Olmstead Subcabinet Meeting Agenda

Monday, July 26, 2021 • 3:00 p.m. to 4:30 p.m.

Register to attend the Subcabinet Meeting at <u>Olmstead Implementation Office Events Calendar</u> or <u>https://mn.gov/olmstead/events/calendar/</u>. All other details available through registration process.

- 1) Call to Order
- 2) Roll Call / Question: Highlight one or two accomplishments from the legislative session and the anticipated impact on people with disabilities.

3) Agenda Review

| 4) | •• | roval of Minutes ubcabinet meeting on April 26, 2021 | 3 |
|----|------|---|----|
| 5) | Repo | orts | |
| | a) C | Chair | |
| | b) D | Director | 9 |
| | c) C | Compliance | |
| | | | |
| 6) | Agen | ida Items | |
| | a) D | Praft Subcabinet Procedures for proposed Subcabinet restructure | 17 |
| | b) D | Praft Leadership Forum Charter | 29 |
| | c) N | Iomination of Chairs for Leadership Forum | |
| | d) P | proposed Meeting Schedule | 33 |
| | e) R | eview of Draft May 2021 Quarterly Report | 37 |
| | f) U | Ipcoming Subcabinet Meeting Topics Priorities | |
| | | | |

7) Closing Discussion: What 2022 interagency policy initiatives do you feel the Leadership Forum can help develop over the coming months?

8) Adjournment

Next Meeting and Topics: October 25, 2021

- Quality of Life Survey Results Recommendations Final Report
- Leadership Forum Progress Reports
- Workgroup Status Reports

Olmstead Subcabinet Meeting Agenda Item

July 26, 2021

Agenda Item:

4) Approval of Minutes

a) Subcabinet meeting on April 26, 2021

Presenter:

Commissioner Ho (Minnesota Housing)

Action Needed:

Approval Needed

□ Informational Item (no action needed)

Summary of Item:

Approval is needed of the minutes from the April 26, 2021 Subcabinet meeting.

Attachment(s):

4a- Olmstead Subcabinet meeting minutes – April 26, 2021

Olmstead Subcabinet Meeting Minutes

Monday, April 26, 2021 • 3:00 p.m. to 4:30 p.m.

1) Call to Order

Commissioner Harpstead chaired today's meeting in Commissioner Ho's absence. She welcomed everyone and thanked them for attending.

2) Roll Call / Question

The meeting was held using GoTo Webinar. Commissioner Harpstead read each Subcabinet agency name and asked the agency attendee (Commissioner or attendee) to identify themselves and answer the roll question on the agenda.

Subcabinet members present: Jodi Harpstead, Department of Human Services (DHS); Colleen Wieck, Governor's Council on Developmental Disabilities (GCDD); John Harrington, Department of Public Safety (DPS); Margaret Anderson Kelliher, Minnesota Department of Transportation (MnDOT); and Larry Herke, Minnesota Department of Veterans Affairs (MDVA)

Designees present: Blake Chaffee, Department of Employment and Economic Development (DEED); Daron Korte, Minnesota Department of Education (MDE); Scott Buetel, Minnesota Department of Human Rights (MDHR); Mary Manning, Minnesota Department of Health (MDH); Brian Collins, Department of Corrections (DOC); Wendy Wulff, Metropolitan Council (MetC); Lisa Harrison-Hadler, Office of the Ombudsman for Mental Health and Developmental Disabilities (OMHDD); and Ryan Baumtrog, Minnesota Housing

Guests present: Commissioner Roslyn Robertson, Department of Labor & Industry (DLI); Shelley Madore, Mike Tessneer, Rosalie Vollmar, Diane Doolittle, Chloe Ahlf, Carolyn Sampson and Sue Hite-Kirk, Olmstead Implementation Office (OIO); John Patterson (Minnesota Housing); Tim Henkel and Kristie Billiar (MnDOT); Gertrude Matemba-Mutasa, Erin Sullivan Sutton, Gloria Smith, Natasha Merz, Karen Sullivan Hook, Curtis Buhman, Shelley White and Shireen Gandhi (DHS); Tom Delaney and Holly Andersen (MDE); Ann Schulte (MDH); Mike McElhiney (MDVA); Gerri Sutton, (MetC); Dee Torgerson, (DEED); Kylie Nichols, Audrey McIntyre and Leah Goldstein Moses, The Improve Group; Vicki Gerrits, Minnesota First Community Solutions; David Dively and Trevor Turner, Minnesota Council on Disability; Daniel Gulya, North Dakota Olmstead Commission; Mary Martin, Maria Moeller, Brent Krocak, Beth Fondell, Sue Hankner, Pam Crawford , Michelle Chmielewski, Toni Malone and Christy Caez Claudio (members of the public)

Note: In the interest of time, all attendees to the GoToWebinar were not identified.

CART provider: Veritext Captioning and Reporting Services, Inc.

[AGENDA ITEM 4a] DRAFT MINUTES ARE SUBJECT TO CHANGE BY FINAL APPROVAL OF SUBCABINET

3) Agenda Review

Commissioner Harpstead reviewed the agenda. There were two items that the Subcabinet must take action on and that is acceptance of the Quality of Life Survey Report and approval of the April 2021 Olmstead Plan Revision. One change to the agenda was that approval of the updated Subcabinet Procedures will be postponed until the next Subcabinet meeting.

4) Approval of Minutes

a) Subcabinet meeting on March 22, 2021

Commissioner Harpstead asked if there were any changes needed to the March meeting minutes. There were no requested changes.

Motion: Approve March meeting minutesAction: Motion - ChaffeeSecond - WieckIn Favor: Roll call vote taken with 11 Ayes and 0 Nays

DHS – AyeDEED – Aye

MNDOT – Aye

DOC – Aye

- MDH Aye
- MDHR Aye
- MDE Aye
- MDVA Aye

- DPS Aye
- Met Council Aye
- GCDD Aye

5) Reports

•

a) Chair - There was no report.

b) Director

Shelley Madore (OIO) reviewed the Director's Report on page 13 of the packet. The report provides an overview of the work being done by OIO.

Questions/Comments - None

c) Compliance - There was no report.

6) Agenda Items

a) Quality of Life Survey findings, recommendations and discussion

Shelley Madore (OIO) reported on the Quality of Life Survey – 2nd follow up.

- The full report is in the packet beginning on page 15.
- The Supplemental Handout 2 includes the presentation handouts, executive summary, key recommendations and Subcabinet discussion questions.

Questions/Comments:

- Individuals in Greater Minnesota have barriers for access to technology including lack of internet access and the ability to purchase technology needed.
- There was a discussion about the survey's focus being on people in segregated settings. Consideration might be given to expand to other settings in future surveys.

Motion: Accept the Quality of Life Survey Final ReportAction: Motion – HarringtonSecond – WieckIn Favor: Roll call vote taken with 13 Ayes and 0 Nays

• MHFA - Aye

DHS – Aye

MNDOT – Aye

- MDH Aye
- MDHR Aye
- - MDE Aye
 MDVA Aye

- DPS Aye
- Met Council Aye
- GCDD Aye
- OMHDD Aye

• DOC – Aye

•

• DEED – Aye

b) Summary of Plan amendment public comment process

Mike Tessneer (OIO) provided a brief overview of the public comment process and reported that the comments and themes are similar to what we have heard in past years. For the most part, comments were not asking for changes to topic areas, but for increased targets in the areas of housing, integrated classrooms, and jobs. The comments were reviewed by the agencies. A summary of the public comments and agency responses will be posted on the website.

Questions/Comments: None

c) Olmstead Plan April 2021 Revision

1) Summary of Changes

Mike Tessneer (OIO) provided a brief review of the summary of changes document, pointing out two changes:

- Based on public comment, there was a change to Positive Supports 3. The goal was extended and reverted back to using the previous measure.
- There was a technical fix to Crisis Services 1 (added 2022 annual goal to align with overall goal)

Otherwise, the proposed changes were already reviewed by the Subcabinet. Both a blackline version and clean version of the Plan were included in the Supplemental handout.

Questions/Comments: None

2) Olmstead Plan April 2021 Revision

Questions/Comments:

There was a request for discussion about employment comments and raising the goals higher, specifically Employment Goal 3 related to students. It was clarified that the goal to increase competitive integrative employment for young adult high school students in transition plans is not a statewide goal. The goal numbers are from the employment

capacity building cohort which uses community level teams across the state to work within communities to get competitive integrative employment for students. A request was made to add language to Goal 3 in the Plan to clarify that it is about the employment capacity building cohort and not a statewide goal.

Motion: Approve the Olmstead Plan April 2021 Revision with the clarifying language Action: Motion – Manning Second – Herke In Favor: Roll call vote taken with 13 Ayes and 0 Nays

- MHFA Aye
- DHS Aye •
- DEED – Aye

MDHR – Aye MDE – Aye

MDH – Aye

- MDVA Aye

- Met Council Aye
- OMHDD Aye
- GCDD Aye

- MNDOT Aye •
- DOC Aye •

DPS - Aye

d) Draft Subcabinet Procedures for Proposed Subcabinet Restructure

As indicated in the Agenda Review above, this item was postponed until the next Subcabinet meeting.

7) Adjournment

The meeting schedules for the Subcabinet and Leadership Forum are pending. Schedules will be provided at a later date.

Commissioner Harpstead adjourned the meeting at 4:07 p.m.

To request alternative formats of this document, send an email to mnolmsteadplan@state.mn.us or call 651.296.8081

Olmstead Subcabinet Meeting Agenda Item

July 26, 2021

Agenda Item:

5) Reports b) Director

Presenter:

Shelley Madore (OIO)

Action Needed:

□ Approval Needed

☑ Informational Item (no action needed)

Summary of Item:

The OIO Director will provide the report on the work of the Olmstead Implementation Office.

Attachment(s):

5b) Director's Report

Olmstead Implementation Office

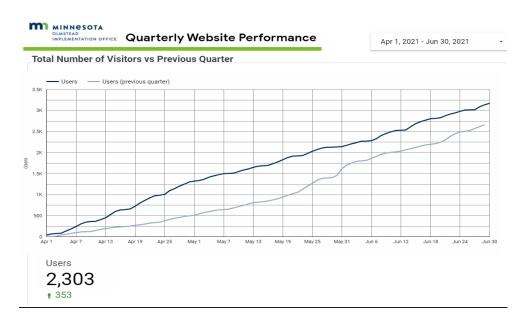
Director's Report to Subcabinet Members

July 26, 2021

Director's Summary

- Increases reported in public engagement through the website and social media accounts
- Workgroups launched the week of June 7
- Leadership Forum launched on June 28

Public Engagement - Website Up by 353 Users

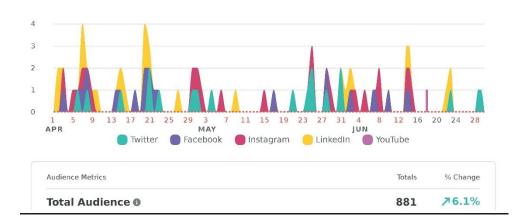


Public Engagement - Social Media Up by 6.1% in Audience Growth

Audience Growth

See how your audience grew during the reporting period.

Audience Gained, by Day



Workgroups Launched – The week of June 7, 2021

The workgroups will meet monthly to discuss agenda items. Agenda and minutes will be posted on individual workgroup pages that can be accessed through the website under the Workgroup tab. Meetings will be held the first whole week of each month.

Data Collection Practices workgroup met on Monday, June 7. Thirteen members were present. The lead and co-lead, J.P. Mahoney and Amy Hewitt, facilitated the meeting. The members reflected on their interests in serving on the committee. Interests included: disparities, compliance, accountability, and quality improvement.

Subcabinet Agency Members: DEED: Carrie Marsh DHS: Brittany Pennington, Ashley Reisenauer, Jana Nicolaison, Curtis Buhman DOC: Kate Erickson MDE: Tom Delaney, MDH: Michelle Brasure, **JP Mahoehney (Lead)** DOT: Kristie Billiar, Sara Dunlap, Tom Gottfried GCDD: Colleen Wieck, David Quilleash MDHR: Scott Beutel MDVA: Cmsr Larry Herke, Mike McElhiney METC: Gerri Sutton MHFA: John Patterson, Kirby Pitman University of Minnesota: **Amy Hewitt (Co-Lead)**

<u>Prevention of Abuse and Neglect</u> workgroup met on Tuesday, June 8. Sixteen members were present. The lead and co-lead, Neerja Singh and Chris Bray, facilitated the meeting. A brief overview of the Olmstead Plan and the goals related to preventing abuse and neglect, along with workgroup purpose, objectives, and goals, were discussed.

Subcabinet Agency Members: DHS: Natasha Merz, Neerja Singh (Lead) DOC: Kate Erickson MDE: Tom Delaney MDH: Mark Kinde, Jon Roesler OMHDD: Lisa Harrison-Hadler Wilder Foundation: Chris Bray (Co-Lead)

<u>Workforce Shortage and People with Disabilities</u> workgroup met on Tuesday, June 8. Fourteen members were present. The co-leads, Dacia VanAlstein, Ron Adams, and Nicole Rabinowitz, facilitated

the meeting. Members discussed their interests in the area and future focus. Members asked that a roundtable of people with disabilities be held to hear more about successes, challenges, and barriers.

<u>Subcabinet Agency Members:</u> DEED: Michelle Chmielewski, **Dacia VanAlstine (Lead), Ron Adams (Co-Lead)** DHS: Gloria Smith, Mariam Egal DOC: JoAnn Brown MDE: Tom Delaney Inclusive Networking: **Nicole Edwards (Co-Lead)**

<u>Affordable, Safe, and Accessible Housing</u> workgroup met on Wednesday, June 9. Sixteen members were present. The leads, Heidi Hamilton and Joel Salzer, facilitated the meeting. Members asked that the leaders develop a list of vocabulary words, acronyms, and definitions to share. A request was made for a volunteer to fill the external co-lead role.

