborated to make the permitting process more secure, efficient, and easier to use for Minnesotans.

Direct Care and Treatment agency transition

MNIT partnered with DCT to support the successful transition to a newly established state agency. The complex effort required close coordination across MNIT enterprise services, DCT, and project implementation teams to ensure an effective and timely outcome.

A primary focus of the project was maintaining uninterrupted business operations while completing the transfer of 5,395 staff from DHS to DCT. Over a six-month period, MNIT executed the seamless transfer of staff, contractors, and associated assets with no disruption to business continuity. This included migrating user identities, accounts, data, files, and application access, all while ensuring employees retained their existing email addresses and access to essential digital tools.

Before the transition could occur, MNIT established DCT as a new agency within state systems, building the necessary technical infrastructure and standing up new service contracts. To support users through the transition, MNIT delivered “white-glove” customer service, providing hypercare before, during, and after the move.

Through strong partnership, careful planning, and dedicated support, MNIT enabled a successful agency launch while maintaining stability, security, and continuity across critical state services.

5,395 staff
were transferred from DHS to DCT over a six-month period

Strengthening state resilience: MNIT supports new Emergency Operations Center

Minnesota now has a modern Emergency Operations Center equipped to protect residents, sustain government services, and coordinate rapid response during crises. MNIT delivered the technology foundation for this new State Emergency Operations Center (SEOC) in Blaine — a key step in improving statewide readiness.

The new facility replaces an outdated center that struggled with space constraints, aging infrastructure, and limited continuity capabilities. In contrast, the SEOC operates on resilient, redundant systems designed to withstand severe weather, sustain power for 72 hours, and scale from daily staffing to full activation during statewide incidents.

MNIT's work ensures the center has secure networks, reliable communications, and connected platforms that strengthen coordination across agencies and emergency partners. This investment enhances situational awareness, accelerates decision-making, and reinforces continuity of government.

The SEOC exemplifies Minnesota's modernization agenda in action — upgrading critical infrastructure, improving public safety readiness, and delivering capabilities that help Minnesotans during the moments that matter most.

MnSTARR 3.0 improves transparency in recidivism risk assessment

Clear, reliable information supports fair and consistent decisions in corrections. MNIT partnered with DOC to deliver MnSTARR 3.0, a modernized recidivism risk assessment tool that replaces the legacy MnSTARR 2.0 system and improves performance, transparency, and usability.

MnSTARR 3.0 gives DOC staff direct control and clear visibility into the algorithms used to assess an incarcerated person's (IP's) likelihood of recidivism. The system clearly shows how scores are calculated, including the factors, values, and weights that shape each result.

This transparency enables more informed decisions and clearer communication by giving both staff and IPs access to risk levels, percentile rankings, and the data behind them.

By delivering greater transparency and flexibility, MNIT and DOC strengthen Minnesota's person-centered approach to rehabilitation and support safer, more consistent public safety outcomes statewide.

A user-focused workers' compensation program experience

Beginning in 2026, Minnesotans navigating the workers' compensation system will experience a more efficient, accessible, and reliable digital service. With a $1 million investment from the TMF approved, MNIT partnered with the Minnesota Department of Labor and Industry (DLI) to modernize the Campus platform — the system of record for Minnesota's workers' compensation program.

Launched in 2020, Campus manages more than 2 million claims and supports injured workers, attorneys, insurers, and rehabilitation providers across the state. While the platform met core functional needs, users reported friction that made everyday tasks slower and more difficult.

TMF funding allowed MNIT and DLI to move beyond maintenance and focus on modernization — redesigning the experience around user needs, improving system performance, and strengthening the platform for the future.

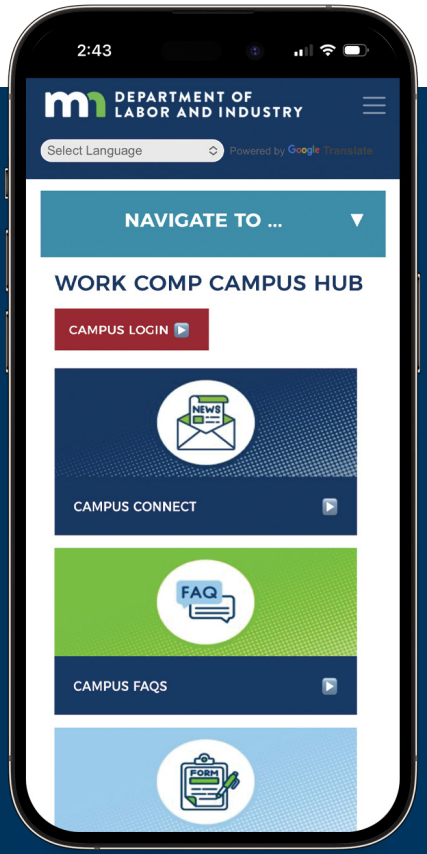
This work advances MNIT's enterprise modernization strategy by improving high-impact services through targeted investment, user-centered design, and modern development practices. The result is a more intuitive system that reduces administrative burden, builds trust, and lets partners focus on supporting injured workers.

Key improvements for users

- **All-in-one access**: Claim records now appear on a single screen, reducing time spent searching for information.
- **Streamlined legal access**: Attorneys and staff can more easily view and manage client files.
- **Improved rehabilitation tools**: Simplified filing gives consultants more time to work directly with injured workers.
- **Enhanced search and navigation**: Better-organized files and improved search tools speed daily work.
- **More efficient workflows**: Users complete routine tasks more quickly and effectively.
- **Demo environment**: A safe training space allows users to explore Campus features without risk.

Systemwide benefits

- **Rebuilt trust**: Users report improved responsiveness and stronger collaboration.
- **Stronger data integrity**: Teams added 180,000 missing documents and identified 15 million unlinked files for cleanup.
- **Improved security and stability**: Front- and back-end upgrades strengthened system performance and protection.
- **Future-ready governance**: A new data roadmap supports long-term integrity and prepares the platform for future capabilities, including responsible use of AI.



Building Minnesota's digital map: Foundational geospatial data for statewide impact

In 2025, MNIT's Geospatial Information Office (MnGeo) strengthened Minnesota's digital foundation by expanding three core datasets and building additional statewide geospatial services on top of them. These datasets support public safety, planning, environmental protection, and service delivery across state, local, and regional partners.

Expanding statewide coverage

County participation across the three public datasets increased by an average of 25% in 2025, representing data from an average of 63% of Minnesota counties. Each increase improves consistency, accuracy, and statewide usability.

Parcels: Supporting planning, safety, and outreach

Parcel data is freely available and widely used across government, including:

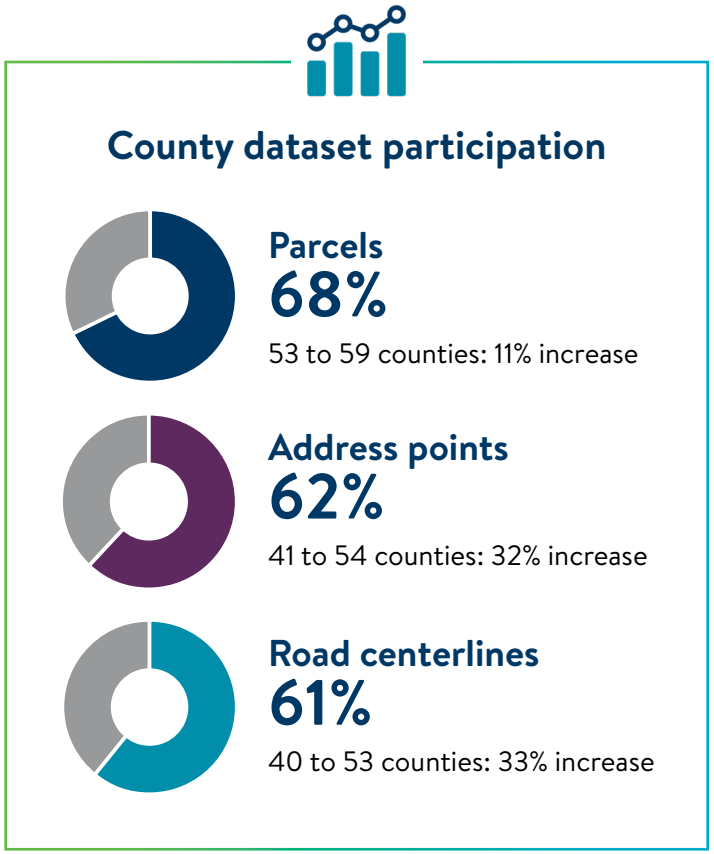
- Notifying landowners about construction, wildlife management, and lead service line removal.
- Supporting broadband analysis, emergency planning, flood risk assessment, and regional planning.
- Powering Gopher State one-call utility coordination.
- Supporting agriculture, invasive species response, and grant eligibility.

MnGeo also produces a government lands dataset derived from parcels, enabling agencies and local governments to coordinate land management, infrastructure planning, and habitat protection.

Address points and road centerlines: Connecting people to services

Derived from NextGen 911 data led by Minnesota's DPS - Emergency Communication Networks, MnGeo transforms address points and road centerlines into standardized statewide datasets.

- Used by emergency dispatch to locate callers and route responders.
- Supports mutual aid, cartographic basemaps, and regional planning.
- Verifies election and census addresses.
- Feeds national address databases used by major location service providers.

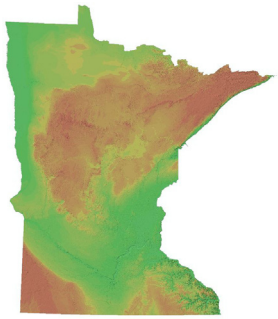


Elevation and imagery: Insight without the downloads

Expanding statewide access to high-value elevation and imagery data, MnGeo reduces technical barriers and improves how agencies analyze, plan, and respond.

Digital elevation models

MnGeo, in coordination with the Geospatial Advisory Council's 3D Geomatics Committee, published the digital elevation models derived from recent high-resolution lidar data, providing a modern, bare-earth view of Minnesota's landscape. The statewide elevation data:



- Represents a seamless ground surface without buildings or vegetation.
- Supports flood modeling, water management, and environmental analysis.
- Uses a modern data distribution approach to enable faster access and easier reuse.
- Provides immediate value while a new lidar delivery application is under development.

Geospatial Image Service

MnGeo continued to expand its Geospatial Image Service, providing on-demand access to statewide and regional imagery without requiring local downloads or storage, supporting:

- Urban planning, infrastructure assessment, and land use analysis.
- Environmental monitoring, including ecosystem change and climate impacts.
- Disaster response and recovery for floods, wildfires, and severe weather.
- Agriculture through crop and soil condition analysis.
- Faster performance for many users compared to working with local files.

By centrally hosting and delivering elevation and imagery data, MnGeo makes large, complex datasets easier to use, helping analysts spend less time managing files and more time applying insights.

