

# Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2013  
(October 1, 2012 - September 30, 2013)

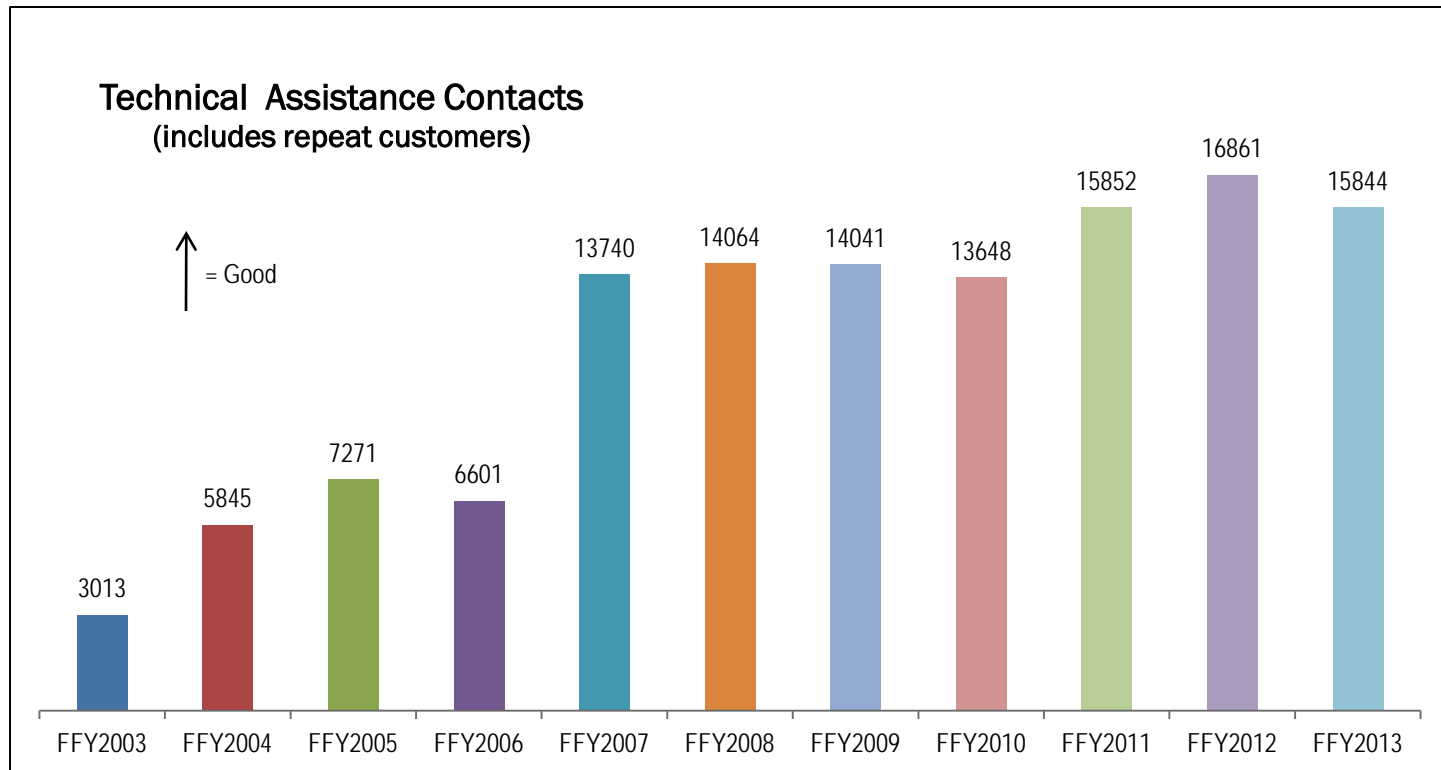
# FFY 2013

## Business Results

### Customer Focus Results

#### A. Technical Assistance Contacts

#### FFYs 2003 - 2013



**NOTE:** FFY 2008: MNDisability.gov launched  
FFY 2010: E-learning contacts added  
July 2011: State government shutdown

# FFY 2013

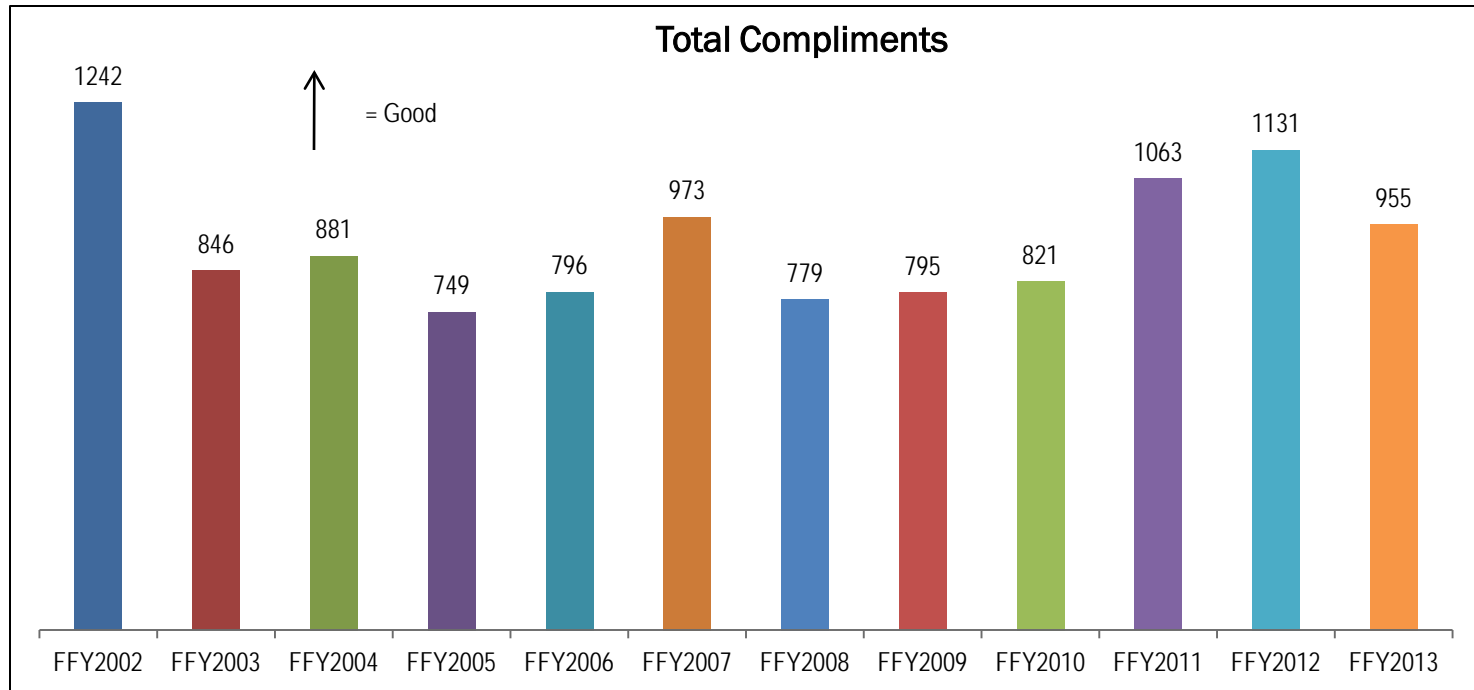
## Business Results

### Customer Focus Results

#### B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2002 - 2013



**NOTE:** Compliments are searched for actionable items

FFY 2002: MTARS visit

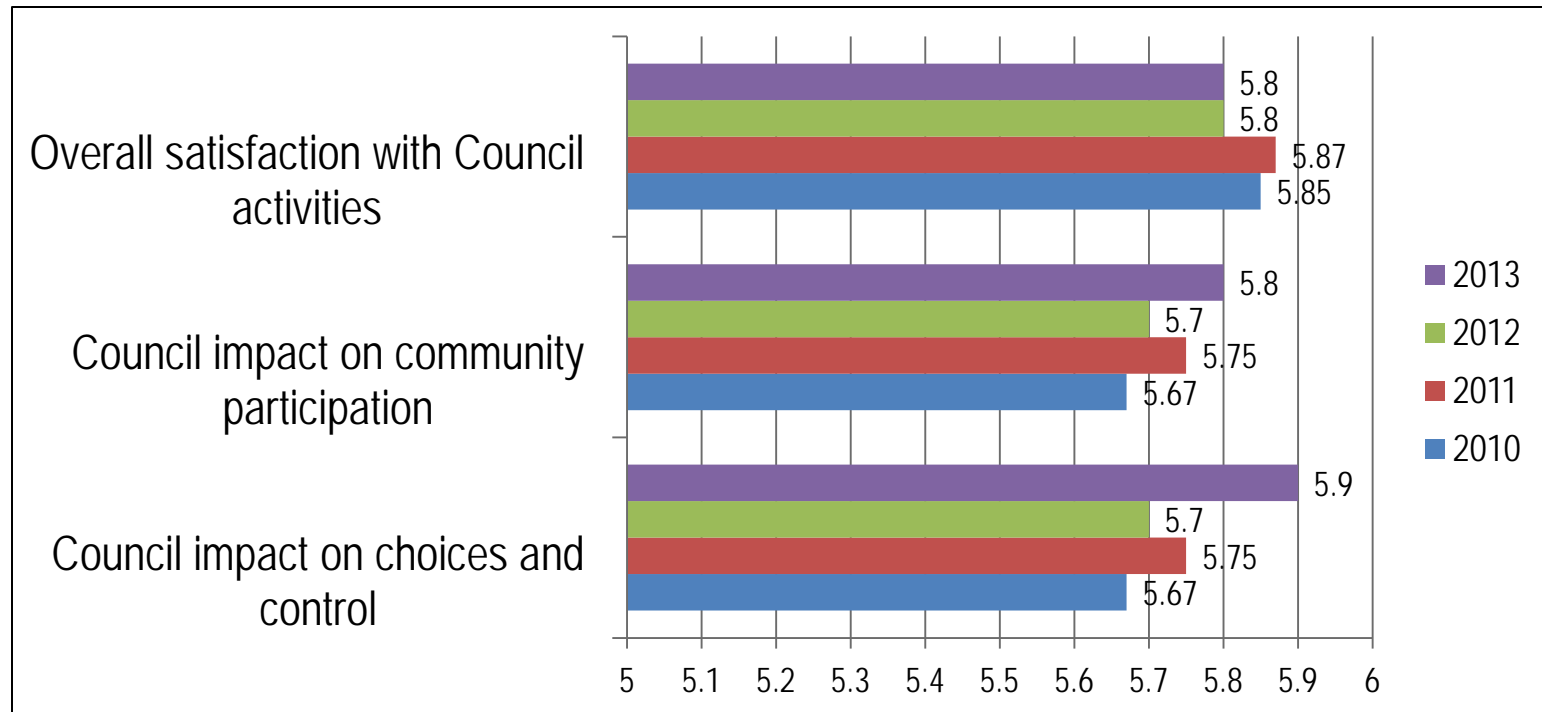
July 2011: State government shutdown

# FFY 2013

## Business Results

### Customer Focus Results

C. Stakeholder Survey Ratings (scale of 1 – 6; 6 = highest)  
FFYs 2010 - 2013



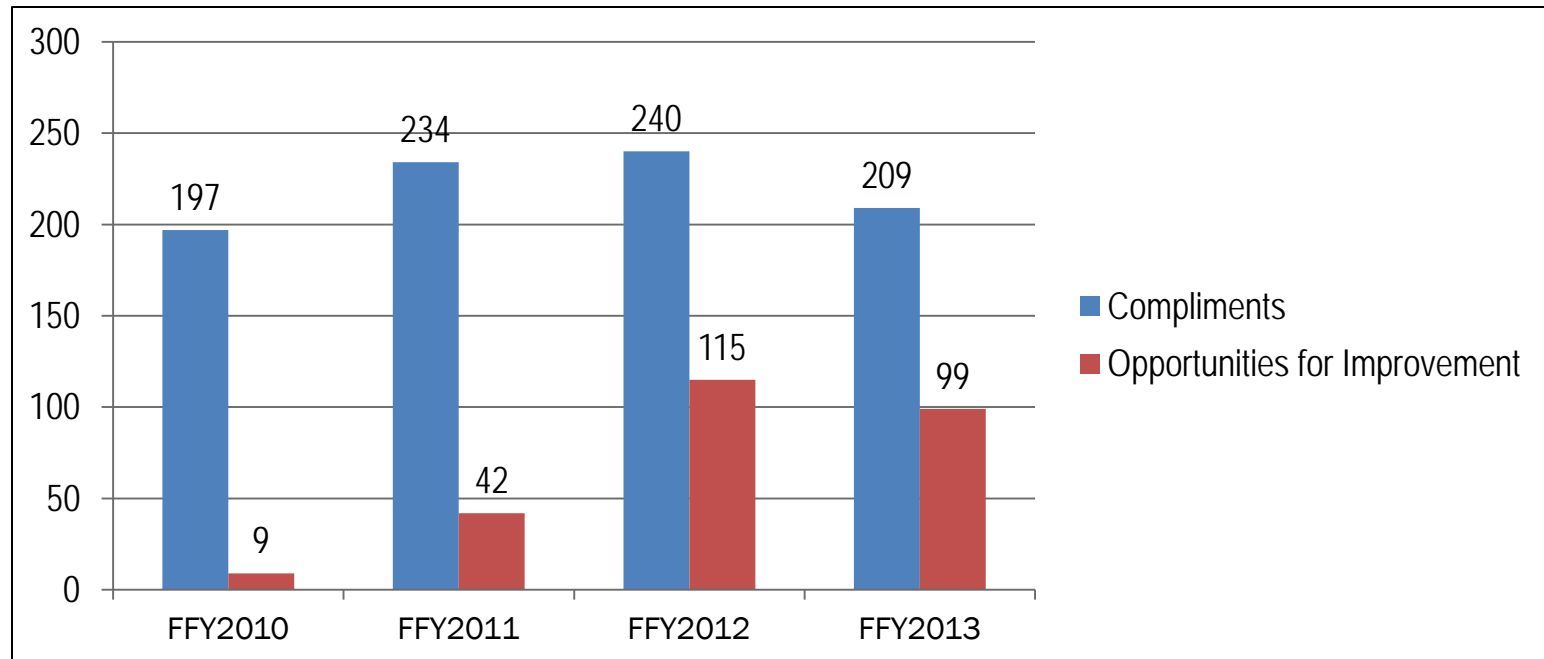
NOTE: July 2011: State government shutdown