Subcabinet Agency Members: DHS: Stephen Horn, Andrew Johnson, **Heidi Hamilton (Lead)** DOC: Kate Erickson DOT: Kristie Billiar, Sara Dunlap, Tom Gottfried MDHR: Scott Beutel MHFA: Ryan Baumtrog, **Joel Salzer (Lead)** Community Advocate: **Sara Huffman (Co-Lead)**

<u>Juvenile Justice and Special Education</u> workgroup met on Thursday, June 10. Sixteen members were present. The leads, Kate Erickson and Bridget Sabo, facilitated the meeting. After introductions, some of the common themes were discussed. A model of the Six Conditions of Systems Change was shared and discussed. An engagement activity was held where members were split into four breakout rooms to reflect on the question: Given the current state of juvenile justice reform, the political climate, the impacts of COVID-19 on kids involved in the juvenile justice system, and the current momentum of juvenile justice reform – what are the top three topical areas you feel would be strategic to focus on during a community engagement session event? Everyone was brought back to one group, and a representative from each small group shared what was discussed. Other questions were posed to the group to consider, and ideas for the community engagement session were shared

Subcabinet Agency Members: DEED: David Fullerton, Analynn Schwartz, Amber McCort, Mark Groves, Jeremiah Carter DHS: Gloria Smith, Paul Fleissner DOC: **Kate Erickson (Lead),** Datrinna Dexter, Allen Godfrey, Lisa Cain-Becking DPS: Callie Hargett MHFA: Ryan Baumtrog MDE: Holly Andersen Legal Rights Center: **Bridget Sabo (Co-Lead)**

Leadership Forum – Launched June 28, 2021

The Leadership Forum held its first meeting on Monday, June 28, 2021, and in attendance were the following Subcabinet member designees:

Ryan Baumtrog, Minnesota Housing (MHFA) Chris McVey, Department of Employment and Economic Development (DEED) Brian Collins, Department of Corrections (DOC) – Co-chair Colleen Wieck, Governor's Council on Developmental Disabilities (GCDD) Ann Schulte, Minnesota Department of Health (MDH) Daron Korte, Minnesota Department of Education (MDE) Scott Buetel, Minnesota Department of Human Rights (MDHR) Gerri Sutton, Metropolitan Council (MetC) Lisa Harrison-Hadler, Office of Ombudsman for Mental Health and Developmental Disabilities (OMHDD) – Co-chair Veteran's Affairs (awaiting Commissioner designee) Department of Public Safety (awaiting Commissioner designee)

The meeting focused on operations, including the following Agenda Items:

- a) Leadership Forum Roles and Responsibilities / Proposed Charter
- b) Recommendation/ Nomination of Chairs

Shelley Madore introduced Lisa Harrison-Hadler and Brian Collins as the proposed co-chairs of the Leadership Forum. Commissioner Ho, as the Chair of the Subcabinet, will review the nominations for approval.

c) Proposed Meeting Schedule

| August 23, 2021 | February 29, 2022 |
|--------------------|--------------------|
| September 27, 2021 | May 23, 2022 |
| November 22, 2021 | August 22, 2022 |
| | September 26, 2022 |
| | November 21, 2022 |

d) Review of Establishing Measurable Goals

To orient the members to their future responsibilities, Mike Tessneer reviewed the PowerPoint presentation "Life Cycle of a Measurable Goal" that included analyzing how goals change over time to ensure progress. He walked through three employment goals to demonstrate the process.

e) Review of Draft May 2021 Quarterly Report

Mike Tessneer reviewed the May 2021 Quarterly Report using the executive summary shown on the PowerPoint slides. Following approval of the charter at the July 26, 2021, Subcabinet meeting, the Leadership Forum will assume responsibility for reviewing quarterly reports and making recommendations to the Subcabinet for approval.

Discussion Items:

- Provide more summary detail to the Quality of Life results
- Review goal performance where improvement progress has been lacking
- Possible new topics for workgroups include public guardianship and employment

Next Leadership Forum Meeting: August 23, 2021, from 3:00 p.m. to 4:30 p.m via Zoom.

I appreciate your time and consideration of this report on the work of the OIO staff. Thank you.

Shelley Madore

Director Olmstead Implementation Office

Olmstead Subcabinet Meeting Agenda Item

July 26, 2021

Agenda Items:

6a) Draft Subcabinet Procedures for proposed Subcabinet restructure

Presenter:

Shelley Madore

Action Needed:

⊠ Approval Needed

□ Informational Item (no action needed)

Summary of Item:

This is draft Subcabinet Procedures with blackline indicated needed changes to align with the proposed restructure of the Subcabinet. The Subcabinet will review for approval.

Attachment(s):

6a – Olmstead Subcabinet Procedures - Blackline

OLMSTEAD SUBCABINET PROCEDURES

| Approved: | March 10, 2015 |
|-----------|-------------------|
| Revised: | January 25, 2016 |
| Revised: | March 27, 2017 |
| Revised: | December 17, 2018 |
| Revised: | August 26, 2019 |
| Revised: | July 26, 2021 |

PREAMBLE

On January 28, 2013, then-Governor Dayton created the Olmstead Subcabinet to develop and implement a comprehensive Minnesota Olmstead Plan that uses measurable goals to increase the number of people with disabilities receiving services that best meet their individual needs in the most integrated setting, consistent with the U.S. Supreme Court's decision in *Olmstead v. L.C.*, 527 U.S. 581 (1999).¹ On January 28, 2015, the former Governor issued a second Executive Order defining the Subcabinet's duties, and requiring the Subcabinet to adopt procedures to execute its duties.² On March 29, 2019, Governor Tim Walz issued a third Executive Order, which expanded both the membership and duties of the Olmstead Subcabinet.

On April 25, 2013, the federal district Court in *Jensen, et. al. v. DHS, et. al.*, ordered the State and the Department of Human Services (DHS) to develop and implement a comprehensive *Olmstead* Plan that uses measurable goals to increase the number of people with disabilities receiving services that best meet their individual needs in the most integrated setting, consistent with the *Olmstead* decision.³

Minnesota's Olmstead Plan was approved by the Court on September 29, 2015.⁴ The Plan was subsequently amended <u>annually</u> by the Subcabinet <u>beginning</u> in <u>June</u>-2016., <u>February</u> 2017, <u>March 2018</u>, and <u>March 2019</u>.

¹ Executive Order 13-01, January 28, 2013.

² Executive Order 15-03, January 28, 2015.

³ Jensen, et. al. v. Department of Human Services, et. al., Civil No. 09-cv-1775 (DWF/FLN) Doc. 212.

⁴ Id. At Doc. 510.

<u>Article I</u> PURPOSE OF PROCEDURES

The purpose of these procedures is to set forth clear and orderly processes for the Subcabinet to implement the Olmstead Plan in furtherance of the Executive Order <u>which states:</u> and the Court.

The Subcabinet will maintain procedures to ensure that they define a clear decision-making process, facilitate execution of the Subcabinet's duties, and appropriately define the role of the Olmstead Implementation Office and revise such procedures as necessary.

<u>Article II</u> MEMBERSHIP

A. <u>COMMISSIONER MEMBERS</u>.

Subcabinet members are appointed by the Governor. Pursuant to the Executive Order⁵, the Subcabinet is constituted with the following members:

- 1. Ombudsman for the State of Minnesota Office of the Ombudsman for Mental Health and Developmental Disabilities.
- 2. Executive Director of the Minnesota Governor's Council on Developmental Disabilities.

The Chair, Commissioner or Chair's or Commissioner's designee of the following agencies:

- 3. Department of Human Services;
- 4. Minnesota Housing Finance Agency;
- 5. Department of Employment and Economic Development;
- 6. Department of Transportation;
- 7. Department of Corrections;
- 8. Department of Health;
- 9. Department of Human Rights;

⁵ Executive Order 19-13, March 29, 2019.

10. Department of Education;

11. Department of Public Safety;

12. Department of Veterans Affairs; and

13. Metropolitan Council.

B. MEMBER DESIGNEES.

Each member may designate one person from the member's agency to serve in his or her stead on the Subcabinet, and only that designee may serve until such time as the member replaces the designee with a different designee. A member may establish or replace a designee by providing written notice to the Chair.

A designee alternate may also be named using the same procedures used for naming a designee. The Chair has discretion to approve or reject a request for a designee alternate.

The member's designee or designee alternate shall exercise the rights and responsibilities of the member when the member is not present. It is the expectation that Commissioner designees and designee alternates will be Deputy or Assistant Commissioners. Exceptions may be granted at the discretion of the Chair.

The Olmstead Implementation Office (OIO) shall maintain a list of all member designees and designee alternates.

C. CHAIR.

A Subcabinet chair will be designated by the Governor. The current chair is the Commissioner of the Minnesota Housing Finance Agency.

D. MEMBER EXPECTATIONS.

Members are expected to:

- 1. Attend assigned meetings;
- 2. Serve on workgroups and subcommittees as the Chair requests;
- 3. Prepare for active participation in discussion and decision-making by consulting with agency staff, and by reviewing meeting materials;
- 4. Act as the liaison between the Olmstead Subcabinet and the member's agency or office;

- 5. Inform the member's agency or office about Subcabinet activities and actions;
- 6. Ensure the member's agency takes appropriate steps to further progress on Olmstead Plan goals and to comply with OIO Compliance Procedures; and
- 7. Perform such other duties as required to fulfill the obligations of the Subcabinet.

<u>Article III</u> DUTIES OF THE CHAIR

The Subcabinet chair shall:

- A. Chair Subcabinet meetings and develop meeting agendas;
- B. Serve on the Executive Committee;
- C. Be responsible for establishing, amending, and updating Subcabinet procedures;
- D. Ensure the OIO is receiving appropriate direction and oversight;
- E. Appoint chairpersons and other members of committees, in consultation with other Subcabinet members; and to appoint another commissioner member of the Subcabinet to chair a meeting of the Subcabinet or the Executive Committee in the absence of the Chair;
- F. Provide leadership to the Subcabinet; and
- G. Serve as a spokesperson for the Olmstead Subcabinet.

<u>Article IV</u> OPEN MEETINGS

All Subcabinet, <u>Leadership Forum</u>, committee, and workgroup meetings shall be open to the public and to the extent possible and practicable, conducted in accordance with Minnesota Statutes, Chapter 13D.

<u>Article V</u> COMMITTEES

A. <u>EXECUTIVE COMMITTEE.</u>

The Subcabinet shall establish an executive committee comprised of five Commissioner Members, which shall include the Subcabinet chair and the Commissioner of Human Services, or his or her designee or designee alternate. The Subcabinet <u>may will</u> revisit the composition of the Executive Committee <u>at the request of the chair.annually</u>. All five members shall have a vote. A majority of executive committee members or their designees or designee alternates shall constitute a quorum.

1. <u>RESPONSIBILITIES OF EXECUTIVE COMMITTEE.</u>

The executive committee is responsible for developing recommendations to the Subcabinet, and for conducting the interim business of the Subcabinet.

2. <u>AUTHORITY OF THE EXECUTIVE COMMITTEE</u>.

The executive committee shall have authority to act on behalf of the Subcabinet during the interim between regularly scheduled Subcabinet meetings.

3. MEETINGS.

The Executive Committee shall meet at the call of the chair.

B. <u>OTHER SUBCABINET COMMITTEES.</u>

The Chair, in consultation with the Subcabinet, may establish any other committees comprised of members of the Subcabinet as necessary to carry out the Subcabinet's responsibilities.

- 1. A Leadership Forum will be convened to carry out designated responsibilities of the Subcabinet.
 - a. The Leadership Forum will include from each agency, a designee with decision-making authority.
 - b. The Subcabinet chair shall approve co-chairs for a two-year term.
 - <u>c.</u> The Leadership Forum will review performance results for every Olmstead goal, review reports from workgroups, review public input to amend the Olmstead Plan and prepare recommendations to be considered by the Subcabinet. (See Article VII – Section B for more details)
 - d. The Leadership Forum will have a charter to include information such as membership, alternative members, scope of duties, meeting frequency, and meeting minutes.

C. <u>SPECIALTY COMMITTEES.</u>

The Subcabinet may establish specialty committees that may include members outside of the Subcabinet. Each specialty committee shall develop a charter that describes the scope of its work, and shall report regularly to the Subcabinet if directed. The Chair shall approve members of any specialty committee.

<u>Article VI</u> SUBCABINET MEETINGS

A. <u>SCHEDULE.</u>

The Subcabinet shall hold <u>no fewer than up to</u> six regularly scheduled meetings annually. The Subcabinet may hold additional meetings as directed by the Chair.

B. <u>RULES.</u>

All Subcabinet and committee meetings shall be conducted in accordance with Robert's Rules of Order, newly revised, 11th edition, unless otherwise specified in these procedures.

C. <u>QUORUM.</u>

A majority of the Subcabinet members or their designees or designee alternates shall constitute a quorum necessary to conduct Subcabinet business.

D. <u>VOTES.</u>

Voting will be conducted by voice vote. A roll call vote may be taken on any issue at the request of one or more of Subcabinet members present. Commissioners' designees or designee alternate shall have a vote if the Commissioner is not present. Votes on an action taken in the meeting shall be recorded in a journal kept for that purpose. The journal must be open to the public during all normal business hours where records of the Subcabinet are kept.

F. <u>ACCESSIBILITY.</u>

Subcabinet meetings shall be held in locations and be conducted in a manner accessible to people with disabilities. Subcabinet materials shall be provided in forms accessible to people with disabilities.

[AGENDA ITEM 6a]

F. <u>NOTICE.</u>

A schedule of regular meetings shall be kept on file in the OIO office and shall be posted on the Olmstead website. Notice of special meetings shall be given according to the requirements of Minnesota Statutes, Chapter 13D, to the extent possible and practicable.

G. <u>AGENDA AND MATERIALS.</u>

The OIO shall prepare and distribute meeting agenda and materials to the Subcabinet members seven calendar days before meetings of the full Subcabinet. The OIO will make reasonable efforts to also post the meeting agenda and materials to the Olmstead website seven calendar days before meetings of the full Subcabinet.

H. <u>KEEPING OF MINUTES.</u>

The OIO shall keep and publish minutes of Subcabinet,- and Executive Committee, and Leadership Forum meetings. The minutes shall provide a record of all matters presented to the Subcabinet, including all reports and materials, presented motions, actions, and all votes taken. The draft minutes of Subcabinet,-and-Executive Committee, and Leadership Forum meetings shall be published on the Olmstead website within fourteen calendar days of the meeting.

I. <u>PUBLIC COMMENT</u>.

The Olmstead Subcabinet will utilize reasonable measures to facilitate public comment at meetings of the full Subcabinet.

Article VII SUBCABINET DUTIES

The Subcabinet's duties, established by Executive Order, are:

A. <u>GENERAL DUTY.</u>

The Subcabinet shall implement Minnesota's Olmstead Plan.

B. <u>SPECIFIC DUTIES AS SET FORTH IN EXECUTIVE ORDER.</u>

Subcabinet Responsibilities

 Engage communities with the greatest disparities in health outcomes for individuals with disabilities and work to identify and address barriers to equitable health outcomes;

- 2. Provide oversight for and monitor the implementation and amendment of the Olmstead Plan, and the impact of the Plan on the lives of people with disabilities;
- 3. Ensure interagency coordination of the Olmstead Plan implementation and amendment process to support systemic change;
- <u>4. Continue to implement the Quality of Life survey process to measure the quality of life of people with disabilities over time and continue to identify and implement quality improvement strategies; and</u>
- 5. Convene, as appropriate, workgroups consisting of people with disabilities, families of people with disabilities, advocacy organizations, service, treatment, and health care providers, and/or governmental entities of all levels that are both members, and non-members, of the Subcabinet.; and

Responsibilities delegated to the Leadership Forum

- 1. Work to identify and address barriers to providing services and meaningful opportunities within the most integrated settings for persons with disabilities throughout Minnesota;
- 2. Work to identify and address areas of disparity in opportunities for individuals with disabilities to live, work, and engage in the most integrated settings; and
- 3.<u>1. Engage communities with the greatest disparities in health outcomes for</u> individuals with disabilities and work to identify and address barriers to equitable health outcomes.
- 4.<u>1.</u> Provide oversight for and monitor the implementation and amendment of the Olmstead Plan, and the impact of the Plan on the lives of people with disabilities;
- 5.3. Provide ongoing recommendations for further amendment of the Olmstead Plan.
- 6.<u>1.</u> Ensure interagency coordination of the Olmstead Plan implementation and amendment process;

Responsibilities delegated to the Olmstead Implementation Office

- 1. Convene periodic public meetings to engage the public regarding Olmstead Plan implementation and amendments; and
- 2. Engage persons with disabilities and other interested parties in Olmstead Plan implementation and amendment process and develop tools to keep these individuals aware of the progress on the Plan.