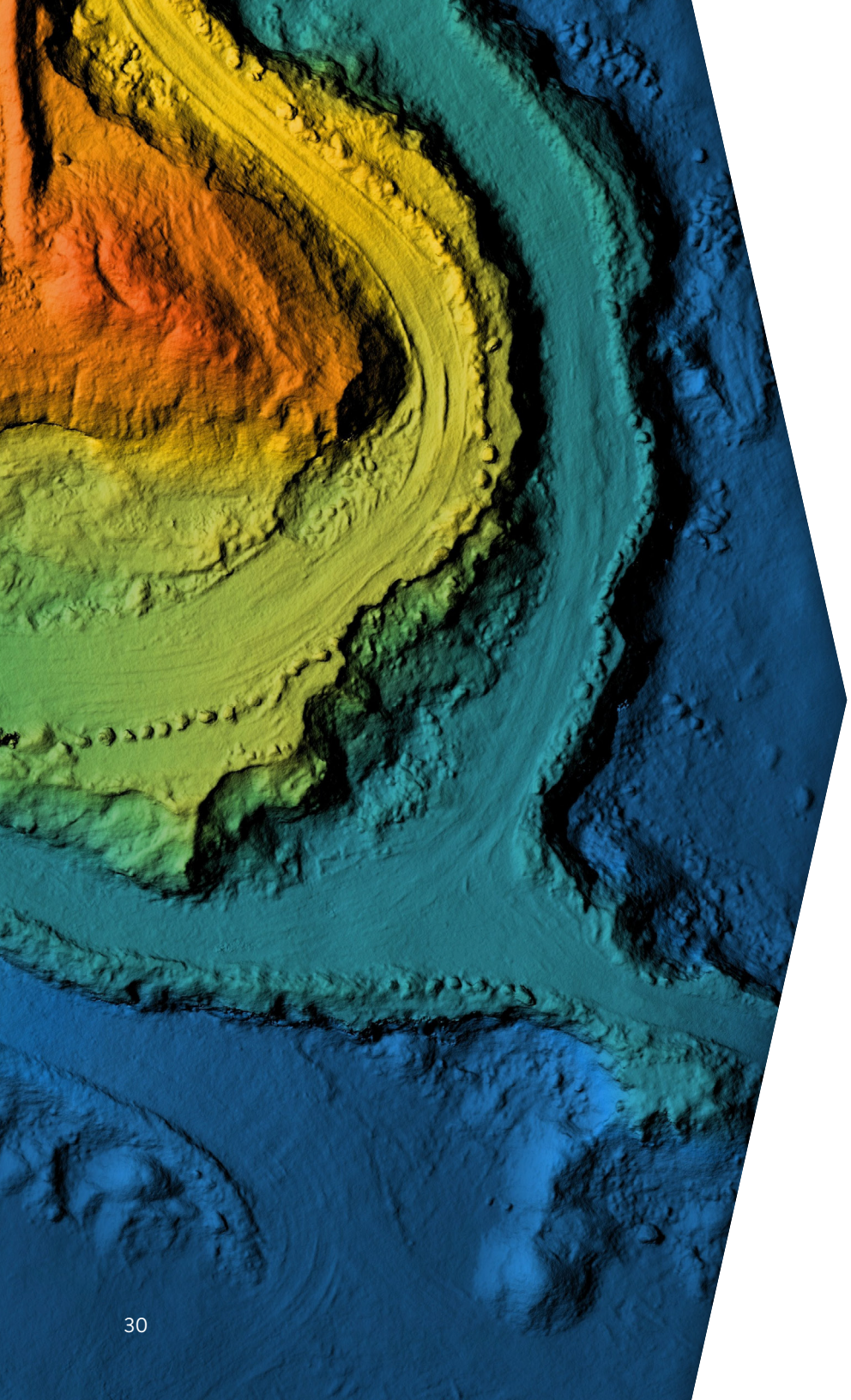
Expanding access to statewide aerial imagery

Reliable, current aerial imagery helps agencies and partners make better decisions about land use, agriculture, infrastructure, and environmental stewardship. In 2023, the U.S. Department of Agriculture's Farm Service Agency acquired new statewide aerial imagery through the National Agricultural Imagery Program. MNIT, through MnGeo, made this imagery available statewide through the Geospatial Image Service.

NAIP imagery captures aerial photos during the agricultural growing season and is available in natural color and color-infrared. By delivering this data through MnGeo's Geospatial Image Service, MNIT allows users to view high-resolution imagery through a web-based map service — without downloading or storing large files. This approach improves performance, speeds access, and reduces the need for duplicative data management.

MnGeo's Geospatial Image Service provides statewide, regional, and county-level imagery from multiple sources and years, along with hillshades and scanned topographic maps. Users can easily select, compare, and apply datasets to support planning, analysis, and day-to-day operations.

By providing shared access to trusted geospatial data, MNIT strengthens collaboration across government, reduces duplication, and helps partners use modern tools to better serve Minnesotans.



New statewide lidar data supports safer, smarter decisions

Minnesota has upgraded its statewide elevation data, giving state and local governments a more accurate picture of the land and infrastructure that communities rely on every day. From 2020-2024, 59 partners, led by the U.S. Geological Survey, funded the collection of high-resolution lidar data — laser-based mapping that creates detailed, three-dimensional views of the landscape.

This new "Second Generation" lidar data is significantly more accurate than Minnesota's previous statewide collection. It helps public agencies better plan roads and bridges, manage flood risk, protect natural resources, and support emergency response — especially as communities face more frequent severe weather and changing environmental conditions.

MnGeo began releasing statewide elevation products derived from this data, including a new digital elevation model that provides a consistent view of terrain across county and watershed boundaries. Making this information available statewide reduces duplication, lowers costs, and ensures agencies and local governments work from the same trusted data.

As of 2025, most of the state is covered, with additional regions scheduled for release as remaining data becomes available. MnGeo, with guidance and support from the Geospatial Advisory Council's 3D Geomatics Committee, will continue expanding access and developing user-friendly tools that make it easier to explore and apply this information.

By modernizing Minnesota's geospatial data and sharing it broadly, MNIT and MnGeo strengthen the foundation for better planning, safer communities, and more informed public investment — delivering long-term value for Minnesotans and the state.

Expanding access to air quality monitoring across Minnesota

In 2025, MNIT continued working with MPCA to improve how the state measures and shares air quality information. With support from the TMF, the agencies expanded the use of low-cost, real-time air sensors in communities across Minnesota.

Minnesota already uses traditional air quality monitors that meet Environmental Protection Agency standards. These monitors are costly and take time to install because they require federal approval. The newer sensors are not regulatory grade, but provide a flexible and practical way to gather local air quality data. They are small, more affordable, and easier to install. Because they can connect through Wi-Fi, solar power, or cellular networks, MPCA can place them in many more locations.

The sensors measure common air pollutants, including particulate matter, ozone, and volatile organic compounds. They give communities near real-time snapshots of local air conditions and help fill gaps in the state's existing monitoring network.

MPCA also used a grant program to support community-led monitoring projects in 2025. These projects helped residents better understand air quality issues and take part in local decision-making. For example, Neighbors for Clean Air installed sensors in two St. Paul neighborhoods, Frogtown and Hamline-Midway, to study pollution near major roads and its link to asthma. The University of Minnesota partnered with North Minneapolis residents to deploy sensors and mobile labs. AIRNET launched a two-year project across six metro communities designed with community input.

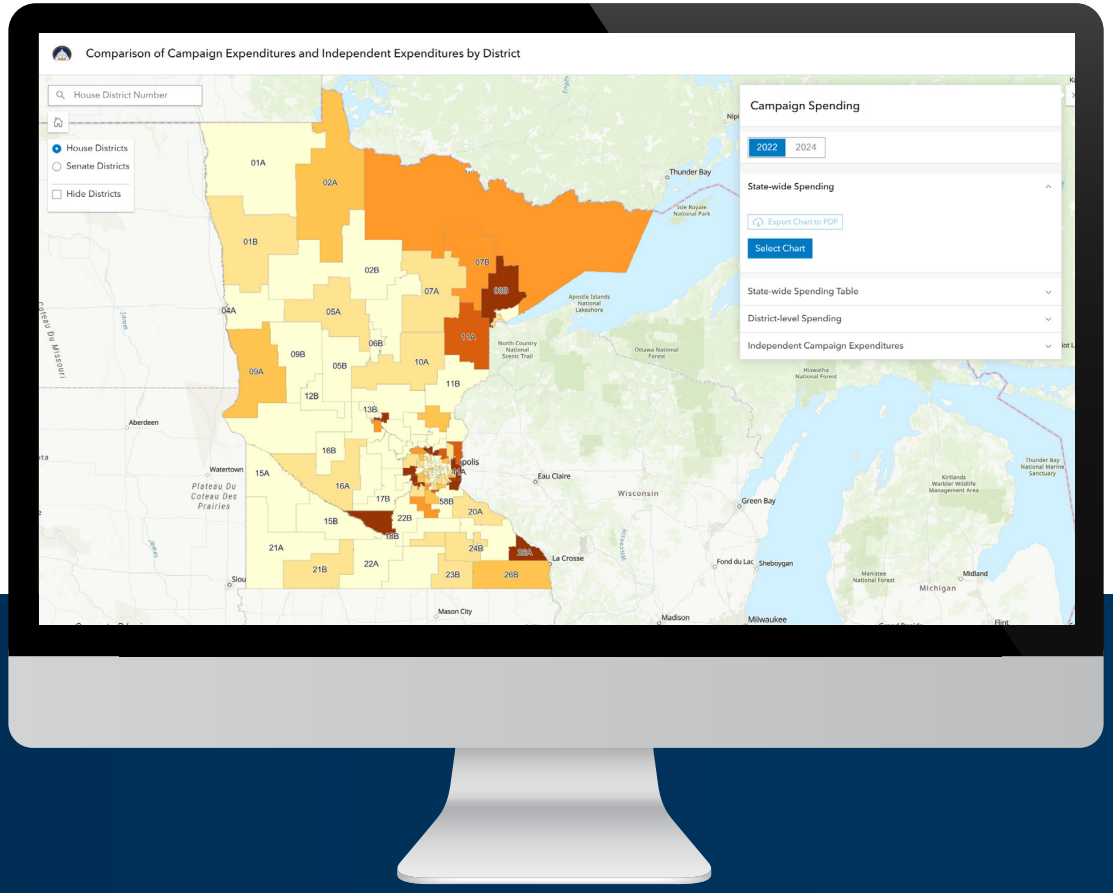
Data from these sensors is shared through the AirSeRV database, an interactive tool that supports transparency, research, and future planning. Together, legislative funding and the MNIT-MPCA partnership are helping Minnesota build a cost-effective air monitoring system that supports environmental justice and digital modernization.

Real-time maps improve campaign finance transparency

Transparent campaign finance data supports accountability and public trust. The Campaign Finance and Public Disclosure Board partnered with MnGeo to modernize campaign expenditure maps.

MnGeo replaced a labor-intensive, post-election mapping process with a streamlined system that produces live maps and charts. The new tools track campaign spending as it occurs and display expenditures for every political party receiving funding in Minnesota, across House and Senate districts.

By automating updates and improving data visualization, MnGeo reduced manual work, improved accuracy, and expanded access to timely information for the public, media, and policymakers. This work advances MNIT's commitment to modern, transparent digital services that make government data easier to understand and use.



Improving patient care through an Electronic Health Record upgrade

Minnesotans receiving care through the state's DCT divisions now benefit from a modernized Electronic Health Record (EHR) system. Focused on supporting better patient outcomes, MNIT partnered with DCT and a third-party vendor for a multi-phase EHR transformation that expands access, improves workflows, and strengthens care coordination across the organization.

With stronger integration across previously disconnected systems, more than 4,000 DCT staff now have access to modern, reliable technology as they care for patients. MNIT's technical leadership continues to play a critical role in strengthening healthcare delivery for Minnesotans.

New solutions supporting better patient outcomes

Centralized messaging to improve communication between practitioners and patients.

Telehealth capabilities to support virtual patient appointments.

Workflow and task management tools that enhance care coordination.

Medication management enhancements to centralize and improve medication records.

Online patient portal allowing patients to view and manage their medical information.

Phase 1

Completed in July 2024

Optimized existing clinical workflows and introduced nine new EHR solutions for approximately 2,600 DCT staff already using the system. These enhancements helped streamline daily tasks and improved the way care teams document and share patient information.

Phase 2

Completed in October 2025

Expanded EHR access to DCT's Community Based Services and Forensics service lines. For the first time, 1,600 DCT direct care staff, across 99 locations, were onboarded to the EHR system, bringing more DCT users into a shared digital care environment and improving continuity of care across settings.

Phase 3

In process

Focuses on interoperability and connecting the EHR with DCT internal systems and vendor third-party solutions. As of December 2025, six of the 14 technical projects in Phase 3 are complete.

Secure by design

Overview of 2025

MNIT leads a whole-of-state approach to cybersecurity, bringing together individuals, local governments, state agencies, and legislators to defend Minnesota's digital infrastructure. This shared work protects more than 100,000 system users and the private data of 5.7 million Minnesotans.

MNIT serves as a vital link connecting the state's counties, cities, townships, public schools, critical infrastructure, and Tribal governments. Together with our federal, state, and local partners, we work to protect Minnesotans' data and strengthen our shared infrastructure against persistent, ever-evolving cybersecurity threats.

Minnesota delivers a coordinated, whole-of-state approach to bolster cyber resiliency. MNIT and its partners continue to expand collaboration, improve communication, share resources, apply industry best practices, and increase access to advanced tools that help prevent, detect, and respond to cyber threats.

