Minnesota Governor’s Council on Developmental Disabilities
Business Results

Federal Fiscal Year 2015
(October 1, 2014 - September 30, 2015)
FFY 2015
Business Results
Customer Focus Results
A. Technical Assistance Contacts
FFYs 2005 - 2015

Technical Assistance Contacts
(includes repeat customers)

NOTE: FFY 2008: MNDisability.gov launched
FFY 2010: E-learning contacts added
July 2011: State government shutdown
Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2005 - 2015

NOTE: Compliments are searched for actionable items
July 2011: State government shutdown
Number of Orders for Print Publications

NOTE: July 2011: State government shutdown
Print publications are treated as an alternative to electronic versions and downloads
FFY 2015

Business Results

Customer Focus Results
D. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2005 - 2015

NOTE: July 2011: State government shutdown
FFY 2015

Business Results

Customer Focus Results

E. Publication Delivery Time

FFYs 2005 - 2015

On Time Delivery of Publications
(Industry standard = 3 days)

= Good

NOTE: July 2011: State government shutdown
Customer Focus Results
F. Publication Evaluation
FFYs 2005 – 2015

NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference
FFY 2015
Business Results
Customer Focus Results
G. Print Publications, Downloads, and Video Files
FFYs 2006 - 2015

NOTE: July 2011: State government shutdown
July 2012: Software and website data collection methods changed
FFY 2013: Video files added
FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.
Customer Focus Results

H. Online Visits (Websites and Mobile Browsers)

FFYs 2006 – 2015

NOTE:
- July 2011: State government shutdown
- July 2012: Software and website data collection methods changed
- FFY 2013: Video files added

Total Number of Visitors (Websites and MNDisability.Gov) and Visits from Mobile Browsers

NOTE: July 2011: State government shutdown  July 2012: Software and website data collection methods changed
FFY 2013: Video files added
NOTE: July 2011: State government shutdown
FFY 2015

Business Results

Customer Focus Results

J. Facebook Users and Facebook Visits/Views
K. Tech App Downloads

J. Facebook Users and Facebook Visits/Views
FFY 2011 - 2015

K. Tech App Downloads
FFY 2012 - 2015

NOTE: Tracking measures changed in 2012; results are for eight months in 2012.

NOTE: Totals are cumulative from release date.
FFY 2015

Business Results

Customer Focus Results

L. LMS* Online Learning Visits

M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

L. LMS* Online Learning Visits
FFYs 2014-2015

M. Online Learning IPSII Results
FFYs 2012-2015

* Learning Management System

NOTE: Learning management system began tracking March 2014
Customer Focus Results
N. Cosponsored Training Conferences - Attendees
FFYs 2005 - 2015
FFY 2015

Business Results

Financial and Market Results

A. Matching Funds

FFYs 2007 - 2015

NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over $100,000 per year

Matching Funds

Goal = 25% Match

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<thead>
<tr>
<th>Year</th>
<th>Amount</th>
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Goal = 25% Match

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FFY 2015
Business Results
Financial and Market Results
B. Carry Forward Funds
FFYs 2006 - 2015

Carry Forward Funds

- FFY 2006: $214,957
- FFY 2007: $232,344
- FFY 2008: $307,588
- FFY 2009: $220,422
- FFY 2010: $246,678
- FFY 2011: $256,546
- FFY 2012: $271,794
- FFY 2013: $241,959
- FFY 2014: $250,599
- FFY 2015: $266,985

↑ = Good
Core Learning and Quality Improvement Training

Person Hours of Training

↑ = Good

Human Resource Results
A. Training Hours – Council Members and Staff
FFYs 2005 - 2015

FFY 2015

Business Results

[Graph showing the trend of training hours from FFY 2005 to FFY 2015]
Supplier /Partner Results
A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2010 – 2015

FFY 2015
Business Results

Independence

Productivity

Self Determination

Integration/Inclusion

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<td>2.6</td>
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</table>
FFY 2013
Business Results
Supplier/Partner Results
C. Partners in Policymaking® IPSII Results
Longitudinal Study (May 2015)
Years XXIII to XXVI (Classes 27 – 30)

IPSII Results

= Good

Independence Productivity Self Determination Integration/Inclusion

XXIII/27 XXIV/28 XXV/29 XXVI/30
Supplier /Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 26 – 32) FFYs 2008-2015

Independence:
- Class 26: Pre 3.8, Post 4.4
- Class 27: Pre 4, Post 4.5
- Class 28: Pre 4.4, Post 4.6
- Class 29: Pre 4, Post 4.6
- Class 30: Pre 4.2, Post 4.7
- Class 31: Pre 4.4, Post 4.6

Productivity:
- Class 26: Pre 3.8, Post 4.5
- Class 27: Pre 4, Post 4.7
- Class 28: Pre 4.4, Post 4.6
- Class 29: Pre 4.8, Post 4.5
- Class 30: Pre 3.9, Post 4.4
- Class 31: Pre 4, Post 4.6
- Class 32: Pre 4.7, Post 4.6

Self Determination:
- Class 26: Pre 3.6, Post 4.4
- Class 27: Pre 3.8, Post 4.7
- Class 28: Pre 4.1, Post 4.5
- Class 29: Pre 4.8, Post 4.4
- Class 30: Pre 4.2, Post 4.7
- Class 31: Pre 4.4, Post 4.6

Integration/Inclusion:
- Class 26: Pre 3.4, Post 4
- Class 27: Pre 3.4, Post 4.4
- Class 28: Pre 3.9, Post 4.2
- Class 29: Pre 3.8, Post 4.0
- Class 30: Pre 3.5, Post 4.0
- Class 31: Pre 3.4, Post 4.6
- Class 32: Pre 4, Post 4.4
FFY 2015
Business Results