- 3.<u>1.</u> <u>Continue to implement the Quality of Life survey process to measure the</u> quality of life of people with disabilities over time and continue to identify and implement quality improvement strategies;
- 4.<u>1.</u><u>Convene, as appropriate, workgroups consisting of people with disabilities,</u> families of people with disabilities, advocacy organizations, service, treatment, and health care providers, and/or governmental entities of all levels that are both members, and non-members, of the Subcabinet; and
- 5. <u>Maintain procedures to ensure they define a clear decision making process</u>, facilitate execution of the Subcabinet's duties, and appropriately define the role of the OIO, and revise such procedures as necessary.

<u>Article VIII</u> OLMSTEAD IMPLEMENTATION OFFICE

A. <u>DUTIES.</u>

The duties of the OIO are as described in the Olmstead Plan in the section titled Plan Management and Oversight and as may be assigned by the Subcabinet, as directed by the Chair of the Subcabinet.

B. <u>COMPLIANCE</u>.

The OIO Director of Compliance will maintain OIO Compliance Procedures that document how Subcabinet agencies will work with OIO.

<u>Article IX</u> WORKGROUPS

The Subcabinet may convene workgroups consisting of consumers, their families, advocacy organizations, service providers, and/or other governmental entities. Workgroups may include members of the Subcabinet. Each workgroup shall develop a charter that describes the scope of its work, and shall report regularly to the Subcabinet if directed. The Chair shall approve members of any workgroup, with input from the Subcabinet members.

<u>Article X</u> AMENDMENTS

The Subcabinet may amend these procedures as appropriate to carry out Subcabinet duties. Amendments shall be by majority vote.

Olmstead Subcabinet Meeting Agenda Item

July 26, 2021

Agenda Item:

6b) Leadership Forum Roles and Responsibilities and Proposed Charter

Presenter:

Shelley Madore

Action Needed:

□ Approval Needed

☑ Informational Item (no action needed)

Summary of Item:

This is the proposed charter for the Leadership Forum including the roles and responsibilities.

Attachment(s):

6b - Leadership Forum Proposed Charter

| AGENDA ITE | M 6b] |
|------------|-------|
|------------|-------|

Olmstead Subcabinet Workgroup Charter

Workgroup Name:

Olmstead Leadership Forum

Date: July 26, 2021

Subcabinet Approval:

Subcabinet to Review:

Workgroup Chairs: Brian Collins (DOC) and Lisa Harrison-Hadler (OMHDD)

Workgroup Members (include agency or organization, if applicable):

Ryan Baumtrog (MHFA), Scott Beutel (MDHR), Tim Henkel (DOT), Daron Korte (MDE), Mike Mc Elhiney (MDVA), Ann Schulte (MDH), Erin Sullivan Sutton (DHS), Gerri Sutton (MetC), Dee Torgerson (DEED), Colleen Wieck (GCDD), and a designee from DPS.

OIO Staff (lead OIO staff, if applicable):

Workgroup Purpose / Objective:

The Olmstead Leadership Forum will have the following responsibilities:

- 1. A Leadership Forum will be convened to carry out designated responsibilities of the Subcabinet.
 - a) The Leadership Forum will include from each agency, a designee with decision-making authority.
 - b) The Subcabinet chair shall approve co-chairs for a two-year term.
 - c) The Leadership Forum will review performance results for every Olmstead goal, review reports from workgroups, review public input to amend the Olmstead Plan and prepare recommendations to be considered by the Subcabinet. (See Article VII Section B for more details)
 - d) The Leadership Forum will have a charter to include information such as membership, alternative members, scope of duties, meeting frequency, and meeting minutes.

Responsibilities delegated to the Leadership Forum by the Subcabinet

- 1) Work to identify and address barriers to providing services and meaningful opportunities within the most integrated settings for persons with disabilities throughout Minnesota;
- 2) Work to identify and address areas of disparity in opportunities for individuals with disabilities including individuals from racial and ethnic communities. The desired outcome is the opportunity to live, work, and engage in the most integrated settings; and
- 3) Provide ongoing recommendations for further amendment of the Olmstead Plan.

Relationship to Olmstead Plan (include applicable measurable goals, strategies, workplan action items, etc.)

The Leadership Forum has the primary responsibility to monitor the operational implementation of the Olmstead Plan, identify areas where insufficient progress is being made and work to modify the Plan to improve progress. This may include adoption of continuous improvement processes. The Leadership Forum members are responsible to make recommendations to the Subcabinet on Plan progress as it relates to their specific agencies. The Subcabinet will authorize changes to the Olmstead Plan as needed.

Plan to engage people with disabilities, families and the public (include plan for including Black, Indigenous and People of Color)

The Leadership Forum will actively participate in conjunction with workgroup leaders, in periodic community engagement activities organized by the Olmstead Implementation Office. These engagement activities with the greatest disparities in health outcomes and access to services.

32 of 76 [AGENDA ITEM 6b] Scope:

The primary focus of the Leadership Forum is the evolution of the Olmstead Plan. This will be accomplished through monitoring and implementation of the Olmstead Plan and ensuring its alignment with the integration mandate as specified in the Statement of the Department of Justice on Enforcement of the Integration Mandate of Title II of the Americans with Disabilities Act and *Olmstead v. L.C.*

https://www.ada.gov/olmstead/q&a_olmstead.htm Implementation Timeframe:

Implementation of the Olmstead Plan is authorized by Executive Order 19-13 and will continue until the Order is modified or rescinded.

Anticipated Outcome / Deliverables:

The faithful implementation of the Olmstead Plan with active engagement of people with disabilities and their supporters in modifying the Plan over time.

Key Measures:

The key measures are the measurable goals identified in the Olmstead Plan.

Reporting Schedule:

The Leadership Forum will convene up to six times per year to monitor the Plan implementation quarterly and review the entire Plan for modifications annually.

| Action Plan for Implementing Charter | | | |
|--|-----------------|---------------|--|
| Activity | Responsibility | Due Date | |
| Gather measurable goal performance data and complete quarterly and | Compliance | Quarterly | |
| annual reports | | | |
| Organize and implement workgroups as directed by the Subcabinet on | 010 | Annually | |
| specified topics. | | | |
| Review workgroup progress and make recommendations to workgroup | Leadership | Semi-annually | |
| leaders and report progress to Subcabinet | Forum | | |
| Convene Leadership Forum meetings, post meeting schedule and meeting | Leadership | Up to 6 times | |
| minutes on the website. | Forum Co-chairs | each year | |

This Workgroup is authorized by Executive Order 19-13 and created pursuant to the July 26, 2021 Olmstead Subcabinet Procedures. Any material changes to the Charter must be approved by the Olmstead Subcabinet to be effective. The Olmstead Subcabinet may withdraw or amend approval of this Charter at any time. All Charters should be brought back to the Olmstead Subcabinet for review and update at least annually.

Approval of Charter:

Olmstead Subcabinet Meeting Agenda Item

July 26, 2021

| Agenda Item: | | | |
|---|--|--|--|
| 6d) Proposed Meeting Schedule | | | |
| Presenter: | | | |
| Shelley Madore | | | |
| Action Needed: | | | |
| Approval Needed | | | |
| Informational Item (no action needed) | | | |
| Summary of Item: | | | |
| This is the proposed meeting schedule for Subcabinet and Leadership Forum through 2022. | | | |
| Attachment(s): | | | |
| 6d - Subcabinet and leadership Forum Proposed Meeting Schedule | | | |

Subcabinet and Leadership Forum

Proposed Meeting Schedule

| Meeting Date | Who |
|--------------------|------------------|
| June 28, 2021 | Leadership Forum |
| July 26, 2021 | Subcabinet |
| August 23, 2021 | Leadership Forum |
| September 27, 2021 | Leadership Forum |
| October 25, 2021 | Subcabinet |
| November 22, 2021 | Leadership Forum |
| January 24, 2022 | Subcabinet |
| February 28, 2022 | Leadership Forum |
| April 25, 2022 | Subcabinet |
| May 23, 2022 | Leadership Forum |
| July 25, 2022 | Subcabinet |
| August 22, 2022 | Leadership Forum |
| September 26, 2022 | Leadership Forum |
| October 24, 2022 | Subcabinet |
| November 21, 2022 | Leadership Forum |

36 of 76 [AGENDA ITEM 6d]

Olmstead Subcabinet Meeting Agenda Item

July 26, 2021

Agenda Item:

6e) May 2021 Quarterly Report on Olmstead Plan Measurable Goals

Presenter:

Agency staff

Action Needed:

Approval Needed

□ Informational Item (no action needed)

Summary of Item:

This is a draft of the May 2021 Quarterly Report. Agency staff will provide an overview of the Executive Summary of the Report.

Attachment(s):

6e - May 2021 Quarterly Report on Olmstead Plan Measurable Goals

38 of 76

Minnesota Olmstead Subcabinet

Quarterly Report on Olmstead Plan Measurable Goals



REPORTING PERIOD

Data acquired through April 30, 2021

Date Reviewed by Leadership Forum - June 28, 2021

Date to be Reviewed by Olmstead Subcabinet

July 26, 2021

| Со | ntents |
|------|---|
| Ι. | PURPOSE OF REPORT |
| | EXECUTIVE SUMMARY |
| н. | MOVEMENT FROM SEGREGATED TO INTEGRATED SETTINGS |
| | QUARTERLY SUMMARY OF MOVEMENT FROM SEGREGATED TO INTEGRATED |
| | TRANSITION SERVICES GOAL ONE |
| | TRANSITION SERVICES GOAL TWO |
| | TRANSITION SERVICES GOAL THREE |
| | TRANSITION SERVICES GOAL FOUR |
| III. | TIMELINESS OF WAIVER FUNDING |
| | TIMELINESS OF WAIVER FUNDING GOAL ONE |
| IV. | QUALITY OF LIFE MEASUREMENT RESULTS |
| ۷. | INCREASING SYSTEM CAPACITY AND OPTIONS FOR INTEGRATION |
| | PERSON-CENTERED PLANNING GOAL ONE |
| | POSITIVE SUPPORTS GOAL ONE |
| | POSITIVE SUPPORTS GOAL TWO |
| | POSITIVE SUPPORTS GOAL THREE |
| | TRANSPORTATION GOAL TWO |
| | TRANSPORTATION GOAL FOUR |
| VI. | COMPLIANCE REPORT ON WORKPLANS |
| END | NOTES |

I. PURPOSE OF REPORT

This quarterly report provides the status of work being completed by State agencies to implement the Olmstead Plan. The goals related to the number of people moving from segregated settings into more integrated settings; the number of people who are no longer on the waiting list; and the quality of life measures will be reported in every quarterly report.

Reports are compiled on a quarterly basis. For the purpose of reporting, the measurable goals are grouped in four categories:

- 1. Movement of people with disabilities from segregated to integrated settings
- 2. Movement of individuals from waiting lists
- 3. Quality of life measurement results
- 4. Increasing system capacity and options for integration

This quarterly report includes data acquired through April 30, 2021. Progress on each measurable goal will be reported quarterly, semi-annually, or annually. This report will be reviewed by the Olmstead Leadership Forum and recommended for acceptance by the Olmstead Subcabinet. After reports are accepted they are made available to the public on the Olmstead Plan website at Mn.gov/Olmstead.ⁱ

EXECUTIVE SUMMARY

This quarterly report covers thirteen measurable goals.ⁱⁱ As shown in the chart below, six of those goals were either met or are on track to be met. Three goals were categorized as not on track, or not met. For those three goals, the report documents how the agencies will work to improve performance on each goal. Four goals are in process.

| Status of Goals – May 2021 Quarterly Report | Number of Goals |
|---|-----------------|
| Met annual goal | 1 |
| On track to meet annual goal | 5 |
| Not on track to meet annual goal | 3 |
| Did not meet annual goal | 0 |
| In process | 4 |
| Goals Reported | 13 |

Listed below are areas critical to the Plan where measurable progress is being made:

Progress on movement of people with disabilities from segregated to integrated settings

- During this quarter, 37 individuals left ICF/DD programs to more integrated settings. After one quarter, 51% of the annual goal of 72 has been achieved. (Transition Services Goal One A)
- During this quarter, 123 individuals with disabilities under age 65 in a nursing facility longer than 90 days moved to more integrated settings. After one quarter, 16% of the annual goal of 750 has been achieved. (Transition Services Goal One B)
- During this quarter, 259 individuals moved from other segregated settings to more integrated settings. After one quarter, 51% of the annual goal of 500 has been achieved. (Transition Services Goal One C)
- After three quarters, 22.5% percent of people at AMRTC no longer meet hospital level of care and are currently awaiting discharge to the most integrated setting. This is ahead of the goal to decrease to 30%. (Transition Services Goal Two)

42 of 76 [AGENDA ITEM 6e]

Timeliness of Waiver Funding Goal One

• There are fewer individuals waiting for access to a DD waiver. At the end of the current quarter 63% of individuals were approved for funding within 45 days. Another 26% had funding approved after 45 days.

Increasing system capacity and options for integration

- The utilization of the Person Centered Protocols continues to show improvement. During this quarter, the combined average of presence of the eight person centered elements measured in the protocols was 93.5%. Five of the eight elements achieved 99% or higher. (Person-Centered Planning Goal One)
- The number of individuals experiencing a restrictive procedure is lower, at 183 individuals this quarter compared to 193 in the previous quarter. (Positive Supports Goal One)
- The number of reports of use of restrictive procedures is lower, at 573 reports this quarter compared to 702 in the previous quarter. (Positive Supports Goal Two)
- During Calendar Year 2019, Greater Minnesota transit service hours increased by 8,348 hours from the previous year. (Transportation Goal 2)
- During Calendar Year 2020, on-time performance improved for Metro Mobility (96.4% up from 93%) and Metro Transit (87.3% up from 82.7%), while Transit Link performance dropped slightly (96% from 97%). (Transportation Goal Four A)

The following measurable goals have been targeted for improvement:

- Transition Services Four to adhere to transition protocol for individuals experiencing a transition.
- Positive Supports Three to reduce the number of reports of emergency use of mechanical restraints with approved individuals.

II. MOVEMENT FROM SEGREGATED TO INTEGRATED SETTINGS

This section reports on the progress of five separate Olmstead Plan goals that assess movement of individuals from segregated to integrated settings.

QUARTERLY SUMMARY OF MOVEMENT FROM SEGREGATED TO INTEGRATED

The table below indicates the cumulative net number of individuals who moved from various segregated settings to integrated settings for each of the five goals included in this report. The reporting period for each goal is based on when the data collected can be considered reliable and valid.