# FFY 2013

## Business Results

### Customer Focus Results

#### D. Stakeholder Surveys - Compliments and Opportunities for Improvement FFYs 2010 - 2013



FFY2010: Total of 73 respondents

FFY2011: Total of 92 respondents

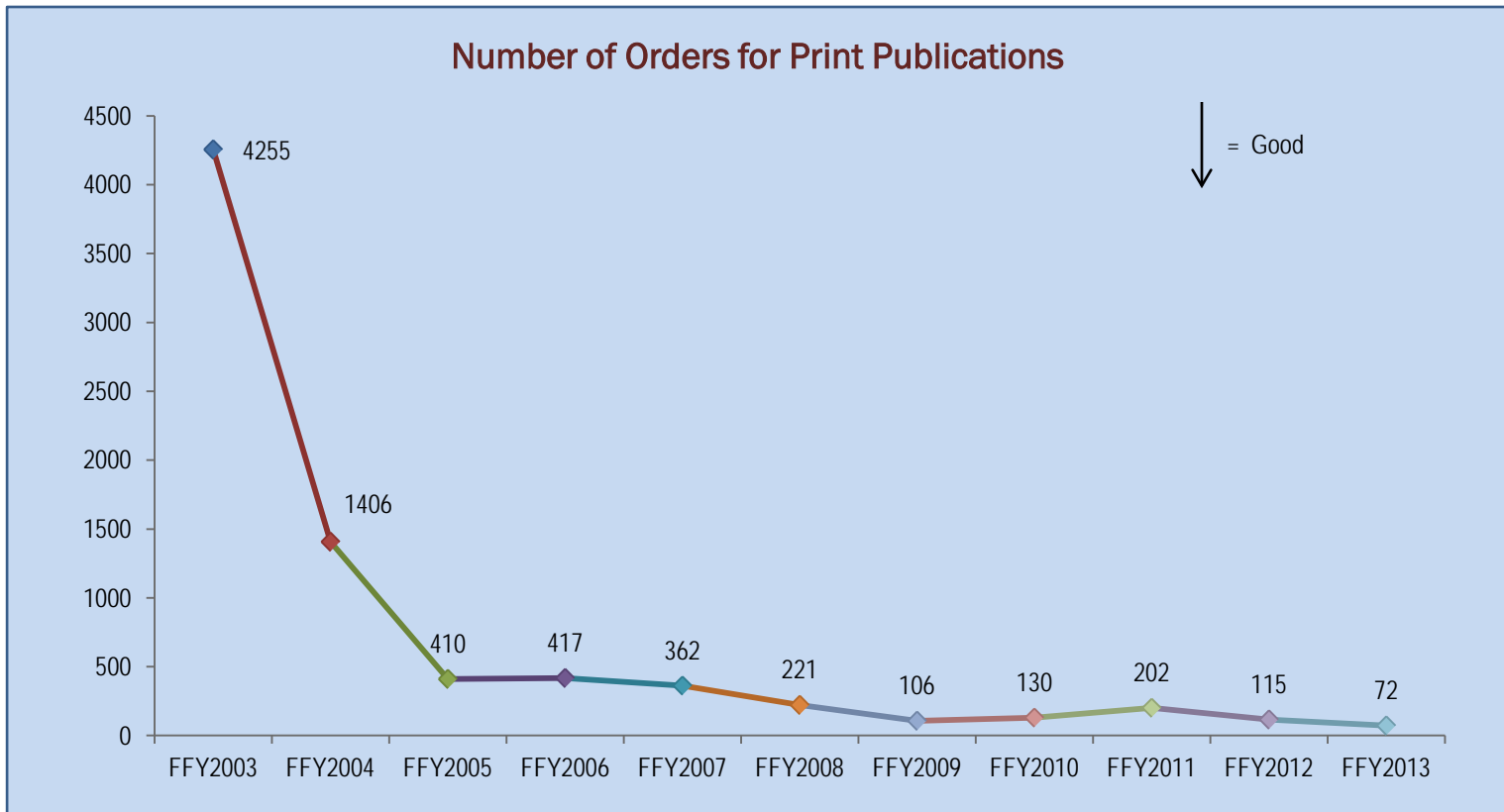
FFY2012: Total of 100 respondents

FFY2013: Total of 103 respondents

NOTE: July 2011: State government shutdown

# FFY 2013 Business Results

Customer Focus Results  
E. Publication Orders  
FFYs 2003 - 2013



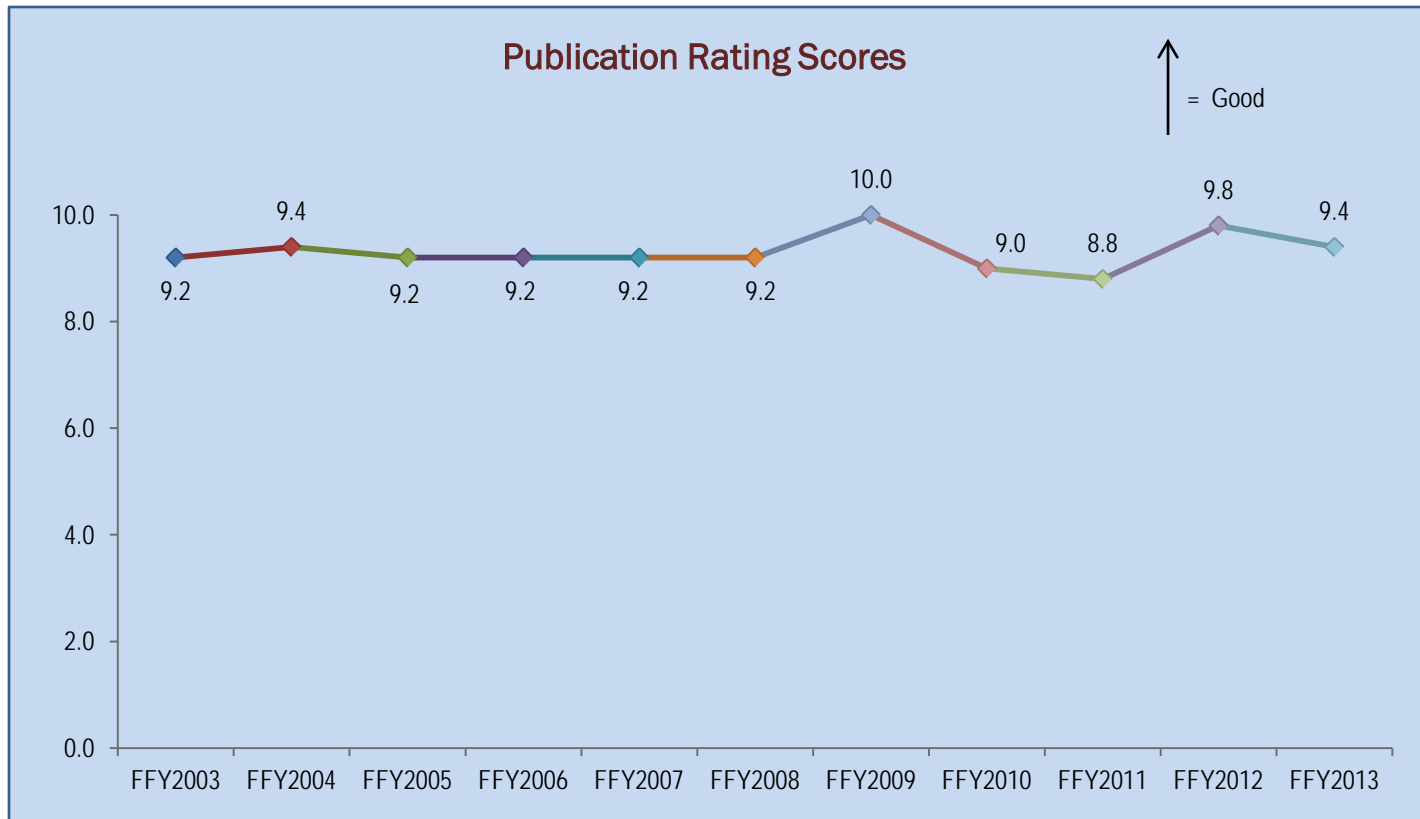
NOTE: July 2011: State government shutdown

Print publications are treated as an alternative to electronic versions and downloads

# FFY 2013

## Business Results

Customer Focus Results  
F. Publications Rating (scale of 1 – 10; 10 = highest)  
FFYs 2003 - 2013