Supplier/Partner Results

C. Self Advocacy – SAM Central and NW Regions
Training Sessions and Attendees, Teachers/Trainers, Evaluation Results
(scale of 1 – 5; 5 = highest) FFYs 2010 - 2015
D. Self Advocacy – SAM Central and NW Regions
IPSII Results (% = Yes) FFYs 2010 - 2015

**Independence**
- Central: 87% (FFY 2010), 98% (FFY 2011), 97% (FFY 2012), 100% (FFY 2013), 98% (FFY 2014), 98% (FFY 2015)
- Northwest: 98% (FFY 2010), 97% (FFY 2011), 100% (FFY 2012), 99% (FFY 2013), 100% (FFY 2014), 98% (FFY 2015)

**Productivity**
- Central: 70% (FFY 2010), 90% (FFY 2011), 81% (FFY 2012), 100% (FFY 2013), 87% (FFY 2014), 96% (FFY 2015)
- Northwest: 63% (FFY 2010), 62% (FFY 2011), 100% (FFY 2012), 87% (FFY 2013), 100% (FFY 2014), 100% (FFY 2015)

**Self Determination**
- Central: 90% (FFY 2010), 97% (FFY 2011), 100% (FFY 2012), 94% (FFY 2013), 100% (FFY 2014), 100% (FFY 2015)
- Northwest: 99% (FFY 2010), 100% (FFY 2011), 100% (FFY 2012), 99% (FFY 2013), 100% (FFY 2014), 100% (FFY 2015)

**Integration/Inclusion**
- Central: 86% (FFY 2010), 97% (FFY 2011), 94% (FFY 2012), 100% (FFY 2013), 98% (FFY 2014), 100% (FFY 2015)
- Northwest: 89% (FFY 2010), 88% (FFY 2011), 94% (FFY 2012), 100% (FFY 2013), 92% (FFY 2014), 100% (FFY 2015)
FFY 2015

Business Results

Supplier/Partner Results
E. Self Advocacy – Anti-Bullying Campaign
Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013-2015

Number of Training Sessions FFYs 2013-2015

<table>
<thead>
<tr>
<th>Sessions</th>
<th>FFY2013</th>
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<th>FFY2015</th>
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Training Session Attendees FFYs 2013-2015

<table>
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<th>FFY2014</th>
<th>FFY2015</th>
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<td>24</td>
<td>32</td>
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<table>
<thead>
<tr>
<th>Students</th>
<th>FFY2013</th>
<th>FFY2014</th>
<th>FFY2015</th>
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<tr>
<td></td>
<td>330</td>
<td>468</td>
<td>596</td>
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Training Session Evaluation Results FFYs 2013-2015

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<table>
<thead>
<tr>
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<th>FFY2014</th>
<th>FFY2015</th>
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<td>4.6</td>
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</tbody>
</table>

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<th>FFY2014</th>
<th>FFY2015</th>
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<tbody>
<tr>
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<td>4.6</td>
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FFY 2015
Business Results

Supplier/Partner Results
F. Self Advocacy – Anti-Bullying Campaign
Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5=highest)
FFY2013-2015

Number of Self Advocates as Trainers/Teachers

<table>
<thead>
<tr>
<th>Year</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
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<tr>
<td>SA</td>
<td>4</td>
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IPSII Results (Scale of 1-5, 5=highest)

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<th>S</th>
<th>II</th>
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<tbody>
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<td>2013</td>
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<td>4.8</td>
<td>4.7</td>
<td>4.9</td>
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<tr>
<td>2014</td>
<td>4.9</td>
<td>4.8</td>
<td>4.9</td>
<td>4.8</td>
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<td>2015</td>
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<td>5</td>
<td>5</td>
<td>4.9</td>
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</tbody>
</table>
## FFY 2015 Business Results

Supplier/Partner Results
G. Individuals Employed, and IPSII Results (scale of 1-5, 5 = highest)
FFY 2013-2015

### Individuals Employed

<table>
<thead>
<tr>
<th></th>
<th>FFY 2013</th>
<th>FFY 2014</th>
<th>FFY 2015</th>
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<td>6</td>
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<tr>
<td>Adults with DD</td>
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### IPSII Results (scale of 1-5, 5=highest)

<table>
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<tr>
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<th>FFY 2015</th>
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<tr>
<td>II</td>
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## FFY 2015 Business Results

Supplier/Partner Results

H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2015

### Training Session Attendees

- **Individuals/Families**
  - FFY 2013: 68
  - FFY 2014: 21
  - FFY 2015: 114

- **Businesses/Service Providers**
  - FFY 2013: 39
  - FFY 2014: 11
  - FFY 2015: 354

### Training Session Evaluation Results FFYs 2013-2015

**Individuals/Families and/or Businesses**

- **Knowledge**
  - FFY 2013: 4.2
  - FFY 2014: 4.3
  - FFY 2015: 4.4

- **Usefulness**
  - FFY 2013: 4.5
  - FFY 2014: 4.7
  - FFY 2015: 4.9

- **Quality**
  - FFY 2013: 5
  - FFY 2014: 4.5
  - FFY 2015: 4.4
Governor’s Council on Developmental Disabilities
Minnesota Department of Administration

370 Centennial Office Building
658 Cedar Street
Saint Paul, Minnesota 55155

www.mn.gov/mnddc
www.mn.gov/mnddc/pipm

• Call: 651.296.4018
• MN Relay Service: 800.627.3529 or 711
• Fax: 651.297.7200

Toll Free: 877.348.0505
Email: admin.dd@state.mn.us
Reduce, Reuse, Recycle