Net number of individuals who moved from segregated to integrated settings during reporting period

| Setting | Reporting period | Number moved |
|--|---------------------|-----------------|
| Intermediate Care Facilities for Individuals with Developmental Disabilities (ICFs/DD) | July - Sept 2020 | 37 |
| Nursing Facilities (individuals under age 65 in facility > 90 days) | July - Sept 2020 | 123 |
| Other segregated settings | July - Sept 2020 | 259 |
| Anoka Metro Regional Treatment Center (AMRTC) | Jan - Mar 2021 | 27 |
| Minnesota Security Hospital (MSH) ¹ | Jan - Mar 2021 | 19 |
| Total | | 465 |

More detailed information for each specific goal is included below. The information includes the overall goal, the annual goal, baseline, results for the reporting period, analysis of the data and a comment on performance and the universe number when available. The universe number is the total number of individuals potentially affected by the goal. The universe number provides context as it relates to the measure.

¹ For the purposes of this report Minnesota Security Hospital (MSH) refers to individuals residing in the facility and committed as Mentally III and Dangerous and other civil commitment statuses and individuals under competency restoration treatment, Minn. R. Crim. R. 20.01.

TRANSITION SERVICES GOAL ONE: By June 30, 2022, the number of people who have moved from segregated settings to more integrated settingsⁱⁱⁱ will be 9,782. [Extended in April 2021 Revision]

Annual Goals for the number of people moving from ICFs/DD, nursing facilities and other segregated housing to more integrated settings are set forth in the following table:

| | | 2014 Base line | June 30, 2015 | June 30, 2016 | June 30, 2017 | June 30, 2018 | June 30, 2019 | June 30, 2020 | June 30, 2021 | June 30, 2022 |
|----|--|----------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| A) | Intermediate Care Facilities for Individuals with Developmental Disabilities (ICFs/DD) | 72 | 84 | 84 | 84 | 72 | 72 | 72 | 72 | 72 |
| B) | Nursing Facilities (NF) under age 65 in NF > 90 days | 707 | 740 | 740 | 740 | 750 | 750 | 750 | 750 | 750 |
| C) | Segregated housing other than listed above | 1,121 | 50 | 250 | 400 | 500 | 500 | 500 | 500 | 500 |
| | Total | | 874 | 1,074 | 1,224 | 1,322 | 1,322 | 1,322 | 1,322 | 1,322 |

A) INTERMEDIATE CARE FACILITIES FOR PERSONS WITH DEVELOPMENTAL DISABILITIES (ICFs/DD)

2021 goal

• For the year ending June 30, 2021 the number of people who have moved from ICFs/DD to a more integrated setting will be **72**

Baseline: January - December 2014 = 72

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. The goal is **on track** to meet the 2021 goal to move 72 people from ICFs/DD to a more integrated setting.

| Time period | Total number of individuals leaving | Transfers ^{iv} (-) | Deaths (-) | Net moved to integrated setting |
|--|---|--------------------------------|---------------|---------------------------------------|
| 2015 Annual (July 2014 – June 2015) | 138 | 18 | 62 | 58 |
| 2016 Annual (July 2015 – June 2016) | 180 | 27 | 72 | 81 |
| 2017 Annual (July 2016 – June 2017) | 263 | 25 | 56 | 182 |
| 2018 Annual (July 2017 – June 2018) | 216 | 15 | 51 | 150 |
| 2019 Annual (July 2018 – June 2019) | 298 | 20 | 58 | 220 |
| 2020 Annual (July 2019 – June 2020) | 174 | 13 | 75 | 86 |
| 2021 Quarter 1 (July – September 2020) | 58 | 1 | 20 | 37 |

ANALYSIS OF DATA:

From July – September 2020, the number of people who moved from an ICF/DD to a more integrated setting was 37. This is an increase of 28 from 9 the previous quarter. After one quarter, the number is 51% of the annual goal of 72. The goal is on track to meet the 2021 annual goal.

[AGENDA ITEM 6e]

COMMENT ON PERFORMANCE:

Transitions to more integrated settings continued through the timeframe of the COVID-19 pandemic. While some transitions slowed in the spring, there was a trend of increased transitions during mid-late summer as pandemic restrictions loosened. In addition, the Moving Home Minnesota program was granted an exception to the 180 days limit of transition coordination for people moving from institutional settings. This allowed additional time for the transition if it was delayed due to the pandemic, e.g. facility on lockdown, individual tested positive for COVID-19.

The pandemic has severely impacted the already statewide workforce shortage, particularly for direct support professionals. This has in turn increased the barriers for people seeking to live in their own homes with staff supporting them on an individual basis.

DHS provides reports to counties about persons in ICFs/DD who are not opposed to moving with community services, as based on their last assessment. As part of the current reassessment process, individuals are being asked whether they would like to explore alternative community services in the next 12 months. Some individuals who expressed an interest in moving changed their minds, or they would like a longer planning period before they move.

For those leaving an institutional setting, such as an ICF/DD, the Olmstead Plan reasonable pace goal is to ensure access to waiver services funding within 45 days of requesting community services. DHS monitors and provides technical assistance to counties in providing timely access to the funding and planning necessary to facilitate a transition to community services.

DHS continues to work with private providers that have expressed interest in voluntary closure of ICFs/DD. Providers are working to develop service delivery models that better reflect a community– integrated approach requested by people seeking services. As of 2019, Minnesota State Operated Community Services (MSOCS) no longer has any ICFs/DD settings.

UNIVERSE NUMBER:

In June 2017, there were 1,383 individuals receiving services in an ICF/DD.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported six months after the end of the reporting period.

46 of 76 [AGENDA ITEM 6e]

B) NURSING FACILITIES

2021 goal

• For the year ending June 30, 2021, the number of people who have moved from Nursing Facilities (for persons with a disability under 65 in facility longer than 90 days) to a more integrated setting will be **750**.

Baseline: January - December 2014 = 707

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. The goal is **not on track** to meet the 2021 goal to move 750 people under 65 in a nursing facility for more than 90 days to a more integrated setting.

| Time period | Total number of individuals leaving | Transfers (-) | Deaths (-) | Net moved to integrated setting |
|-------------------------------------|--|------------------|---------------|------------------------------------|
| 2015 Annual (July 2014 – June 2015) | 1,043 | 70 | 224 | 749 |
| 2016 Annual (July 2015 – June 2016) | 1,018 | 91 | 198 | 729 |
| 2017 Annual (July 2016 – June 2017) | 1,097 | 77 | 196 | 824 |
| 2018 Annual (July 2017 – June 2018) | 1,114 | 87 | 197 | 830 |
| 2019 Annual (July 2018 – June 2019) | 1,176 | 106 | 190 | 880 |
| 2020 Annual (July 2019 – June 2020) | 1,241 | 86 | 240 | 915 |
| 2021 Quarter 1 (July – Sept 2020) | 180 | 7 | 50 | 123 |

ANALYSIS OF DATA:

From July – September 2020, the number of people under 65 in a nursing facility for more than 90 days who moved to a more integrated setting was 123. This is a decrease of 99 from 222 the previous quarter. After one quarter, the number is 16% of the annual goal of 750. The goal is not on track to meet the 2021 annual goal.

COMMENT ON PERFORMANCE:

During this quarter, nursing facilities were in lock down due to COVID-19. This resulted in a reduced number of admissions and discharges.

DHS reviews data and notifies lead agencies of people who accepted or did not oppose a move to more integrated options. Lead agencies are expected to work with these individuals to begin to plan their moves. DHS continues to work with partners in other agencies to improve the supply of affordable housing and knowledge of housing subsidies.

In July 2020, the <u>Housing Stabilization Services</u>² benefit went into effect. These services include housing search and support services for individuals moving from homelessness (or other housing instability) to more stable housing situations. Because these are State plan services, people do not need to be on a waiver to access them. Minnesota is the first state in the nation to offer such a service through its Medicaid program.

² This was formerly called Housing Access Services and Housing Access Coordination.

UNIVERSE NUMBER:

In June 2017, there were 1,502 individuals with disabilities under age 65 who received services in a nursing facility for longer than 90 days.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported six months after the end of the reporting period.

C) SEGREGATED HOUSING

2021 goal

• For the year ending June 30, 2021, the number of people who have moved from other segregated housing to a more integrated setting will be **500**.

BASELINE: During July 2013 – June 2014, of the 5,694 individuals moving, 1,121 moved to a more integrated setting.

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. The goal is **on track** to meet the 2021 goal to move 500 people from other segregated settings to a more integrated setting.

| [Receiving Medical Assistance (MA)] | | | | | | | | |
|-------------------------------------|-------|---------------|------------|---------------|-------------|--|--|--|
| Time period | Total | Moved to | Moved to | Not receiving | No longer | | | |
| | moves | more | congregate | residential | on MA | | | |
| | | integrated | setting | services | | | | |
| | | setting | | | | | | |
| 2015 Annual (July 14 – June 15) | 5,703 | 1,137 (19.9%) | 502 (8.8%) | 3,805 (66.7%) | 259 (4.6%) | | | |
| 2016 Annual (July 15 – June 16) | 5,603 | 1,051 (18.8%) | 437 (7.8%) | 3,692 (65.9%) | 423 (7.5%) | | | |
| 2017 Annual (July 16 – June 17) | 5,504 | 1,054 (19.2%) | 492 (8.9%) | 3,466 (63.0%) | 492 (8.9%) | | | |
| 2018 Annual (July 17 – June 18) | 5,967 | 1,188 (19.9%) | 516 (8.7%) | 3,737 (62.6%) | 526 (8.8%) | | | |
| 2019 Annual (July 18 – June 19) | 5,679 | 1,138 (20.0%) | 484 (8.5%) | 3,479 (61.3%) | 578 (10.2%) | | | |
| 2020 Annual (July 19 – June 20) | 5,967 | 1,190 (19.9%) | 483 (8.1%) | 3,796 (63.6%) | 498 (8.4%) | | | |
| 2021 Quarter 1 (July – Sept 2020) | 424 | 259 (61.1%) | 56 (13.2%) | 105 (24.8%) | 4 (0.9%) | | | |

ANALYSIS OF DATA:

From July – September 2020, of the 424 individuals moving from segregated housing, 259 individuals (61.1%) moved to a more integrated setting. This is a decrease of 18 people from 277 the previous quarter. After one quarter, the number is 51% of the annual goal of 500. The goal is on track to meet the 2021 annual goal.

COMMENT ON PERFORMANCE:

While transitions to more integrated settings continued through the timeframe of the COVID-19 pandemic, they have been slower this year than last. While case managers continue to work with individuals, they were not meeting in person. People had less opportunity to explore housing options. Focus shifted to managing the pandemic: staffing shortages, adhering to new protocols, shift in or suspension of services, COVID outbreaks, finding meaningful new routines and ways to connect, etc.

As pandemic restrictions loosen, it is anticipated that more individuals will seek more integrated settings. Also notable, a statewide restriction on eviction during the pandemic has reduced the turnover in housing which resulted in fewer housing options.

The COVID-19 pandemic has severely impacted the already statewide workforce shortage, particularly for direct support professionals. This has in turn increased the barriers for people seeking to live in their own homes with staff supporting them on an individual basis.

During the quarter, there were significantly more individuals who moved to more integrated settings (61.1%) than who moved to congregate settings (13.2%). The data indicates that a large percentage (24.8%) of individuals who moved from segregated housing are not receiving publicly funded residential services. Based on trends identified in data development for Crisis Services Goal Four, it is assumed the majority of those people are housed in their own or their family's home and are not in a congregate setting.

COMMENT ON TABLE HEADINGS:

The language below provides context and data definitions for the headings in the table above.

Total Moves: Total number of people in one of the following settings for 90 days or more and had a change in status during the reporting period:

- Adult corporate foster care
- Supervised living facilities
- Supported living services (DD waiver foster care or in own home)
- Board and Care or Board and Lodge facilities

Moves are counted when someone moves to one of the following:

- More Integrated Setting (DHS paid)
- Congregate Setting (DHS paid)
- No longer on Medical Assistance (MA)
- Not receiving residential services (DHS paid)
- Deaths are not counted in the total moved column

Moved to More Integrated Setting: Total number of people that moved from a congregate setting to one of the following DHS paid settings for at least 90 days:

- Adult family foster care
- Adult corporate foster care (when moving from Board and Care or Board and Lodge facilities)
- Child foster care waiver
- Housing with services
- Supportive housing
- Waiver non-residential
- Supervised living facilities (when moving from Board and Care or Board and Lodge facilities)

Moved to Congregate Setting: Total number of people that moved from one DHS paid congregate setting to another for at least 90 days. DHS paid congregate settings include:

- Board and Care or Board and Lodge facilities
- Intermediate Care Facilities (ICFs/DD)
- Nursing facilities (NF)

[AGENDA ITEM 6e]

No Longer on MA: People who currently do not have an open file on public programs in MAXIS or MMIS data systems.

Not Receiving Residential Services: People in this group are on Medical Assistance to pay for basic care, drugs, mental health treatment, etc. This group does not use other DHS paid services such as waivers, home care or institutional services. The data used to identify moves comes from two different data systems: Medicaid Management Information System (MMIS) and MAXIS. People may have addresses or living situations identified in either or both systems. DHS is unable to use the address data to determine if the person moved to a more integrated setting or a congregate setting; or if a person's new setting was obtained less than 90 days after leaving a congregate setting. Based on trends identified in data development for Crisis Services Goal Four, it is assumed the majority of these people are housed in their own or their family's home and are not in a congregate setting.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported six months after the end of the reporting period.

TRANSITION SERVICES GOAL TWO: By June 30, 2022, the percent of people at Anoka Metro Regional Treatment Center (AMRTC) who do not require hospital level of care and are currently awaiting discharge to the most integrated setting^v will be reduced to 30% (based on daily average). [Measure revised in April 2021 Revision]

2021 goal

• By June 30, 2021 the percent awaiting discharge will be 30% or lower

Baseline: From July 2014 - June 2015, the percent of people at AMRTC who no longer meet hospital level of care and are currently awaiting discharge to the most integrated setting was 36% on a daily average. ³

RESULTS:

This goal was amended in the April 2021 Olmstead Plan Revision, to include all individuals at AMRTC in the measure. The previous goal measure included only individuals under mental health commitment. The goal is **on track** to meet the new 2021 goal of 30% or lower.

| Time period | Mental health commitment | Committed after finding of incompetency | Combined |
|--|-----------------------------|--|----------|
| 2016 Annual (July 2015 – June 2016) | 41.8% | 44.7% | 42.5% |
| 2017 Annual (July 2016 – June 2017) | 44.9% | 29.3% | 37.1% |
| 2018 Annual (July 2017 – June 2018) | 36.9% | 23.8% | 28.3% |
| 2019 Annual (July 2018 – June 2019) | 37.5% | 28.2% | 26.5% |
| 2020 Annual (July 2019 – June 2020) | 36.3% | 22.7% | 29.5% |
| 2021 Quarter 1 (July – September 2020) | 29.9% | 25.2% | 27.3% |
| 2021 Quarter 2 (October – December 2020) | 41.7% | 28.4% | 33.6% |
| 2021 Quarter 3 (January – March 2021) | 27.7% | 20.4% | 22.5% |

Percent awaiting discharge (daily average)

ANALYSIS OF DATA:

From January - March 2021, 27.7% of those under mental health commitment at AMRTC no longer meet hospital level of care and are currently awaiting discharge to the most integrated setting. During the same period, the percentage of individuals awaiting discharge who were civilly committed after being found incompetent was 20.4%. The combined total of all individuals at AMRTC awaiting discharge was 22.5%, which is a decrease of 11.1% from the previous quarter. After three quarters, the combined rate is 27.8%. The goal is on track to meet the 2021 goal of 30% or lower.

