Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2025

(October 1, 2024 - September 30, 2025)

Executive Summary

As part of its focus on continuous quality improvement, the Governor's Council on Developmental Disabilities (GCDD) uses data to assess progress on its Five-Year Plan and Annual Work Plan. Data are analyzed and compiled into a Business Results report, organized into four key areas: Customer Focus, Financial and Market, Workforce, and Supplier and Partner Results.

The Council began publishing the Business Results report more than 20 years ago.

Key highlights for each of the four results areas follow:

Customer Focus:

- Total compliments remained steady over the past five years.
- Social media reach and views continue to trend upward.
- The number of PDF downloads and video views remained steady during the past two years.
- The number of visitors to websites increased compared to the past four years.

Financial and Market:

• The federal government requires a 25% match. That goal has been exceeded every year.

(continued...)

Executive Summary

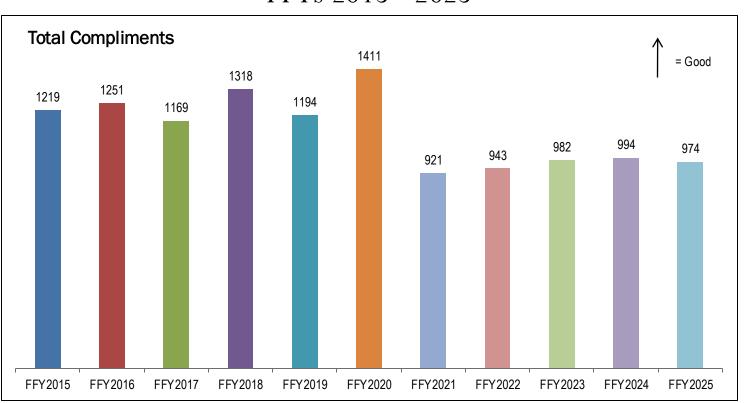
Workforce:

Training hours for Council members and staff increased compared to FFY 2024.

Supplier/Partner:

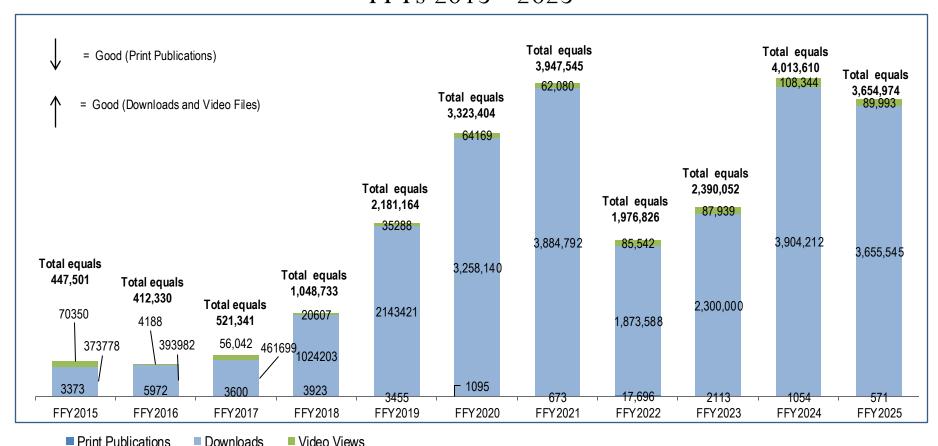
- The pre- and post-IPSII scores increased for the South Asian outreach program and Partners in Policymaking.
 The IPSII scores for Self-Advocates of Minnesota, Ambassadors for Respect, and Employment increased compared to FFY 2024.
- The number of individuals who were employed increased compared to FFY 2024.
- Training conference attendance increased compared to FFY 2024.

Customer Focus Results
Total Compliments (mail/email)
Technical assistance; timeliness; and presentations,
products/services, and Partners in Policymaking
FFYs 2015 - 2025



