

# **Governor's Council on Developmental Disabilities**

## **Business Results**

**Fiscal Year 2006**

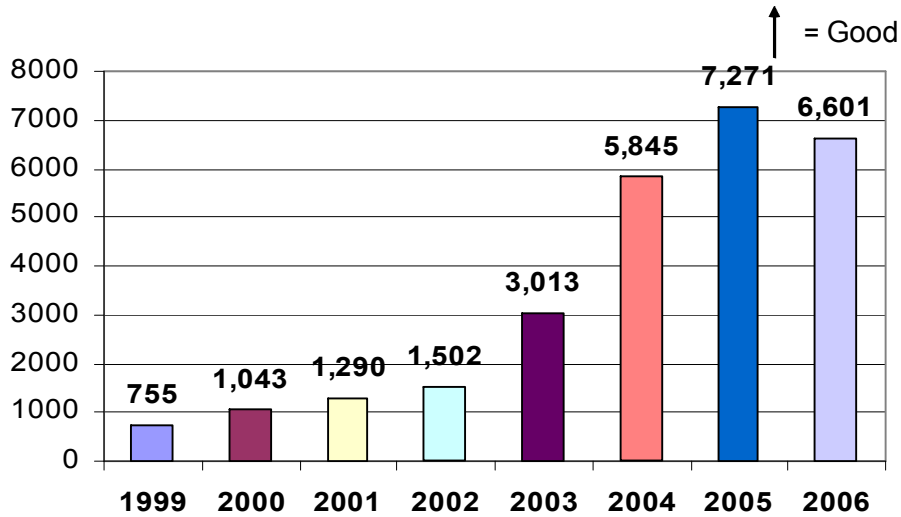
**(October 1, 2005 – September 30, 2006)**