From January – March 2021, 14 individuals at AMRTC under mental health commitment left and moved to an integrated setting. The table below provides information about those individuals who left AMRTC. It includes the number of individuals under mental health commitment and those who were civilly.

³ The baseline included individuals at AMRTC under mental health commitment and individuals committed after being found incompetent on a felony or gross misdemeanor charge (restore to competency).

| | Total | | | National | Moves to inte | grated setting |
|-------------------------|-------------------------------------|-----------|--------|---------------------------------------|----------------------------------|---|
| Time period | number of individuals leaving | Transfers | Deaths | Net moved to integrated setting | Mental health commit- ment | Committed after finding of incompetency |
| 2017 Annual | | | | | | |
| (July 2016 – June 2017) | 267 | 155 | 2 | 110 | 54 | 56 |
| 2018 Annual | | | | | | |
| (July 2017 – June 2018) | 274 | 197 | 0 | 77 | 46 | 31 |
| 2019 Annual | | | | | | |
| (July 2018 – June 2019) | 317 | 235 | 1 | 81 | 47 | 34 |
| 2020 Annual | | | | | | |
| (July 2019 – June 2020) | 347 | 243 | 0 | 104 | 66 | 38 |
| 2021 Quarter 1 | | | | | | |
| (July – September 2020) | 100 | 77 | 0 | 23 | 14 | 9 |
| 2021 Quarter 2 | | | | | | |
| (Oct – December 2020) | 80 | 59 | 0 | 21 | 19 | 2 |
| 2021 Quarter 3 | | | | | | |
| (Jan – March 2021) | 90 | 63 | 0 | 27 | 14 | 13 |

COMMENT ON PERFORMANCE:

COVID-19 precautions have not had an impact on the ability to admit or discharge patients at AMRTC during this reporting period.

Approximately one third of individuals at AMRTC no longer need hospital level of care, including those under a mental health commitment and those who need competency restoration services. Those committed after a finding of incompetency, accounted for approximately 50% of AMRTC's census during this quarter.

For individuals under mental health commitment, complex mental health and behavioral support needs often create challenges to timely discharge. When they move to the community, they may require 24 hour per day staffing or 1:1 or 2:1 staffing. Common barriers that can result in delayed discharges for those at AMRTC include a lack of housing vacancies and housing providers no longer accepting applications for waiting lists.

Community providers often lack capacity to serve individuals who exhibit these behaviors:

- Violent or aggressive behavior (i.e. hitting others, property destruction, past criminal acts);
- Predatory or sexually inappropriate behavior;
- High risk for self-injury (i.e. swallowing objects, suicide attempts); and
- Unwillingness to take medication in the community.

UNIVERSE NUMBER:

In Calendar Year 2017, 383 patients received services at AMRTC. This may include individuals who were admitted more than once during the year. The average daily census was 91.9.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported one month after the end of the reporting period.

TRANSITION SERVICES GOAL THREE: By December 31, 2020, the average monthly number of individuals leaving Minnesota Security Hospital⁴ to a more integrated setting will increase to 10 individuals per month.

2020 goal

• By December 31, 2020 the average monthly number of individuals leaving to a more integrated setting will increase to 10 or more

Baseline: From January – December 2014, the average monthly number of individuals leaving Minnesota Security Hospital (MSH) to a more integrated setting was 4.6 individuals per month.

RESULTS:

The table below is for the goal from the March 2020 Olmstead Plan Revision. This goal was amended in the April 2021 Olmstead Plan Revision, to change the measure being used. Progress on the amended goal will be reported in the next quarterly report. This goal is **in process**.

| Time period | Total number of individuals leaving | Transfers ^{iv} (-) | Deaths (-) | Net moved to integrated setting | Monthly average |
|---------------------------------|---|--------------------------------|---------------|---------------------------------------|--------------------|
| 2015 Annual (Jan – Dec 2015) | 188 | 107 | 8 | 73 | 6.1 |
| 2016 Annual (Jan – Dec 2016) | 184 | 97 | 3 | 84 | 7.0 |
| 2017 Annual (Jan – Dec 2017) | 199 | 114 | 9 | 76 | 6.3 |
| 2018 Annual (Jan – Dec 2018) | 212 | 130 | 3 | 79 | 6.6 |
| 2019 Annual (Jan – Dec 2019) | 217 | 121 | 5 | 91 | 7.6 |
| 2020 Annual (Jan – Dec 2020) | 129 | 67 | 9 | 53 | 4.4 |
| 2021 Quarter 1 (Jan – Mar 2021) | 37 | 14 | 4 | 19 | 6.3 |

ANALYSIS OF DATA:

From January 1 – March 2021, the average monthly number of individuals leaving the facility to a more integrated setting was 6.3. The average number moving to an integrated setting increased by 2.3 from 4.0 the previous year. This goal was amended in the April 2021 Olmstead Plan Revision, to change the measure being used. Progress on the amended goal will be reported in the next quarterly report.

Discharge data is categorized into three areas to allow analysis around possible barriers to discharge. The table below provides a breakdown of the number of individuals leaving the facility by category. The categories include: committed after being found incompetent on a felony or gross misdemeanor charge, committed as Mentally III and Dangerous (MI&D) and Other committed.

⁴ For the purposes of this report Minnesota Security Hospital (MSH) refers to individuals residing in the St Peter facility and committed as Mentally III and Dangerous and other civil commitment statuses and individuals under competency restoration treatment, Minn. R. Crim. P. 20.01.

| Time period | Туре | Total | Transfers | Deaths | Moves to |
|------------------|---|-------|-----------|--------|-----------------|
| | | moves | | | integrated |
| 2015 Annual | Committed after finding of incompetency | 99 | 67 | 1 | 31 |
| (January – | MI&D committed | 66 | 24 | 7 | 35 |
| December 2015) | Other committed | 23 | 16 | 0 | 7 |
| | Total | 188 | 107 | 8 | (Avg. = 6.1) 73 |
| 2016 Annual | Committed after finding of incompetency | 93 | 62 | 0 | 31 |
| (January – | MI&D committed | 69 | 23 | 3 | 43 |
| December 2016) | Other committed | 25 | 15 | 0 | 10 |
| | Total | 187 | 100 | 3 | (Avg. = 7.0) 84 |
| 2017 Annual | Committed after finding of incompetency | 133 | 94 | 2 | 27 |
| (January – | MI&D committed | 55 | 17 | 6 | 32 |
| December 2017) | Other committed | 11 | 3 | 1 | 7 |
| | Total | 199 | 114 | 9 | (Avg. = 6.3) 76 |
| 2018 Annual | Committed after finding of incompetency | 136 | 97 | 0 | 39 |
| (January – | MI&D committed | 73 | 31 | 3 | 39 |
| December 2018) | Other committed | 3 | 2 | 0 | 1 |
| | Total | 212 | 130 | 3 | (Avg. = 6.6) 79 |
| 2019 Annual | Committed after finding of incompetency | 138 | 89 | 1 | 48 |
| (January – | MI&D committed | 73 | 33 | 4 | 36 |
| December 2019) | Other committed | 6 | 1 | 0 | 5 |
| | Total | 217 | 123 | 5 | (Avg. = 7.4) 89 |
| 2020 Annual | Committed after finding of incompetency | 78 | 52 | 1 | 25 |
| (January – | MI&D committed | 46 | 15 | 8 | 23 |
| December 2020) | Other committed | 5 | 0 | 0 | 5 |
| | Total | 129 | 67 | 9 | (Avg. = 4.4) 53 |
| 2021 Quarter 1 | Committed after finding of incompetency | 19 | 9 | 1 | 9 |
| (Jan – Mar 2021) | MI&D committed | 9 | 3 | 3 | 3 |
| | Other committed | 9 | 2 | 0 | 7 |
| | Total | 37 | 14 | 4 | (Avg. = 6.3) 19 |

COMMENT ON PERFORMANCE:

The St Peter facility continues to experience increased challenges in discharging individuals to more integrated settings due to the COVID-19 pandemic. At times, community providers are unable to accept new admissions because they are experiencing staffing shortages due to illness or individuals they are currently serving have tested positive for COVID.

In addition to community provider's inability to serve new admissions, the St Peter facility has needed to restrict individual access to the community both in outings and passes. This has resulted in individuals being unable to practice community reintegration skills that are often required by the Forensic Review Panel, the Special Review Board, and/or community providers prior to an individual's discharge.

With pandemic restrictions being lifted, community access via staff-supervised outings is now being allowed for individuals within the secure perimeter. In addition, access to the local St. Peter community is being allowed for those individuals residing. Unescorted passes for home/overnight visits remain restricted at this time.

Individuals committed to the facility are provided services tailored to their individual needs. DHS efforts continue to expand community capacity and continues to work towards the mission of the Olmstead Plan or decision by identifying individuals who could be served in more integrated settings.

MI&D committed and Other committed

Persons committed as Mentally III and Dangerous (MI&D), are provided acute psychiatric care and stabilization, as well as psychosocial rehabilitation and treatment services. The MI&D commitment is for an indeterminate period of time, and requires a Special Review Board recommendation to the Commissioner of Human Services, prior to approval for community-based placement (Minnesota Stat. 253B.18). Less frequently, persons under other commitments may receive services at the St Peter facility. Other commitments include Mentally III (MI), Mentally III and Chemically Dependent (MI/CD), Mentally III and Developmentally Disabled (MI/DD), or a combination of these commitment types.

One identified barrier to discharge is the limited number of providers with the capacity to serve:

- Individuals with Level 3 predatory offender designation or history of problematic sexual behavior;
- Individuals over age 65 who require adult foster care, skilled nursing, or nursing home level care and may not qualify for funding sources that can adequately address their service needs;
- Individuals with DD/ID with high behavioral acuity;
- Individuals with undocumented citizenship status; and
- Individuals who do not have support for discharge from their county of commitment due to lack of agreement between Forensic Services and the county of commitment on whether this person is appropriate and ready for a reduction in custody. Forensic Services has noted that the county of commitment often declines to participate in provisional discharge planning for these individuals.

Some barriers to discharge identified by the Special Review Board (SRB), in their 2018 MI&D Treatment Barriers Report as required by Minnesota Statutes 253B.18 subdivision 4c(b) included:

- Patient has outstanding treatment needs;
- Patient requires more time to demonstrate skill acquisition:
- Patient needs to address dynamic risk factors; and
- Patient has behavior/psychological instability;

Ongoing efforts are facilitated to enhance discharges for those served at Forensic Services, including:

- Collaboration with county partners to identify those individuals who have reached maximum benefit from treatment;
- Collaboration with county partners to identify community providers and expand community capacity (with specialized providers or utilization of Minnesota State Operated Community Services);
- Utilization of the Forensic Review Panel, an internal administrative group, whose role is to review individuals served for reductions in custody (under MI&D Commitment), and who may be served in a more integrated setting;
- The Forensic Review Panel also serves to offer treatment recommendations that could assist the individual's growth or skill development, when necessary, to aid in preparing for community reintegration.
- Collaboration with DHS/Direct Care and Treatment entities to expand community capacity and individualized services for a person's transitioning.

A summary of the Forensic Review Panel efforts include:

- From January to March 2020: Reviewed 60 cases; recommended reductions for 9 cases with 10 being granted. (There are times the Special Review Board (SRB) supports a reduction that the Forensic Review Board did not recommend).
- From April to June 2020: Reviewed 60 cases; recommended reductions for 25 cases. To date, 17 have been granted and 19 reviews are pending.
- From July to September 2020: Reviewed 63 cases; recommended reductions for 22 cases. The SRB supported 22 reductions in custody and three petitions were withdrawn.
- From October to December 2020: Reviewed 51 cases; recommended reductions for 10 cases. To date, the SRB has approved four reductions with a total of 18 cases pending.
- From January to March 2021: Reviewed 66 cases; recommended reductions for 18 cases. To date, the SRB has supported 12 reductions and denied 38. Six petitions were withdrawn during this timeframe and 10 results are pending.

Committed after finding of incompetency

Forensic Services recently moved away from having unit(s) specifically designated to serve individuals under Rule 20 status to increase our capacity to serve those under MI&D status. Forensic Services will continue to serve individuals under MI/CD/DD commitments, although it will be less frequently.

AMRTC will continue to provide care to those who may be under the legal status "Committed after findings of incompetency" Minn. R. Crim. P. 20.01.

The discontinuation of competency restoration services provided on the St. Peter campus will likely impact the discharge rate. This change in discharges will be reflected in the new monthly goal which is now 4 or more per month.

UNIVERSE NUMBER:

In Calendar Year 2020, 502 unique patients received services at Forensic Services. This number reflects only counting an individual only once even if served more than once during the year. The average daily census was 358.19

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported one month after the end of the reporting period.

TRANSITION SERVICES GOAL FOUR: By June 30, 2022, 90% of people who experience a transition will engage in a process that adheres to the Person-Centered, Informed Choice and Transition protocol. Adherence to the transition protocol will be determined by the presence of the ten elements from the My Move Plan Summary document listed below. [People who opted out of using the My Move Summary document or did not inform their case manager that they moved are excluded from this measure.] [Extended in April 2021 Revision]

Baseline: For the period from October 2017 – December 2017, of the 26 transition case files reviewed, 3 people opted out of using the My Move Plan Summary document and 1 person did not inform their case manager that they moved. Of the remaining 22 case files, 15 files (68.2%) adhered to the transition protocol.

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. The goal is **not on track** to meet the 2022 goal of 90%.

| Time period | Number of transition case files reviewed | Number opted out | Number not informing case manager | Number of remaining files reviewed | Number not adhering to protocol | Number adhering to protocol |
|--|---|------------------------|---|---|--|--------------------------------------|
| Baseline Oct – Dec 2017 | 26 | 3 | 1 | 22 | 7 of 22 (31.8%) | 15 of 22 (68.2%) |
| FY 2018 Qtr 3 and 4 Jan – June 2018 | 59 | 11 | 5 | 43 | 5 of 43 (11.6%) | 38 of 43 (88.4%) |
| FY 2019 (July 2018 - June 2019) | 78 | 20 | 4 | 54 | 19 of 54 (35.2%) | 35 of 54 (64.8%) |
| FY 2020 (July 2019 - June 2020) | 158 | 27 | 11 | 120 | 26 of 120 (21.7%) | 94 of 120 (78.3%) |
| FY 2021 Quarter 1 July - Sept 2020 | 5 | 1 | 0 | 4 | 2 of 4 (50.0%) | 2 of 4 (50.0%) |
| FY 2021 Quarter 2 Oct – Dec 2020 | 40 | 5 | 4 | 31 | 6 of 31 (19.4%) | 25 of 31 (80.6%) |

ANALYSIS OF DATA:

From October – December 2020, of the 40 transition case files reviewed, 5 people opted out of using the My Move Plan document and 4 individuals did not inform their case manager of their plan to move. Of the remaining 31 files, 25 files (80.6%) adhered to the transition protocol. This is an increase of 30.6% from the previous quarter of 50%. After two quarters the combined average is 65.3%. Performance on this goal is inconsistent and does not appear to be on track to meet the 2022 goal of 90%.