Business Results

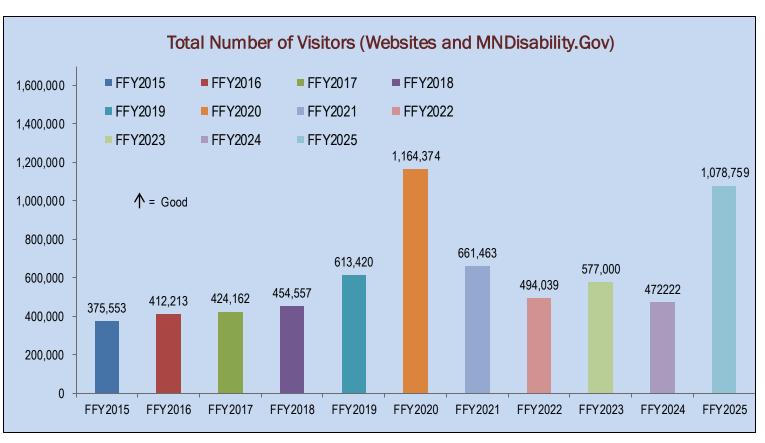
Customer Focus Results
Print Publications, Downloads, and Video Views
FFYs 2015 - 2025



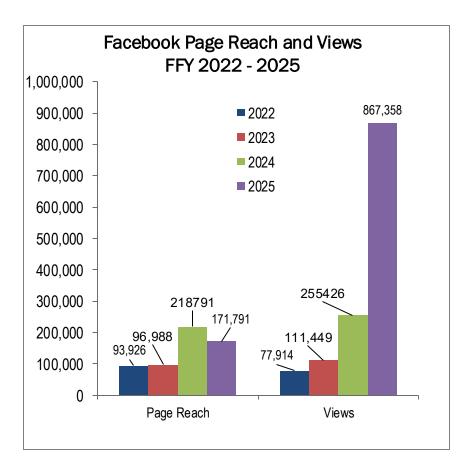
FFY 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

FFY 2022: MN.IT did not report data for two months

Customer Focus Results Online Visitors (Websites) FFYs 2015 – 2025

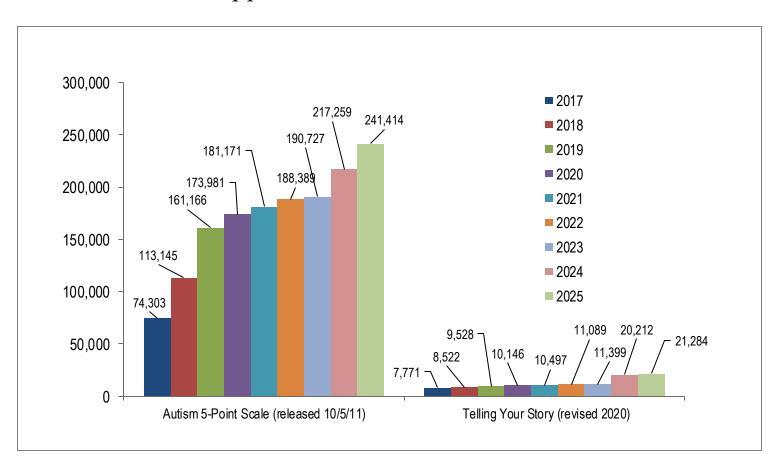


Customer Focus Results Facebook Data



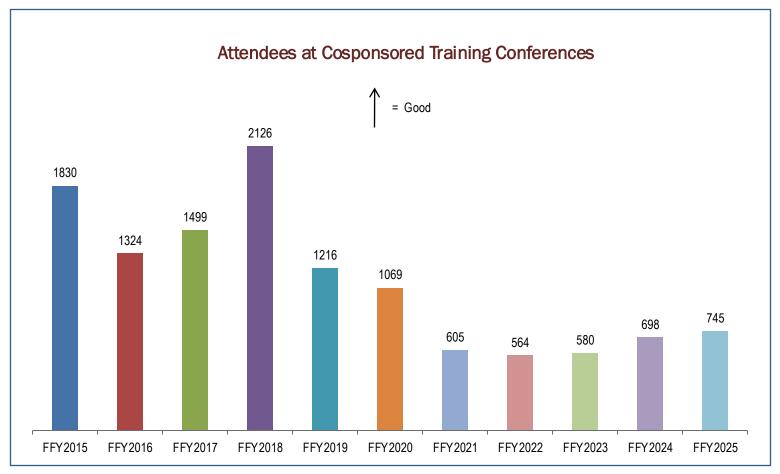
NOTE: Facebook data categories changed FFY2022. Data category "Views" replaces "Paid Impressions" in FFY2025.