As we navigate the changing cybersecurity landscape, we also partner with the TAC and the Minnesota Cybersecurity Task Force, which brings together a range of public- and private-sector cybersecurity experts. The insights and expertise shared through these partnerships help MNIT better understand emerging needs and opportunities.

MNIT strategically bolsters cybersecurity across Minnesota

MNIT continues to strategically modernize security efforts and expand collaboration with state and local partners across Minnesota. Together, we safeguard data and systems, mitigate risk, and improve organizational effectiveness and customer relationships.

As more state services move online, protecting the digital data Minnesotans rely on remains core to the business of state government. Through key initiatives and day-to-day operations, MNIT continues to mature cybersecurity services and advance strategic goals as it:

- **Attracts and retains talent in a highly competitive environment.**
  - We grew our highly skilled cybersecurity team, adding a cyber threat intelligence lead and a new Security Operations Center (SOC) manager.
- **Convenes and leads state, local, territorial, and Tribal (SLTT) entities** in Minnesota to build and implement a whole-of-state cybersecurity framework.
  - Minnesota Cybersecurity Task Force meets quarterly, with meetings open to the public.
  - MNIT hosts a monthly connection meeting with county IT leaders.
- MNIT participates in quarterly Minnesota Indian Affairs Council meetings and provides resources through the Statewide Security Monitoring Initiative and Whole-of-State Cybersecurity Plan.
- MNIT hosts an information-sharing site with 400+ SLTT members and leads monthly sessions where cyber information is shared for awareness and preparedness.
- **Embeds a security mindset** into everything we do by building expertise across MNIT and the executive branch through training, communications, and engagement.
  - Publish quarterly Cybersecurity Monitor newsletter for all state employees in the executive branch to raise awareness of cyber threats, trends, and active security initiatives.
  - Send biannual phishing awareness emails to executive branch employees to highlight common tactics and how to recognize and report phishing attempts.
  - Reinforce employee skills through regular monthly phishing training campaigns that improve recognition and response confidence.
  - Educate the public and state employees in the executive branch during Cybersecurity Awareness Month in October about how to develop strong cyber habits.
  - Deliver presentations and participate in public engagements year-round through MNIT's Cyber Navigator team and other security leaders.
  - Require all executive branch employees to complete annual security compliance training.
  - Implement an Always Verify (Zero Trust) security framework that authenticates, authorizes, and continuously validates users before granting or maintaining access to applications and data.

- **Reduces business impacts** when cybersecurity events occur.
  - Focus on prevention, preparedness, response, and recovery, to keep operations running.
  - Develop and roll out grant-subsidized services to local government entities in Minnesota to bolster their cyber resiliency and protect Minnesotans' data. MNIT added Next-Generation Security Information and Event Management (Next-Gen SIEM) and Malicious Domain Blocking and Reporting (MDBR) to the three cybersecurity services we began offering in 2024.
  - Limit exposure upfront, respond decisively, communicate clearly, and learn fast — turning security from an IT problem into an operational resilience capability.
  - Implement a strong third-party risk program to ensure partners and vendors practice strong cyber hygiene as a shared responsibility to protect Minnesota's data and systems.
  - Focus on modernizing tools, processes, and staff skillset to minimize the risk of incidents in this quickly changing cyber landscape.
  - Reduce low-value controls and processes to allow greater efficiency for the business to operate.
- **Refines operating models**, adopts agile approaches, and sets up attribute-driven assessments.
  - Use continuous process improvement to enable MNIT to adapt quickly to evolving cyber needs.
  - Implement automation where possible to reduce reliance on self-attestation.
  - Foster a collaborative product environment that clarifies ownership and decision rights, applies agile delivery, and tracks risk reduction and maturity to enable real-time, data-driven decisions.

Security by the numbers

2
MNIT added two cybersecurity services — Next-Generation Security Information and Event Management, as well as Malicious Domain Blocking and Reporting — for local government partners to strengthen their cyber defenses.

65,000
The number of endpoints (workstations and servers) that MNIT's MDR tool protects across Minnesota.

107,000
Cyber threats MDR services detected that had the potential to impact government services.

3
Minnesota Cybersecurity Task Force created three subcommittees to provide expertise and actionable strategies.

7M+
The number of security vulnerabilities MNIT resolved across the executive branch.

215
The number of local government entities using MNIT's managed detection and response (MDR) tool.

Millions
MNIT's MDR tool protects millions of individuals' sensitive information, from county financial data to public school data.

269
The number of cyber incidents local governments reported through the new online form.

MNIT reaches new milestone for protecting Minnesotans' data

Minnesota's managed detection and response service now provides 24/7/365 protection to more than 215 local government entities, actively stopping cyber threats before they disrupt services or compromise data. Offered through the Whole-of-State Cybersecurity program, MDR marks a significant milestone in statewide cyber defense.

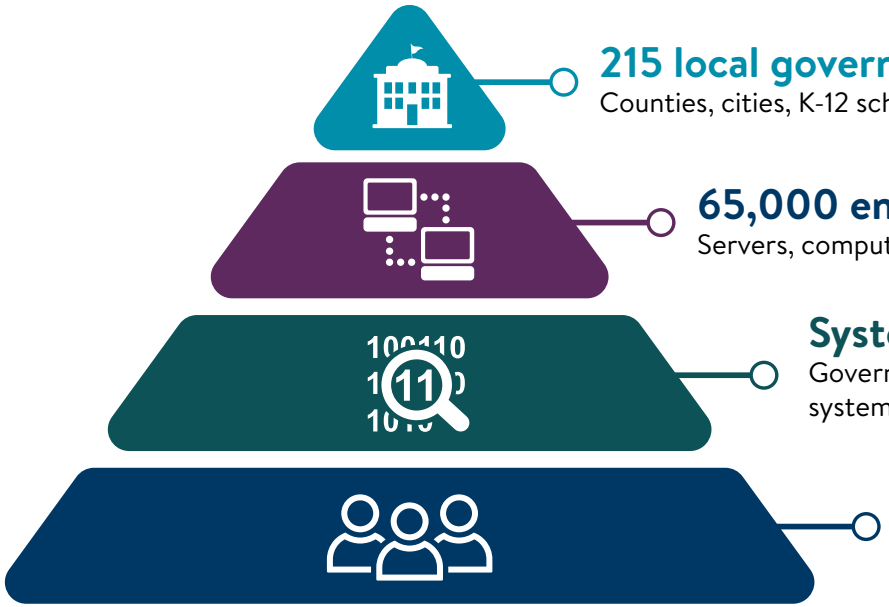
Counties, cities, K-12 schools, townships, Tribal Nations, and critical infrastructure organizations use MNIT's endpoint detection and response tools to identify and block attacks that can lead to data breaches, ransomware, and other major incidents. Today, MDR protects more than 65,000 endpoints — workstations and servers across Minnesota — continuously monitoring systems to detect and stop threats before they cause harm.

This work goes beyond protecting county, city, and public school systems to safeguard the personal information Minnesotans rely on most, including health, tax, and education data. Through MDR, counties and cities protect sensitive information such as property records, infrastructure details, criminal justice files, water system data, and communications with residents. By preventing ransomware and data breaches, MDR keeps critical services online and secure — allowing local governments to serve Minnesotans without disruption.

MNIT's MDR services detected millions of threats, including more than 107,000 with the potential to disrupt government services. With the average cost of a data breach exceeding $2.8 million, preventing these incidents represents an estimated savings of nearly $300 million for Minnesota government entities.

MNIT detected these threats across 215 local entities and more than 100 executive branch agencies, offices, boards, commissions, and councils — protecting roughly 120,000 endpoints, including more than 65,000 outside Minnesota's executive branch. MNIT continues to onboard new organizations to the program from the approximately 3,300 eligible entities statewide.

Widespread protection of MNIT's managed detection and response



215 local government entities
Counties, cities, K-12 schools, townships, Tribal Nations, critical infrastructure

65,000 endpoints
Servers, computers, and devices

Systems and services
Government records, emergency services data, municipal administrative systems, operational technology for local services

Millions of individuals' data
Tax and real estate records, county financial data, credit card processing information, public health information, student and school data

CIR law strengthens information sharing, boosts cyber defenses

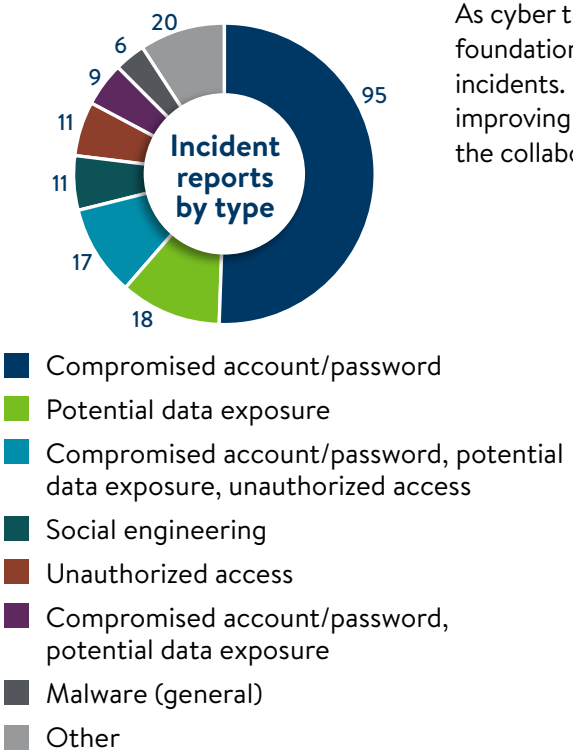
Minnesota's cybersecurity incident reporting law gives the state a clearer, faster view of cyber threats by centralizing incident reporting across public entities. This shared intelligence enables MNIT to issue timely threat advisories, support rapid response, and share insights that help Minnesota governments defend against evolving risks.

After the Minnesota Legislature amended state law in 2024, MNIT partnered with the BCA to launch a secure online reporting form for public agencies and government. When the law took effect on Dec. 1, 2024, public entities immediately began using the form to report cybersecurity incidents affecting services, systems, or people.

Non-executive branch CIR metrics

Incident reports by entity

Type	Count
K-12	81
County	69
City/township	53
Higher education	19
Law enforcement	13
State	12
Critical infrastructure and key resources	9
Personal	8
Nonprofit	2
Other	2
Vendor	1
Total	**269**



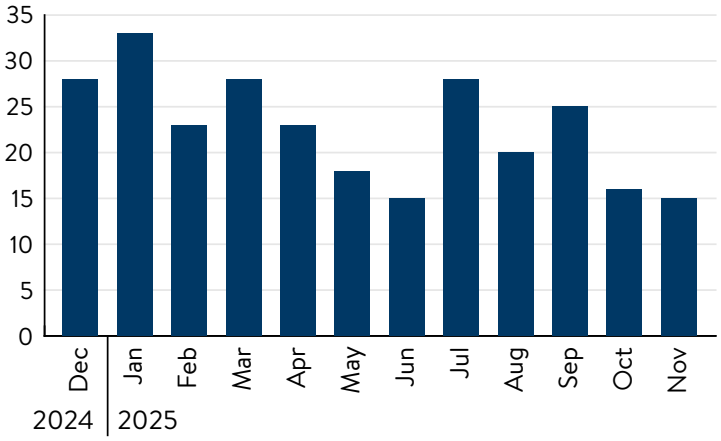
Early reporting reflects a broad cross-section of Minnesota's public sector and local government partners and captures a wide range of cybersecurity events. In the first year of data collection through the CIR, from Dec. 1, 2024, through Nov. 30, 2025, Minnesota received 334 reports through the CIR online form.

- 283 of the 334 reports were in-scope, meaning they were confirmed cyber events or potential cyber events that affected public agencies or personnel during the reporting period.
- 269 of the 283 in-scope reports were from non-executive branch entities such as counties, cities and K-12 schools.

Data from CIR submissions gives MNIT and its partners clearer insight into who attackers target, which threats continue to emerge, and how cyber incidents affect services and operations. MNIT uses this information to prioritize the tools, resources, and actions that strengthen defenses and prevent future incidents.

As cyber threats evolve, the CIR law continues to serve as a critical foundation for reporting, documenting, responding to, and mitigating incidents. It also strengthens the bridge between state and local partners by improving communication, accelerating information sharing, and reinforcing the collaboration Minnesota relies on to defend against cyber events.