# FFY 2006 Work Plan Achievements

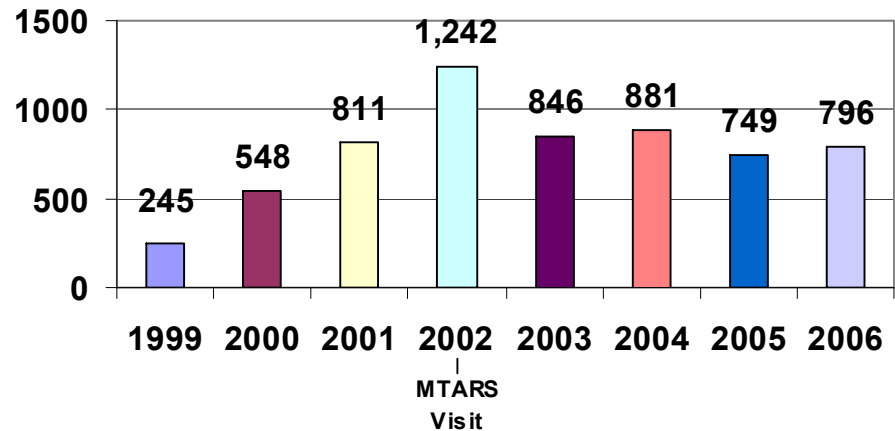
## Business Results

### A. Customer Focus Results-- Technical Assistance and Compliments FFYs 1999-2006

#### Technical Assistance Contacts



#### Total Compliments (Helpful, Timely, Specific Product) ↑ = Good

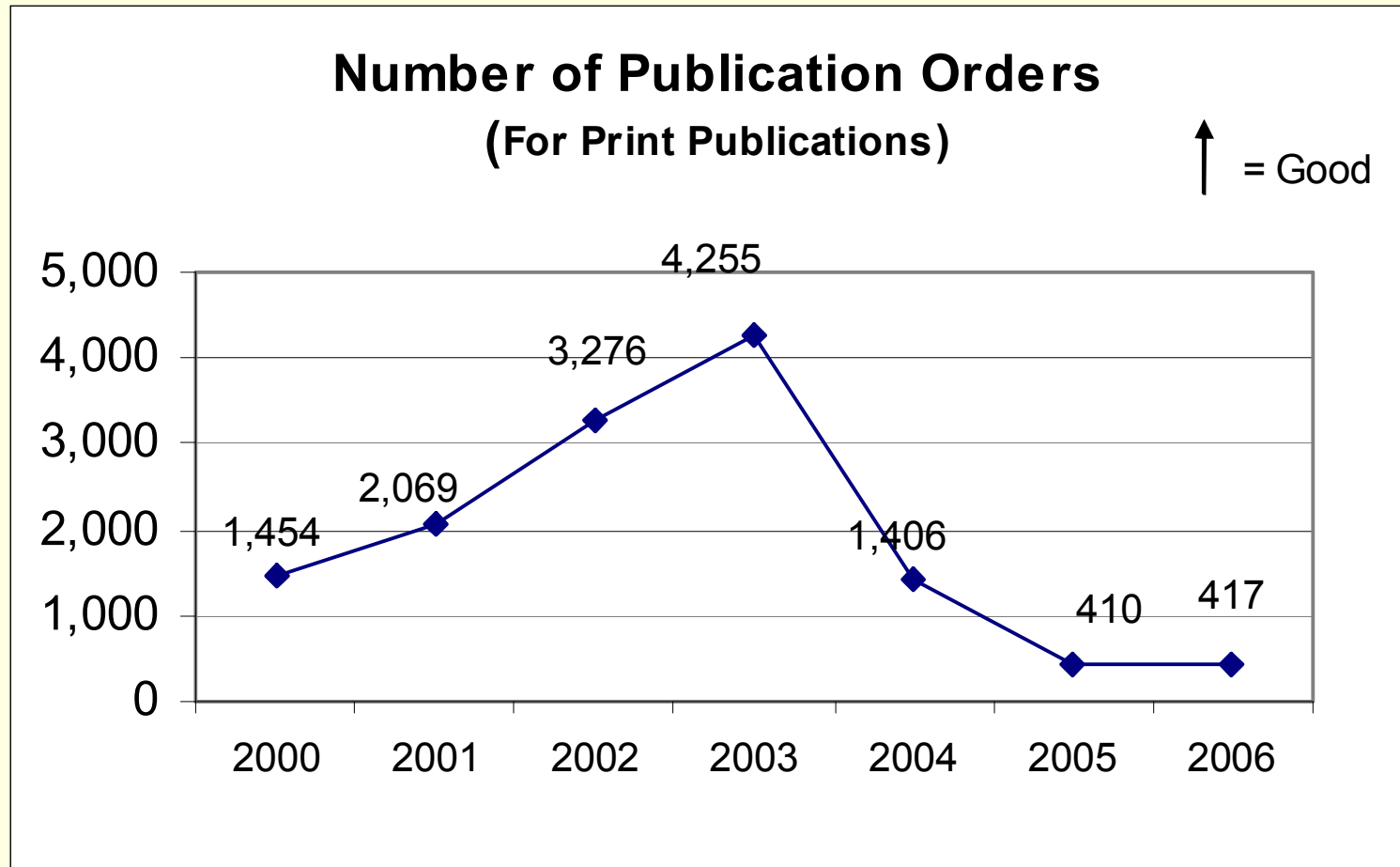


# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Publications

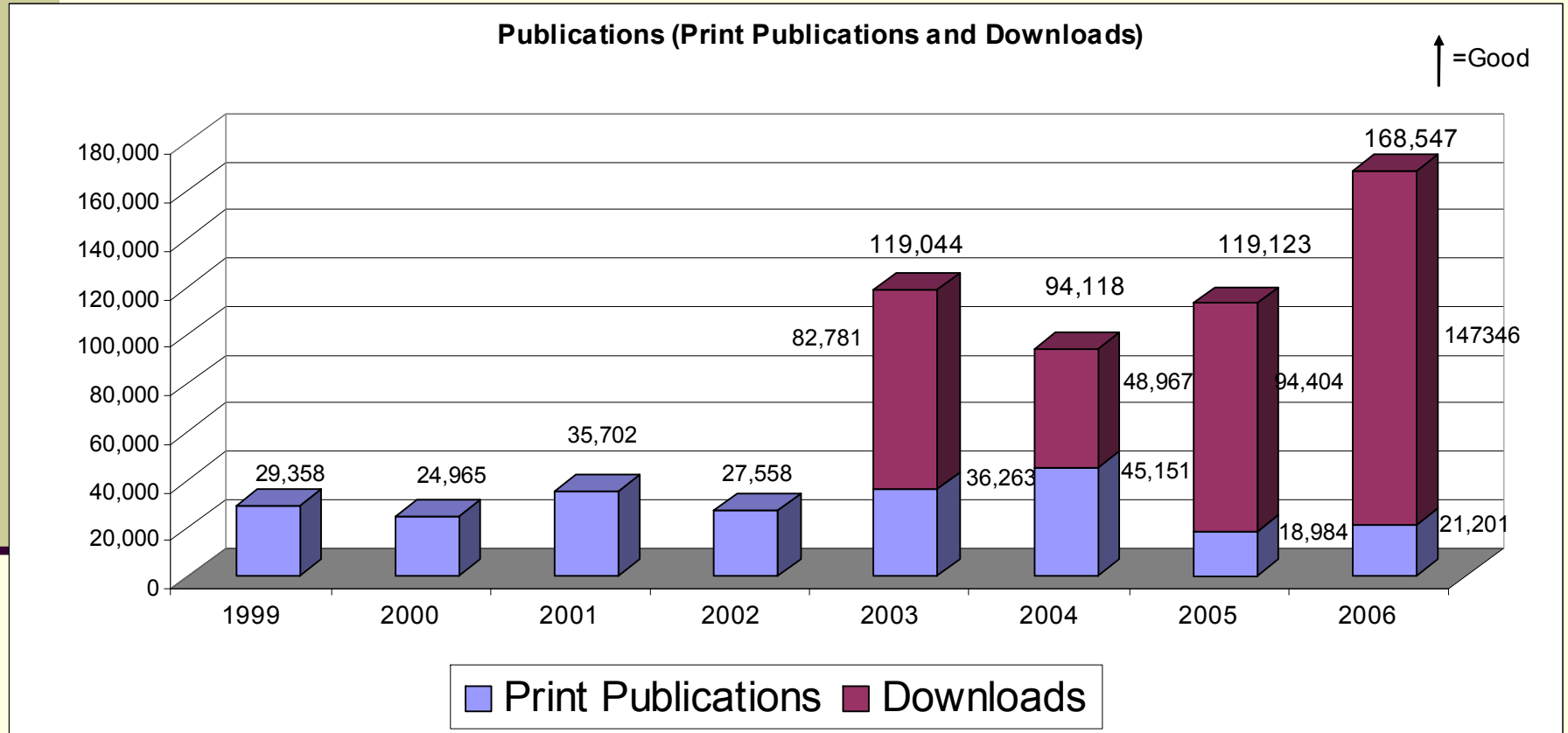
FFYs 2000-2006



# FFY 2006 Work Plan Achievements

## Business Results

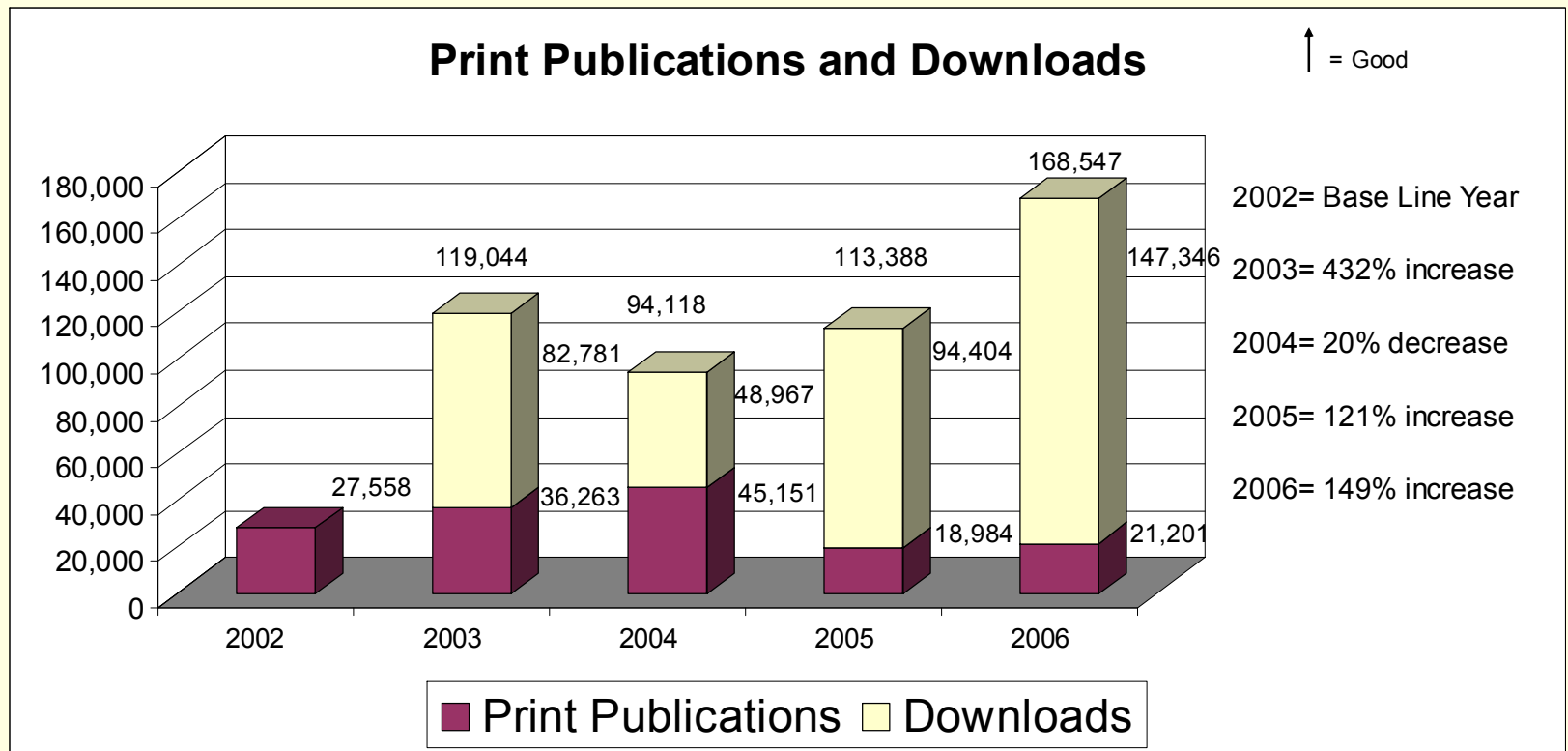
### A. Customer Focus Results — Print Publications and Downloads FFYs 1999-2006



# FFY 2006 Work Plan Achievements

## Business Results

. A Customer Focus Results — Print Publications and Downloads  
 Product Dissemination Growth  
 FFYs 2002-2006