Customer Focus Results Mobile App Downloads FFY 2017-2025



NOTE: Totals are cumulative from release date

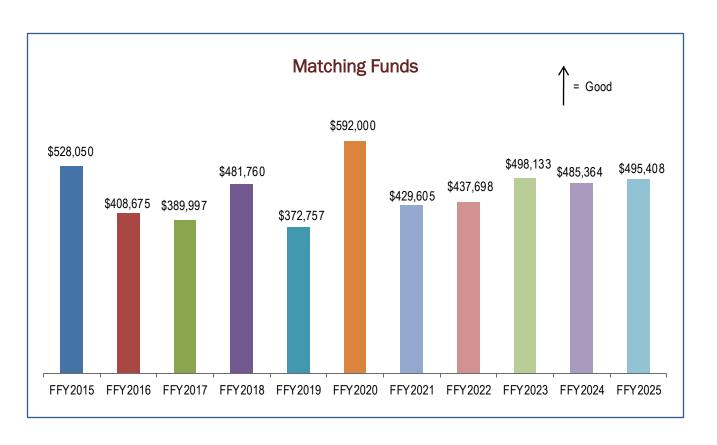
Customer Focus Results
Cosponsored Training Conferences - Attendees
FFYs 2015 - 2025



^{*}After the pandemic, the number of large conferences decreased. Some recent events are for 10 people or fewer.

Business Results

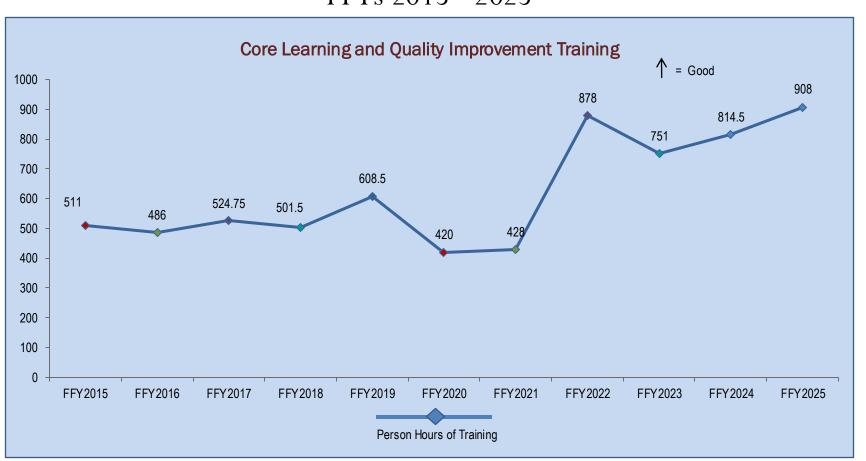
Financial and Market Results
Matching Funds
FFYs 2015 - 2025



FFY2025 \$385,162 FFY2024 \$391,955 FFY2023 \$370,668 FFY2022 \$369,645 FFY2021 \$350,475 FFY2020 \$516,524 FFY2019 \$347,922 FFY2018 \$343,490 FFY2017 \$341,603 FFY2016 \$338,347 FFY2015 \$337,358

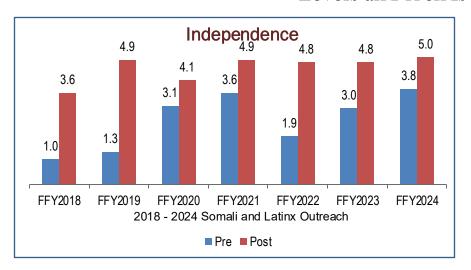
Goal = 25% Match

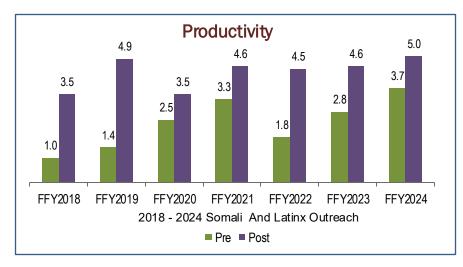
Human Resource Results
Training Hours — Council Members and Staff
FFYs 2015 - 2025