The plan is considered to meet the transition protocols if all ten items below (from "My Move Plan" document) are present:

- 1. Where is the person moving?
- 2. Date and time the move will occur.
- 3. Who will help the person prepare for the move?
- 4. Who will help with adjustment during and after the move?
- 5. Who will take the person to new residence?

[AGENDA ITEM 6e]

- 6. How will the person get his or her belongings?
- 7. Medications and medication schedule.
- 8. Upcoming appointments.
- 9. Who will provide support after the move; what they will provide and how to contact those people (include informal and paid support), including supporting the person to adjust to the changes?
- 10. Back-up plans for what the person will do in emergencies, such as failure of service provider to show up on schedule, unexpected loss of provider or mental health crisis.

In addition to reviewing for adherence to the transition protocols (use of the My Move Plan document), case files are reviewed for the presence of person-centered elements. This is reported in Person-Centered Planning Goal One.

COMMENT ON PERFORMANCE:

Four of the five lead agencies reviewed during this reporting period had at least one person experience a move. Washington County had the highest numbers of people moving among the ten counties reviewed.

For five of the six cases that did not adhere to protocol, the My Move Plan Summary was not present in the case file during the time of the review. One case file had the My Move Plan present but did not address all ten items listed above to meet the transition protocol. Because the move occurred prior to the lead agency review, transition measures related to the contents of the My Move Plan Summary cannot be remediated. However, counties are provided information about which items of the My Move Plan were compliant/non-compliant for each of the transition cases that were reviewed.

In April 2019, Lead Agency Review implemented changes to the sampling methodology utilized to identify transition cases. Prior to April 2019, a discrete transition sample was selected based on claims data for people who had moved within 18 months of the case file review period. As of April 2019, the Lead Agency Review team now reviews transition protocol compliance for anyone within the overall case file review sample who moved during the 18 month review period.

When findings from case file review indicate files do not contain all required documentation, the lead agency is required to bring all cases into full compliance by obtaining or correcting the documentation. Corrective action plans are required when patterns of non-compliance are evident. Because the move occurred prior to the lead agency site review, transition measures related to the contents of the My Move Plan Summary cannot be remediated.

However, lead agencies are provided information about which components of the My Move Plan were compliant/non-compliant for each of the transition cases that were reviewed.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported three months after the end of the reporting period.

III. TIMELINESS OF WAIVER FUNDING

This section reports progress of individuals being approved for home and community-based services waiver funding. An urgency categorization system for the Developmental Disabilities (DD) waiver waiting list was implemented on December 1, 2015. The system categorizes urgency into three categories including Institutional Exit, Immediate Need, and Defined Need. Reasonable pace goals have been established for each of these categories. The goal reports the number of individuals that have funding approved at a reasonable pace and those pending funding approval.

TIMELINESS OF WAIVER FUNDING GOAL ONE: Lead agencies will approve funding at a reasonable pace for persons with a need for the Developmental Disabilities (DD) waiver.

• By June 30, 2022, the percentage of persons approved for funding at a reasonable pace for each urgency of need category will be: (A) institutional exit (71%); (B) immediate need (74%); and (C) defined need (66%). [Amended in the April 2021 Revision to add targets.]

Baseline: From January – December 2016, of the 1,500 individuals assessed, 707 individuals or 47% moved off the DD waiver waiting list at a reasonable pace. The percent by urgency of need category was: Institutional Exit (42%); Immediate Need (62%); and Defined Need (42%).

| | | Reasonable Pace | |
|--------------------|-----------------|------------------|------------------|
| Urgency of Need | Total number of | Funding approved | Funding approved |
| Category | people assessed | within 45 days | after 45 days |
| Institutional Exit | 89 | 37 (42%) | 30 (37%) |
| Immediate Need | 393 | 243 (62%) | 113 (29%) |
| Defined Need | 1,018 | 427 (42%) | 290 (30%) |
| Totals | 1,500 | 707 (47%) | 433 (30%) |

Assessments between January – December 2016

RESULTS:

This goal was amended in the April 2021 Olmstead Plan Revision to add a 2022 target. This goal is **in process** to meet the 2022 goals.

Time period: Fiscal Year 2018 (July 2017 – June 2018)

| Urgency of Need Category | Total number of people assessed | <u>Reasonable Pace</u> Funding approved within 45 days | Funding approved after 45 days | Pending funding approval |
|-----------------------------|---------------------------------|--|-----------------------------------|--------------------------------|
| Institutional Exit | 96 | 63 (66%) | 26 (27%) | 7 (7%) |
| Immediate Need | 467 | 325 (70%) | 118 (25%) | 24 (5%) |
| Defined Need | 1,093 | 734 (67%) | 275 (25%) | 84 (8%) |
| Totals | 1,656 | 1,122 (68%) | 419 (25%) | 115 (7%) |

| Urgency of Need Category | Total number of people assessed | <u>Reasonable Pace</u> Funding approved within 45 days | Funding approved after 45 days | Pending funding approval |
|-----------------------------|---------------------------------|--|--------------------------------------|--------------------------------|
| Institutional Exit | 105 | 84 (80%) | 18 (17%) | 3 (3%) |
| Immediate Need | 451 | 339 (75%) | 98 (21.7%) | 14 (3%) |
| Defined Need | 903 | 621 (69%) | 235 (26%) | 47 (5%) |
| Totals | 1,459 | 1,044 (72%) | 351 (24%) | 64 (4%) |

Time period: Fiscal Year 2019 (July 2018 - June 2019)

Time Period: Fiscal Year 2020 (July 2019 – June 2020)

| | | Reasonable Pace | Funding | Pending |
|-----------------------------|------------------------------------|------------------------------------|---------------------------|---------------------|
| Urgency of Need Category | Total number of people assessed | Funding approved within 45 days | approved after 45 days | funding approval |
| Institutional Exit | 71 | 43 (61%) | 22 (31%) | 6 (8%) |
| Immediate Need | 273 | 174 (64%) | 84 (31%) | 15 (5%) |
| Defined Need | 786 | 443 (56%) | 247 (32%) | 96 (12%) |
| Totals | 1,130 | 660 (59%) | 353 (31%) | 117 (10%) |

Time Period: Fiscal Year 2021 Quarter 1 (July – September 2020)

| Urgency of Need Category | Reasonable PaceTotal number ofFunding approvedpeople assessedwithin 45 days | | Funding approved after 45 days | Pending funding approval | |
|-----------------------------|---|-----------|--------------------------------------|--------------------------------|--|
| Institutional Exit | 18 | 11 (61%) | 7 (39%) | 0 (0) | |
| Immediate Need | 61 | 41 (67%) | 15 (25%) | (8%) | |
| Defined Need | 163 | 108 (66%) | 42 (26%) | 13 (8%) | |
| Totals | 242 | 160 (66%) | 64 (27%) | 18 (7%) | |

Time Period: Fiscal Year 2021 Quarter 2 (October - December 2020)

| Urgency of Need Category | Total number of people assessed | | | Pending funding approval | |
|-----------------------------|---------------------------------|-----------|----------|--------------------------------|--|
| Institutional Exit | 8 | 6 (75%) | 2 (25%) | 0 (0%) | |
| Immediate Need | 43 | 31 (72%) | 11 (26%) | 1 (2%) | |
| Defined Need | 161 | 97 (60%) | 41 (26%) | 23 (14%) | |
| Totals | 212 | 134 (63%) | 54 (26%) | 24 (11%) | |

ANALYSIS OF DATA:

From October – December 2020, of the 212 individuals assessed for the Developmental Disabilities (DD) waiver, 134 individuals (63%) had funding approved within 45 days of the assessment date. An additional 54 individuals (25%) had funding approved after 45 days. Only 24 individuals (11%) assessed are pending funding approval. This goal was amended in the April 2021 Olmstead Plan Revision to add a 2022 target. This goal is in process.

COMMENT ON PERFORMANCE:

Lead agencies receive monthly updates regarding the people who are still waiting for DD funding approval through a web-based system. Using this information, lead agencies can view the number of

days a person has been waiting for DD funding approval and whether reasonable pace goals are met. If reasonable pace goals are not met for people in the Institutional Exit or Immediate Need categories, DHS directly contacts the lead agency and seeks remediation. DHS continues to allocate funding resources to lead agencies to support funding approval for people in the Institutional Exit and Immediate Need categories.

Lead agencies may encounter individuals pending funding approval on an intermittent basis, requiring DHS to engage with each agency to resolve individual situations. When these issues arise, a lead agency may be unfamiliar with the reasonable pace funding requirement due to the infrequent nature of this issue at their particular agency. DHS continues to provide training and technical assistance to lead agencies as pending funding approval issues occur and has added staff resources to monitor compliance with reasonable pace goals.

Not all persons who are assessed are included in the above tables. Only individuals who meet the criteria of one of the three urgency categories are included in the table. If an individual's need for services changes, they may request an immediate reassessment or information will be collected during a future assessment.

Below is a summary table with the number of people pending funding approval at a specific point of time. Also included is the average and median days waiting of those individuals pending funding approval. The average days and median days information has been collected since December 1, 2015. This data does not include those individuals who had funding approved within the 45 days reasonable pace goal.

| As of Date | Total Number | Institutional Exit | Immediate Need | Defined Need |
|-----------------|--------------|--------------------|----------------|--------------|
| April 1, 2017 | 201 | 13 | 16 | 172 |
| July 1, 2017 | 237 | 13 | 26 | 198 |
| October 1, 2017 | 152 | 12 | 36 | 104 |
| January 1, 2018 | 89 | 1 | 22 | 66 |
| April 1, 2018 | 60 | 5 | 20 | 35 |
| July 1, 2018 | 94 | 6 | 26 | 62 |
| October 1, 2018 | 114 | 12 | 26 | 76 |
| January 8, 2019 | 93 | 10 | 18 | 65 |
| April 1, 2019 | 79 | 3 | 15 | 61 |
| July 1, 2019 | 96 | 10 | 22 | 64 |
| October 1, 2019 | 125 | 9 | 29 | 87 |
| January 1, 2020 | 117 | 7 | 23 | 87 |
| April 1, 2020 | 135 | 9 | 33 | 93 |
| July 1, 2020 | 132 | 8 | 16 | 108 |
| October 1, 2020 | 113 | 4 | 24 | 85 |
| January 1, 2021 | 97 | 5 | 17 | 75 |
| April 1, 2021 | 100 | 4 | 15 | 81 |

Number of People Pending Funding Approval by Category

| Average Number of Day | ys Individuals are Pendin | g Funding Approva | al by Category |
|-----------------------|---------------------------|-------------------|----------------|
| Average manifer of ba | y5 marviadai5 arc i cham | | a by category |

| As of Date | Institutional Exit | Immediate Need | Defined Need |
|-----------------|--------------------|----------------|--------------|
| April 1, 2017 | 91 | 130 | 193 |
| July 1, 2017 | 109 | 122 | 182 |
| October 1, 2017 | 136 | 120 | 183 |
| January 1, 2018 | 144 | 108 | 184 |
| April 1, 2018 | 65 | 109 | 154 |
| July 1, 2018 | 360 | 115 | 120 |
| October 1, 2018 | 112 | 110 | 132 |
| January 8, 2019 | 138 | 115 | 144 |
| April 1, 2019 | 278 | 113 | 197 |
| July 1, 2019 | 155 | 125 | 203 |
| October 1, 2019 | 262 | 132 | 197 |
| January 1, 2020 | 216 | 167 | 205 |
| April 1, 2020 | 252 | 152 | 198 |
| July 1, 2020 | 318 | 239 | 228 |
| October 1, 2020 | 504 | 223 | 289 |
| January 1, 2021 | 447 | 345 | 283 |
| April 1, 2021 | 310 | 342 | 327 |

Median Number of Days Individuals are Pending Funding Approval by Category

| As of Date | Institutional Exit | Immediate Need | Defined Need |
|-----------------|--------------------|----------------|--------------|
| April 1, 2017 | 82 | 93 | 173 |
| July 1, 2017 | 103 | 95 | 135 |
| October 1, 2017 | 102 | 82 | 137 |
| January 1, 2018 | 144 | 74 | 140 |
| April 1, 2018 | 61 | 73 | 103 |
| July 1, 2018 | 118 | 85 | 70 |
| October 1, 2018 | 74 | 78 | 106 |
| January 8, 2019 | 101 | 79 | 88 |
| April 1, 2019 | 215 | 88 | 147 |
| July 1, 2019 | 75 | 86 | 84 |
| October 1, 2019 | 166 | 103 | 103 |
| January 1, 2020 | 104 | 119 | 105 |
| April 1, 2020 | 195 | 78 | 121 |
| July 1, 2020 | 257 | 165 | 148 |
| October 1, 2020 | 367 | 100 | 197 |
| January 1, 2021 | 413 | 346 | 189 |
| April 1, 2021 | 287 | 332 | 220 |

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported four months after the end of the reporting period.

IV. QUALITY OF LIFE MEASUREMENT RESULTS

This section includes reports on two quality of life measures. The National Core Indicator Survey and the Olmstead Plan Quality of Life Survey.

NATIONAL CORE INDICATOR (NCI) SURVEY

The results for the 2019 National Core Indicator (NCI) survey for individuals with intellectual and developmental disabilities were reported in The February 2021 Quarterly Report. The national results of the NCI survey with state-to-state comparison are available at <u>www.nationalcoreindicators.org</u>. The Minnesota state reports are available at <u>www.nationalcoreindicators.org/states/MN</u>

OLMSTEAD PLAN QUALITY OF LIFE SURVEY

The <u>Olmstead Plan Quality of Life Survey: Second Follow-Up 2020 Final Report</u>⁵ was accepted by the Olmstead Subcabinet on April 26, 2021. This report is a follow-up to the <u>Olmstead Plan Quality of Life</u> <u>Survey: First Follow-Up 2018</u> in 2018 and the <u>Olmstead Plan Quality of Life Survey Baseline Report</u> conducted in 2017. This study includes people with disabilities of all types and ages in segregated settings, or at risk of being place in segregated settings.

The Subcabinet authorized this longitudinal survey to track progress of the quality of life (QOL) of Minnesotans with disabilities as the Olmstead Plan is being implemented. The results of the QOL surveys are shared with state agencies implementing the plan so they can evaluate their efforts and better serve Minnesotans with disabilities.