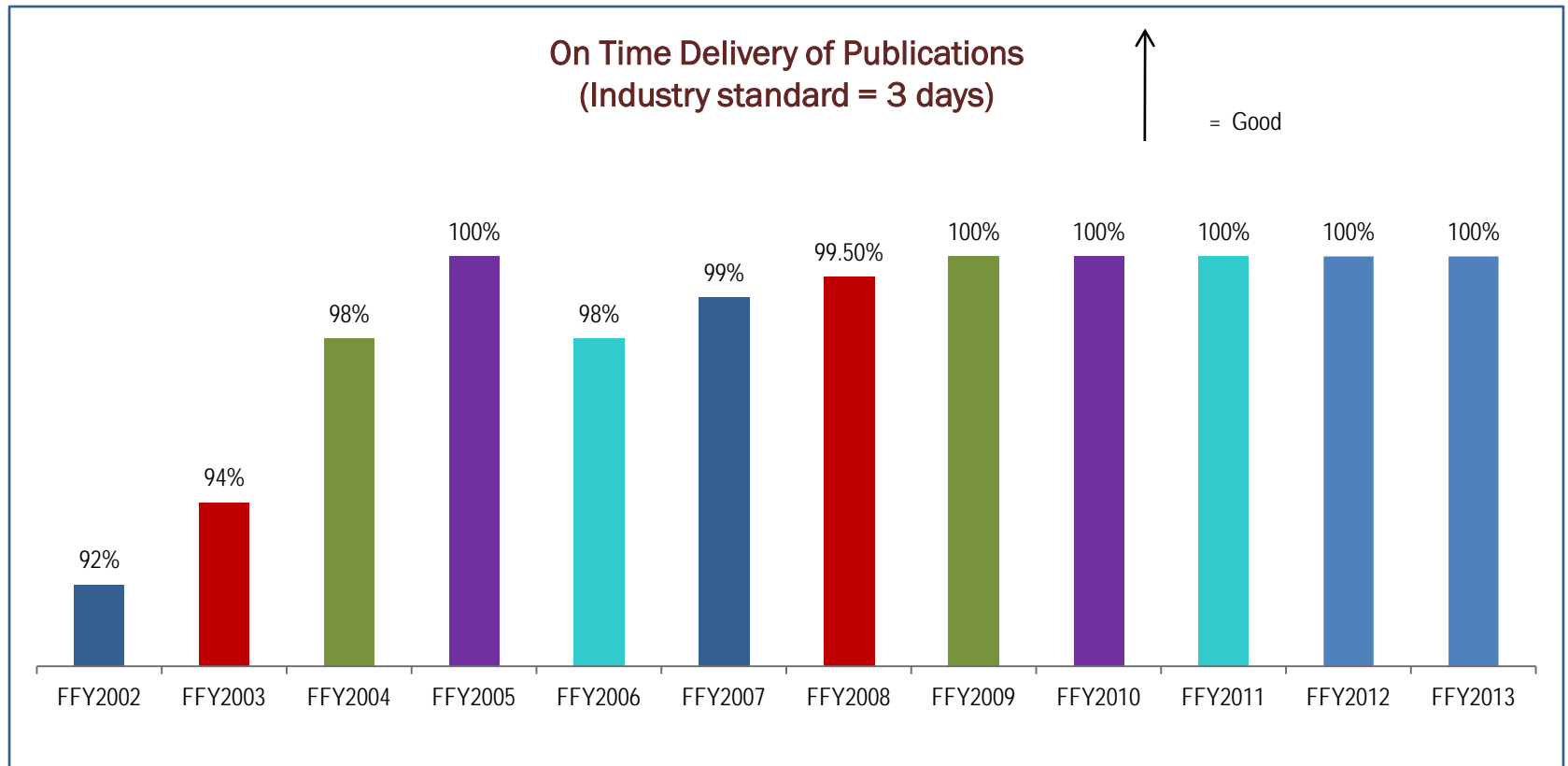


NOTE: July 2011: State government shutdown

# FFY 2013

## Business Results

Customer Focus Results  
G. Publication Delivery Time  
FFYs 2002 - 2013



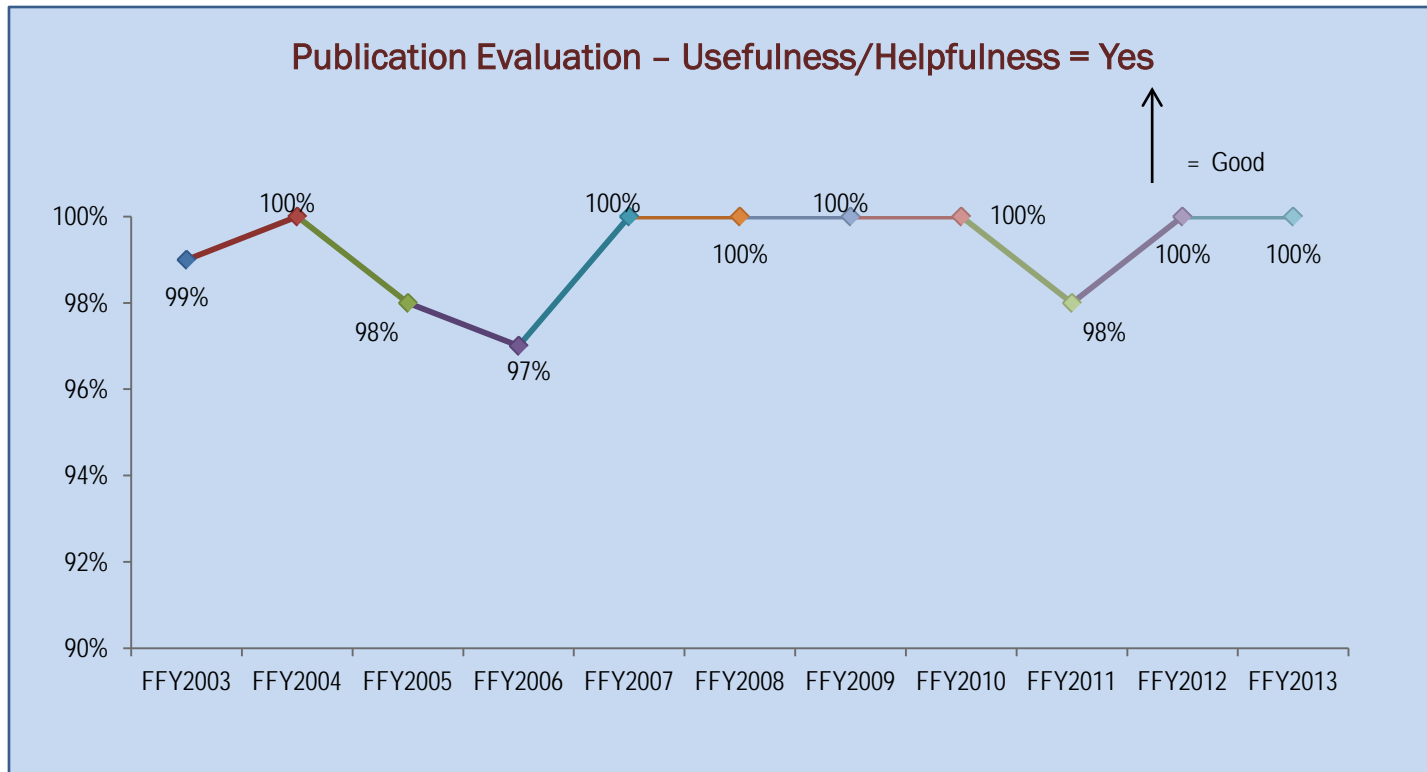
NOTE: July 2011: State government shutdown



# FFY 2013

## Business Results

Customer Focus Results  
H. Publication Evaluation  
FFYs 2003 – 2013



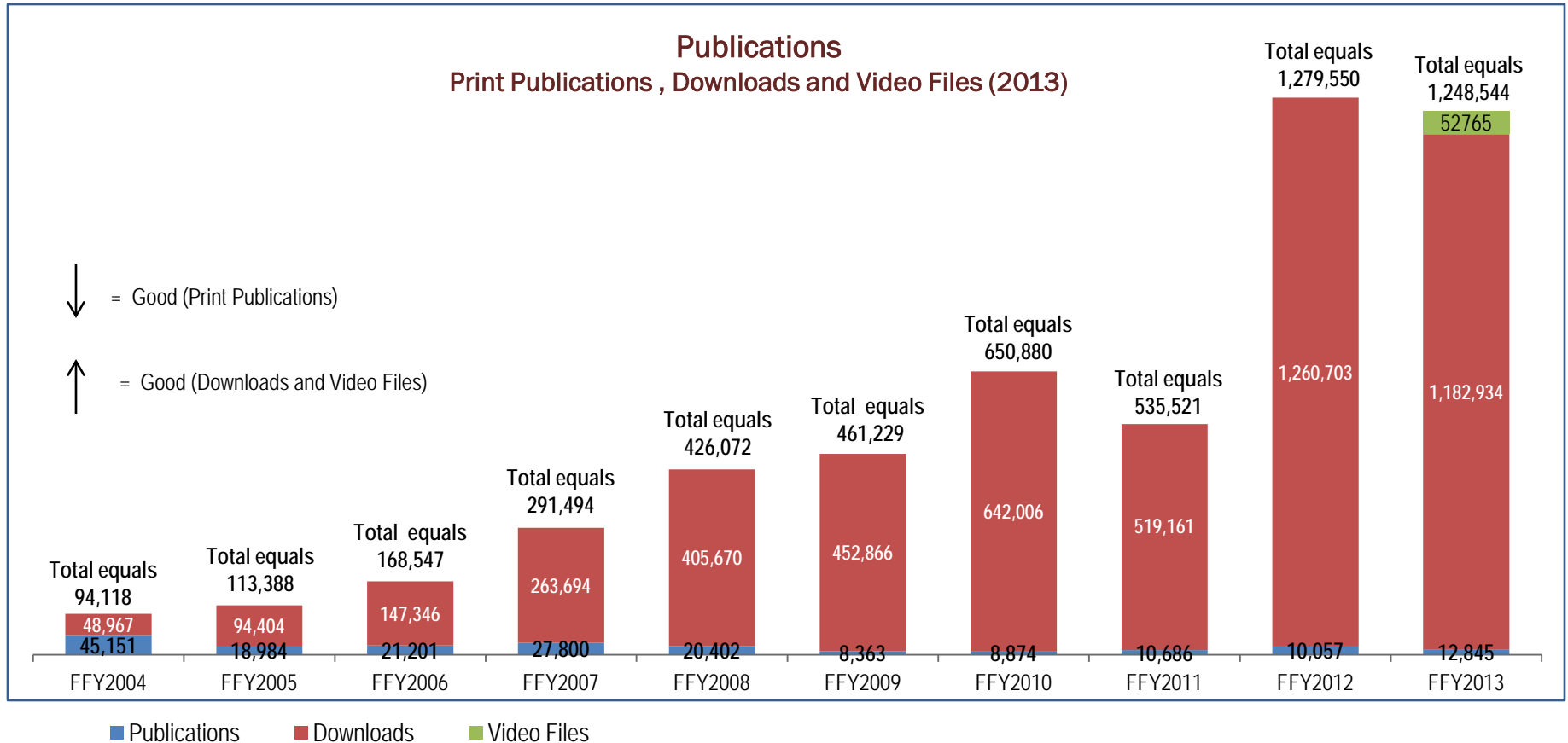
NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

# FFY 2013

## Business Results

### Customer Focus Results

#### I. Print Publications, Downloads, and Video Files FFYs 2004 - 2013



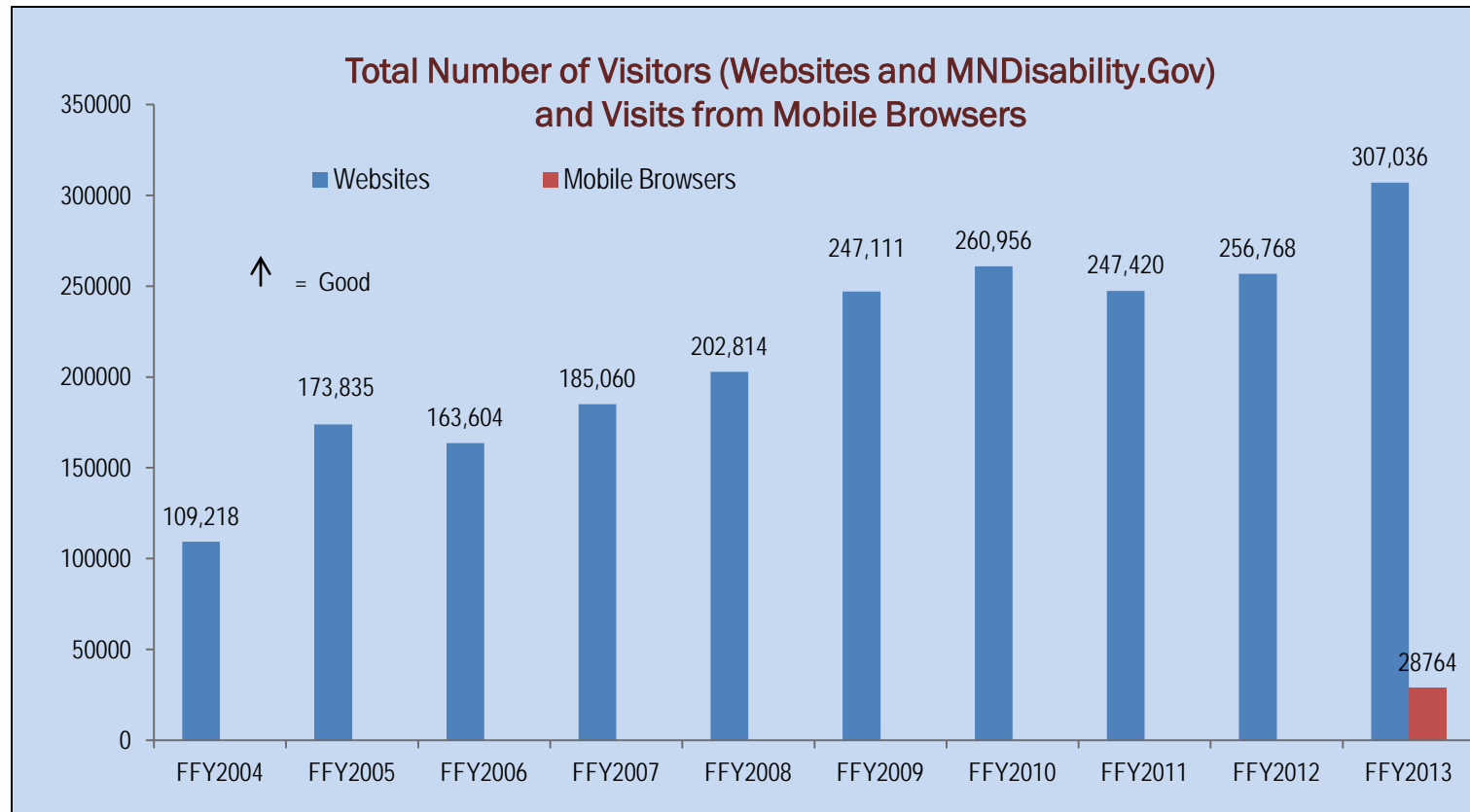
**NOTE:** July 2011: State government shutdown  
 July 2012: Software and website data collection methods changed  
 FFY 2013: Video files added