Incident reports by month



Educating state employees and the public

As the information technology agency for Minnesota's executive branch, MNIT takes seriously its responsibility for protecting the information that Minnesotans entrust to us. Cybersecurity is everyone's responsibility. We continue to find opportunities to boost awareness and share security tips, resources, and information to protect the State of Minnesota.

Cybersecurity Awareness Month

Governor Tim Walz proclaimed October 2025 as Cybersecurity Awareness Month in Minnesota. Throughout the month, MNIT shared cybersecurity tips publicly and internally to raise awareness about online safety and cybersecurity best practices.

To raise public awareness about online safety, MNIT shared practical cybersecurity tips on social media. These posts covered a range of topics, such as recognizing phishing attempts, securing personal devices, and using strong, unique passwords. The goal was to equip Minnesotans with the knowledge they need to protect their online presence from evolving cyber threats.

For state employees, MNIT launched an internal messaging campaign that reinforced the importance of cybersecurity within the workplace. The campaign focused on educating employees about best practices for securing state systems and data, with clear instructions on reporting suspicious activities. Employees were encouraged to stay vigilant, follow secure communication protocols, and participate in training sessions to understand emerging cyber threats.

This campaign is aided by additional security training for employees like phishing awareness campaigns and federally required annual training. By using public and internal channels, MNIT worked to foster a culture of cybersecurity mindfulness throughout Minnesota, ensuring that residents and state workers remained informed and proactive in protecting digital assets.

Minnesota Military Cyber Symposium

Minnesota's Chief Information Security Officer (CISO) and MNIT's Assistant Commissioner John Israel spoke at the second annual Military Cyber Symposium at Metro State University (MSU) in St. Paul on Sept. 13, 2025, organized by the Minnesota National Guard Cyber Coordination Cell (C3). The symposium brought together cyber professionals from around the world, including Minnesota's State Partnership Program partner nation, Norway. Airmen and soldiers joined state, federal, and international partners, in sharing experiences, best practices, and lessons learned over the last year.

Cyber Security Summit

MNIT leadership and staff were heavily involved in speaking, sharing resources, and leading sessions during the 15th annual Cyber Security Summit in Minneapolis in October.

Public Sector Village

MNIT and the National Guard C3 hosted a Public Sector Village during the Cyber Security Summit to address the broad range of persistent cyber threats that challenge government at all levels. Township, city, county, Tribal, state and federal professionals learned from top security experts about identity protection, Criminal Justice Information Services compliance, cyber insurance, artificial intelligence impacts, and social media risks. Participants explored the cybersecurity tools and shared services available to Minnesota's public entities, as well as how to leverage no cost and discounted resources for detection, response, and incident support.

Building a cybersecurity program

MNIT Governance, Risk, and Compliance Policy Lead Ron Olsen led the Cyber 101 sessions "Building Blocks: Developing a Comprehensive Cybersecurity Program." He explained how to build a strong cybersecurity program through standards, governance, and strategic alignment. The session covered risk mitigation, accountability frameworks, and oversight processes to help organizations enhance resilience, protect assets, and align cybersecurity efforts with business goals in today's evolving threat landscape.

Highlighting state careers

During the Summit's careers breakfast for students and seasoned cyber professionals, MNIT leaders — Minnesota's CISO and MNIT Assistant Commissioner John Israel, Minnesota's Deputy CISO Jen VanDemmeltraadt, and MNIT's Director of Agency Strategic Security Chris Luhman — shared information and offered insight on cybersecurity careers within the State of Minnesota.

Educating future tech leaders

Students and teachers from Wayzata Public Schools visited MNIT to explore the wide range of career opportunities in technology and cybersecurity within state government. The visit gave students a first-hand look at how IT professionals protect digital systems, build accessible services, and use data and innovation to improve how state government serves Minnesotans. Technology careers in state government span areas like software development, cybersecurity, data science, user experience, and IT infrastructure — offering meaningful, mission-driven work that makes a difference every day.

Being prepared led to a quick, unified response to cyberattack

Federal, state, and local governments continue to rise in both frequency and sophistication of cyberattacks. These attacks disrupt critical services, steal data, and lead to ransomware, raising serious safety and security concerns for the public. The cyberattack that targeted the City of St. Paul's critical systems and digital services in July caused significant disruptions. This cyberattack is not unique — other cities, counties, and schools have experienced similar incidents in the past year. These incidents underscore the need to work together, share resources, strengthen security programs, and build a strong cybersecurity culture across Minnesota.

The portion of the City of St. Paul's computers that were enrolled in MNIT's MDR program performed as expected — MDR detected the malicious activity and alerted city officials. The city's systems that were compromised in the cyber incident were not part of MNIT's MDR program. During the Minnesota Cybersecurity Task Force's November meeting, City of St. Paul officials credited the task force and MNIT for having the foresight to establish the MDR program, saying it had proven its strength to detect cyber threats.

The magnitude and complexity of the cybersecurity incident exceeded the city's response capacity, and St. Paul officials closely coordinated with MNIT and an external cybersecurity vendor. Governor Tim Walz issued an executive order activating the Minnesota National Guard cyber protection teams — for the first time in state history — to address the incident and ensure vital municipal services continued. Together, the city, MNIT, National Guard, and other state and federal entities worked around the clock to ensure continuity of vital services and the safety and security of St. Paul residents.

Protecting the technology, data, and systems that make our government and schools run is one of our highest priorities. MNIT helps public entities protect their technology, data, and systems to keep them running securely. We provide local entities, Tribal Nations, public schools, public health, critical infrastructure, and peacekeepers the cybersecurity tools and resources they need at no or low cost. MNIT's whole-of-state approach uses state funding and federal grants to protect Minnesotans' data by advancing stronger, sustainable cybersecurity tools and processes that leverage best practices, build on past successes, and meet every organization where they are at.

We have seen the value of building trusted partnerships among all levels of government, through sharing communication, information, and support. The steps state and local government entities have taken to prepare and defend data and networks has proven to make a difference.

St. Paul continues its recovery efforts

The July cyberattack on the City of St. Paul reflects a broader rise in ransomware attacks affecting government at all levels, as well as organizations across every sector. The City's quick, decisive response limited the impact, protected critical services, and positioned its systems for a safe and secure recovery.

City leaders provided ongoing communication and transparency, brought in state and federal partners, and shared information with them, resulting in a collaborative response and recovery effort. The National Guard's Cyber Protection Team provided 17 consecutive days of support in its first mobilization, strengthening the city's efforts. City leaders have openly shared lessons learned to help other local governments build their defenses and prevent a similar cyberattack. Since then, MNIT has seen an increase in the number of public entities using MNIT's MDR services.

Attack details

- **Date detected:** July 25, 2025
- **Method of detection:** The city's computer systems enrolled in MNIT's MDR program were the first to detect and alert city officials to the malicious activity.
- **Attackers:** Interlock ransomware group.
- **Data stolen:** About 43 gigabytes of data from a Parks and Recreation network drive.
- **Data leaked:** After the city refused to pay the ransom, cybercriminals posted data publicly. A forensic review is ongoing, and the City is following all legal and regulatory requirements for notification.

Key metrics and impact

- **City response:** Shut down networks, deactivated compromised accounts, isolated affected servers, ensured critical public safety services continued without interruption, completed a password reset and device check for over 3,000 city employees, offered city employees 12 months of identity theft protection, increased monitoring across city systems, engaged national incident response firm, and worked with federal and state agencies.
- **System recovery:** Recovery focused on restoring critical services first, ensuring each system was secure, stable, and ready for long-term use.
- **Services affected:** Internet in city buildings, library WiFi, some phone lines, and online payments for some services.
- **Services unaffected:** Emergency services, including 911, remained operational throughout the incident.
- **Financials:** Full cost to be determined.

Ongoing actions

- Lessons learned shared with other municipalities.
- Focus on strengthening defenses, backups, and staff training.
- Accelerate modernization and resilience efforts to strengthen its long-term cybersecurity posture.

Minnesota enhances cybersecurity defenses with GovRAMP partnership

As cybersecurity threats become increasingly sophisticated, the State of Minnesota has partnered with GovRAMP to reduce risk, improve operational efficiency, and secure public data. Minnesota upholds the integrity of its systems and the public's trust through the enforcement of rigorous security standards, compliance protocols, and vendor accountability. GovRAMP supports this work by offering a standardized framework to assess the cybersecurity readiness of cloud solutions who handle highly sensitive data. Modeled after FedRAMP, it provides a framework for ongoing monitoring and evaluation of cloud service providers.

A key part of this partnership involves proactively identifying, assessing, and reducing potential threats from cloud-based vendors that handle highly sensitive — or high-categorized — state data. Managing this risk helps ensure the technology that is procured meets trusted security benchmarks. Without strong oversight, these cloud-solution relationships can expose Minnesota systems to significant vulnerabilities and cybersecurity threats.

MNIT worked with GovRAMP to notify and educate affected vendors of the state's partnership and forthcoming requirements.

Beginning Oct. 1, 2025

Existing State of Minnesota contracts with cloud-based vendors handling high-categorized data now have GovRAMP requirements added during amendments or renewals, and new contracts will include the requirements.

Effective April 1, 2027

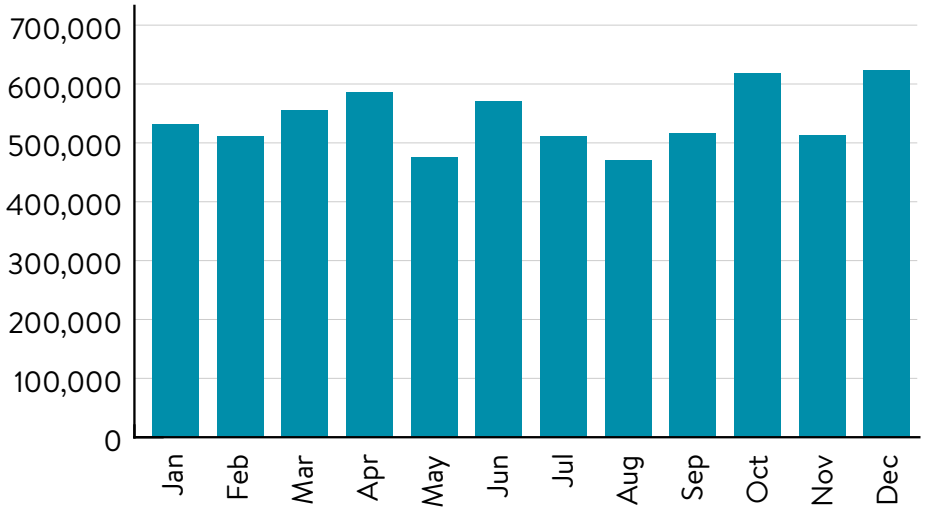
All cloud-based vendors — new and existing — handling Minnesota's high-categorized data must be GovRAMP authorized. The 18-month timeframe allows vendors sufficient opportunity to understand the new contract requirements and complete the GovRAMP authorization process.

This forward-looking partnership enhances data protection and ensures that cloud solutions entrusted with Minnesota's most sensitive data meet our rigorous cybersecurity standards. Together, we're creating a safer digital environment for the people we serve.

MNIT teams resolve 7+ million security vulnerabilities through TVMU

New security vulnerabilities come out on a daily basis, so vulnerability and patch management is an ongoing and necessary process for organizations. MNIT's Threat and Vulnerability Management Unit (TVMU) uses sophisticated tools to continuously scan for new software or hardware flaws on state accounts and devices — including a range of computing platforms, including desktops, servers, and network devices. After TVMU identifies flaws or security vulnerabilities, MNIT works with state agencies to help remediate these issues and reduce agencies' cybersecurity risks. MNIT resolved 7,029,450 million security vulnerabilities across the executive branch in 2025. This proactive work helps reduce the risk of security breaches, data loss, and other security incidents.

Threat and vulnerability instances identified in 2025



BISOs partner with agencies to ensure security, business goals align

MNIT updated its organizational structure to better serve Minnesotans and our partnering agencies. The reorganization included standardizing the role of MNIT's five Business Information Security Officers (BISOs). They are the main liaisons between state agency partners and MNIT security leadership. BISOs help agencies do business safely. They manage cybersecurity strategy, governance, and risk management, while ensuring security objectives align with business goals. Each BISO is accountable for coordinating security across multiple agencies and ensuring alignment with enterprise security policies, while addressing agency-specific risks.