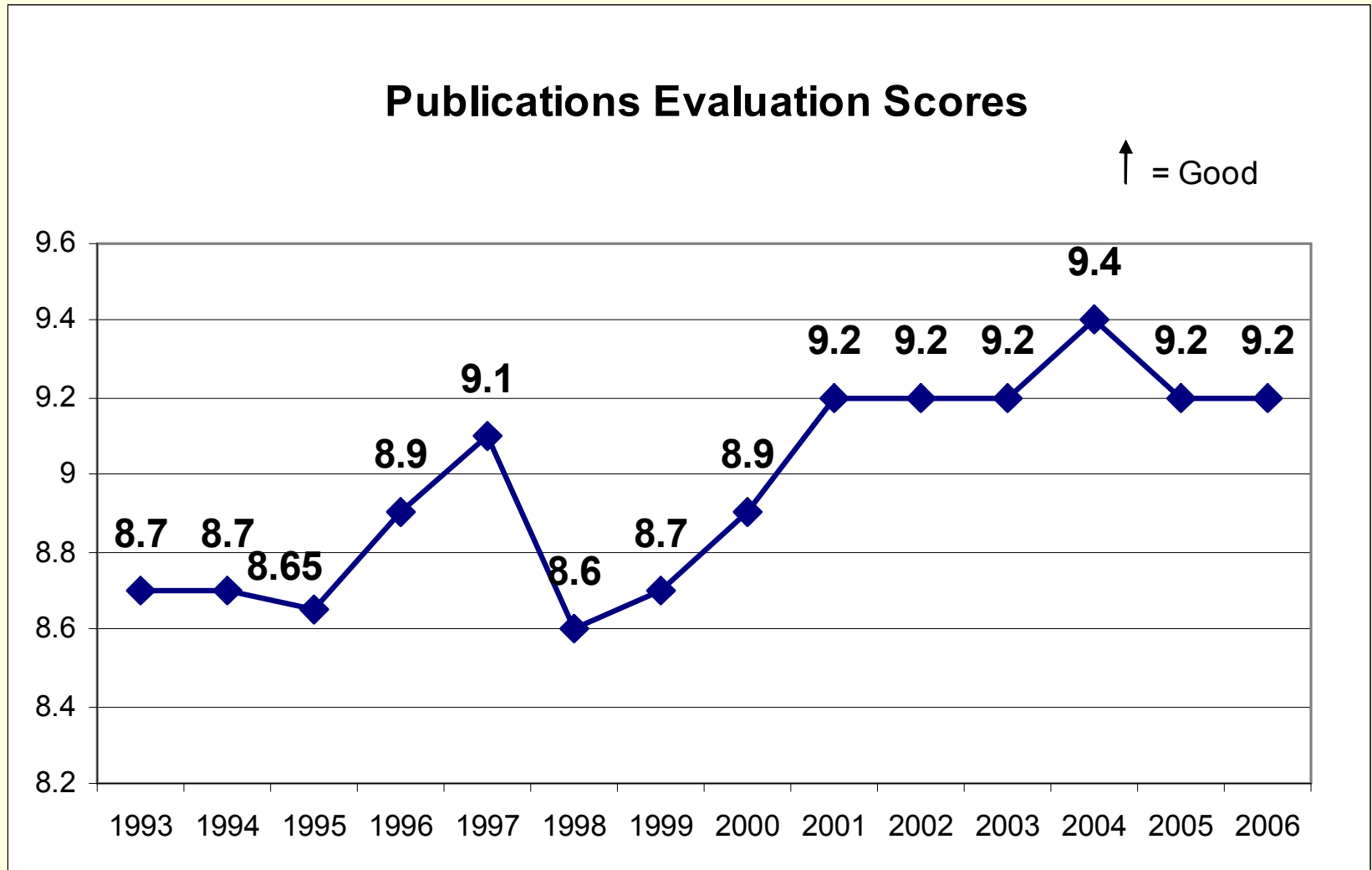


# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Publications

FFYs 1993-2006

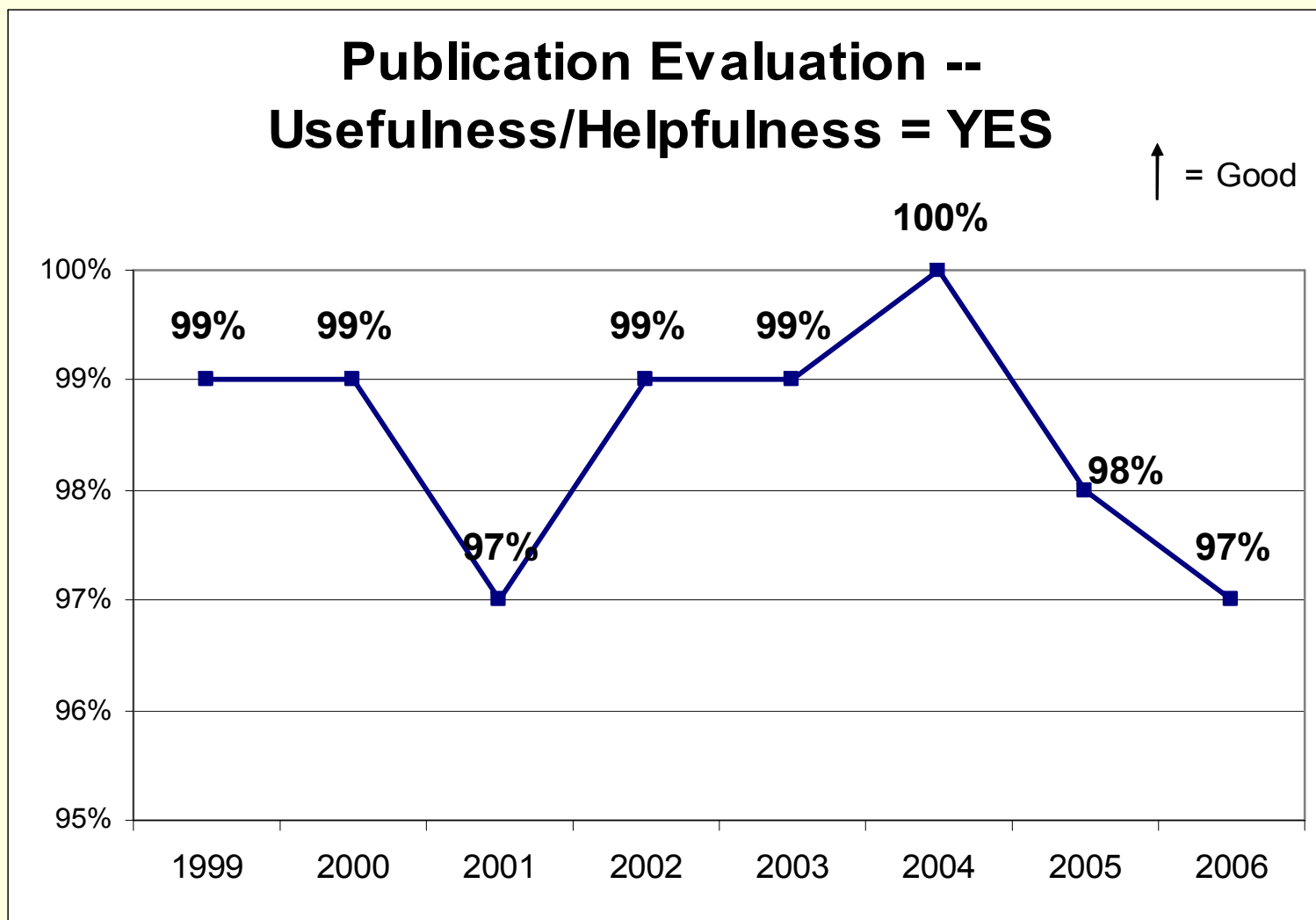


# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Publications

FFYs 1999-2006



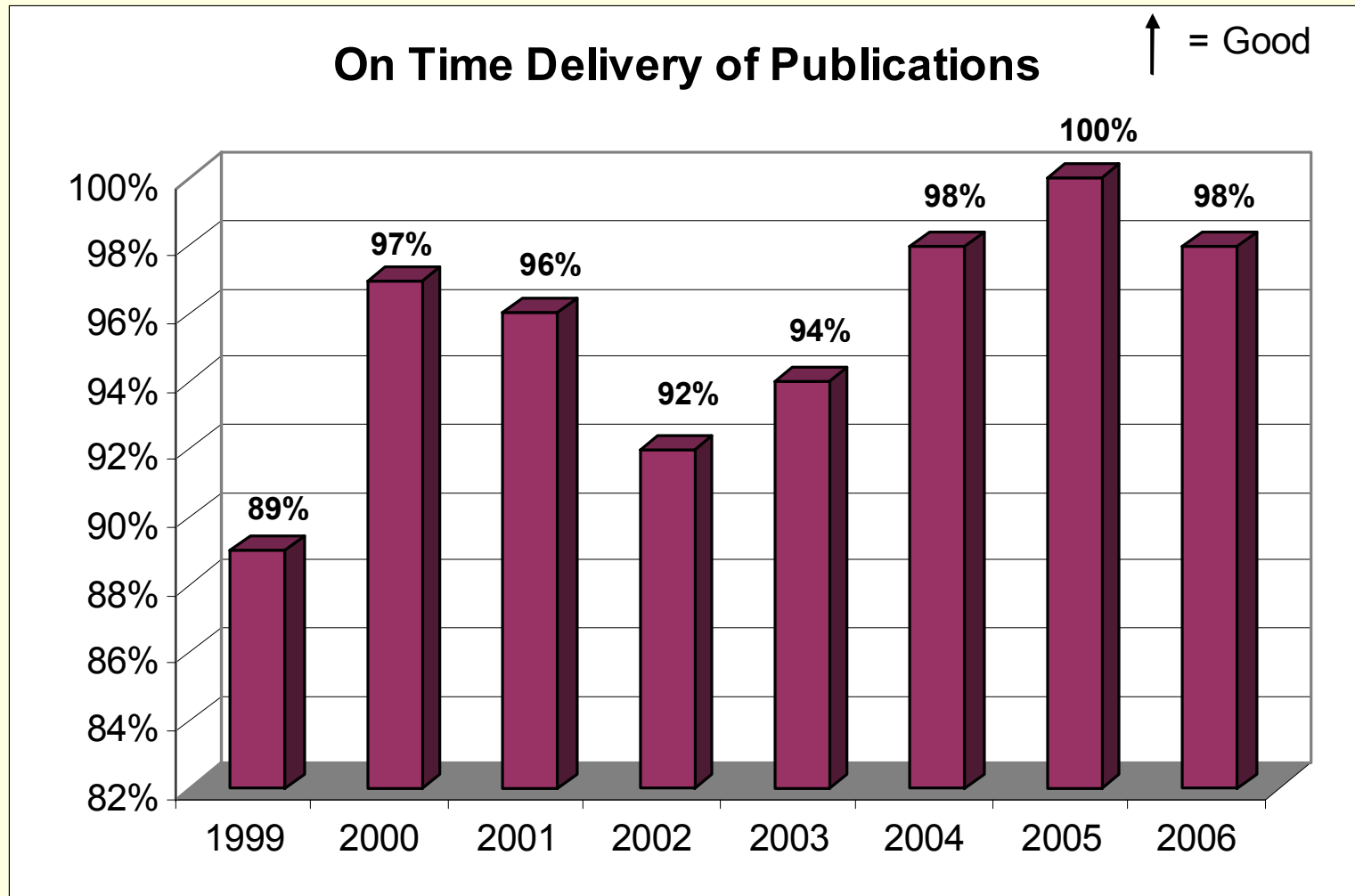
# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results – Publication Delivery Time