# FFY 2013 Business Results

## Customer Focus Results

### J. Online Visits (Websites and Mobile Browsers)

FFYs 2004 – 2013



**NOTE:** July 2012: Software and website data collection methods changed  
FFY 2013: Mobile browser visits added

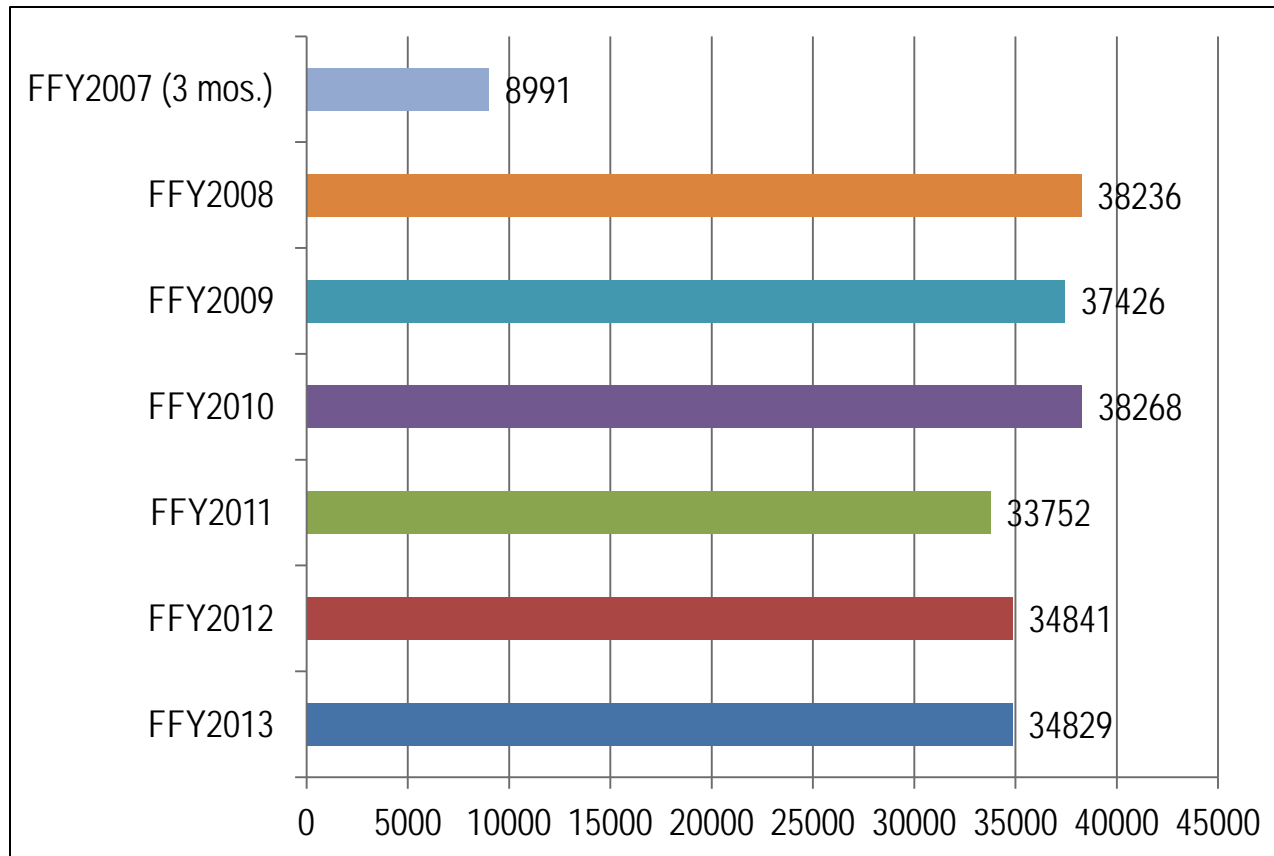
# FFY 2013

## Business Results

Customer Focus Results

K. MNDisability.gov Visitors

FFYs 2008 – 2013

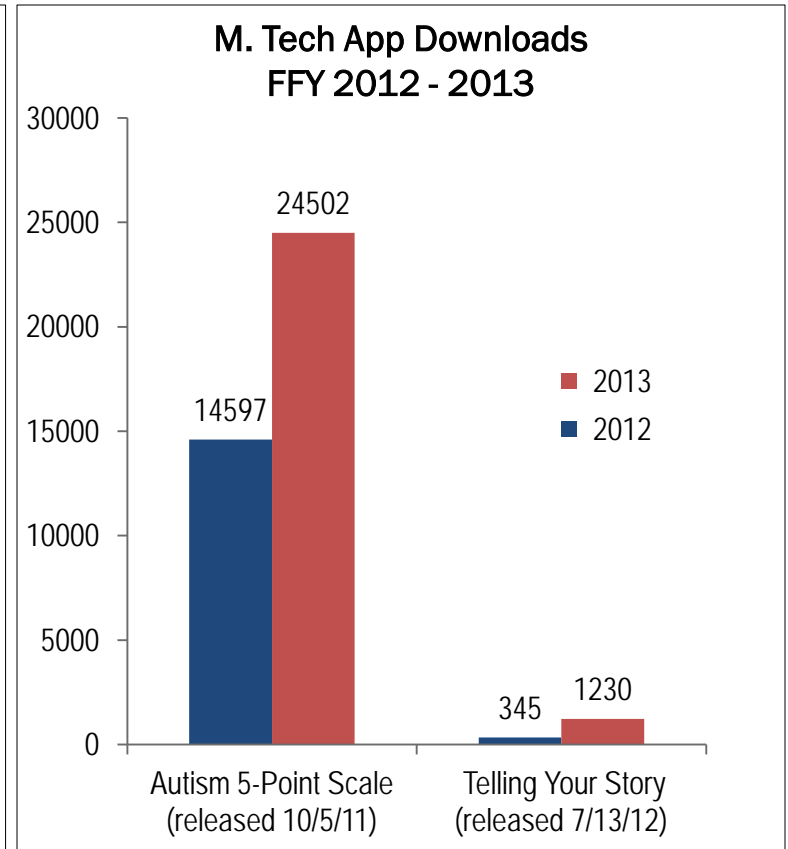
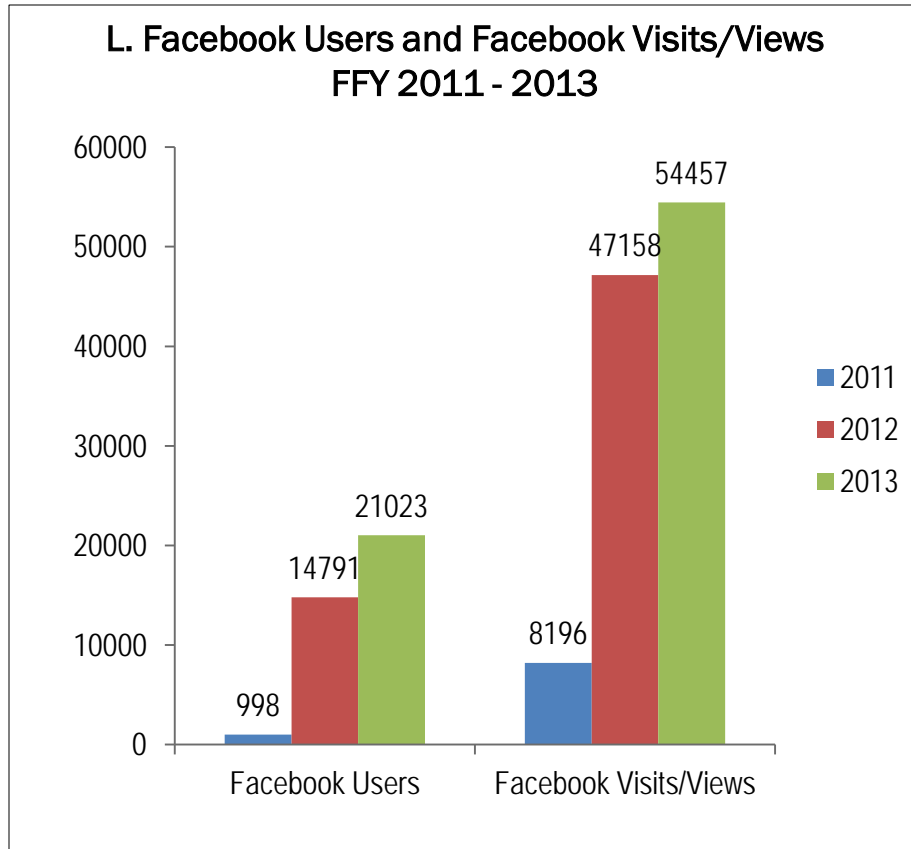


NOTE: July 2011: State government shutdown

# FFY 2013

## Business Results

Customer Focus Results  
 L. Facebook Users and Facebook Visits/Views  
 M. Tech App Downloads



**NOTE:** Tracking measures changed in 2012; data results are for eight months.

**NOTE:** Totals are cumulative from release date

# FFY 2013

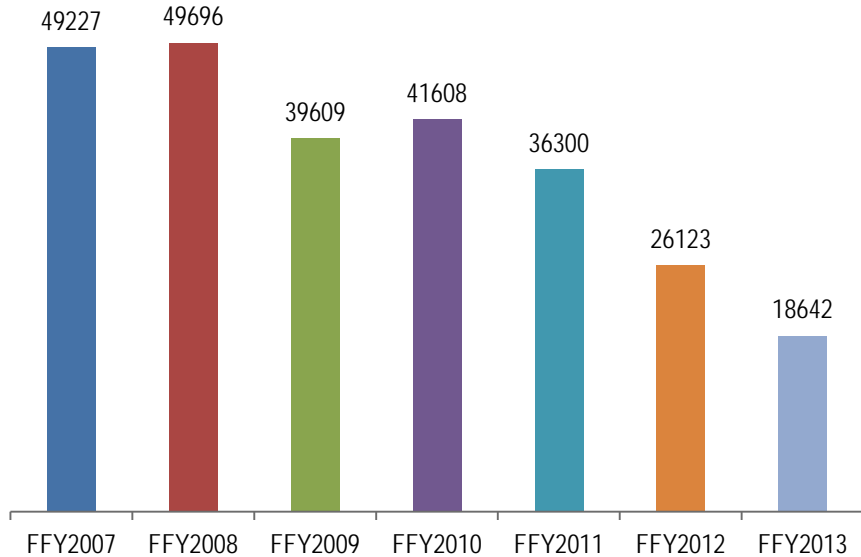
## Business Results

Customer Focus Results

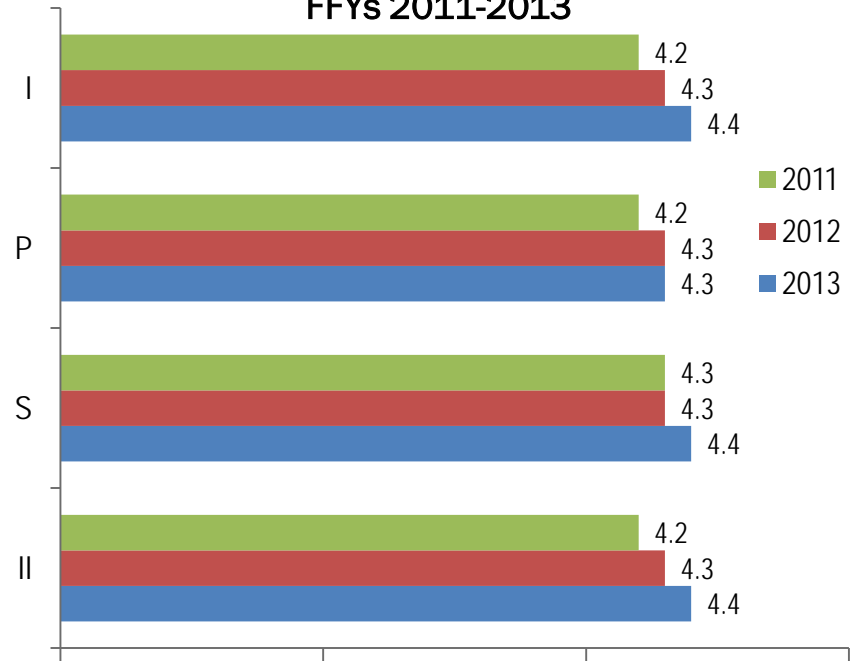
N. Online Learning Visits

O. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

N. Number of Online Learning Visits  
FFYs 2007-2013



O. Online Learning IPSII Results  
FFYs 2011-2013



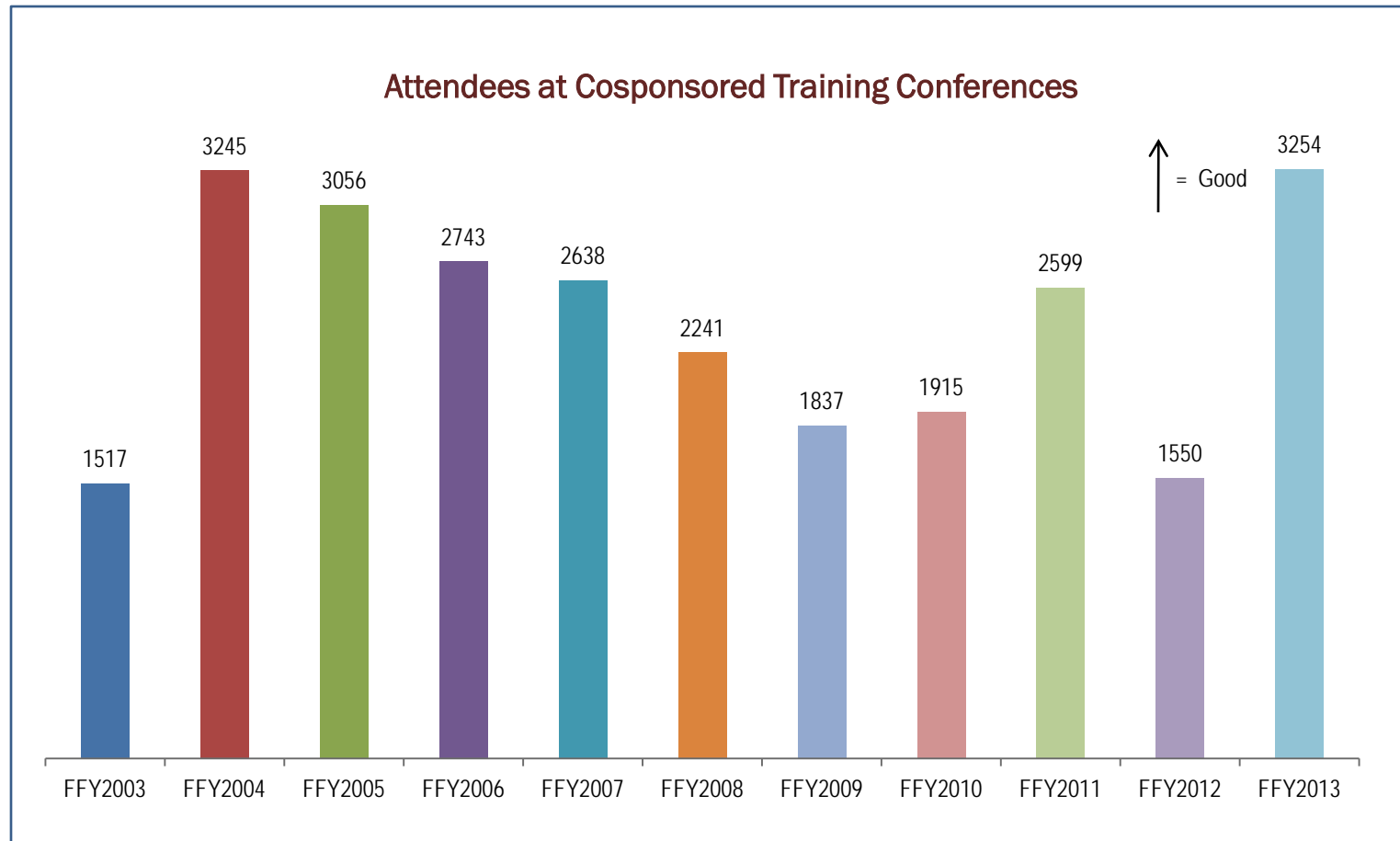
NOTE: July 2011: State government shutdown