Key Facts about the Second Follow-up Survey (2020)

- A total of 561 people completed the survey. This included 509 who participated in the baseline survey and 52 who were added to the sample to allow more nuanced understanding of experiences of people who are Black, Indigenous and People of Color.
- The Olmstead Quality of Life Survey is a multi-year effort to assess the quality of life for people with disabilities who receive state services in potentially segregated settings. Minnesota Department of Human Services identified places such as group homes, nursing facilities and center-based employment as having the potential to be segregated settings.
- The results in this report reflect the experiences of the respondents and speak directly to the settings from which the sample was drawn. Therefore, results cannot be generalized to all people with disabilities in Minnesota.

Highlights from the Second Follow-up Survey

The survey measures quality of life over time for a specific population in Minnesota: people who access services in potentially segregated settings. The needle on quality of life has not moved since 2017, despite millions of dollars in investments and well-intentioned initiatives. In many areas, this data indicates a continued decline in integration that the State must reverse.

The survey detected no definitive changes in the key elements measuring quality of life, but some interesting information surfaced.

⁵ More information about the Quality Of Life Survey is available online at <u>www.mn.gov/olmstead.</u>

- Participants had the same amount of power over decisions that affect them as in previous years. On average, paid staff made big decisions. Participants with public guardians had less decision-making control and less integration on their outings than those with no guardian or a private (usually family) guardian.
- COVID-19 had a clear impact on survey participants and findings. At the same time, we know from the 2017 and 2018 surveys that the pandemic is not the only factor that has stalled progress. Previous surveys show that segregation was a problem before the pandemic disrupted day programs and social opportunities. In some instances, participants shared how providers and staff enforcing COVID-19 restrictions lowered their quality of life. We must document these impacts because this may be the only statewide survey that captured the experiences of people with disabilities in Minnesota during the pandemic.
- Participants engaged with their communities far less during COVID-19. Only some could turn to the internet in place of in-person activities. This is partly because access to technology required to join online events is not universal. The survey did not ask whether participants had access to the internet, but 84 percent took it by phone rather than video call.
- Roughly 7% of participants said life was better or much better during the pandemic. One reason they shared was reduced stress from not having to participate in day activities and outings. This shows that people's quality of life could be better if they could make these decisions for themselves.

Next Steps

• The OIO will be hosting public meetings on the report findings.

Background

• The Olmstead Subcabinet selected the Center for Outcome Analysis (COA) Quality of Life survey tool for the study. This tool was selected because it is reliable, valid, low-cost and could be used with all people with disabilities. The OIO then conducted a pilot survey to test the effectiveness of the tool.

V. INCREASING SYSTEM CAPACITY AND OPTIONS FOR INTEGRATION

This section reports on the progress of measurable goals related to increasing capacity of the system and options for integration that are being reported in each quarterly report. The information for each goal includes the overall goal, annual goal, baseline, results for the reporting period, analysis of the data and a comment on performance and the universe number, when available. The universe number is the total number of individuals potentially affected by the goal. This number provides context as it relates to the measure.

PERSON-CENTERED PLANNING GOAL ONE: By June 30, 2022, plans for people using disability home and community-based waiver services will meet protocols. Protocols are based on the principles of person-centered planning and informed choice.

• By June 20, 2022, the eight required criteria will be present at a combined rate of 90%. [Amended in the April 2021 Revision to add a target]

Baseline: In state Fiscal Year (FY) 2014, 38,550 people were served on the disability home and community-based services. From July 1, 2016 – June 30, 2017 there were 1,201 disability files reviewed during the Lead Agency Reviews. For the period from April – June 2017, in the 215 case files reviewed, the eight required criteria were present in the percentage of files shown below.

| Element | Required criteria | Percent |
|---------|--|---------|
| 1 | The support plan describes goals or skills that are related to the person's preferences. | 74% |
| 2 | The support plan includes a global statement about the person's dreams and aspirations . | 17% |
| 3 | Opportunities for choice in the person's current environment are described. | 79% |
| 4 | The person's current rituals and routines are described. | 62% |
| 5 | Social, leisure, or religious activities the person wants to participate in are described. | 83% |
| 6 | Action steps describing what needs to be done to assist the person in achieving his/her goals or skills are described. | 70% |
| 7 | The person's preferred living setting is identified. | 80% |
| 8 | The person's preferred work activities are identified. | 71% |
| ALL | Combined average of all 8 elements | 67% |

RESULTS:

This goal was amended in the April 2021 Olmstead Plan Revision to add a numeric target for 2022. The goal is **on track** to meet the 2022 goal of 90%.

| rubic uniounts die percentages | | | | | | | | | |
|--------------------------------|----------------|---------------|---------------|----------------|---------------|--------------|---------------|-------------|-----------------|
| Time period | (1) Prefer- | (2) Dreams | (3) Choice | (4) Rituals | (5) Social | (6) Goals | (7) Living | (8) Work | Avg of all 8 |
| Fiscal Year (Months) | ences | Aspirations | choice | Routines | Activities | 00813 | LIVING | WOIK | ano |
| Baseline (April – June 2017) | 74 | 17 | 79 | 62 | 83 | 70 | 80 | 71 | 67 |
| FY 18 (July 17 – June 18) | 81.3 | 31.3 | 92.5 | 59.8 | 92.4 | 81.3 | 96.3 | 89.6 | 78.1 |
| FY 19 (July 18 – June 19) | 91.8 | 58.4 | 97.9 | 59.8 | 96.0 | 95.3 | 98.7 | 99.0 | 87.1 |
| FY 20 (July 19 – June 20) | 91.1 | 77.2 | 98.9 | 77.1 | 98.8 | 97.0 | 99.1 | 98.7 | 92.2 |
| FY 21 Q1 (July – Sept 20) | 94.0 | 75.9 | 98.8 | 72.3 | 97.6 | 98.8 | 97.6 | 98.8 | 91.7 |
| FY 21 Q2 (Oct – Dec 20) | 95.4 | 79.3 | 99.7 | 74.4 | 99.7 | 99.7 | 100 | 100 | 93.5 |

Table amounts are percentages

ANALYSIS OF DATA:

For the period from October - December 2020, in the 328 case files reviewed, the eight required elements were present in the percentage of files shown above. The combined average of the eight elements was 93.5%, an improvement of 1.8% from the previous quarter. Five of the eight elements achieved 99% or above. The remaining 3 all showed improvement. The goal is on track to meet the 2022 goal of 90%.

Total number of cases and sample of cases reviewed

| Time period | Total number of cases (disability waivers) | Sample of cases reviewed (disability waivers) |
|---|---|--|
| Fiscal Year 18 (July 2017 - June 2018) | 12,192 | 1,243 |
| Fiscal Year 19 (July 2018 - June 2019) | 4,240 | 515 |
| Fiscal Year 20 (July 2019 - June 2020) | 18,992 | 1,245 |
| FY 21 Quarter 1 (July – September 2020) | 558 | 83 |
| FY 21 Quarter 2 (October – December 2020) | 2,754 | 328 |

Lead Agencies Participating in the Audit ⁶

| Time period | Lead agencies | | |
|-------------------------|--|--|--|
| Fiscal Year 18 | (19) Pennington, Winona, Roseau, Marshall, Kittson, Lake of the | | |
| (July 2017 – June 2018) | Woods, Stearns, McLeod, Kandiyohi, Dakota, Scott, Ramsey, Big Stone, | | |
| | Des Moines Valley Alliance, Kanabec, Nicollet, Rice, Sibley, Wilkin | | |
| Fiscal Year 19 | (15) Brown, Carlton, Pine, Watonwan, Benton, Blue Earth, Le Sueur, | | |
| (July 2018 – June 2019) | Meeker, Swift, Faribault, Itasca, Martin, Mille Lacs, Red Lake, Wadena | | |
| Fiscal Year 20 | (20) Mahnomen, Koochiching, Wabasha, Goodhue, Traverse, Douglas, | | |
| (July 2019 – June 2020) | Pope, Grant, Stevens, Isanti, Olmsted, St. Louis, Hennepin, Carver, | | |
| | Wright, Crow Wing, Renville, Lac Qui Parle, Chippewa, Otter Tail | | |
| FY 21 Q1 | | | |
| (July – Sept 2020) | (2) Mower, Norman | | |
| FY 21 Q2 | (5) Houston, Freeborn, Nobles, SWHHS Alliance (Lincoln, Lyon, Murray, | | |
| (Oct – December 2020) | Pipestone, Redwood, Rock), Washington | | |

COMMENT ON PERFORMANCE:

The Lead Agency Review team looks at twenty-five person-centered items for the disability waiver programs (Brain Injury (BI), Community Alternative Care (CAC), Community Alternatives for Disability Inclusion (CADI) and Developmental Disabilities (DD). Of those twenty-five items, DHS selected eight items as being cornerstones of a person-centered plan.

In January 2018, the Lead Agency Review process began requiring lead agencies to remediate all areas of non-compliance with the required person-centered elements. When the findings from case file review indicate files did not contain all required documentation, the lead agency is required to bring all cases into full compliance by obtaining or correcting the documentation. Corrective action plans are required when patterns of non-compliance are evident. For the purposes of corrective action, the person-

⁶ Agency visits are sequenced in a specific order approved by Centers for Medicare and Medicaid Services (CMS)

66 of 76 [AGENDA ITEM 6e]

centered measures are grouped into two categories: development of a person-centered plan and support plan record keeping.

For the lead agencies reviewed during this time period, only two lead agencies (Nobles and SWHHS) were required to develop corrective action plans in at least one category of the person-centered measures. Houston, Freeborn, and Washington counties were not required to develop corrective action plans in the area of person-centered practices. It is important to note that these five lead agencies were all in different spectrum in their journey of applying person-centered practices. While some lead agencies have fully integrated person-centered practices into their work as evident in their support planning process, others are still working on training staff, especially for the new staff that joined the lead agencies in the last couple years.

UNIVERSE NUMBER:

In Fiscal year 2017 (July 2016 – June 2017), there were 47,272 individuals receiving disability home and community-based services.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it will be reported three months after the end of the reporting period.

POSITIVE SUPPORTS GOAL ONE: By June 30, 2022, the number of individuals receiving services licensed under Minn. Statute 245D, or within the scope of Minn. Rule, Part 9544, (for example, home and community based services) who experience a restrictive procedure, such as the emergency use of manual restraint when the person poses an imminent risk of physical harm to themselves or others and it is the least restrictive intervention that would achieve safety, will not exceed 506. [Extended in the April 2021 Revision]

Baseline: From July 2013 – June 2014 of the 35,668 people receiving services in licensed disability services, e.g., home and community based services, there were 8,602 BIRF reports of restrictive procedures, involving 1,076 unique individuals.

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. Progress of the annual goal cannot be determined using duplicated numbers. The goal is **in process**.

| Time period | Individuals who experienced restrictive procedure | Reduction from previous year |
|---------------------------------------|--|------------------------------|
| 2014 Baseline (July 2013 – June 2014) | 1,076 (unduplicated) | N/A |
| 2015 Annual (July 2014 – June 2015) | 867 (unduplicated) | 209 |
| 2016 Annual (July 2015 – June 2016) | 761 (unduplicated) | 106 |
| 2017 Annual (July 2016 - June 2017) | 692 (unduplicated) | 69 |
| 2018 Annual (July 2017 - June 2018) | 644 (unduplicated) | 48 |
| 2019 Annual (July 2018 - June 2019) | 642 (unduplicated) | 2 |
| 2020 Annual (July 2019 - June 2020) | 561 (unduplicated) | 81 |
| 2021 Q1 (July - September 2020) | 193 (duplicated) | N/A – quarterly number |
| 2021 Q2 (October - December 2020) | 183 (duplicated) | N/A – quarterly number |

ANALYSIS OF DATA:

From October – December 2020, the total number of people who experienced a restrictive procedure was 183. This was a decrease of 10 from the previous quarter. The quarterly numbers are duplicated counts. Individuals may experience restrictive procedures during multiple quarters in a year. Progress on the annual goal cannot be determined until the numbers for the four quarters are unduplicated.

COMMENT ON PERFORMANCE:

There were 183 individuals who experienced a restrictive procedure this quarter:

- 163 individuals were subjected to Emergency Use of Manual Restraint (EUMR) only. This was a
 decrease of 18 people from last quarter. Such EUMRs are permitted and not subject to phase out
 requirements like all other "restrictive" procedures. These reports are monitored and technical
 assistance is available when necessary.
- 20 individuals experienced restrictive procedures other than EUMRs (i.e., mechanical restraint, time out, seclusion, and other restrictive procedures). This was a decrease of 7 from the previous quarter. DHS staff and the External Program Review Committee provide follow up and technical assistance for all reports involving restrictive procedures *other than* EUMR. It is anticipated that focusing technical assistance with this subgroup will reduce the number of individuals experiencing restrictive procedures and the number of reports (see Positive Supports Goal Three).

Under the Positive Supports Rule, the External Program Review Committee (EPRC) convened in February 2017 has the duty to review and respond to Behavior Intervention Reporting Form (BIRF) reports involving EUMRs. Beginning in May 2017, the EPRC conducted outreach to providers in response to EUMR reports. It is anticipated the EPRC's work will help to reduce the number of people who experience EUMRs through the guidance they provide to license holders regarding specific uses of EUMR. The purpose of EPRC engagement in these cases is to provide guidance to help reduce the frequency and/or duration of future emergency uses of manual restraint. The EPRC looks at trends in EUMR over six months to identify which providers currently need additional support. They also look at trends in 911 calls to monitor that decreases in EUMR are not replaced by increases in 911 calls.

During this quarter, the EPRC reviewed BIRFs, positive support transition plans, and functional behavior assessments. Based on the content within those documents, the committee conducted EUMR-related assistance involving 44 people. This number does not include people who are receiving similar support from other DHS groups. Some examples of guidance provided by committee members include discussions about the function of behaviors, helping providers connect with local behavior professionals or other licensed professionals, providing ideas on positive support strategies, and explaining rules and the law.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported three months after the end of the reporting period.

POSITIVE SUPPORTS GOAL TWO: By June 30, 2022, the number of Behavior Intervention Reporting Form (BIRF) reports of restrictive procedures for people receiving services licensed under Minn. Statute 245D, or within the scope of Minn. Rule, Part 9544, (for example, home and community based services) will not exceed 2,821. [Extended in the April 2021 Revision]

Baseline: From July 2013 – June 2014 of the 35,668 people receiving services in licensed disability services, e.g., home and community based services, there were 8,602 BIRF reports of restrictive procedures, involving 1,076 unique individuals.

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. The goal is **on track** to meet the 2022 goal to not exceed 2,821.

| Time period | Number of BIRF reports | Reduction from previous year |
|---------------------------------------|------------------------|------------------------------|
| 2014 Baseline (July 2013 – June 2014) | 8,602 | N/A |
| 2015 Annual (July 2014 – June 2015) | 5,124 | 3,478 |
| 2016 Annual (July 2015 – June 2016) | 4,008 | 1,116 |
| 2017 Annual (July 2016 - June 2017) | 3,583 | 425 |
| 2018 Annual (July 2017 - June 2018) | 3,739 | +156 |
| 2019 Annual (July 2018 - June 2019) | 3,223 | 516 |
| 2020 Annual (July 2019 - June 2020) | 3,126 | 97 |
| 2021 Q1 (July – September 2020) | 702 | N/A – quarterly number |
| 2021 Q2 (October – December 2020) | 573 | N/A – quarterly number |

ANALYSIS OF DATA:

From October – December 2020, the number of restrictive procedure reports was 702. This was a decrease of 129 from the previous quarter. After two quarters the total number of 1,275 is 45% of the annual goal to reduce to 2,821. The goal is on track to meet the 2022 goal.