Statewide account security update with multi-factor authentication

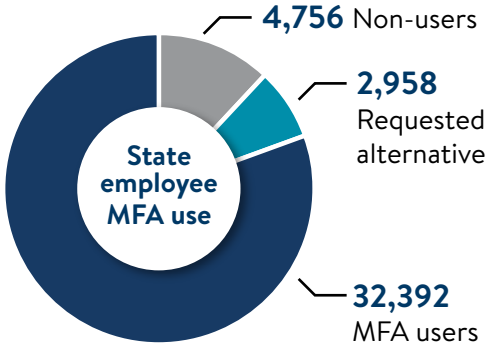
In 2025, MNIT completed a major statewide effort to strengthen how State of Minnesota employees securely access their work accounts. The project expanded the use of multi-factor authentication (MFA), a security step that asks users to verify their identity in addition to entering a password. This verification may include a prompt on a mobile app or the use of a physical security key.

MFA had been available to state employees for several years as an optional tool through the vendor. As cyber threats increased and national security standards evolved, MNIT identified the need for a consistent approach to account security across the executive branch.

MNIT launched an enterprise project to require MFA for all executive branch employees and to roll out an authenticator app statewide. Based on lessons from earlier modernization efforts, the project emphasized clear communication, advance notice, and user readiness. MNIT worked closely with agencies to schedule phased rollouts, identify blackout dates, and avoid interruptions to critical business operations.

The project team also addressed different workplace needs. For staff who could not use a mobile app, MNIT provided alternatives such as physical security key fobs. Agencies received step-by-step instructions, access to office hours, and support from the Enterprise Service Desk to help employees prepare and troubleshoot issues. What began as an optional security feature is now a routine part of daily work, helping keep state systems, and the services Minnesotans rely on, secure and reliable.

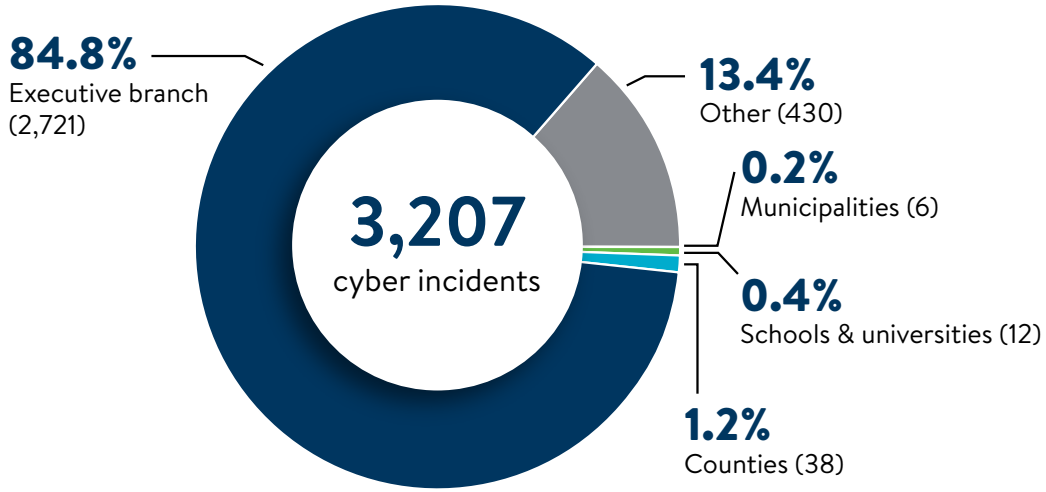
Today, about 80% of state employees use MFA to protect their accounts. In addition to specialized accounts, some users work in locations or roles with restrictions on what they can use to verify their identity. MNIT is working with agencies to identify approved solutions for these locations and continue progress toward full multi-factor authentication coverage.



Cybersecurity metrics

To keep state government running and protect Minnesotans' private data, we must continually work to better secure Minnesota's IT systems. In 2025, our Security Operations Center detected or received reports of 3,207 cyber events.

Cyber events investigated by MNIT for all Minnesota government partners in 2025



Type of cyber event	# reported
Compromised account	140
Compromised password	489
Copyright violation	4
Denial of service	10
Inappropriate use	7
International travel requests	339
Lost/stolen device	67
Malware	1,197*
Network attack/scan	7
Operational	18
Policy violation	697
Ransomware	3
Social engineering	135
Threat intelligence	11
Unauthorized access attempt	18
Unauthorized disclosure	11
Other	54
Total	**3,207**

*MNIT's MDR tool classifies a broad range of events as malware — some of which may have been categorized differently if detected manually by the SOC. We continue to refine our analysis and improve our ability to interpret SOC data effectively.

Collaboration, impact, and team connectedness

Return-to-office transition underway across state government

In alignment with Governor Tim Walz's updated telework policy, MNIT implemented a return-to-office (RTO) transition effective June 1, 2025. Under HR/LR Policy #1422, most state agency employees now work in person at least 50% of their scheduled workdays, establishing a new baseline for hybrid work across state government.

MNIT approached the transition with careful planning, strong coordination, and employee support, establishing three internal subcommittees to guide the work:

- Policy and implementation
- Employee communication and support
- Workspace planning

These groups work in coordination with Enterprise Services' RTO project to support agency partners as they return to, reconfigure, or expand office spaces over time. MNIT aligned its operations with planning efforts that prioritize transparency, regular updates, and opportunities for employee feedback.

MNIT's Executive Steering Team oversees key initiatives supporting the return to office, informed by input from internal subcommittees and agency leadership. As the transition continues, MNIT evaluates workspace needs, supports employees through change, and maintains reliable service delivery for Minnesotans while balancing remote flexibility with in-person collaboration.

Supporting a thriving hybrid workplace

At MNIT, hybrid work focuses on how people succeed. Over the past several years, MNIT employees have delivered strong results by pairing remote flexibility with purposeful, in-person collaboration. The agency continues to build on this adaptability as a core strength.

MNIT's approach to hybrid work centers on balance, trust, and transparency. Leaders and HR partners have focused on creating conditions where both remote and in-office work are effective, inclusive, and connected. The goal is simple: make in-person time purposeful while preserving the flexibility that supports focus, productivity, and well-being.

To support this model, MNIT invested in planning and employee engagement. HR promoted everyday actions that strengthen connection — face-to-face collaboration, recognition, and informal moments that build trust. Learning opportunities, such as the *Thriving in a Hybrid Work Environment* Lunch & Learn, shared practical strategies for communication, collaboration, and balance.

MNIT also aligned workspace planning with how teams work. At the Stassen Building in St. Paul, schedules balance team-based collaboration days with flexible in-office days that support cross-team connection. This approach reflects employee feedback and current space capacity, ensuring the office remains a shared resource rather than a constraint.

Throughout this work, MNIT emphasized open communication and shared ownership, inviting employees to provide input, ask questions, and help shape the continued evolution of hybrid work. By centering people, purpose, and flexibility, MNIT strengthens a hybrid workplace that fosters collaboration, respects diverse work styles, and enables employees to deliver reliable, modern services — wherever they work.

Updated Accessibility Quick Cards advance inclusive digital practices

The Office of Accessibility (OoA), working with Digital Accessibility Coordinators and subject-matter experts across state agencies, released updated Accessibility Quick Cards to reflect current standards and best practices.

The updates include:

- Adoption of the Web Content Accessibility Guidelines (WCAG) 2.1.
- Application-specific guidance for Microsoft Office, Adobe, and web tools.
- Plain-language and active-voice revisions that improve clarity and usability.

These streamlined resources help state employees apply accessibility principles in their daily work. Designed for quick refreshers and at-a-glance learning, the Quick Cards complement existing accessibility training and support inclusive digital design across state platforms.

Demand for the Quick Cards remains strong. Employees downloaded the cards 3,470 times, and MNIT received 15 requests for more than 300 printed sets from state agencies, legislative offices, and colleges and universities following a September newsletter article. Web versions are available on the OoA Quick Cards webpage, and printed copies are distributed at in-person events such as Global Accessibility Awareness Day.

3,470
Downloads from employees

300+
Printed Quick Card sets requested

9
Updated Quick Cards

Building leaders for change: MNIT's LEADER competency training initiative

Effective leadership turns change into progress through trust, alignment, and clear communication. To build these capabilities, MNIT launched the LEADER competency training initiative to strengthen leadership across the agency, with more than 400 MNIT leaders participating to date.

The program establishes a consistent, organization-wide leadership competency framework equipping leaders to guide teams through change, modernization, and continuous improvement.

The LEADER program directly supports MNIT's strategic priorities. It builds leaders' ability to navigate and communicate change, strengthens collaboration and connectedness across teams, and reinforces transparency through clear expectations and shared leadership practices. By aligning leadership behaviors with agency goals, MNIT is creating a common standard for true leadership.

Led by the Learning and Development team, MNIT launched its first two LEADER competencies — Lead innovation and manage change, and Effectively communicate — in 2025, achieving 99% participation. Senior leaders reinforced these concepts through two in-person workshops, strengthening shared expectations and alignment.

Built on FranklinCovey curriculum and tailored through an internal needs assessment, the program blends digital learning, facilitated sessions, and real-world application. MNIT will roll out a third competency, Reinforcing trust, in February 2026 to further strengthen leadership capability and service delivery for Minnesotans.

Early results show a measurable impact

Supervisors reported a:

15% increase in confidence leading change

14% increase in their ability to communicate a clear vision

Peer discussions have been a standout feature, with:

81% of participants rating them as highly valuable

Minnesota legislative update

2025 session advances Minnesota's budget and child welfare modernization

Minnesota's 2025 legislative session required extra time before it passed a state budget, but the legislature completed its budget-setting work on June 10 this year. The legislative session was filled with moments for the history books and included a historic power-sharing agreement in the Minnesota House where bipartisan co-governance of committees created new dynamics for legislators, the public, and agencies to navigate on the path towards setting the budget.

MNIT worked closely with legislators across the state to advance important priorities for Minnesotans. Beyond key operational funding for MNIT and our agency partners, the 2025 legislature also passed historic and critical investments to modernize Minnesota's Comprehensive Child Welfare Information System (CCWIS) in the Health and Human Services Omnibus bill (Ch. 3, 1st special session, 2025).

CCWIS investments are putting Minnesota on a stronger path to better serve the more than 150,000 children in the state's child welfare system. Today, state employees and a statewide network of county social workers rely on the Social Services Information System to support this work.

By modernizing business practices and technology, Minnesota can better use data and strengthen the tools that help ensure children and families receive effective, timely support. Child welfare modernization remains a top priority for MNIT and our partners at DCYF, and we are committed to advancing this work on behalf of Minnesota's children.

Beyond child welfare, the legislature approved funding to support continued modernization efforts at DOC and DHS. They also allocated resources to enhance technology support capacity at key state agencies.

MNIT is proud to have worked closely with our legislative partners, the Governor's Office, agency partners, and members of the Technology Advisory Council to champion these critical digital service needs.

Employee recognition

Cyber Security Summit Visionary Leadership Award

The 2025 Cyber Security Summit honored Minnesota's Jodie Monette, Brian Morgan, and Nicole Pruden with Visionary Leadership Awards during the 15th annual Cyber Security Summit in Minneapolis. Presented in October, the awards recognized 13 leaders nationwide whose work strengthens security and delivers meaningful impact.

Jodi Monette — Visionary IT Audit Leader Award

The award recognizes a technology audit practitioner or team for delivering exceptional cybersecurity assessment services. Monette serves as an Information Security Officer for the Minnesota Department of Public Safety Bureau of Criminal Apprehension and partners closely with MNIT.

Army Lt. Col. Brian Morgan — Visionary Security Program and Oversight Leader Award

The award recognizes a chief information security officer or other leader who uses innovative tools and techniques to continuously improve a complex cybersecurity program. Morgan is the Director of the Cyber Coordination Cell for the Minnesota National Guard and partners with MNIT. He serves on the Minnesota Cybersecurity Task Force and its Baseline Subcommittee.