# FFY 2013

## Business Results

### Customer Focus Results

#### P. Cosponsored Training Conferences - Attendees FFYs 2003 - 2013



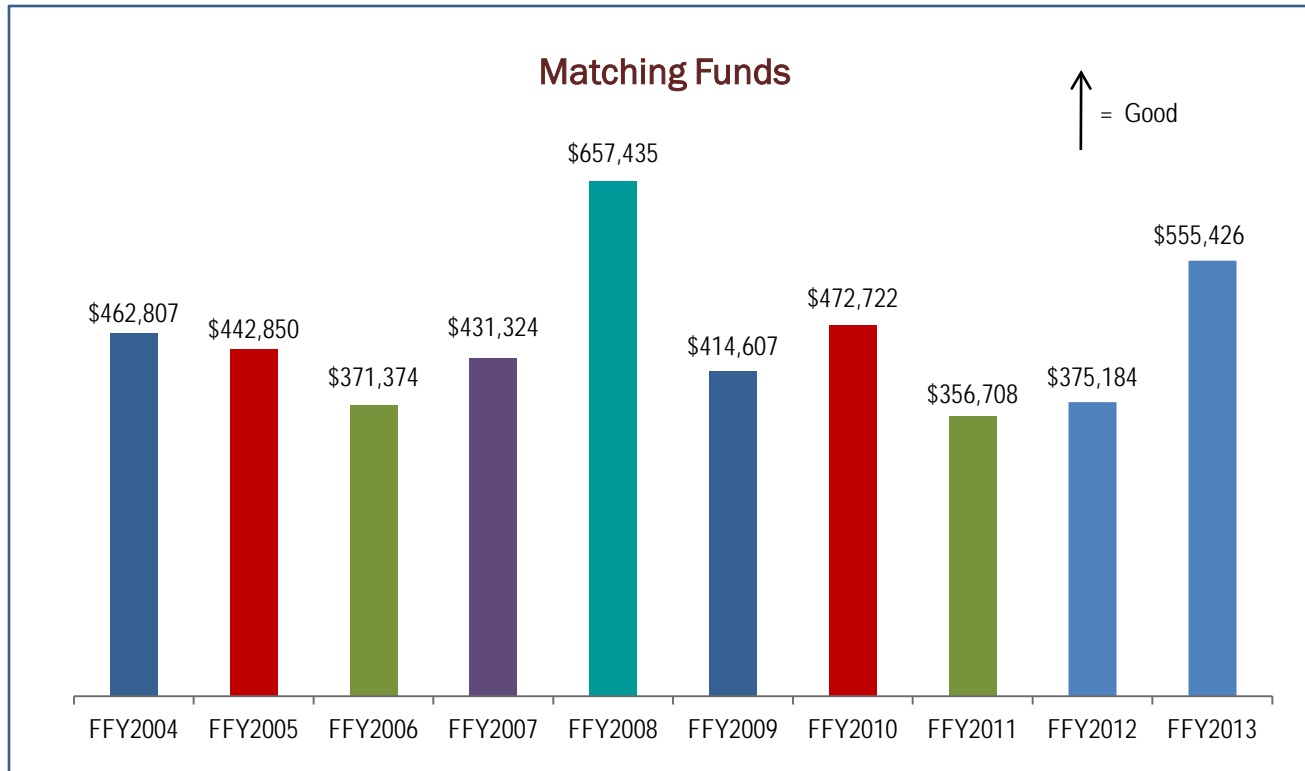
# FFY 2013

## Business Results

### Financial and Market Results

#### A. Matching Funds FFYs 2004 - 2013

Goal = 25% Match



\$336,748  
FFY2004

\$336,748  
FFY2005

\$337,118  
FFY2006

\$340,534  
FFY2007

\$341,423  
FFY2008

\$341,423  
FFY2009

\$341,423  
FFY2010

\$340,740  
FFY2011

\$340,300  
FFY2012

\$338,965  
FFY2013

NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,000 per year



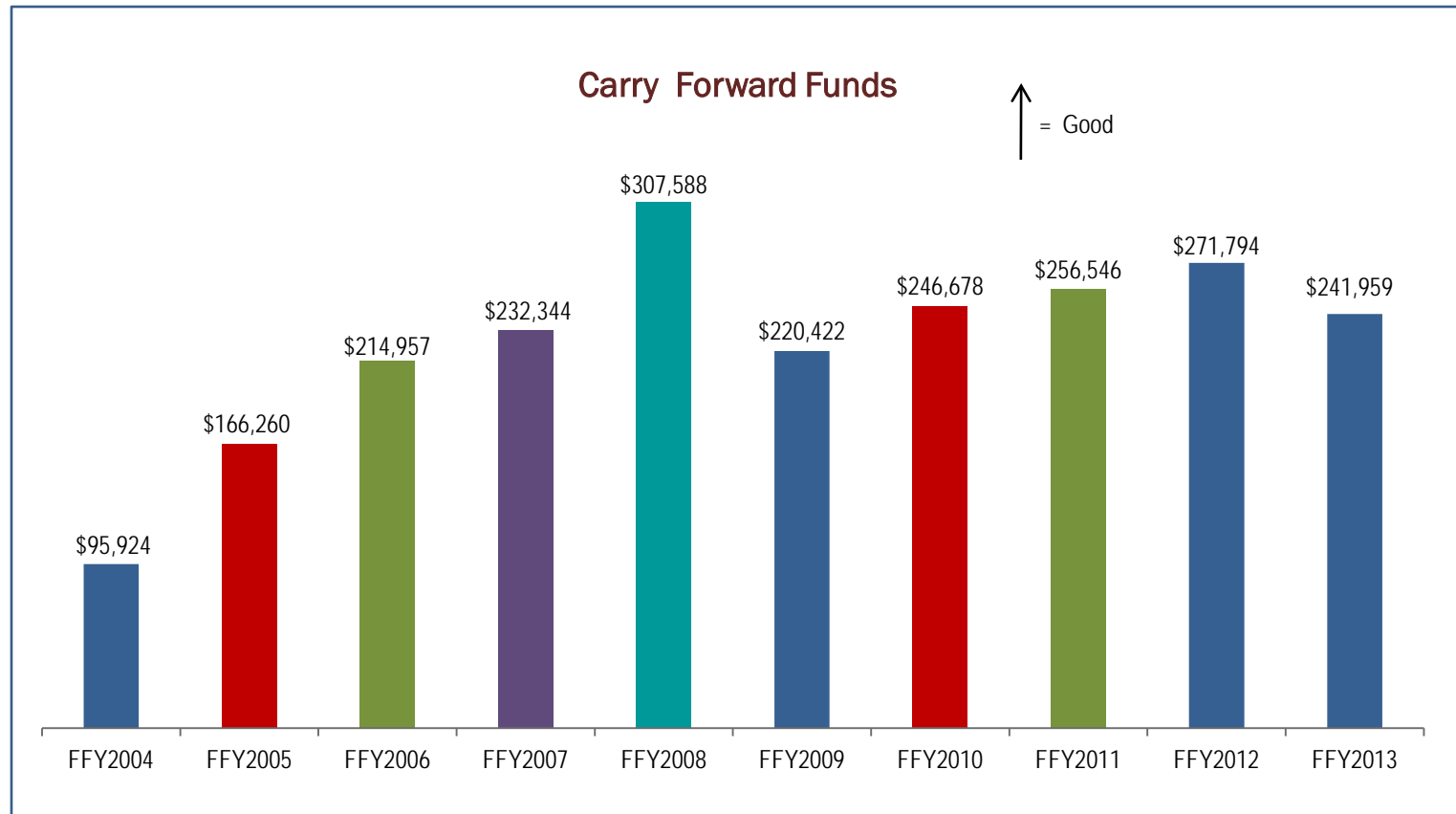
# FFY 2013

## Business Results

### Financial and Market Results

#### B. Carry Forward Funds

#### FFYs 2004 - 2013



NOTE: July 2011: State government shutdown

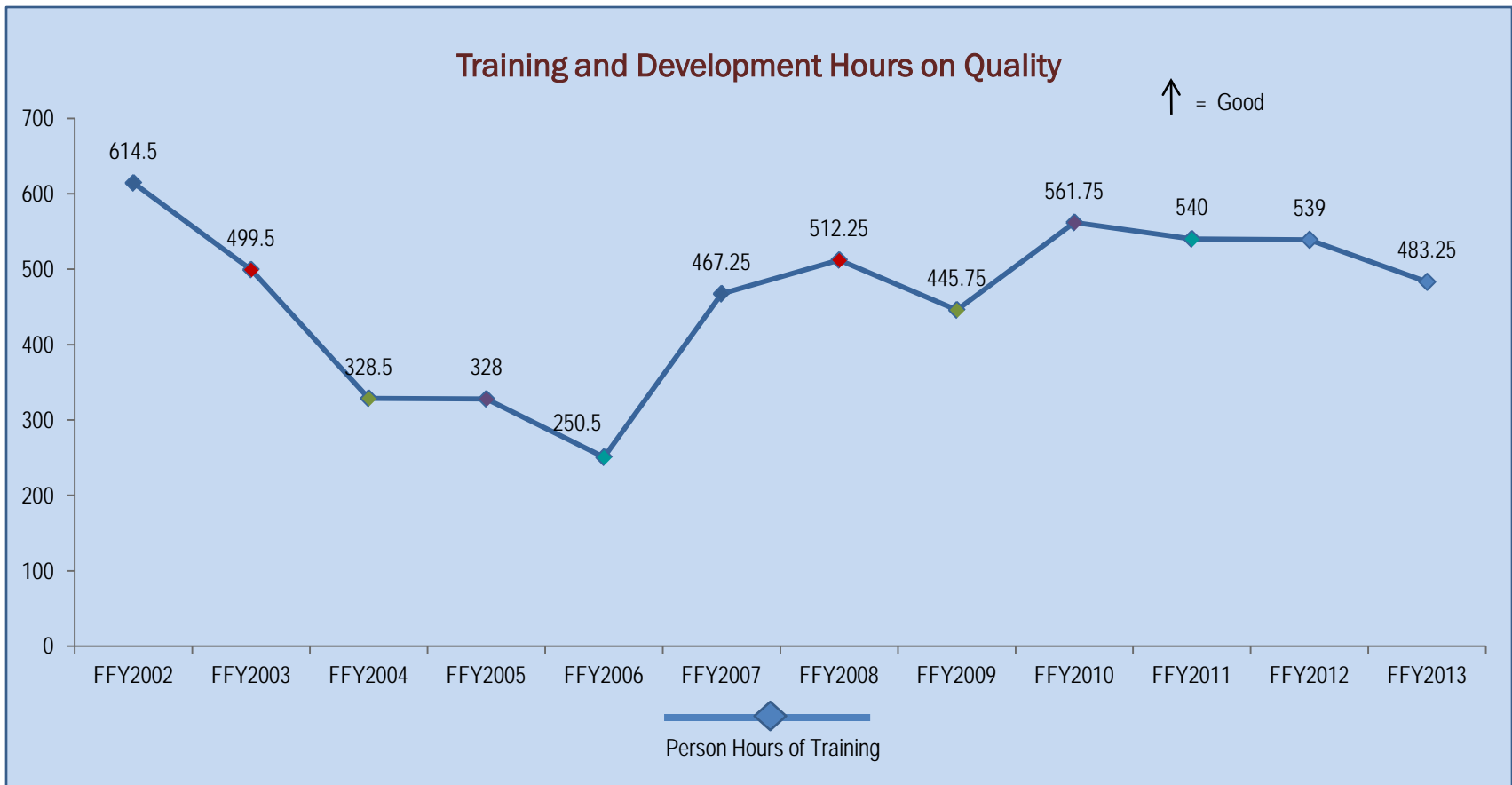
# FFY 2013

## Business Results

### Human Resource Results

#### A. Training Hours on Quality Improvement

##### FFYs 2002 - 2013



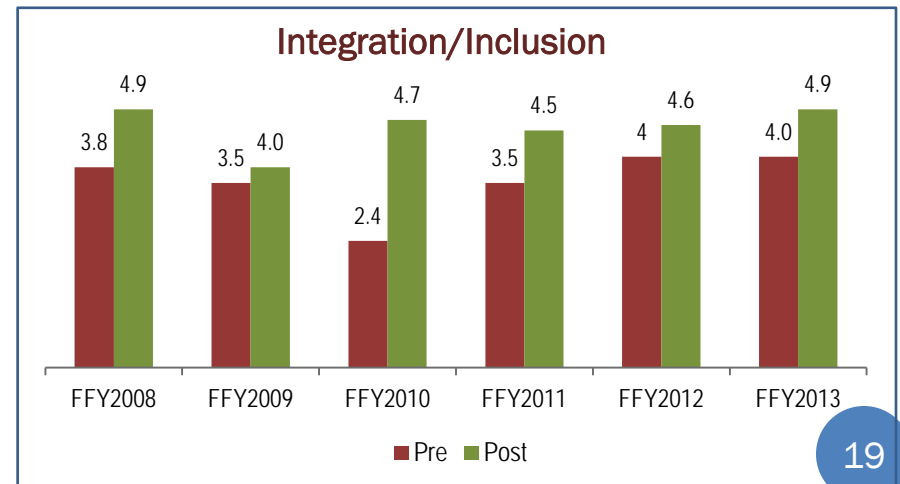