3 Days Standard

FFYs 1999-2006

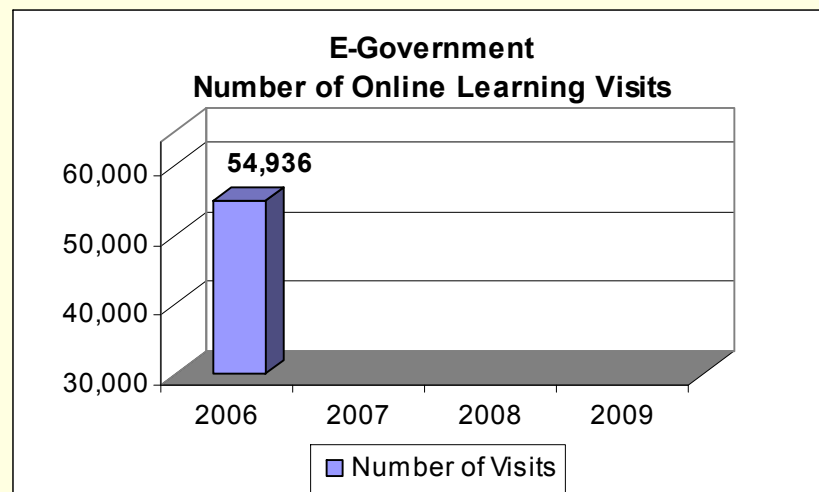
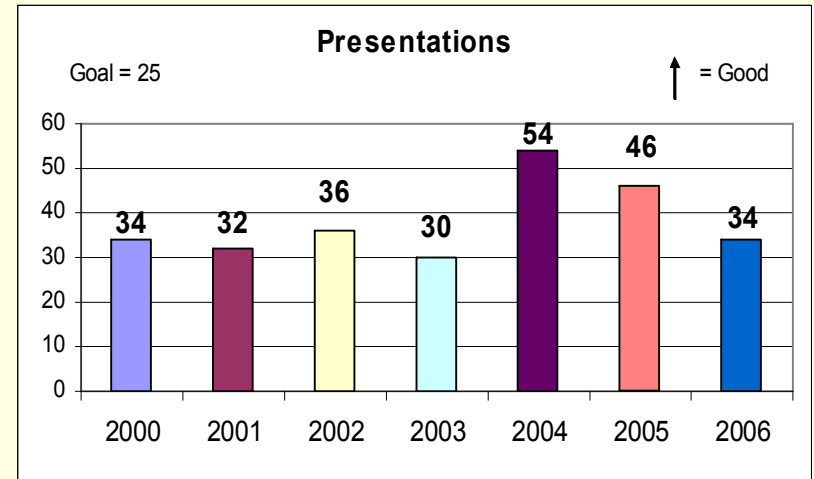
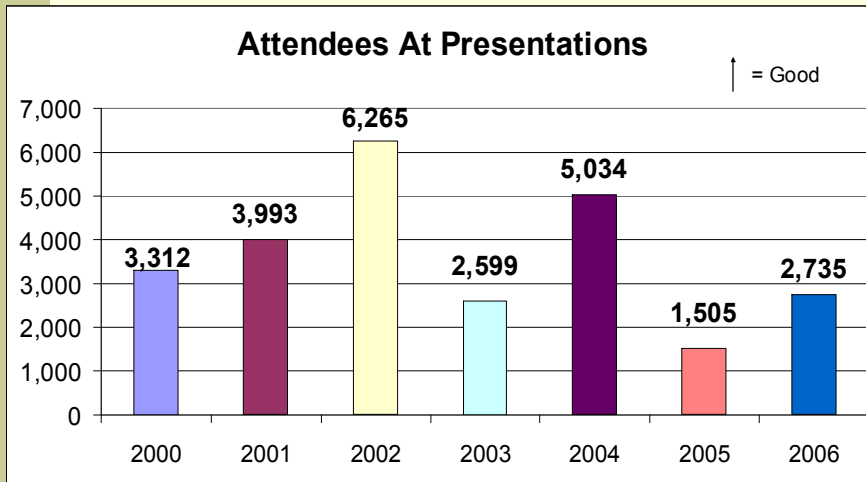




# FFY 2006 Work Plan Achievements

## Business Results

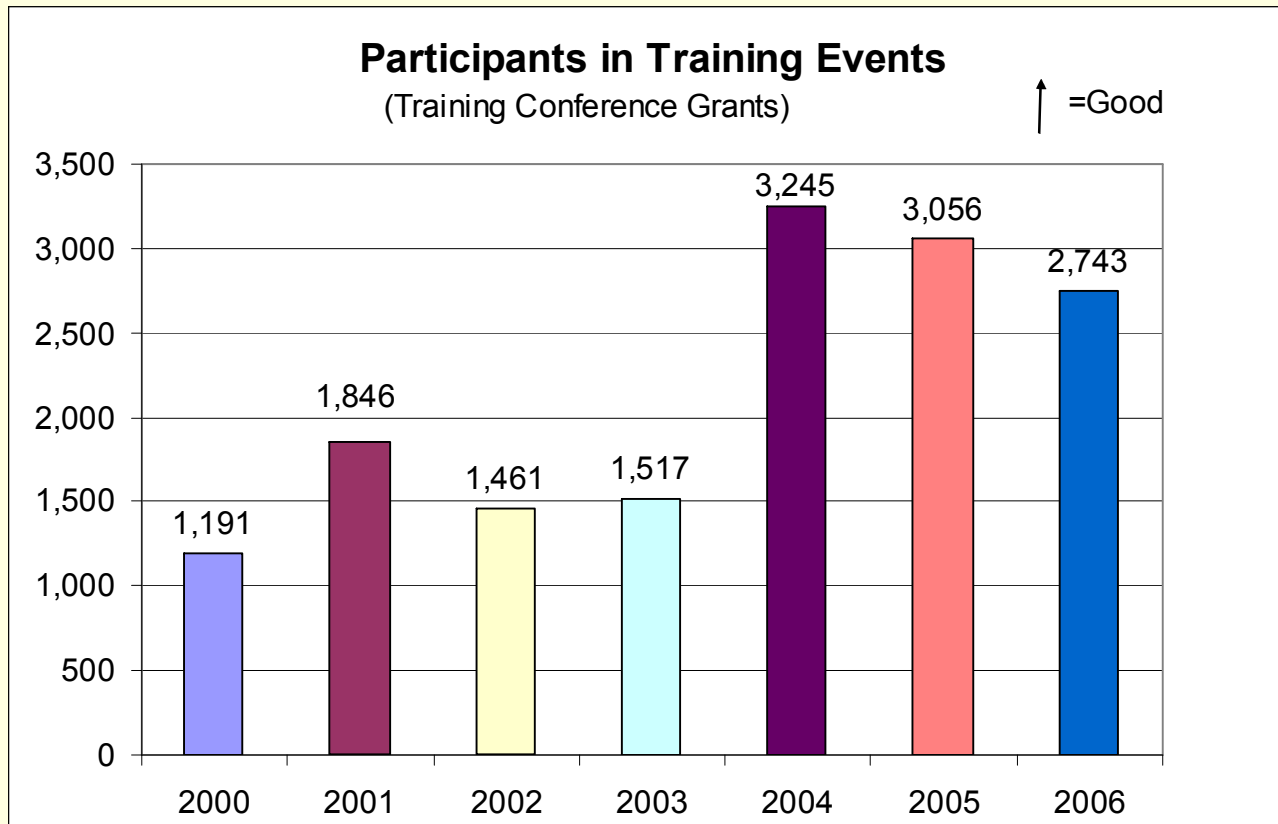
### A. Customer Focus Results — Presentations and Training Participation FFYs 2000-2006



# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Presentations and Training Participation FFYs 2000-2006

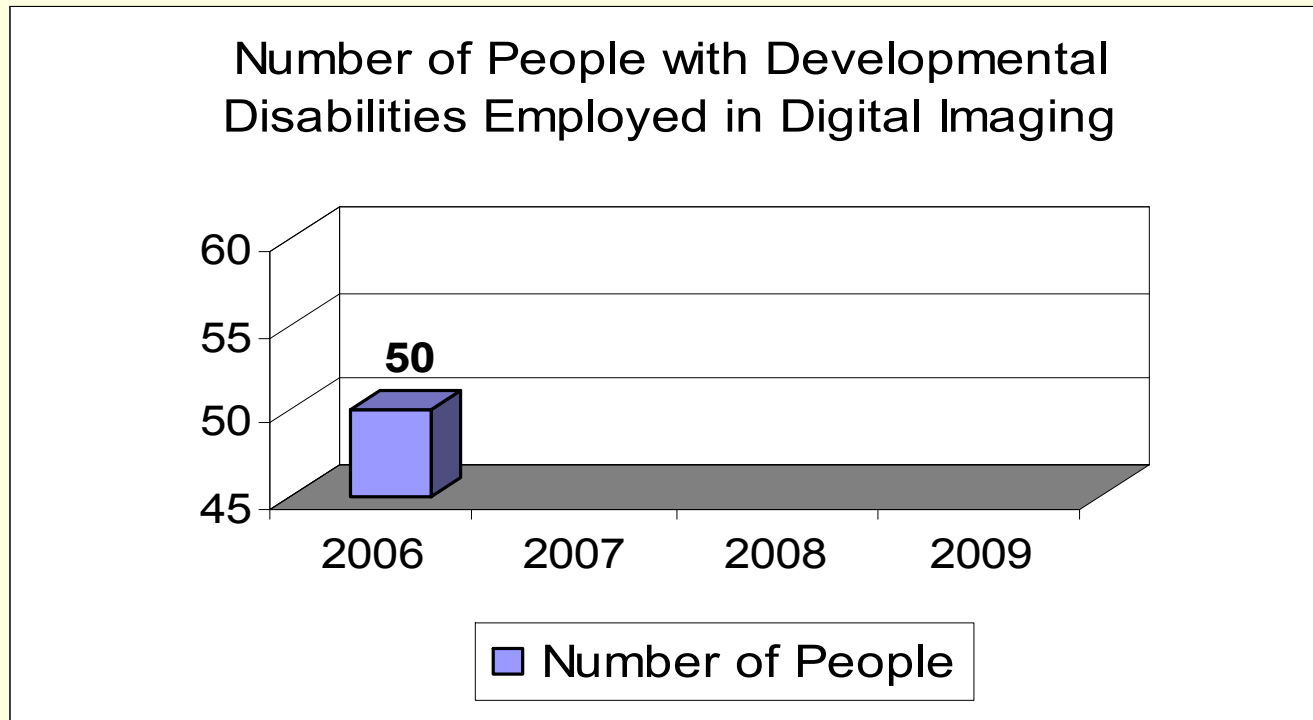


# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results - Electronic Government Services

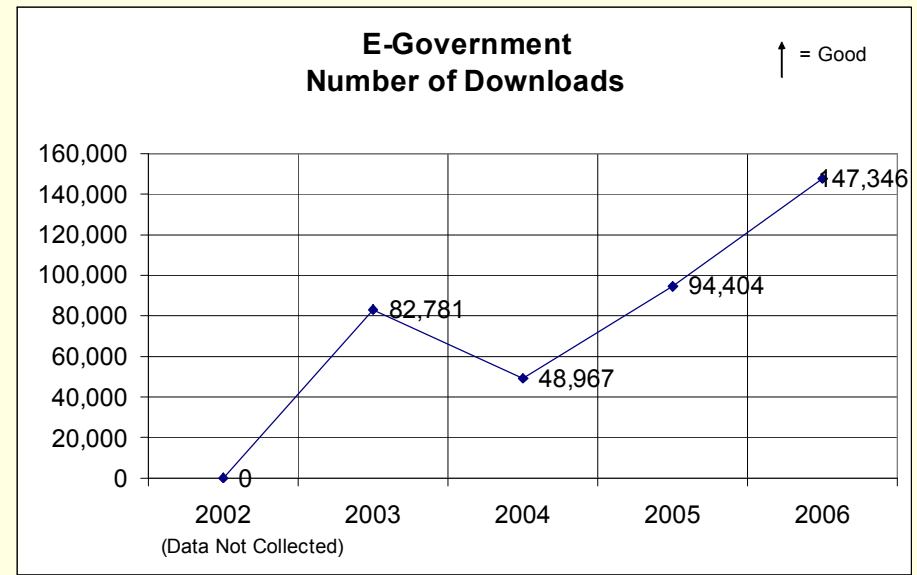
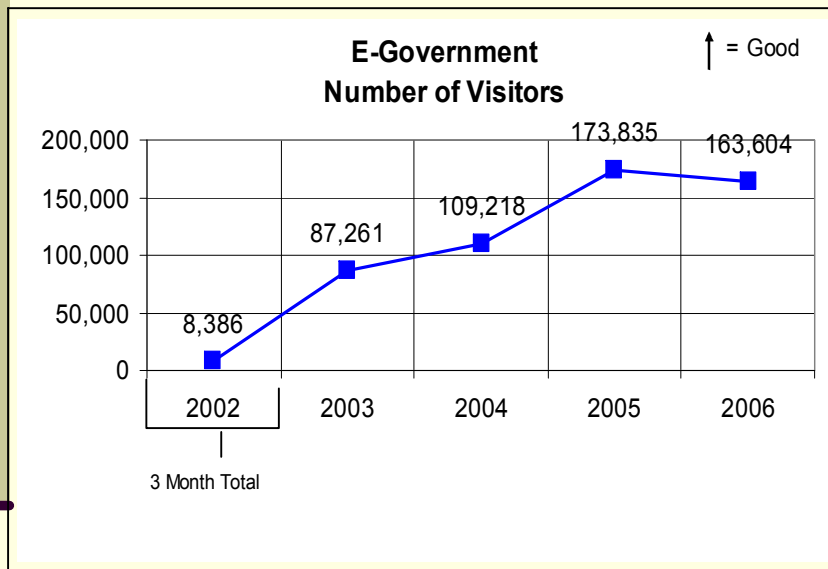
FFY 2006