Nicole Pruden — Visionary Community Leader Award

The award recognizes a person who has applied influence and leveraged credibility to bring others into the cybersecurity community and inspired and connected partners to the broader mission. Pruden is the Network and Security Administrator for East Central Minnesota Educational Cable Cooperative. She serves on the Minnesota Cybersecurity Task Force and its Baseline Subcommittee.

MNIT GIS Specialist honored with Polaris Leadership Award

MNIT GIS Specialist Megan Sisko received the Polaris Leadership Award at this year's GIS/LIS Conference — one of the most prestigious honors in Minnesota's geospatial community.

The Polaris Leadership Award celebrates established leaders who bring energy, creativity, and inspiration to the GIS field. Megan's nomination, supported by colleagues from MnGeo and the broader geospatial community, reflects her far-reaching impact, dedication to collaboration, and the deep respect she's earned among her peers.

MNIT Annual Awards

As part of MNIT Week, MNIT employees celebrated their efforts to deliver outstanding IT services to Minnesota and the executive branch during the Annual Awards ceremony. The agency's Employee Recognition Committee recognized honorees and finalists for the Annual Awards.

EMPLOYEE OF THE YEAR

Jennifer Gabrielli

MNIT partnering with DOC

MANAGER OF THE YEAR

Clif Meier

MNIT Enterprise Security

PROJECT OF THE YEAR

Pharmacy Module Modernization

MNIT partnering with DHS and MNIT Enterprise

TEAM OF THE YEAR

Financial Operations Division – Agency Split

MNIT partnering with DCYF, DCT, and DHS

Partner of the Year: Minnesota Department of Revenue

Length of Service Recognition

As part of MNIT's commitment to fostering a Connected Culture, the agency launched a special video series in 2025 to celebrate employees reaching key service milestones. The series showcases the depth and diversity of work across MNIT while offering a glimpse into the talented people behind the technology.

Awards

NASCIO

At the 2025 National Association of State Chief Information Officers State IT Recognition Awards, Minnesota received two national awards and was named a finalist for two additional projects, underscoring the state's leadership in using technology to improve services, expand access, and strengthen public trust. For a full list of NASCIO Award winners and finalists, visit the NASCIO Awards webpage.

NASCIO STATE IT RECOGNITION AWARDS

Award wins

AI Tool Revolutionizing Legislative Review

Category: Artificial Intelligence

Honored for transforming how state staff analyze legislation using AI-driven analytics that improve accuracy, speed, and insight.

State Agencies Unite to Feed Minnesota's Children

Category: Cross-Boundary Collaboration

Recognized for aligning food program eligibility across agencies and partners to reduce duplication, improve access to nutrition support, and strengthen services for families.

Finalist recognition

From Data to Decisions: Minnesota's Real-time Financial Management Revolution

Category: Enterprise Technology Management

Connecting Corrections: Statewide Wireless Infrastructure for Expanded Access and Equity

Category: Information & Communications Technology

Esri Special Achievement in GIS Award

Minnesota received a 2025 Special Achievement in GIS Award from Esri for the Executive Map Portfolio — an interactive suite of maps developed through a partnership between the Office of Governor Tim Walz and Lieutenant Governor Peggy Flanagan and MNIT's Geospatial Information Office. The tool helps state leaders visualize key data from the One Minnesota Plan across three areas: climate, children and families, and the economy.

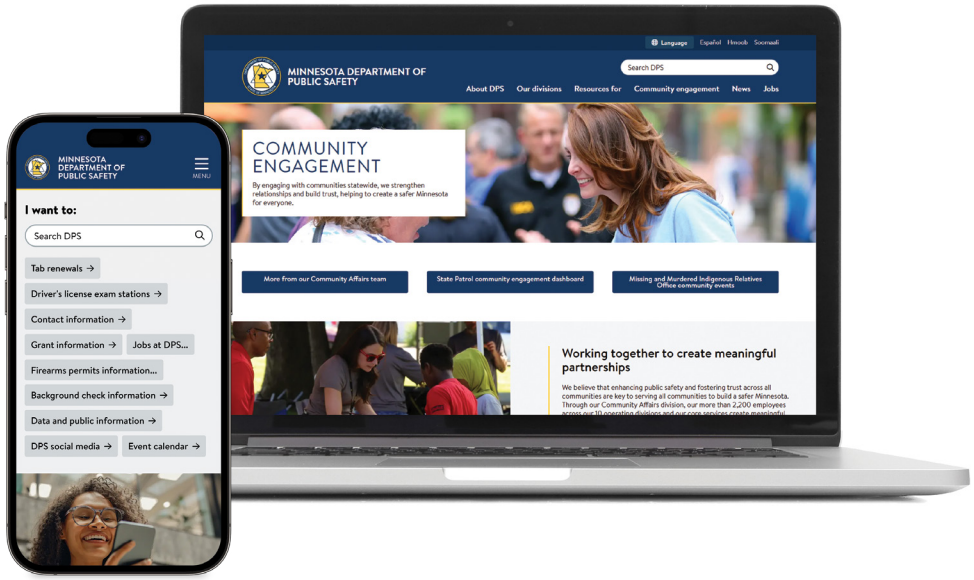
Designed for mobile use, the portfolio supports quick, informed decision-making while promoting public transparency. The project brought together MNIT technologists, policy and communications staff, agency experts, and academic partners.

AI 50

The Center for Public Sector AI named MNIT an inaugural AI 50 winner — a national recognition honoring government leaders and organizations that use artificial intelligence to improve public services.

The award highlights MNIT's leadership in developing and applying AI responsibly and transparently to enhance accessibility, efficiency, and service delivery for Minnesotans. Through initiatives like TAIGA, MNIT continues to shape ethical AI guidance and deploy practical tools that strengthen outcomes in health, safety, and digital government.

MNIT joins a select group of public agencies, nonprofits, and academic institutions nationwide recognized for advancing innovation while upholding ethical principles in AI use. View the full list of winners on the Center for Public Sector AI website.



NAGWP Awards

The DPS website received national recognition from the National Association of Government Web Professionals (NAGWP), earning the Best in Show Award — its highest honor. The award underscores Minnesota's commitment to user-centered digital services and positions DPS as a leader in accessible, modern, and high-quality government web design.

This distinction caps a standout year for the revamped site, which also earned recognition from GovTech Experience Awards and the DotComm Awards.

Minnesota Lead Drinking Water Service Line Mapping and Data Display Project earns Governor's Certificate

The Minnesota Lead Drinking Water Service Line Mapping and Data Display Project received a Governor's Certificate for advancing public health, transparency, and geospatial innovation — the first geospatial project to earn this honor since 2022. Led by the Minnesota Department of Health, the collaboration brought together nearly 1,000 public water systems, engineering firms, and partners to identify potential lead service line risks across 1.5 million addresses. The resulting interactive map has been viewed more than 100,000 times, empowering residents and decision-makers with accessible information about water safety and replacement progress statewide.

Councils and collaborations

In 2025, MNIT fostered strong partnerships with advisory groups, legislative leaders, state and local organizations, and Tribal Nations to maximize the impact of technology and deliver meaningful benefits to Minnesotans.

Cybersecurity Task Force

The Minnesota Cybersecurity Task Force led advancements in strengthening cybersecurity protections statewide under the guidance of the Whole-of-State Cybersecurity Plan, an all-of-state approach to addressing critical cybersecurity needs for the State of Minnesota, including local governmental units at all levels and Minnesota Tribal Nations. Minnesota's Whole-of-State Cybersecurity Plan is a component of Minnesota's application for the State and Local Cybersecurity Grant Program (SLCGP), passed in the Bipartisan Infrastructure Law (or Infrastructure Investment and Jobs Act).

The 15-member Cybersecurity Task Force includes IT experts from counties, cities, Tribal Nations, the Minnesota National Guard, and the private sector who are focused on enhancing cybersecurity safeguards for Minnesotans. The task force also encouraged participation from interested legislators, fostering broad collaboration and inclusive discussions to ensure the effectiveness of the plan.

Chair:

- **John Israel**, Minnesota Chief Information Security Officer, MNIT Assistant Commissioner

Co-Chair:

- **Brent Birkeland,** Douglas County, IT Director
- **Jennifer Czaplewski,** Target Corp., Vice President of Cybersecurity Solutions

Members:

- **Jacob Anson,** Wright County, Emergency Preparedness Coordinator
- **Lori Blair,** Minnesota Rural Water Association, Executive Director
- **Bradley Budnick,** City of Winona, IT Manager
- **Lee Devault,** Leech Lake Band of Ojibwe, MIS Security Officer
- **Alex Hepp,** City of Hopkins, Chief Information Officer
- **Thomas Miller,** Minnesota Department of Public Safety/Bureau of Criminal Apprehension, CSO
- **Brian Morgan,** Minnesota National Guard, Lt. Col., Cyber Coordination Cell Director
- **Eric Peterson,** Allete Inc., Cybersecurity and Compliance Manager
- **Nicole Pruden,** East Central Minnesota Educational Cable Cooperative, Network and Security Administrator
- **David Purscell,** Steele County, IT Director
- **Rohit Tandon,** Essentia Health, Chief Information Security Officer
- **Open Seat: Tribal**; Apply at Office of the Minnesota Secretary of State

Geospatial Advisory Council

The Minnesota Geospatial Advisory Council continued to play a central role in coordinating the state's geospatial community and advising MnGeo. In 2025, the council strengthened representation by adding two at-large seats and filling all positions for its FY2026-27 term through targeted outreach designed to close previous gaps in sector participation.

The new term members quickly engaged the community, collecting feedback through two statewide surveys to help guide the council's priorities. These insights are shaping efforts that include advancing statewide foundational datasets, supporting preservation of the Public Land Survey System, and improving access to critical infrastructure information.

Working across counties, cities, universities, businesses, nonprofits, regional and Tribal governments, federal partners, and state agencies, the council continues to strengthen alignment and collaboration — enhancing Minnesota's geospatial infrastructure and supporting informed decision-making across government and communities.

Chair:

- **Tanya Mayer**, Metropolitan Council, Regional Government, Twin Cities Metro

Vice Chair:

- **Britta Maddox**, Anoka County, At-large

Members:

- **Heather Albrecht**, Hennepin County | At-Large
- **Karissa Beierle Pavek**, Fargo-Moorhead Metropolitan Council of Governments | Regional Government, Greater Minnesota
- **Mitch Bergeson**, US Geological Survey | Federal Government*
- **Ryan Bonney**, Shakopee Mdewakanton Sioux Community | Tribal Government
- **David Brandt**, Washington County | MetroGIS
- **Michelle Clasen**, Washington County | County, Twin Cities Metro
- **Carla Coates**, Minnesota Department of Public Safety | Minnesota GIS/LIS Consortium
- **Shana Crosson**, U-Spatial, University of Minnesota Twin Cities | K-12 Education
- **Jessica Fendos**, LOGIS | Nonprofit
- **Kari Geurts**, MNIT Department of Natural Resources | State Government
- **Matt Goodman**, St. Louis County Sheriff's Office | At-Large
- **Amy Harrigan**, Minnesota Department of Transportation | State Government
- **Quentin Ikuta**, National Indian Carbon Coalition | At-Large
- **Michael Krueger,** City of Moorhead | City, Greater Minnesota
- **Rama Mohapatra**, Minnesota State University, Mankato | Higher Education
- **Mary Mortensen**, Metropolitan Council | Regional Government, Twin Cities Metro
- **Kendis Scharenbroich**, Pro-West & Associates, Inc. | Business
- **Rick Schute**, City of St. Paul | At-Large
- **Gerald Sjerven**, Minnesota Power | Business
- **Stacey Stark**, U-Spatial, University of Minnesota Duluth | Higher Education
- **Ryan Stovern**, St. Louis County | County, Greater Minnesota
- **Dennis Tumberg**, City of Chanhassen | City, Twin Cities Metro
- **Patrick Veraguth**, Douglas County | Surveyor

Thank you to our outgoing members from the FY2024-25 term.

- **Jeffrey Bloomquist**, Risk Management Agency, U.S. Department of Agriculture
- **Christy Christensen**, McLeod County
- **Len Kne**, U-Spatial, Research Computing, University of Minnesota Twin Cities
- **Leanne Knott**, City of Red Wing
- **Victoria Reinhardt**, Ramsey County
- **Cory Richter**, Ramsey County
- **Benjamin Timerson**, Minnesota Department of Transportation

Technology Advisory Council

The Technology Advisory Council played a key role in strengthening the state's strategic approach to digital services. As a governor-appointed body, the TAC's subcommittees focused on critical priorities, including cybersecurity, project-to-product/agile practices, user experience/customer service, and AI, providing valuable recommendations. In 2025, a newly formed workgroup focused on opportunities related to responsible data sharing in state government.