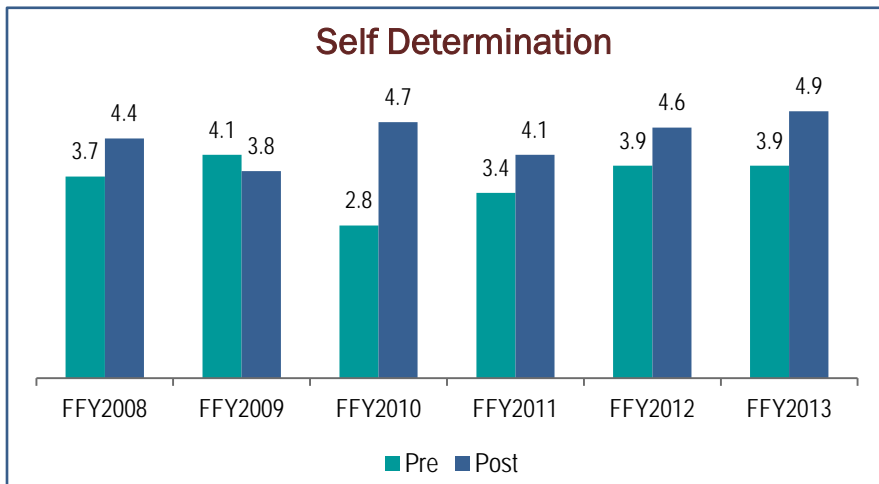
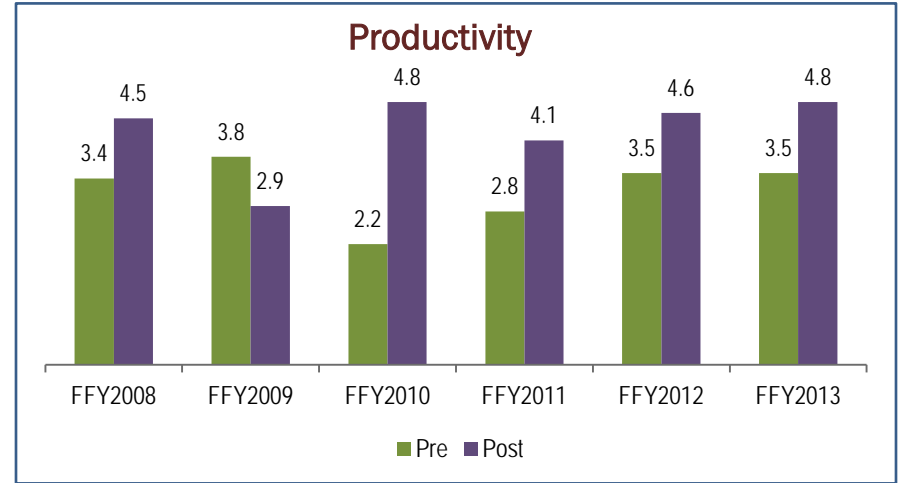
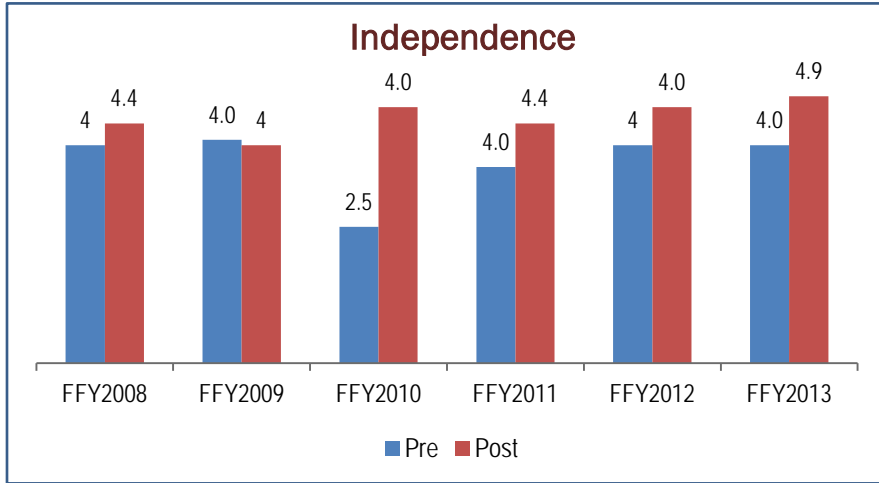
NOTE: July 2011: State government shutdown

# FFY 2013

## Business Results

### Supplier / Partner Results

#### A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2008 – 2013

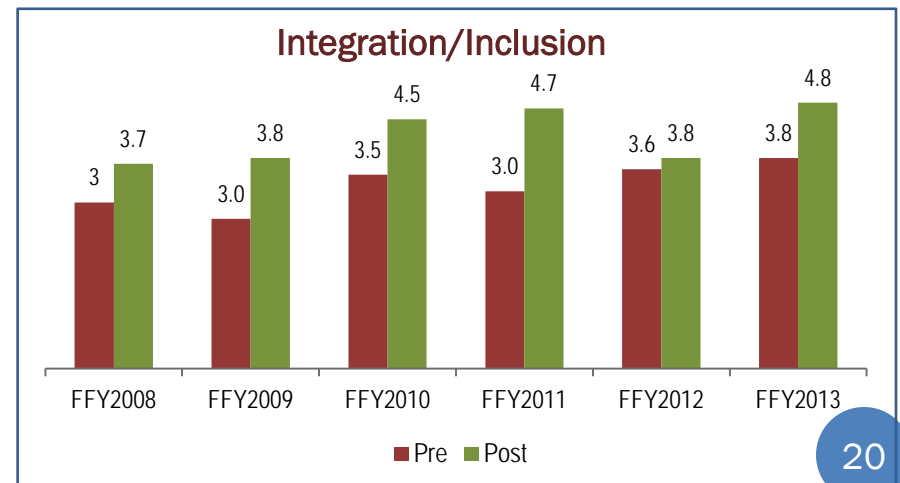
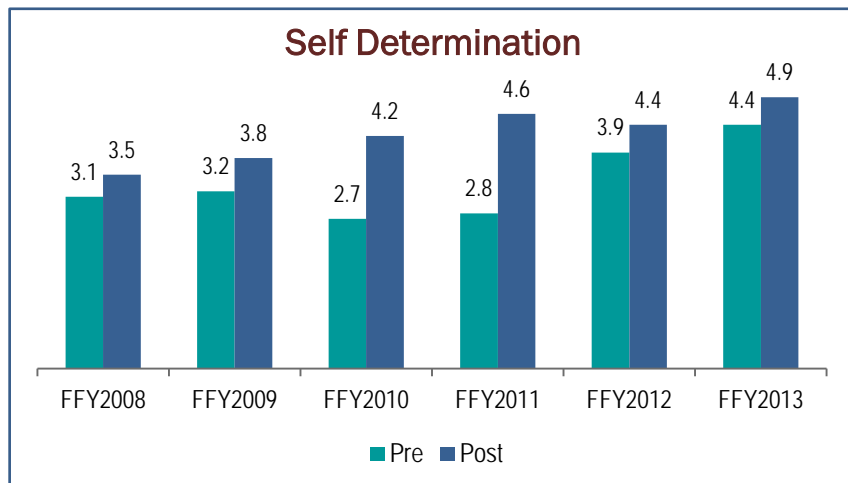
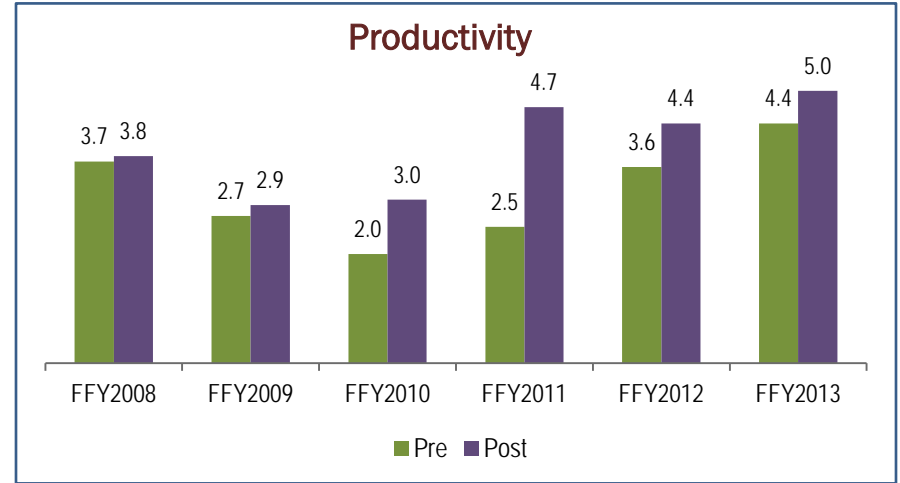
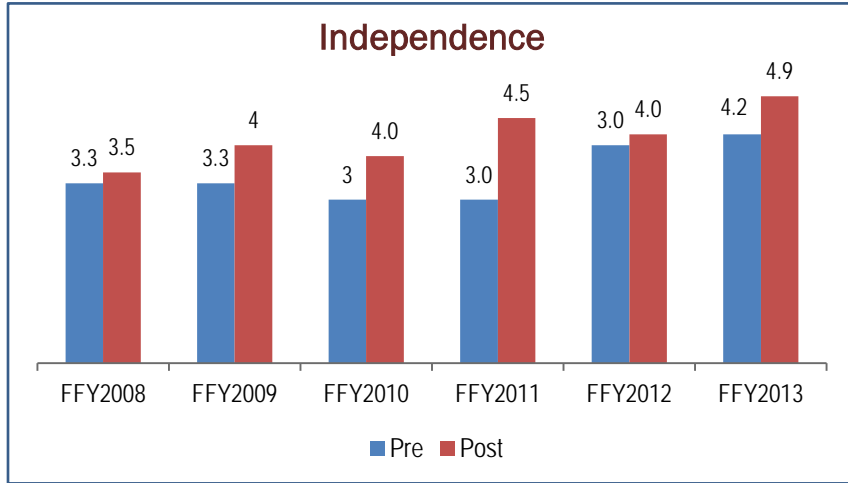


# FFY 2013

## Business Results

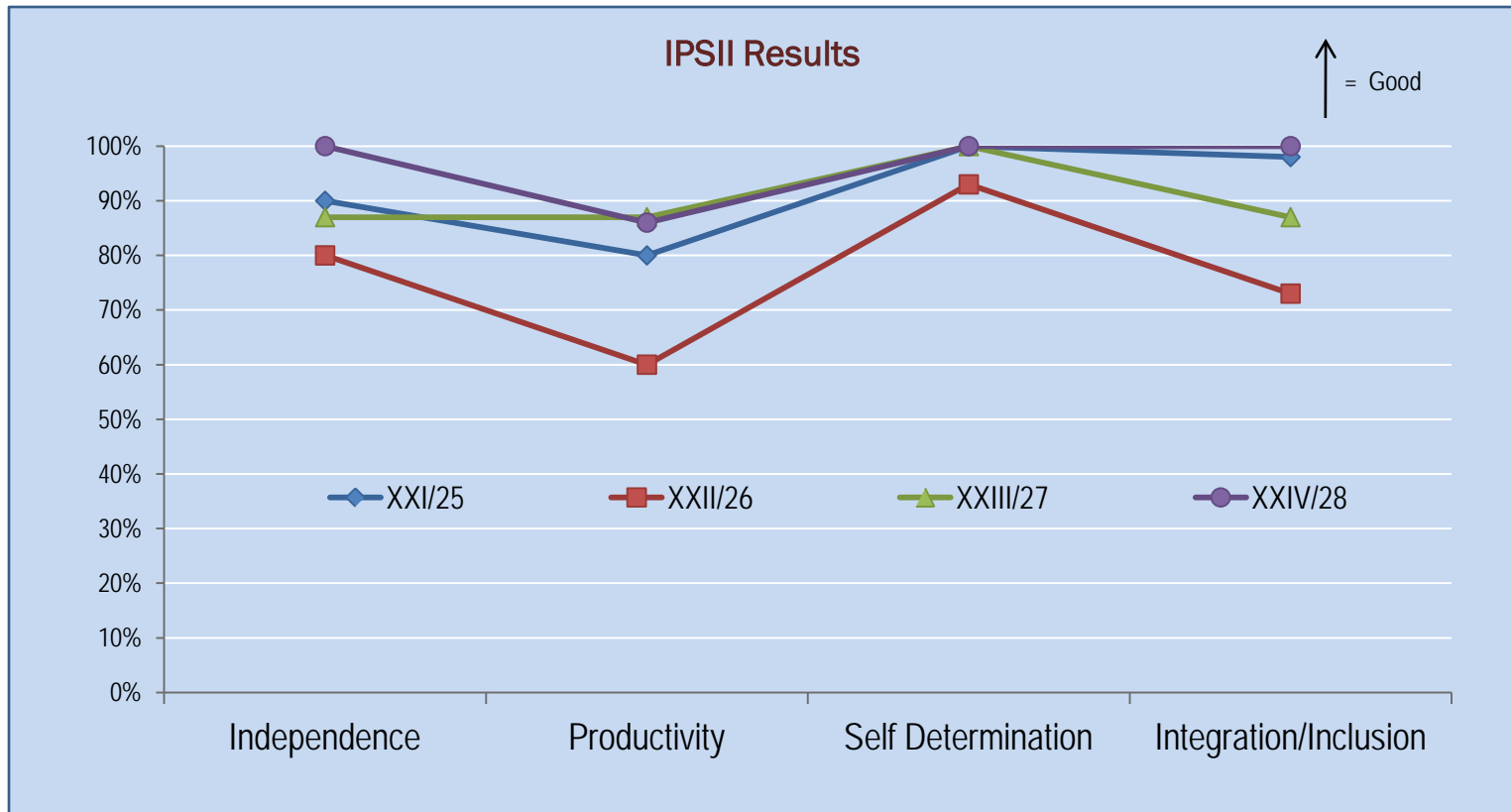
### Supplier / Partner Results

B. Latino Outreach Pre-Post IPSII (scale of 1 – 5; 5 = highest)  
Levels and Trends FFYs 2008 – 2013



# FFY 2013 Business Results

Supplier/Partner Results  
C. Partners in Policymaking® IPSII Results  
Longitudinal Study (May 2013)  
Years XXI to XXIV (Classes 25 – 28)