# FFY 2006 Work Plan Achievements

## Business Results

### A. Customer Focus Results - Electronic Government Services FFYs 2002-2006

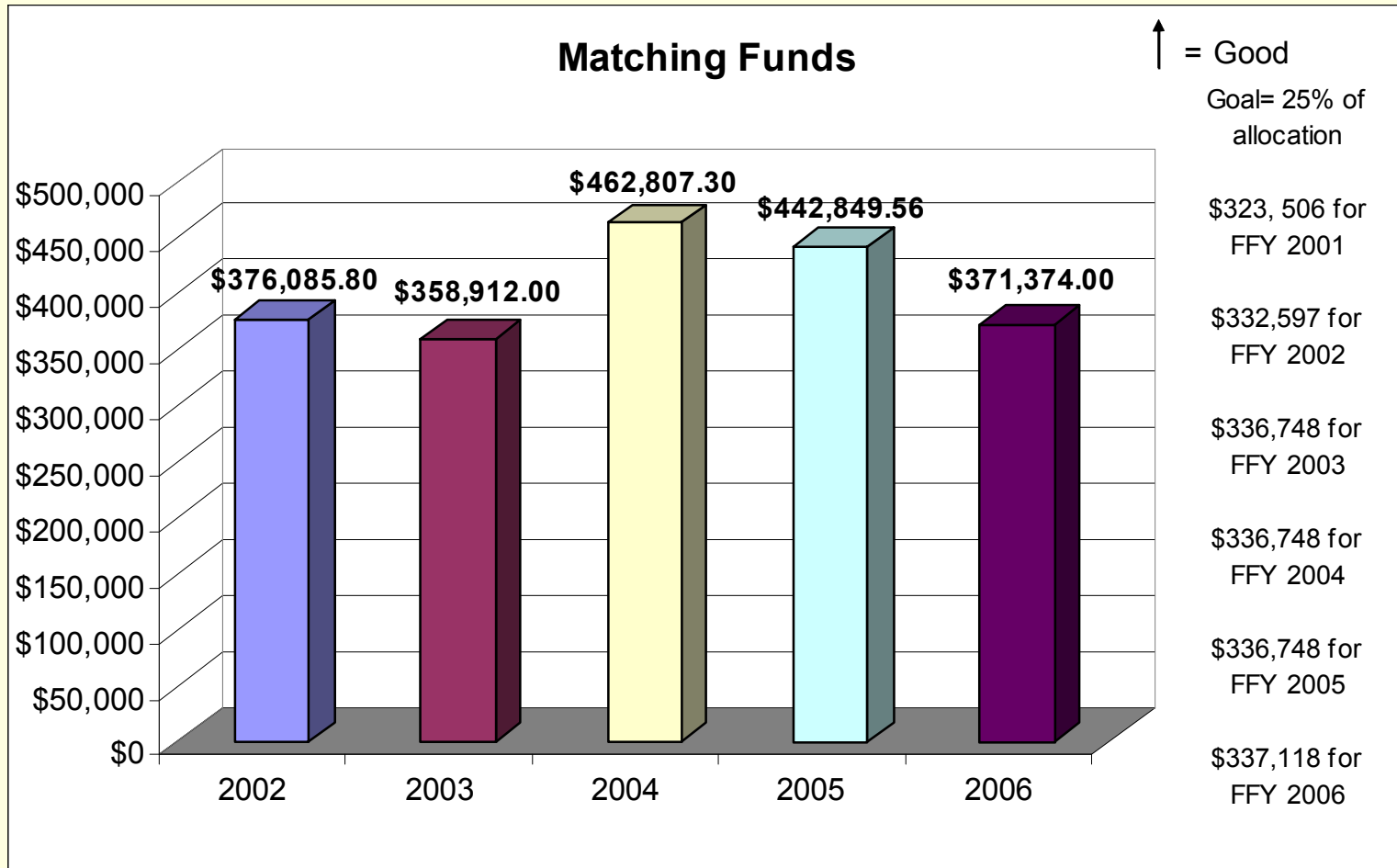


# FFY 2006 Work Plan Achievements

## Business Results

### B. Financial and Market Results

FFYs 2002-2006

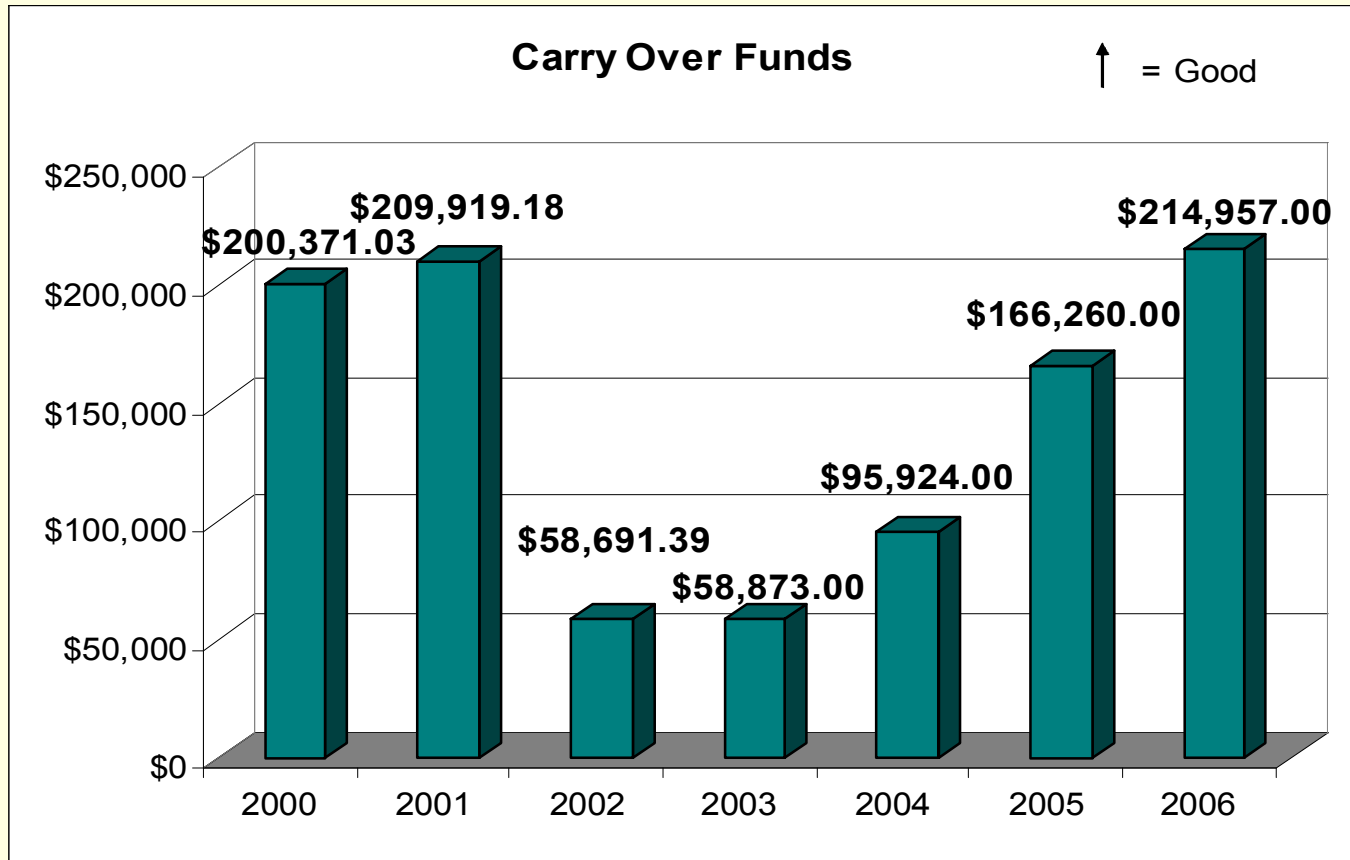


# FFY 2006 Work Plan Achievements

## Business Results

### B. Financial and Market Results

FFYs 2000-2006

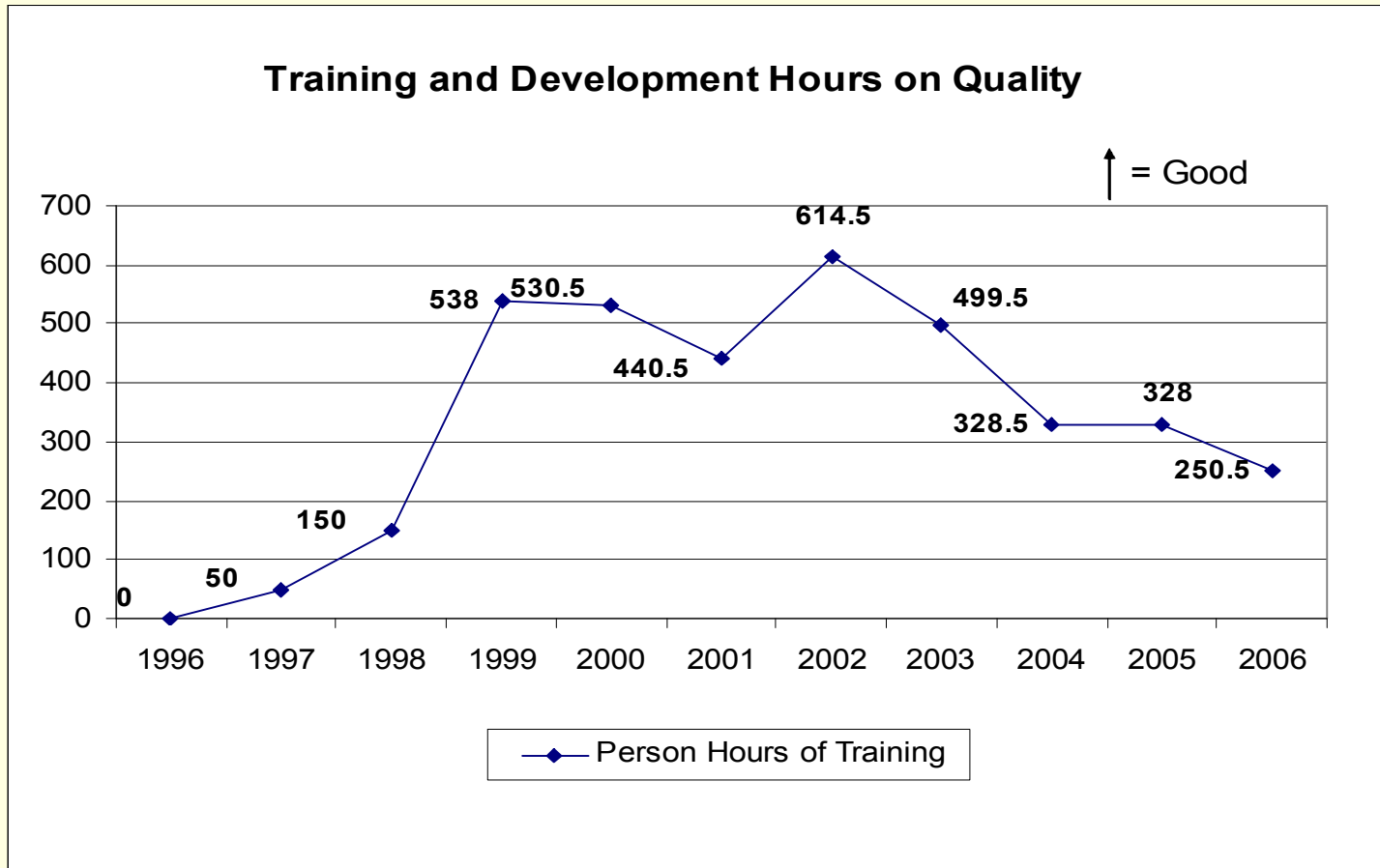