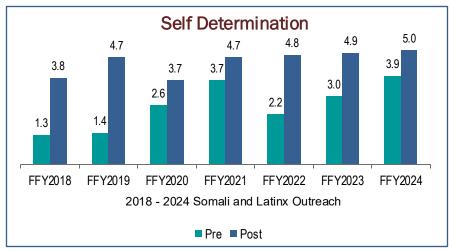


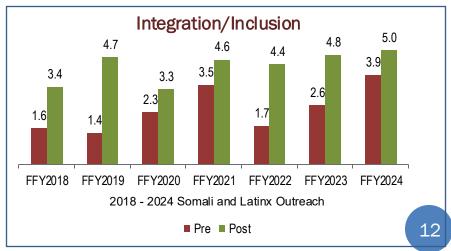
Business Results

Supplier/Partner Results
Somali and Latinx Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2018 — 2024



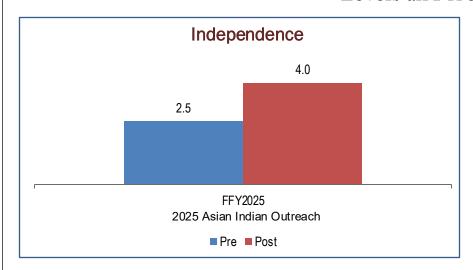


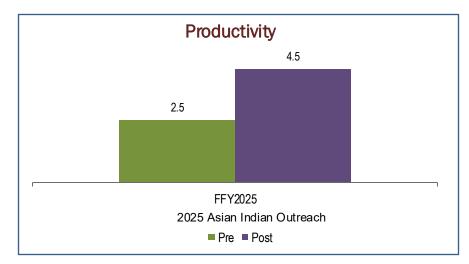


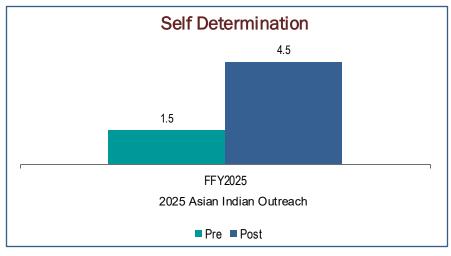


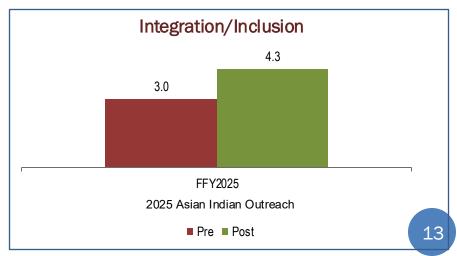
Business Results

Supplier/Partner Results
Asian Indian Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2025





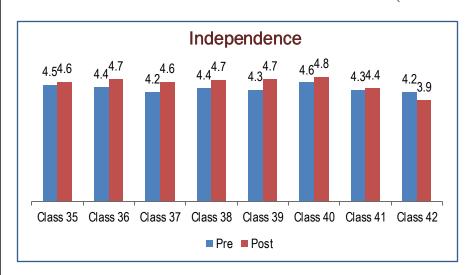


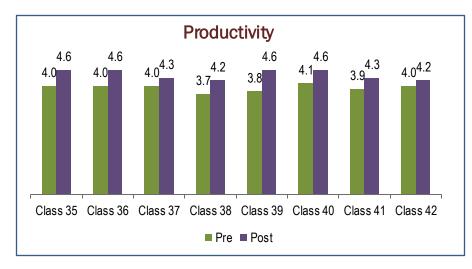


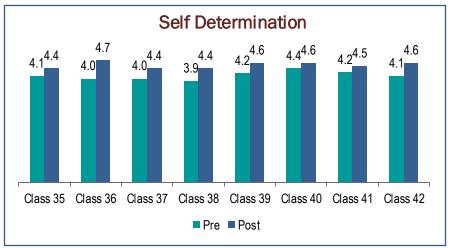
Business Results

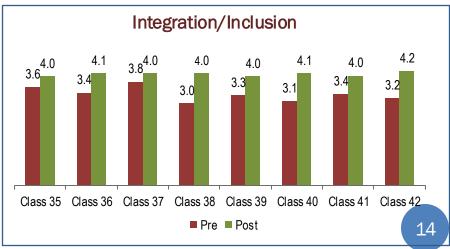
Supplier/Partner Results

Partners in Policymaking® Pre-Post IPSII (scale of 1-5; 5= highest) Levels and Trends (Classes 35-42) FFYs 2018-2025