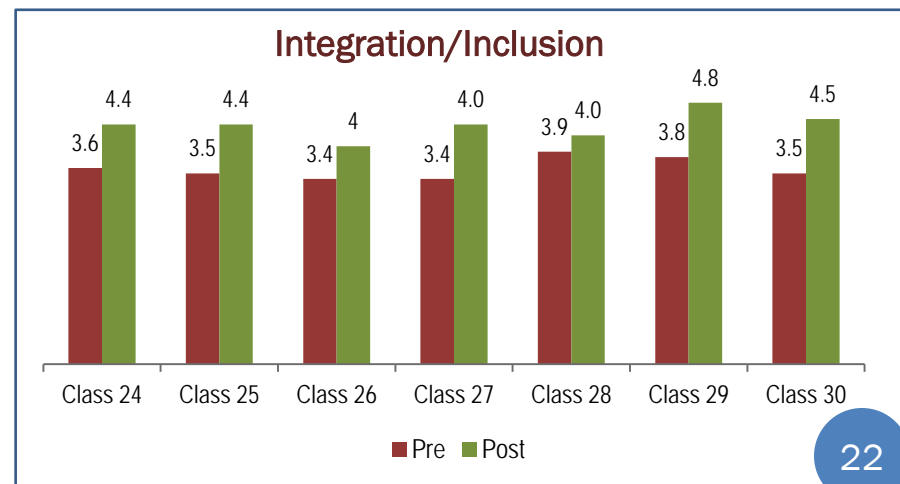
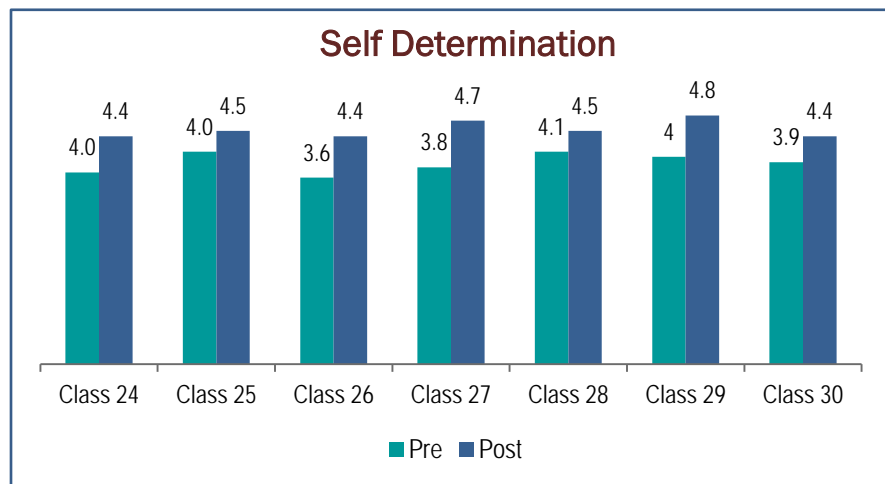
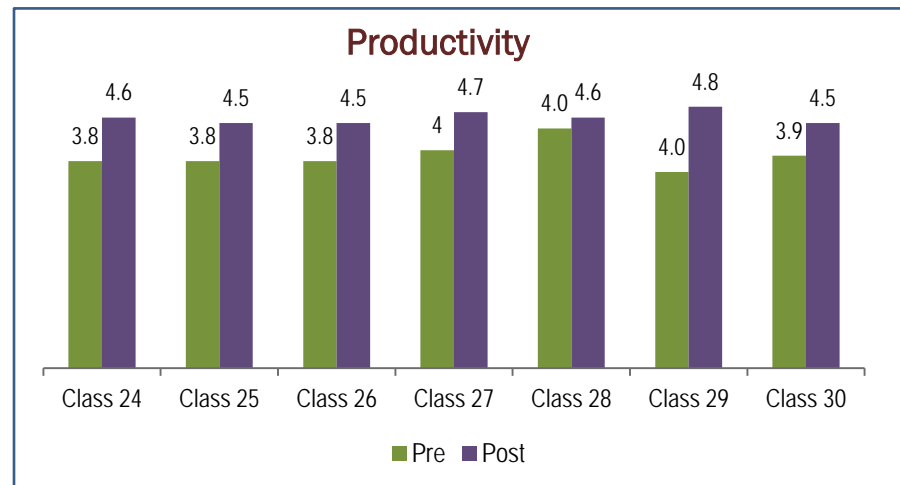
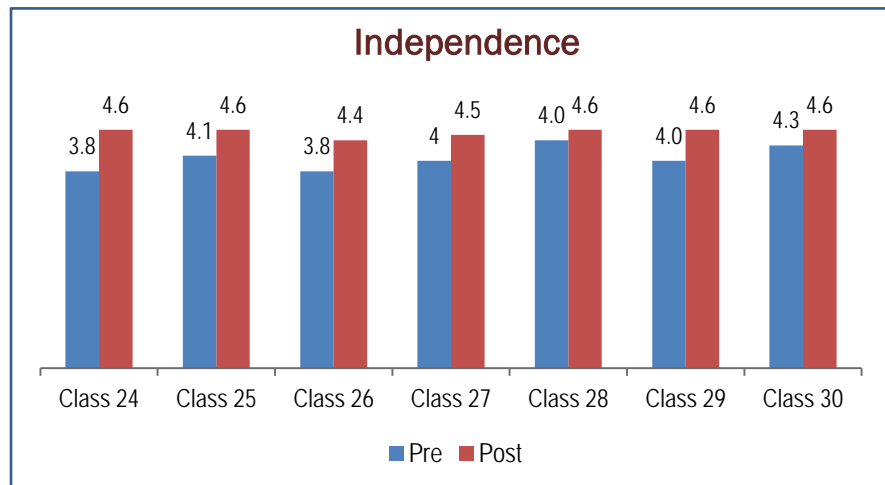


# FFY 2013

## Business Results

### Supplier / Partner Results

D. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)  
Levels and Trends (Classes 24 – 30) FFYs 2007-2013



# FFY 2013

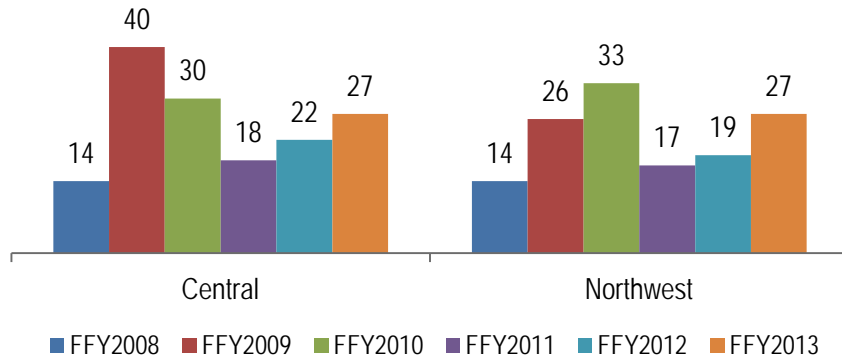
## Business Results

### Supplier/Partner Results

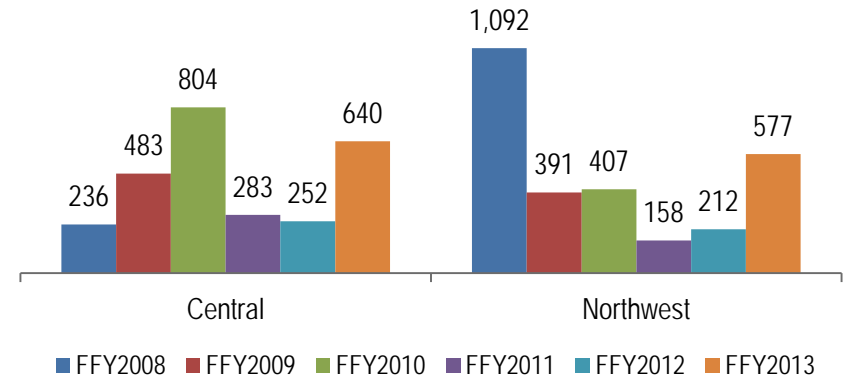
#### E. Self Advocacy – SAM Central and NW Regions

Training Sessions and Attendees, Teachers/Trainers, Evaluation Results  
(scale of 1 – 5; 5 = highest) FFYs 2008 - 2013

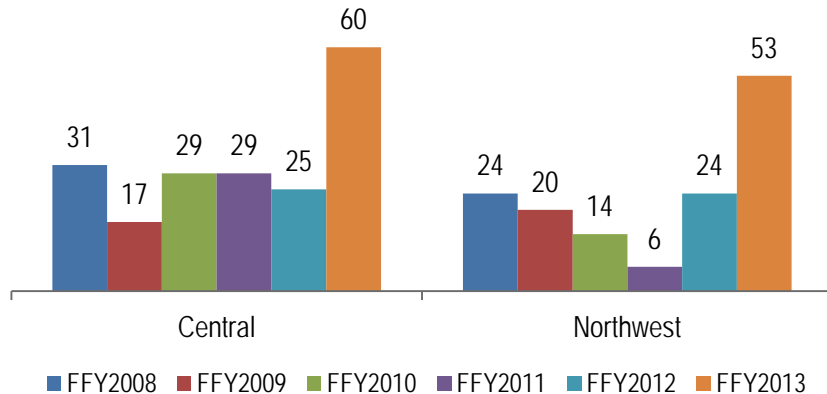
#### Number of Training Sessions



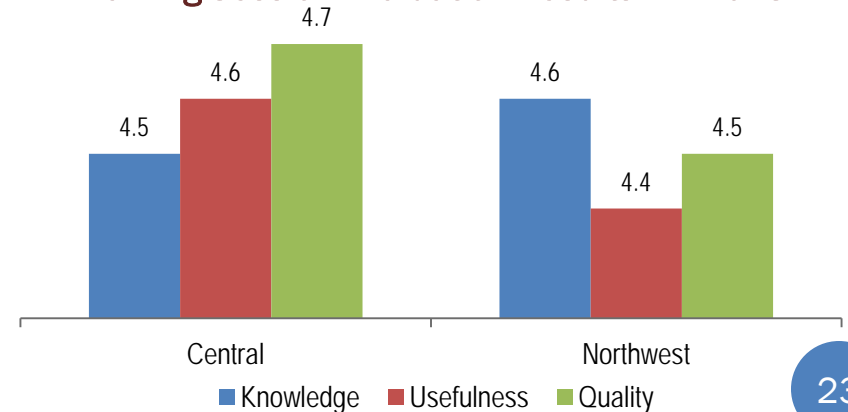
#### Self Advocates Attending Training Sessions



#### Self Advocates as Trainers/Teachers



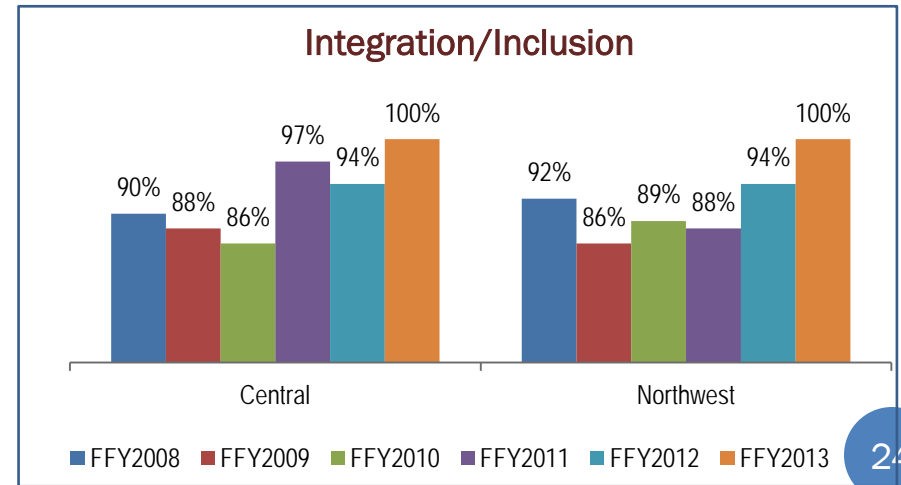
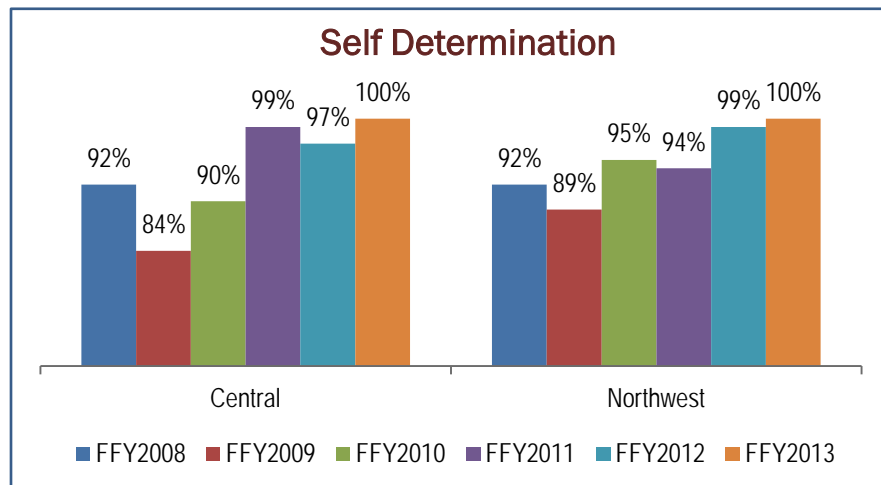
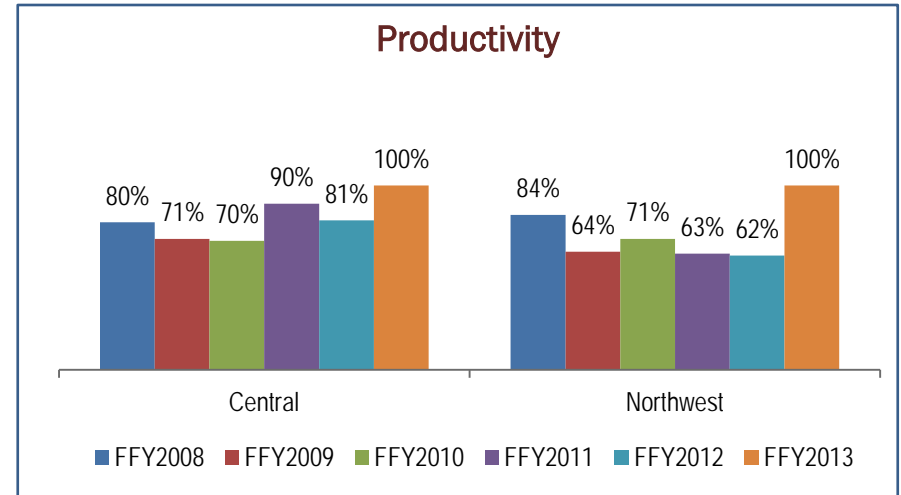
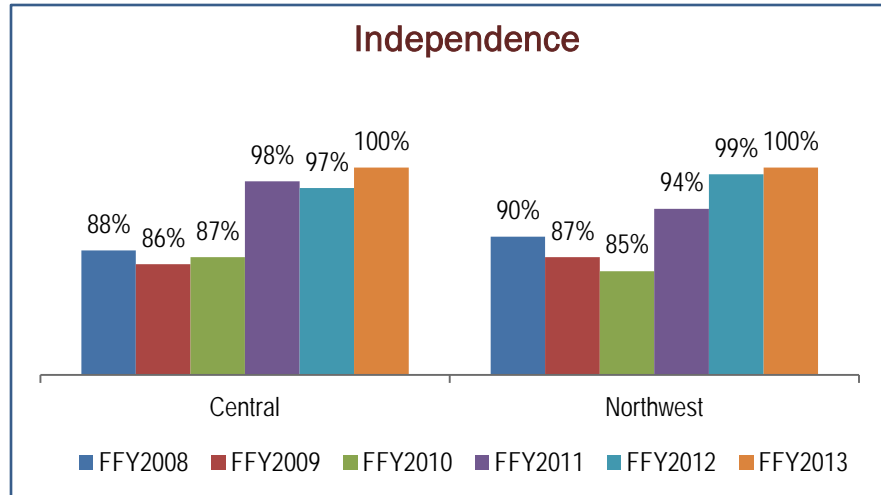
#### Training Session Evaluation Results FFY2013