Chair:

- **Rick King***, Former Executive, Thomson Reuters

Vice Chair:

- **Vincent Cabansag**, Chief Operating Officer, Clockwork

*Rick King retired from the Technology Advisory Council in August after serving on the council since its inception. The State of Minnesota thanks him for his years of service and leadership, which helped shape the council's work and advance technology strategy across state government.

Members:

- **Tom Butterfield**, Formerly TCF Bank
- **Anjali Gandhi**, Chief Information Officer and Senior Vice President, Federal Reserve Bank of Minneapolis
- **Shireen Gandhi**, Temporary Commissioner, Minnesota Department of Human Services
- **Lee Ho**, Deputy Commissioner, Minnesota Department of Revenue
- **Jason Lenz**, Minnesota Association of Counties
- **Timothy Lynaugh**, Assistant Commissioner, Minnesota Department of Public Safety
- **Susan Ramlet**, Formerly Medtronic
- **Melissa Reeder**, Director of Agency Engagement, Civic Management
- **Britta Reitan**, Deputy Commissioner, Minnesota Management & Budget
- **Evan Rowe**, Deputy Commissioner, Minnesota Department of Employment and Economic Development
- **Katie Smith**, Director, Ecological and Water Resources Division, Department of Natural Resources
- **Axelina Swenson**, Minnesota Association of Professional Employees
- **Theresa Wise**, Formerly Delta Air Lines

Legislative Members (Ex-Officio, Non-Voting):

- Representative **Kristin Bahner**
- Senator **Mark Koran**
- Representative **Jim Nash**
- Senator **Melissa Wiklund**

Partnerships strengthen and broaden our service to Minnesotans

MNIT values our partnerships because they bring us together with different levels of government and the private sector to achieve common goals that benefit Minnesotans. MNIT's partnerships maximize the impact of public policies and services. When we combine resources, knowledge, and innovation from diverse groups, we create better opportunities and improve the quality, diversity, and speed of services that we provide Minnesotans. Together, MNIT and its partners address complex issues more effectively than we could on our own.

The Whole-of-State Cybersecurity Plan relies on everyone who works in the public realm — from the front desk workers at police stations to Tribal leaders, and from city mayors to K-12 school officials. While information technology and cybersecurity professionals will be the most deeply engaged, everyone at every level of public service should be aware of the need to take cybersecurity seriously and personally to protect Minnesotans' data.

Highlights of some of MNIT's cybersecurity-related partnerships at work in 2025:

Tribal Nations

MNIT continues to build relationships with Tribal Nations and offers tools such as the Statewide Security Monitoring Initiative and Whole-of-State services to strengthen security readiness.

Minnesota National Guard

The National Guard supports MNIT's plan to mitigate cyber risks statewide. Together, we partner to support local governments in the event of a cyber incident. MNIT and the National Guard plan and coordinate during peacetime so experts can step in quickly during a crisis. Their partnership and expertise proved invaluable during the response to the City of St. Paul's cyber incident in July. The Minnesota National Guard Cyber Coordination Cell further strengthened statewide readiness by organizing Minnesota's first Military Cyber Symposium in 2024 at MSU and hosting a second symposium in September 2025. Attendees heard from global, federal, state, and local experts, including MNIT Assistant Commissioner and CISO John Israel. In 2025, the National Guard also partnered with MNIT to guide the state's risk assessment program through MSU.

County IT collaboration

MNIT convenes monthly meetings with county IT leaders to align priorities, exchange threat information, troubleshoot challenges, and advance opportunities to strengthen cybersecurity and improve service delivery.

Cyber navigators

MNIT's cyber navigators develop deep relationships with Minnesota's local governments (including counties, cities, townships, school districts, and Tribal Nations) and lead communication efforts with partner entities interested in or participating in Whole-of-State services. Cyber navigators also collaborate with local governments reporting cyber incidents through the cybersecurity incident reporting law, helping align resources and share threat alerts to strengthen cyber resiliency statewide.

They collaborate with federal, state, and local government partners, including MNIT's SOC and Minnesota Fusion Center to understand Minnesota's threat landscape through centralized feeds, dedicated resources, proactive intelligence gathering, processing event data, and extensive collaborative efforts. In addition, they help coordinate resources, threat intelligence, awareness, and responses to emerging cyber threats and active incidents wherever they occur.

Multi-State Information Sharing and Analysis Center Executive Committee

John Israel, Minnesota's Chief Information Security Officer and MNIT Assistant Commissioner, joined the Multi-State Information Sharing and Analysis Center (MS-ISAC) Executive Committee in February 2025. The committee — made up of state, local, tribal, and territorial representatives — sets strategic direction and advise MS-ISAC to continuously strengthen member cybersecurity services and maturity.

Cybersecurity Task Force and subcommittees

The 2022-2024 Minnesota Cybersecurity Task Force contributed to the implementation of Minnesota's Whole-of-State Cybersecurity Plan to advance cybersecurity protections for local government entities. Now, the 2024-2026 Task Force continues the momentum, working with MNIT to determine how to best use the $23.5 million from the federal SLCGP and the Minnesota Legislature to boost local entities' cybersecurity defenses. The 2024-2026 task force members were sworn in during a ceremony in December 2024, and during their first meeting of 2025, they created three subcommittees to focus on critical areas of concern:

- **Advanced Cybersecurity Tools and Capabilities**: To enhance adoption of advanced cyber defensive tools and capabilities.
- **Baseline Cybersecurity Capabilities**: To enable and enhance baseline cyber capabilities.
- **Critical Infrastructure**: To focus on critical infrastructure cyber resiliency.

These subcommittees have been meeting throughout the year. They support the Cybersecurity Task Force through:

- **Focused expertise & actionable strategies**: Provide recommendations to advance Task Force initiatives.
- **Targeted insights on goals**: Address specific aspects of goals to deliver in-depth analysis.
- **Decision-making support**: Guide critical decisions with specialized cybersecurity insights.
- **Alignment with key objectives**: Ensure strategies align with the Whole-of-State Plan and overarching goals.
- **Driving results through exploration**: Contribute to objectives by diving deep into critical topics.

Results that matter

Accessibility metrics

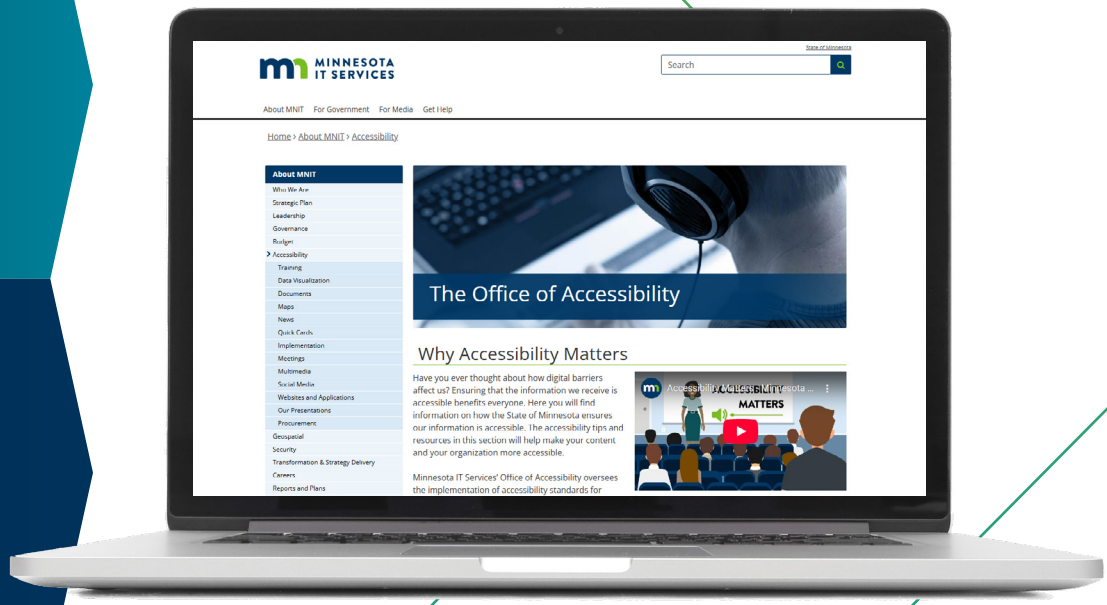
The Office of Accessibility oversees the implementation of accessibility standards for all executive branch employees and state agencies.

9,891
Downloads of the Office of Accessibility guidance documents

9,945
Downloads of the Office of Accessibility Quick Cards

3,882
Subscribers to the Office of Accessibility monthly newsletter

36,552
Visits to the Office of Accessibility public training web pages



Geospatial metrics

The Minnesota Geospatial Information Office coordinates GIS within the state, creating connections between state agencies and other partners from government and nongovernment organizations. Using geography to inform decisions and influence outcomes, shapes public safety, transportation planning, access to health services, the preservations of our natural resources, and much more. The Geospatial team manages the Minnesota Geospatial Commons, a collaborative public website where publishers can share, and users can access geospatial resources — data, maps, services, and applications. Over the past year, MnGeo used TMF funds to modernize its site, transitioning from a file-based system to a web service model and improving security.

21
Applications

294
Services

41
Projects supported and hosted by MnGeo

48
Organizations sharing data on the Minnesota Geospatial Commons

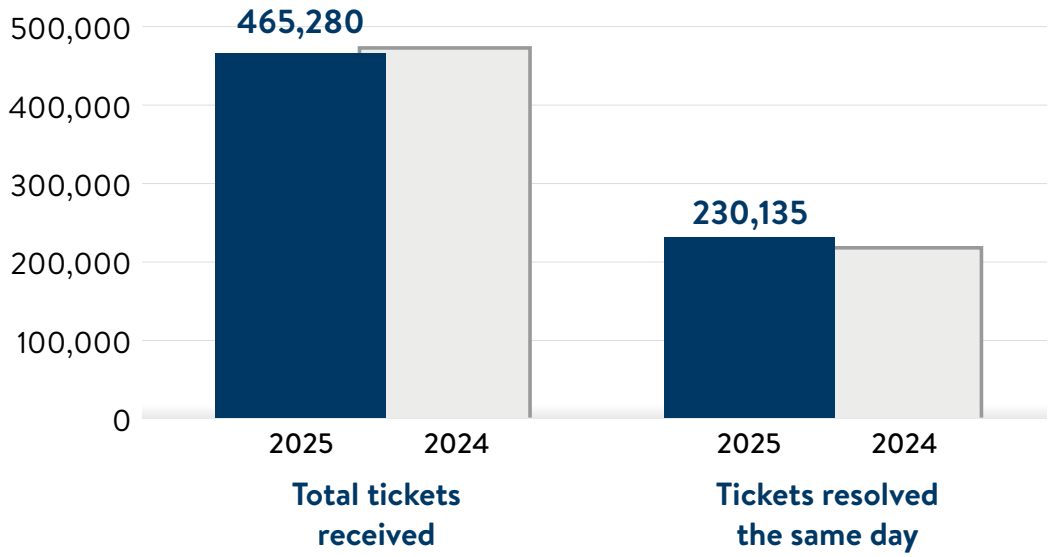
1,053
Resources on the Minnesota Geospatial Commons

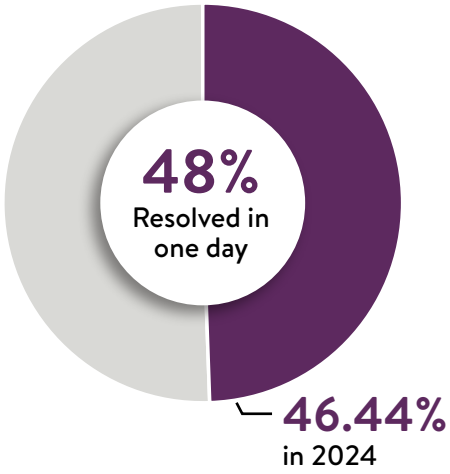
113,268,630
Hits on the geospatial image server

Service Desk metrics

Our Enterprise Service Desk provides 24/7 IT support and services for Minnesota state government, including executive branch agencies, boards, councils, and commissions. They also support non-executive branch customers, educational institutions, Tribal governments, nonprofits, and MNIT staff.