COMMENT ON PERFORMANCE:

There were 573 reports of restrictive procedures this quarter. Of those reports:

- 480 reports were for emergency use of manual restraint (EUMR). Such EUMRs are permitted and not subject to phase out requirements like all other "restrictive" procedures. These reports are monitored and technical assistance is available when necessary.
 - Under the Positive Supports Rule, the External Program Review Committee (EPRC) has the duty to review and respond to BIRF reports involving EUMRs. Convened in February 2017, the Committee's work will help to reduce the number of people who experience EUMRs through the guidance they provide to license holders regarding specific uses of EUMR.
 - This is a decrease of 151 reports of EUMR from the previous quarter.
- 93 reports involved restrictive procedures other than EUMR (i.e., mechanical restraint, time out, seclusion, and other restrictive procedures).
 - The EPRC provides ongoing monitoring over restrictive procedures being used by providers with persons under the committee's purview. DHS staff provide follow up and technical assistance for all reports involving restrictive procedures that are not implemented according to requirements under 245D or the Positive Supports Rule. The close monitoring and engagement by the EPRC with the approved cases of emergency use of procedures enables

DHS to help providers work through some of the most difficult cases of ongoing use of mechanical restraints. Focusing existing capacity for technical assistance primarily on reports involving these restrictive procedures is expected to reduce the number of people experiencing these procedures, as well as reduce the number of reports seen here and under Positive Supports Goal Three.

- The number of non-EUMR restrictive procedure reports increased by 22 from the previous quarter.
- 10 uses of seclusion or timeout involving 5 people were reported this quarter:
 - 10 reports of seclusion occurred at the Forensic Mental Health Program in St Peter (formerly known as Minnesota Security Hospital). This was an increase of 2 reports from the previous quarter. As necessary, DHS Licensing Division investigates and issues correction orders for any violations of the Positive Supports Rule associated with use of mechanical restraint.
 - There were no reports of time out this quarter.
- 2 uses of penalty consequences were reported this quarter. Technical assistance was provided in each instance and these reports were determined to be coding errors.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported three months after the end of the reporting period.

POSITIVE SUPPORTS GOAL THREE: Use of mechanical restraint is prohibited in services licensed under Minn. Statute 245D, or within the scope of Minn. Rule, Part 9544^{vi}, with limited exceptions to protect the person from imminent risk of serious injury. (Examples of a limited exception include the use of a helmet for protection of self-injurious behavior and safety clips for safe vehicle transport).

• By June 30, 2022, the emergency use of mechanical restraints, other than the use of an auxiliary device⁷ will be reduced to no more than 88 reports. [Extended in the April 2021 Revision]

2021 Goal

• By June 30, 2021, reduce mechanical restraints, other than use of auxiliary devices, to no more than 93 reports

Baseline: From July 2013 - June 2014, there were 2,038 BIRF reports of mechanical restraints involving 85 unique individuals. In SFY 2019, of the 658 reports of mechanical restraints, 336 were for use of auxiliary devices to ensure a person does not unfasten a seatbelt in a vehicle. The number of reports other than use of auxiliary devices were 322.

RESULTS:

This goal was extended in the April 2021 Olmstead Plan Revision. The goal is **not on track** to meet the 2021 goal of no more than 93.

⁷ Auxiliary devices ensure a person does not unfasten a seat belt in a vehicle and includes seatbelt guards, harnesses and clips.

| Time period | Total number of reports (includes auxiliary devices) | Number of individuals at end of time period |
|---------------------------------------|--|---|
| 2014 Baseline (July 2013 – June 2014) | 2,083 | 85 |
| 2015 Annual (July 2014 – June 2015) | 912 | 21 |
| 2016 Annual (July 2015 – June 2016) | 691 | 13 |
| 2017 Annual (July 2016 – June 2017) | 664 | 16 |
| 2018 Annual (July 2017 – June 2018) | 671 | 13 |
| 2019 Annual (July 2018 – June 2019) | 658 | 12 |
| 2020 Annual (July 2019 – June 2020) | 530 | 10 |

| Time period | Reports (other than seat belt devices) | Reports on use of auxiliary devices | Total number of reports (includes auxiliary devices) | Number of individuals at end of time period |
|---|--|---|--|---|
| 2019 Annual Baseline (July 2018 – June 2019) | 332 | 336 | 658 | 12 |
| 2020 Annual (July 2019 – June 2020) | 273 | 257 | 530 | 10 |
| 2021 Q1 (July – Sept 2020) | 23 | 40 | 63 | 10 |
| 2021 Q2 (Oct – Dec 2020 | 34 | 47 | 81 | 9 |

ANALYSIS OF DATA:

From October – December 2020, the number of reports of mechanical restraints other than auxiliary devices was 34. This was an increase of 11 from the previous quarter. At the end of the reporting period, the number of individuals for whom the use of mechanical restraint use was approved was 9. This is a decrease of 1 from the last quarter. After two quarters, the total number of 57 is 57% of the 2021 goal to reduce to 93. The goal is not on track.

COMMENT ON PERFORMANCE:

Under the requirements of the Positive Supports Rule, in situations where mechanical restraints have been part of an approved Positive Support Transition Plan to protect a person from imminent risk of serious injury due to self-injurious behavior and the use of mechanical restraints has not been successfully phased out within 11 months, a provider must submit a request for the emergency use of these procedures to continue their use.

These requests are reviewed by the External Program Review Committee (EPRC) to determine whether they meet the stringent criteria for continued use of mechanical restraints. The EPRC consists of members with knowledge and expertise in the use of positive supports strategies. The EPRC sends its recommendations to the DHS Commissioner's delegate for final review and either time-limited approval or rejection of the request. The EPRC provides person-specific recommendations as appropriate to assist the provider to reduce the need for use of mechanical restraints. In situations where the EPRC believes a license holder needs more intensive technical assistance, phone and/or in-person consultation is provided by panel members.

The EPRC annually evaluates progress and determines if there are additional measures to be taken to reduce the use of mechanical restraint. The EPRC Annual Evaluation Report is available on the following

webpage under the Annual Reports tab: <u>https://mn.gov/dhs/partners-and-providers/program-overviews/long-term-services-and-supports/positive-supports/extension-request/eprc.jsp</u>

Of the 81 BIRFs reporting use of mechanical restraint in Quarter 2:

- 47 reports involved auxiliary devices to prevent a person from unbuckling their seatbelt during travel. All 47 uses involved 5 people in which the use of auxiliary devices was approved by the Commissioner. This is an increase of 7 from the previous quarter. This increase is likely due to people going into the community more frequently as Covid-19 restrictions were relaxed in Minnesota.
- 34 reports involved use of another type of mechanical restraint. This is an increase of 11 from the previous quarter. The total number of people who experienced a mechanical restraint increased by 5 people.
 - 21 reports involved 3 people who had the use of self-injury protection equipment (examples include helmets, splints, braces, mitts, and gloves) reviewed by the EPRC and approved by the Commissioner for the emergency use of mechanical restraint. This was an increase of 1 report from the previous quarter and a decrease of 2 people.
 - 11 reports involving 6 people, were submitted by the St Peter facility (formerly called Minnesota Security Hospital). This was an increase of 8 reports from the facility and an increase of 4 people. As necessary, DHS Licensing Division investigates and issues correction orders for any violations of the Positive Supports Rule associated with use of mechanical restraint.
 - 2 reports involving 1 person were submitted by a provider whose use was within the 11 month phase out period. 11 month phase out periods are allowed under Minn. Stat. 245D.06, Subd.8 when a person starts services with a new provider after having previously been supported by a different caregiver who used prohibited procedures (e.g. hospitals, non-licensed providers or caregivers, services from other states, etc.)

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported three months after the end of the reporting period.

SEMI-ANNUAL AND ANNUAL GOALS

This section includes reports on the progress of measurable goals related to increasing capacity of the system and options for integration that are being reported semi-annually or annually. Each specific goal includes: the overall goal, the annual goal, baseline, results for the reporting period, analysis of the data and a comment on performance.

TRANSPORTATION GOAL TWO: By 2025, the annual number of service hours will increase to 1.71 million in Greater Minnesota (approximately 50% increase). By 2025, the annual number of service hours will increase to 1.71 million in Greater Minnesota (approximately 50% increase).

2020 Goal

• By December 31, 2020, the annual number of service hours will increase to 1,428,000.

Baseline: In 2014 the annual number of service hours was 1,200,000.

RESULTS:

The 2019 goal to increase to 1,428,000 service hours was met (using Calendar Year 2019 data).

| Time Period | Service Hours | Change from baseline |
|-------------------------------|---------------|----------------------|
| Baseline – Calendar Year 2014 | 1,200,000 | N/A |
| Calendar Year 2015 | 1,218,787 | 18,787 |
| Calendar Year 2016 | 1,418,908 | 218,908 |
| Calendar Year 2017 | 1,369,316 | 169,316 |
| Calendar Year 2018 | 1,442,652 | 242,652 |
| Calendar Year 2019 | 1,451,000 | 251,000 |

ANALYSIS OF DATA:

During 2019, the total number of service hours was 1,451,000. This was an increase of 8,348 service hours from the previous year. The 2020 goal to increase to 1,451,000 was met.

COMMENT ON PERFORMANCE:

The 2019 numbers have increased over 2018 and the downward adjustment in 2017. The 2019 numbers reflect a modest increase in total service hours. MnDOT is on track to meet the 2025 goal.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported one year after the end of the reporting period.

TRANSPORTATION GOAL FOUR: By 2025, transit systems' on time performance will be 90% or greater statewide.

Ten year goals to improve on time performance:

- Transit Link maintain performance of 95% within a half hour
- Metro Mobility maintain performance of 95% within a half hour
- Metro Transit improve to 90% or greater within one minute early four minutes late

Baseline for on time performance in 2014 was:

- Transit Link 97% within a half hour
- Metro Mobility 96.3% within a half hour timeframe
- Metro Transit 86% within one minute early four minutes late

RESULTS:

The goal is **in process**. The results for Greater Minnesota are reported separately and will be included in a future Quarterly report.

| on time performance performage by transit system | | | | | |
|--|--------------|----------------|---------------|--|--|
| Time Period | Transit Link | Metro Mobility | Metro Transit | | |
| Calendar Year 2014 (Baseline) | 97% | 96.3% | 86% | | |
| Calendar Year 2016 | 98% | 95.3% | 85.1% | | |
| Calendar Year 2017 | 98.5% | 96.8% | 86.4% | | |
| Calendar Year 2018 | 98% | 95.3% | 84.8% | | |
| Calendar Year 2019 | 97% | 93.0% | 82.7% | | |
| Calendar Year 2020 | 96% | 96.4% | 87.8% | | |

On time performance percentage by transit system⁸

ANALYSIS OF DATA:

During 2020, the on time performances for Transit Link and Metro Mobility is above the 95% goal. The on time performance for Metro Transit was 87.8% which is lower than the 90% goal. The Metro Transit system is made up of three types of services: bus, light rail (Blue and Green lines) and the Northstar commuter rail. The on-time performance for each service type is shown below.

⁸ Beginning in 2017, on-time performance for the Metro Transit system was defined as up to 1 minute early and 5 minutes late. This is the preferred methodology when on-time performance is reported for the entire system. The 2016 results previously reported were updated to use this methodology. This did not change the goal status.

All three components of the Metro Transit system improved from 2019. Accordingly, Metro Transit's system-wide on-time performance also improved from 2019.

| Time Period Bus Light Rail Northstar Metro Transit | | | | |
|--|-------|-------------------|---------------|---------------------|
| | Dus | (Blue/Green line) | Commuter Rail | System ⁹ |
| Calendar Year 2014 (Baseline) | | | | 86% |
| Calendar Year 2016 | 85.8% | 82.9% | 93.2% | 85.1% |
| Calendar Year 2017 | 85.1% | 89.5% | 93.2% | 86.4% |
| Calendar Year 2018 | 83.7% | 86.7% | 94.7% | 84.8% |
| Calendar Year 2019 | 82.2% | 83.4% | 93.3% | 82.7% |
| Calendar Year 2020 | 87.5% | 88.3% | 96.8% | 87.8% |

On time performance percentage for Metro Transit system

COMMENT ON PERFORMANCE:

Metro Transit on-time performance improved for all modes due to the impacts of the COVID-19 pandemic including dramatic reductions in traffic congestion and a loss of ridership. Transit's systemwide on-time performance is weighted by ridership so bus and light rail performance drive the result. Bus ridership was the most resilient during the pandemic so bus on-time performance was weighted more heavily compared to recent years.

TIMELINESS OF DATA:

In order for this data to be reliable and valid, it is reported three months after it is collected.

⁹ Metro transit (weighted) represents on-time performance for the Metro transit modes combined. The percentage is weighted based on ridership, and is not an average of the three modes.

VI. COMPLIANCE REPORT ON WORKPLANS

The Quarterly Reports will no longer include a quarterly review of workplans. Workplan activities will continue at an agency level. In the event a measurable goal is reflecting insufficient progress, OIO Compliance will review agency workplans.

The April 2021 Olmstead Plan includes revised language regarding workplans and is included below.

Development of workplans (page 102)

In order to achieve the measurable goals, the OIO and State agencies develop specific strategies and workplans. Each measurable goal is supported by several key strategies, which are articulated in the Plan. Key strategies are supported by workplans.

Workplans describe the action items that agencies will use to support the strategies and goals. For each strategy identified in the Plan, the workplans identify a series of key activities, expected outcomes, deadlines and the agency or agencies responsible for implementation. Workplans are the purview of the responsible State agencies. The agencies develop the workplans to encompass anticipated action items over 1-2 years.

The Subcabinet agencies will use the workplans throughout the year to review the progress of the work and to direct any adjustments to the work if progress is not timely, or if changes to the workplans are needed based on actual experience in the field, including results from the Quality of Life survey.

ENDNOTES

ⁱ October 24, 2020, jurisdiction of the Federal Court ended.

ⁱⁱ Some Olmstead Plan goals have multiple subparts or components that are measured and evaluated separately. Each subpart or component is treated as a measurable goal in this report.

^{III} This goal measures the number of people exiting institutional and other segregated settings. Some of these individuals may be accessing integrated housing options also reported under Housing Goal One. ^{IV} Transfers refer to individuals exiting segregated settings who are not going to an integrated

setting. Examples include transfers to chemical dependency programs, mental health treatment programs such as Intensive Residential Treatment Settings, nursing homes, ICFs/DD, hospitals, jails, or other similar settings. These settings are not the person's home, but a temporary setting usually for the purpose of treatment.

^v As measured by monthly percentage of total bed days that are non-acute. Information about the percent of patients not needing hospital level of care is available upon request.

^{vi} Minnesota Security Hospital is governed by the Positive Supports Rule when serving people with a developmental disability.