# FFY 2013

## Business Results

Supplier/Partner Results  
 F. Self Advocacy – SAM Central and NW Regions  
 IPSII Results (% = Yes) FFYs 2008 - 2013





# FFY 2013

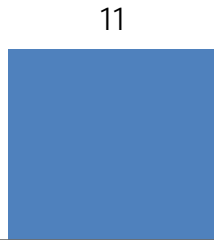
## Business Results

Supplier/Partner Results

G. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013

### Number of Training Sessions FFY2013



Sessions

■ FFY2013

### Training Session Attendees FFY2013

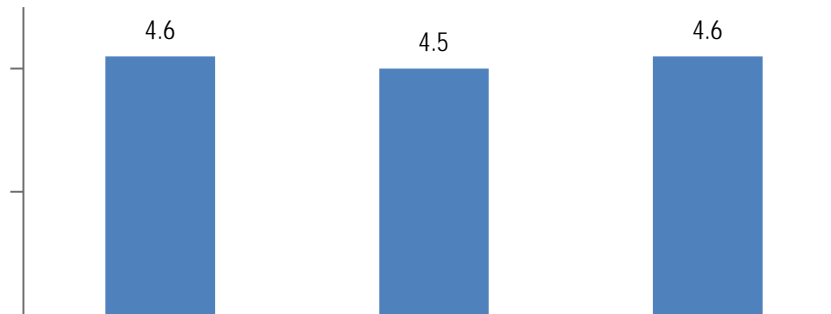


Students

Teachers

■ FFY2013

### Training Session Evaluation Results FFY2013



Knowledge

Usefulness

Quality

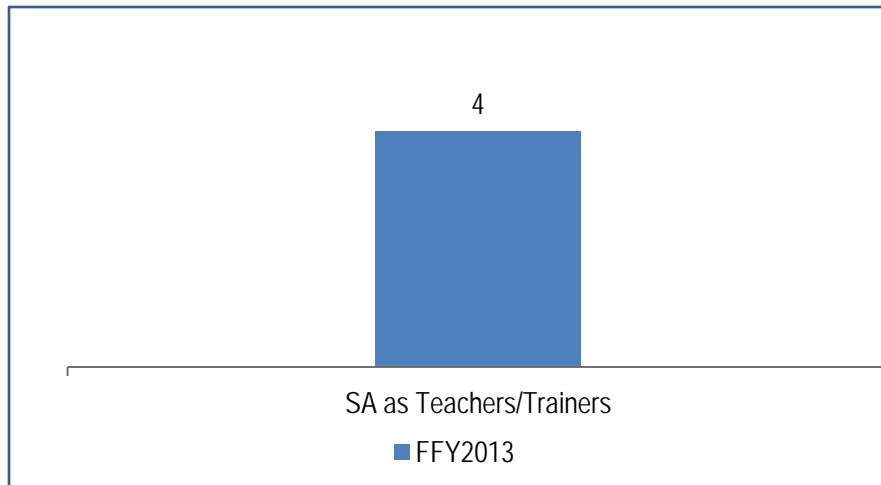
■ FFY 2013

# FFY 2013

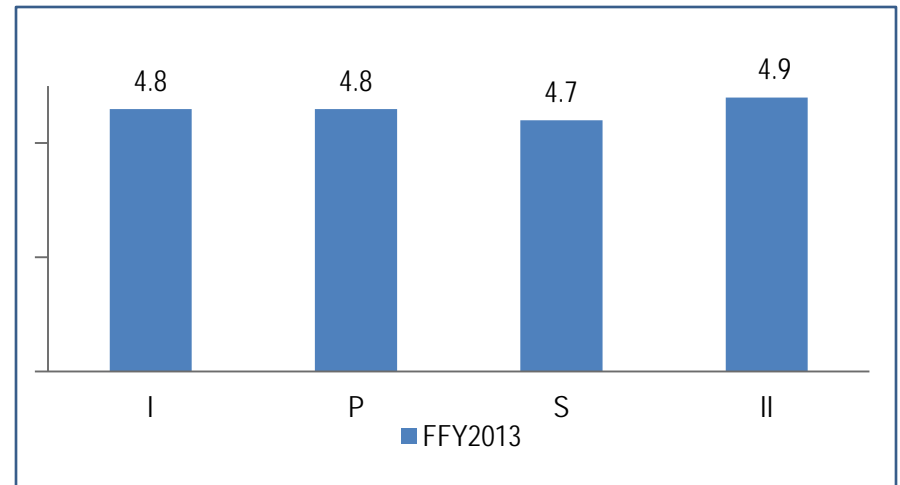
## Business Results

Supplier/Partner Results  
H. Self Advocacy – Anti-Bullying Campaign  
Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)  
FFY2013

Number of Self Advocates as Trainers/Teachers



IPSII Results (% = Yes)

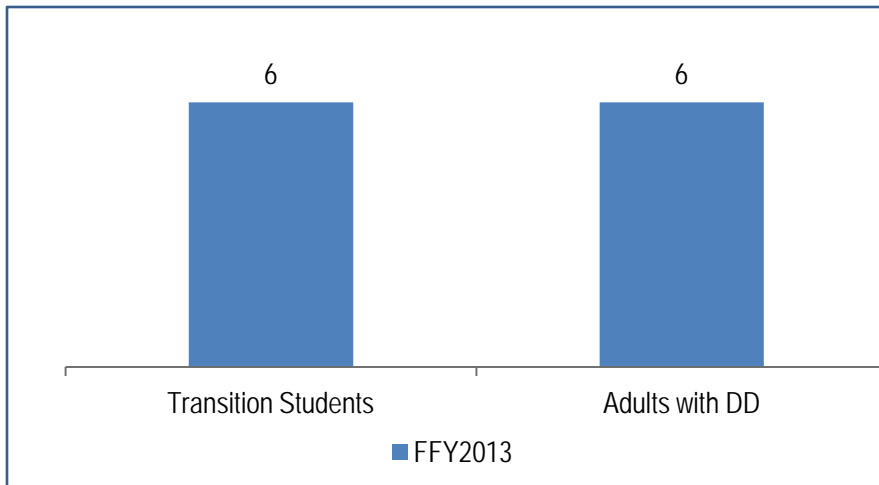


# FFY 2013

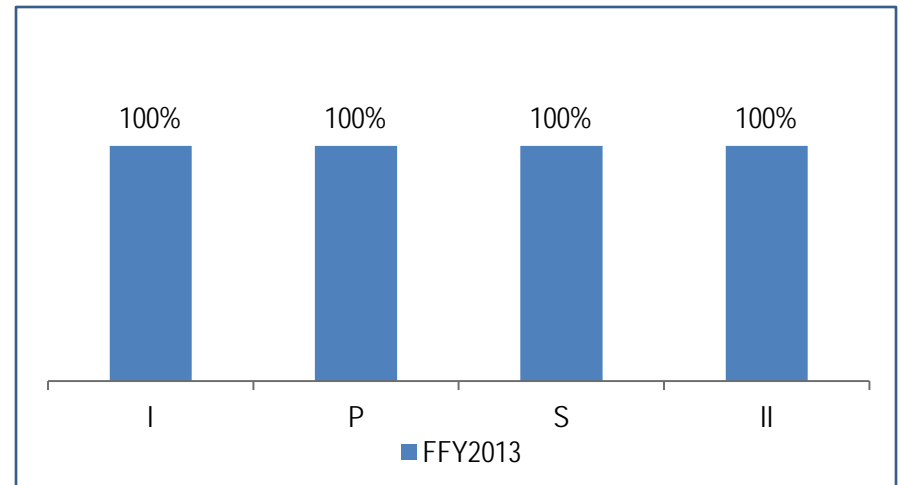
## Business Results

Supplier/Partner Results  
I. Individuals Employed, and IPSII Results (% = Yes)  
FFY 2013

Individuals Employed



IPSII Results (% = Yes)



# FFY 2013

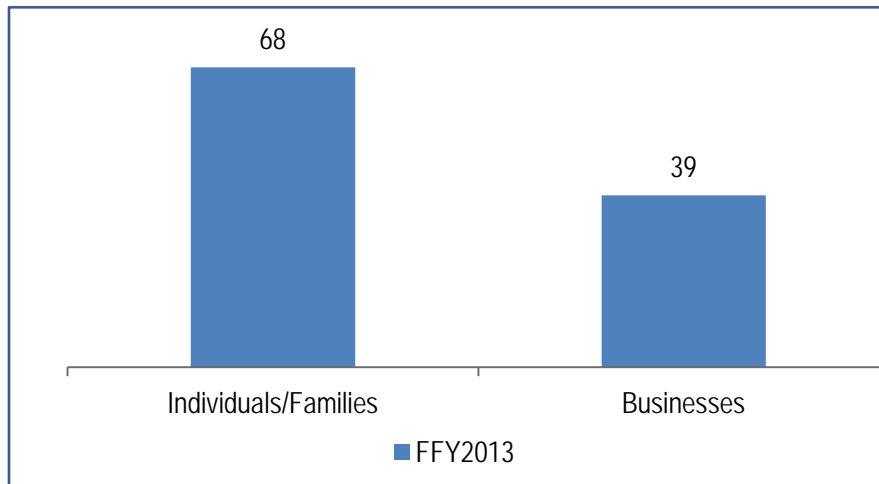
## Business Results

Supplier/Partner Results

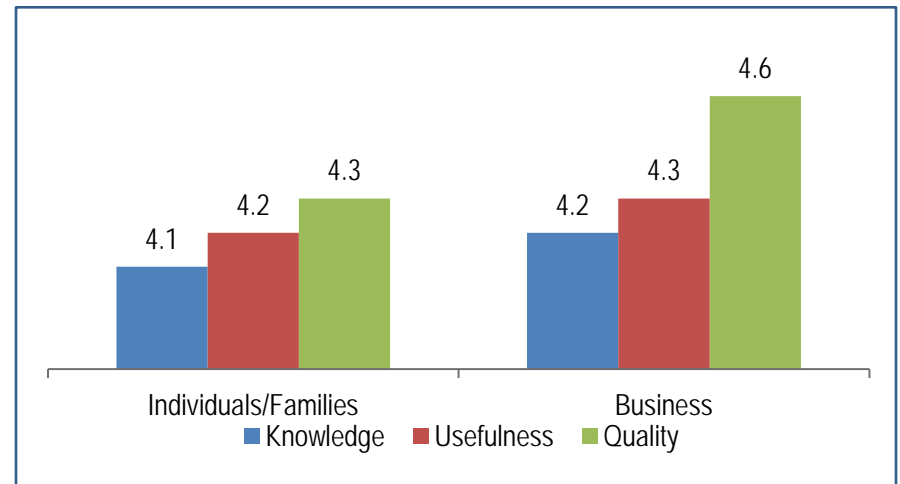
J. Employment

Training Sessions Attendees and Evaluation Results FFY 2013

Training Session Attendees



Training Session Evaluation Results FFY 2013



# Governor's Council on Developmental Disabilities

## Minnesota Department of Administration

370 Centennial Office Building  
658 Cedar Street  
Saint Paul, Minnesota 55155

[www.mn.gov/mnddc](http://www.mn.gov/mnddc)  
[www.mn.gov/mnddc/pipm](http://www.mn.gov/mnddc/pipm)

- Call: 651.296.4018
- MN Relay Service: 800.627.3529 or 711
- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)

Reduce, Reuse, Recycle