Service desk tickets across the executive branch

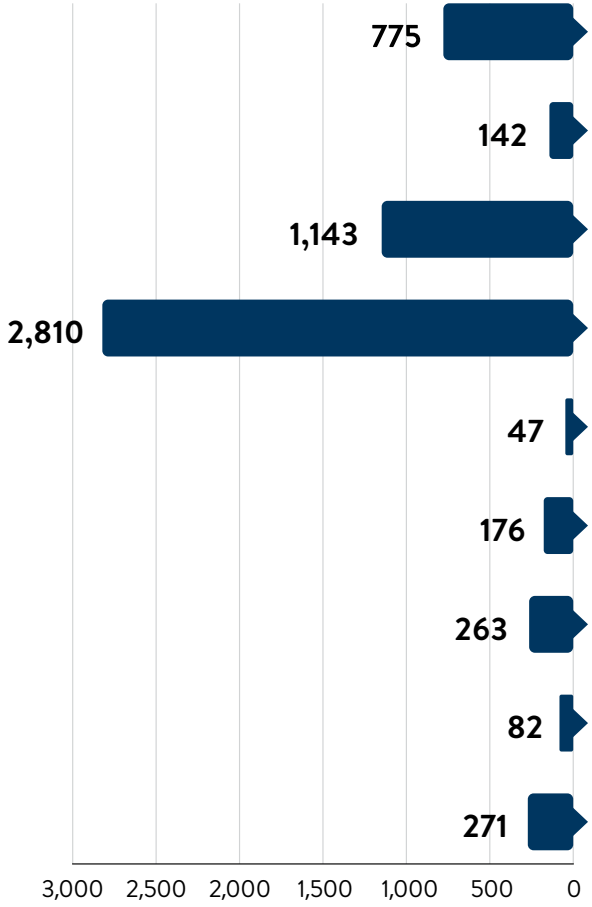




Procurement metrics

The Procurement Division processes requests to purchase everything from IT hardware, software, and mobile devices to contractors brought in to assist on projects and initiatives.

Number of purchase requests



Equipment (hardware, software, etc.)

Facility management

Professional/ technical contracts

Software

Staff management

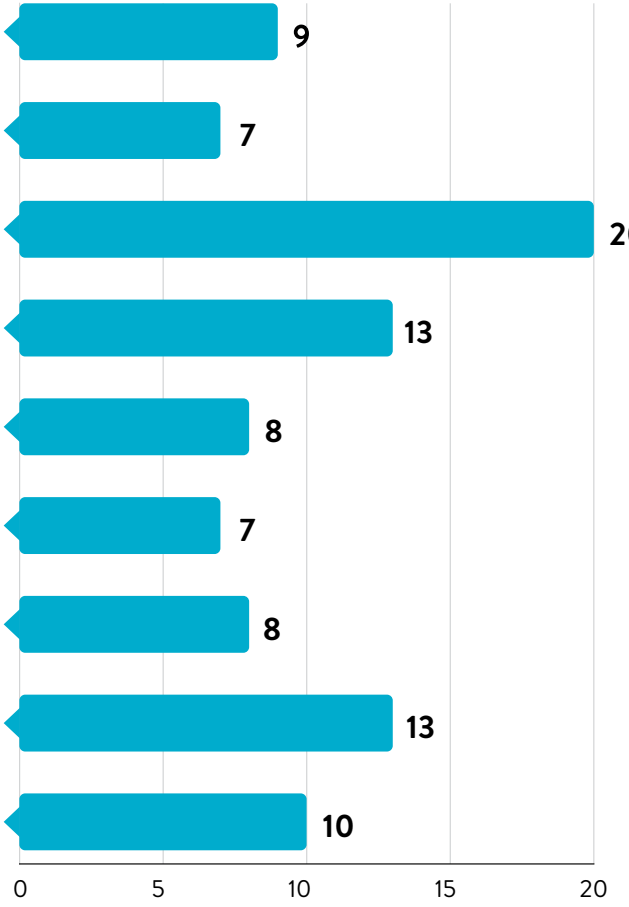
Supplies

Training and development

Travel

Other

Average processing time (days)

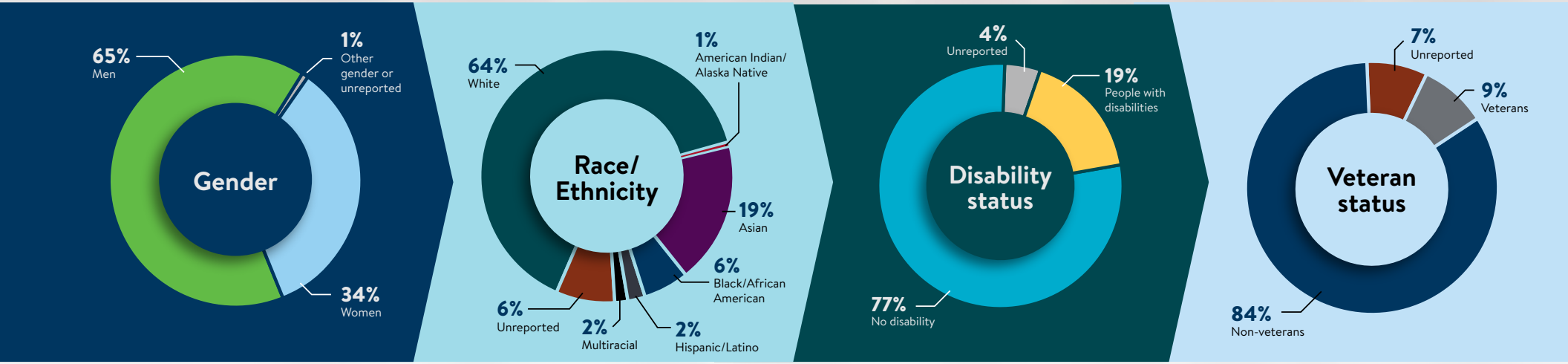


5,709
Purchase request volume

13 business days
Average purchase request processing time

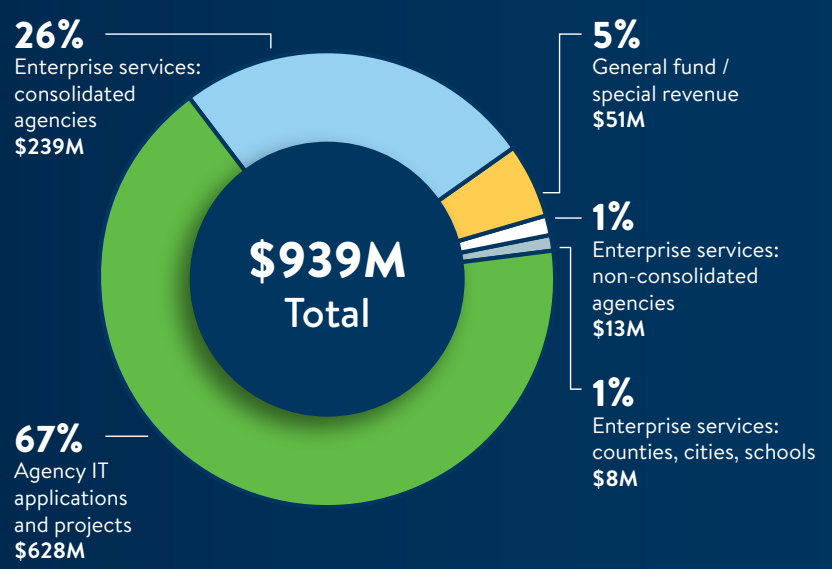
Employee demographics

Workforce demographics as of Dec. 1, 2025. All demographic data is self-reported by employees and only reported publicly in non-identifiable, summary formats.

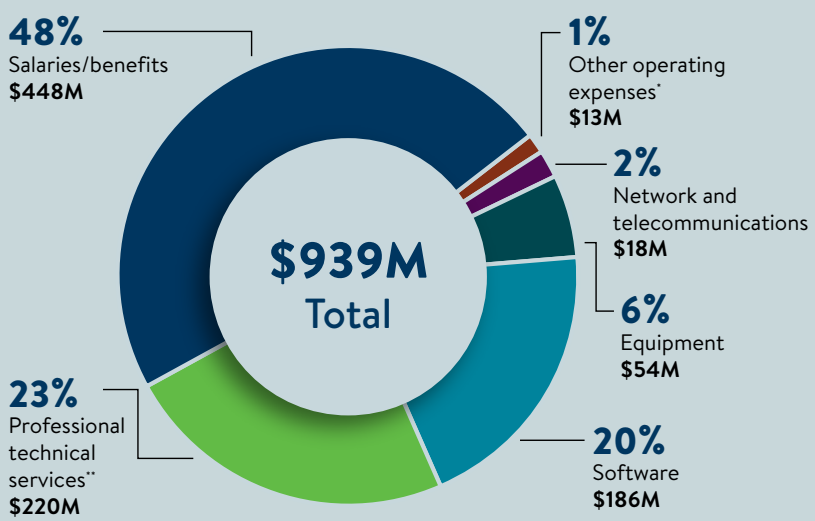


Enterprise financial summary: FY25

MNIT funding, FY25 actual



MNIT expenses, FY25 actual



How is MNIT funded?

MNIT is primarily funded by chargeback revenue received from the executive branch and non-executive branch entities for IT services. This funding includes enterprise rate-based services and pass-through services for IT projects and applications. Only 5% of funding is from general fund appropriations and special revenue funds.

How are MNIT's funds spent?

In FY2025, MNIT's total expenses were $939 million. Of this amount, $918 million reflected technology spending on behalf of state agencies subject to IT consolidation.

Note: Revenue and expense includes all DHS IT spend.
*Other operating expenses include space, utilities, statewide indirect, travel, supplies, employee development, debt service, working capital, and other miscellaneous expenses.
**Professional technical services include both outside and state vendors.

What's ahead »»

Building capability for what comes next

By Jon Eichten — MNIT Deputy Commissioner

Ctrl + Alt + MN reflects how Minnesota chooses to move forward. This work does not press reset. It intentionally presses new keys to help government adapt, improve, and deliver better outcomes for Minnesotans.

This year, MNIT and our agency partners focused on building enterprise capability. In a fast-changing environment, success depends on more than managing risk. It depends on strengthening the systems, skills, and shared platforms that allow agencies to respond quickly, work confidently, and serve people effectively.

That progress shows up throughout this report. Together, we modernized critical services, expanded secure access to state programs, strengthened statewide readiness, and embedded security and reliability into everyday work. We replaced fragmented approaches with shared solutions and clearer governance, helping agencies move faster while maintaining strong stewardship of public resources.

This work matters because government must remain adaptable. Minnesotans' needs evolve, technology advances, and new challenges emerge. By building capability across the enterprise, MNIT helps agencies respond to change with confidence — meeting new demands without slowing down or starting over.

Partnership made this progress possible. Agency teams, MNIT staff, and partners across state government brought collaboration, creativity, and commitment to every challenge. Their work continues to strengthen Minnesota's ability to deliver services people trust and depend on.

Ctrl + Alt + MN is a reminder that modernization is an ongoing choice. Each improvement builds momentum. Each shared solution strengthens our foundation. Together, we will keep pressing the keys that matter — building a Minnesota government that is responsive, resilient, and ready for what comes next.

Thank you to everyone who contributed to this progress and to the partners who continue to move this work forward. ▸

About MNIT

Minnesota IT Services, led by the state's chief information officer, is the Information Technology agency for Minnesota's executive branch, providing enterprise and local IT services to over 70 agencies, boards, and commissions. MNIT employs more than 2,800 people across 90 physical locations. Together, we build, maintain, and secure the state's IT infrastructure, applications, projects, and services. MNIT sets IT strategy, direction, policies, and standards for enterprise IT leadership and planning. We also serve Minnesotans by connecting all 87 counties, 300 cities, and 200 public higher education campuses across the state on Minnesota's Network for Enterprise Telecommunications. Through public-private partnerships, our team proactively protects the state's information systems and the private data of 5.7 million Minnesotans.

Learn more

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