# FFY 2006 Work Plan Achievements

## Business Results

### C. Human Resource Results

FFYs 1996-2006



# FFY 2006 Work Plan Achievements

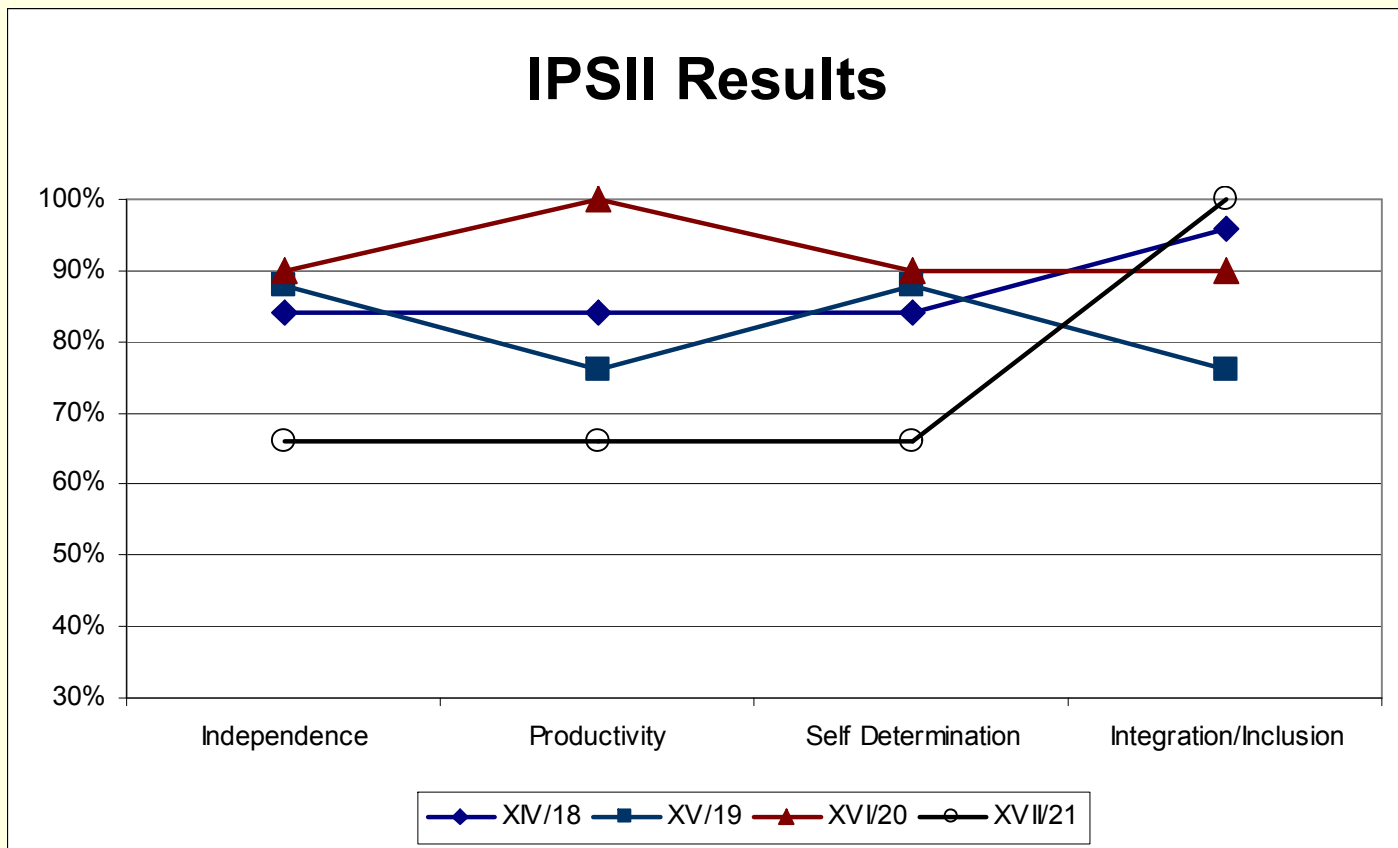
## Business Results

D. Supplier Partner Results

Partners in Policymaking®

Years XIV-XVII (Classes 18-21)

Longitudinal Survey Data Collected May 2006





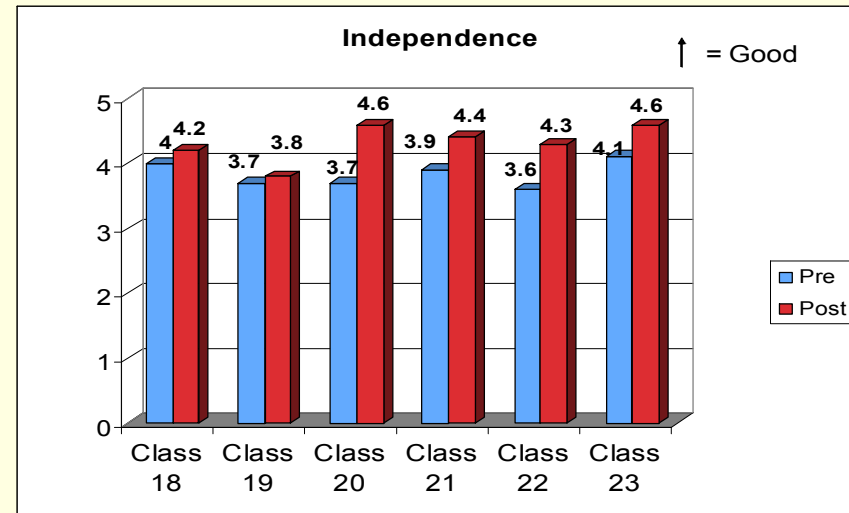
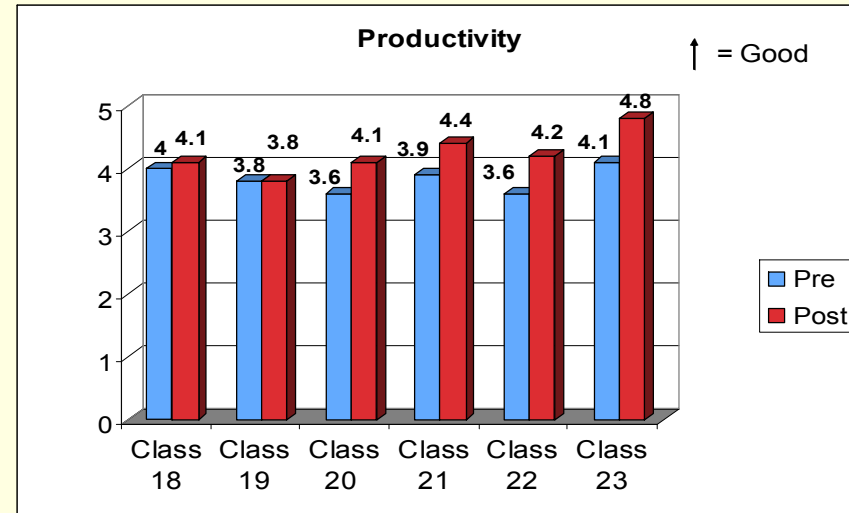
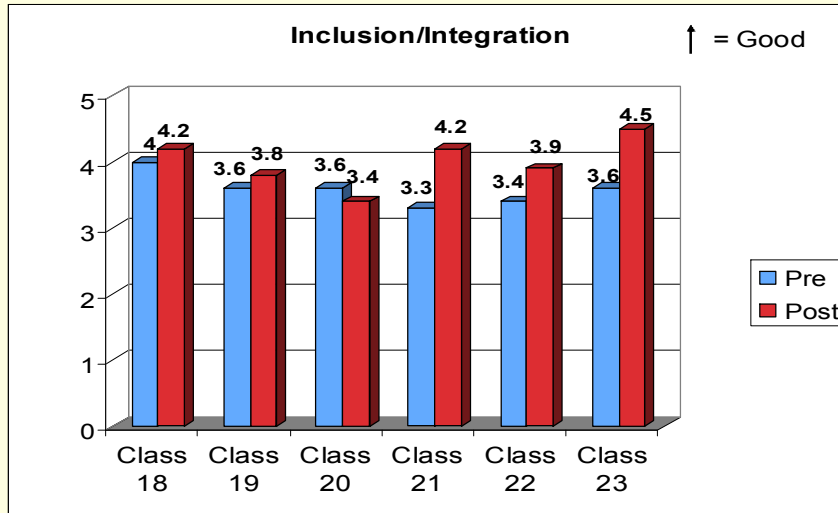
# FFY 2006 Work Plan Achievements