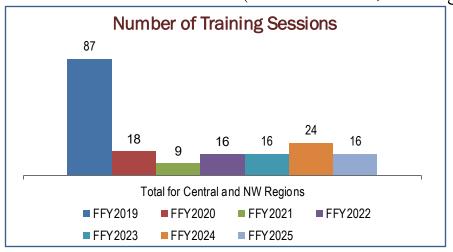


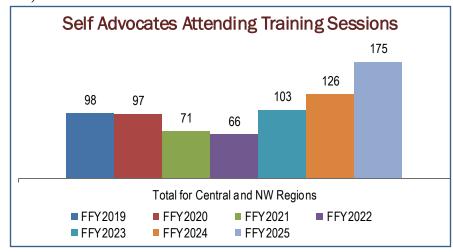


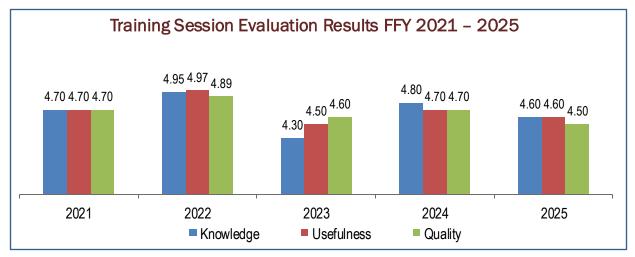


Business Results

Supplier/Partner Results
Self Advocacy – SAM Central and NW Regions
Training Sessions and Attendees, Evaluation Results
(scale of 1-5; 5= highest) FFYs 2019 - 2025

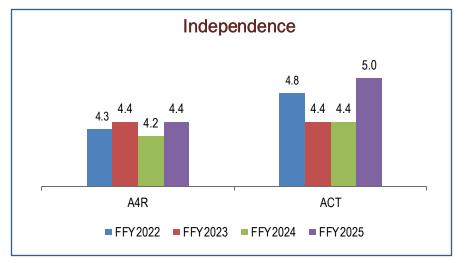


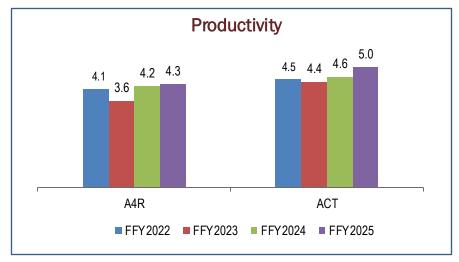


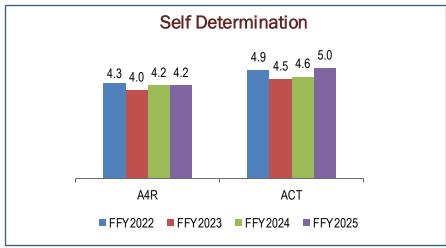


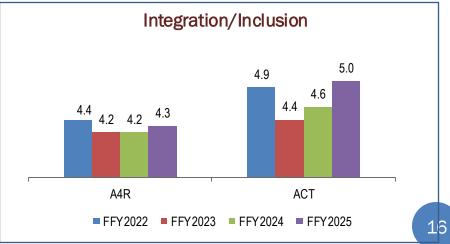
Business Results

Supplier/Partner Results Self Advocacy – Ambassadors for Respect (A4R) and ACT (SAM) IPSII (scale of 1-5; 5= highest) FFY 2022-2025





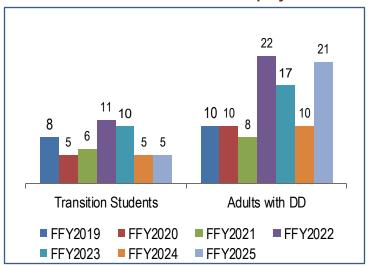




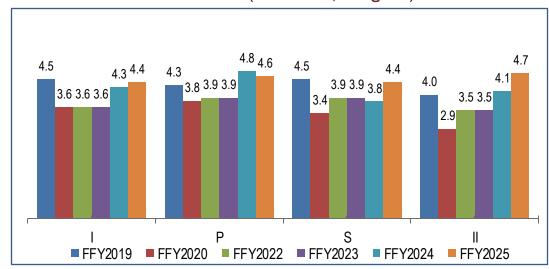
Business Results

Supplier/Partner Results
Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2019 - 2025

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



IPSII scores not collected in 2021

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www.mn.gov/mnddc
www.mn.gov/mnddc/pipm

Alternative formats are available upon request.

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