## Business Results

### D. Supplier Partner Results

#### Partners in Policymaking®

#### End Results (IPSII)—Levels and Trends FFYs 2001-2006 (Classes 18-23)



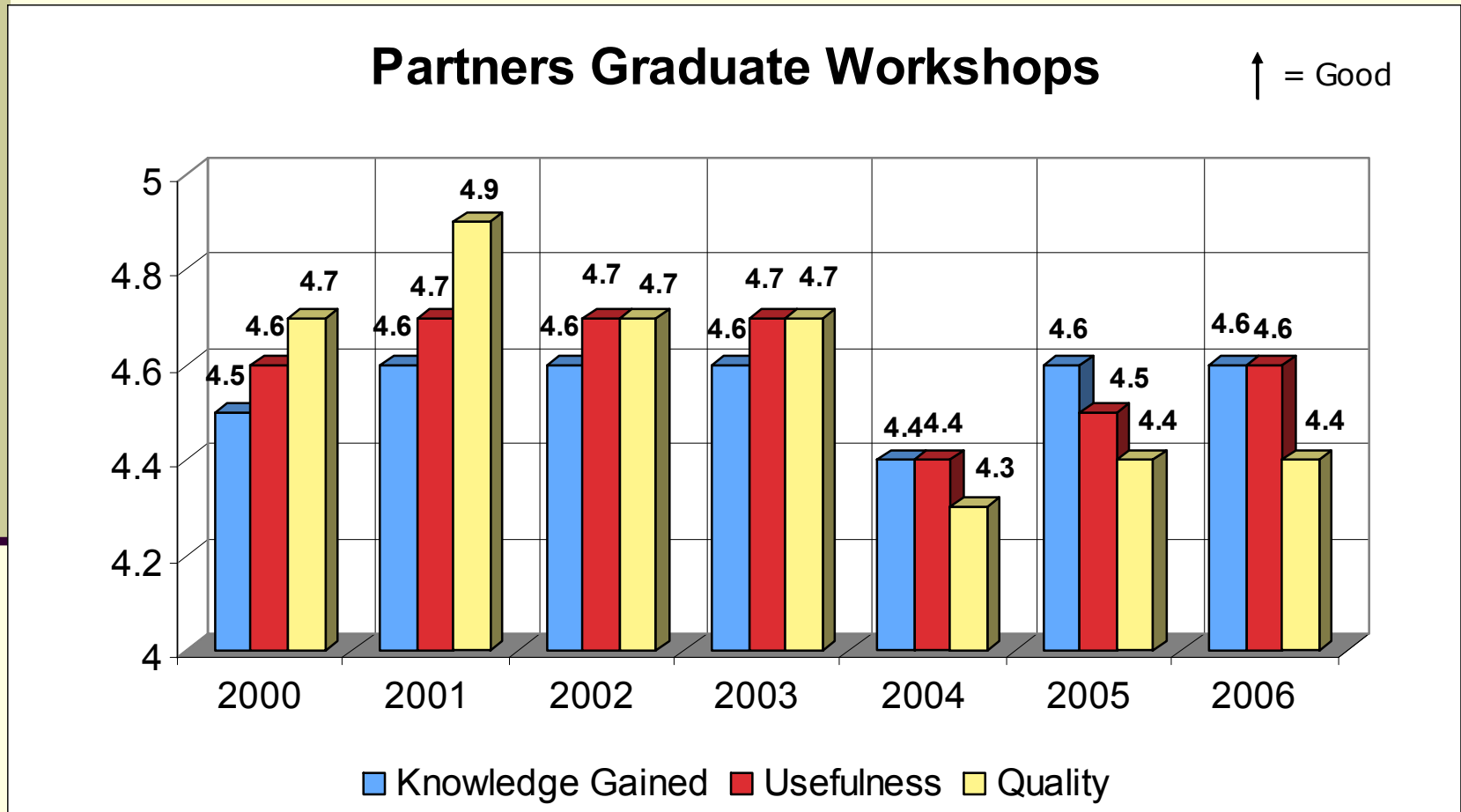
# FFY 2006 Work Plan Achievements

## Business Results

### D. Supplier Partner Results

#### Partners Graduate Workshops

Knowledge Gained, Usefulness, and Quality of Presentations FFYs 2000-2006



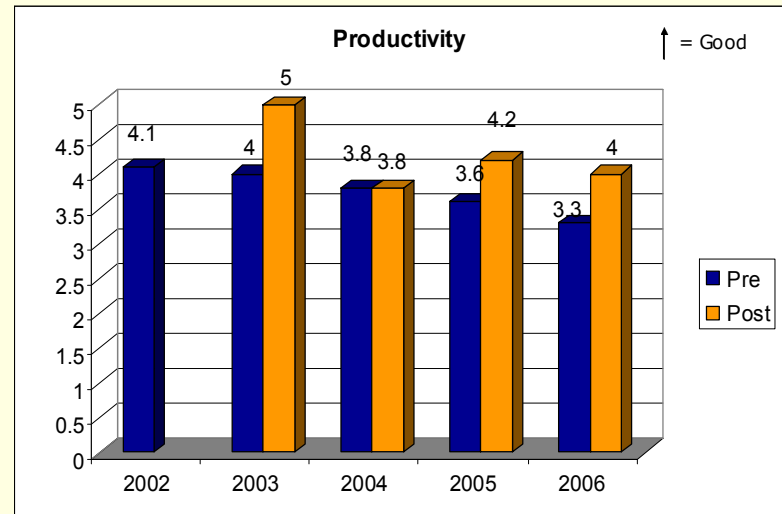
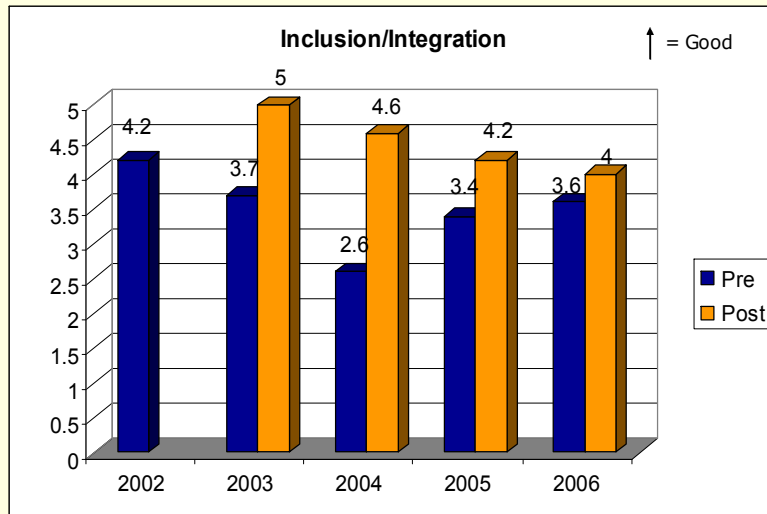
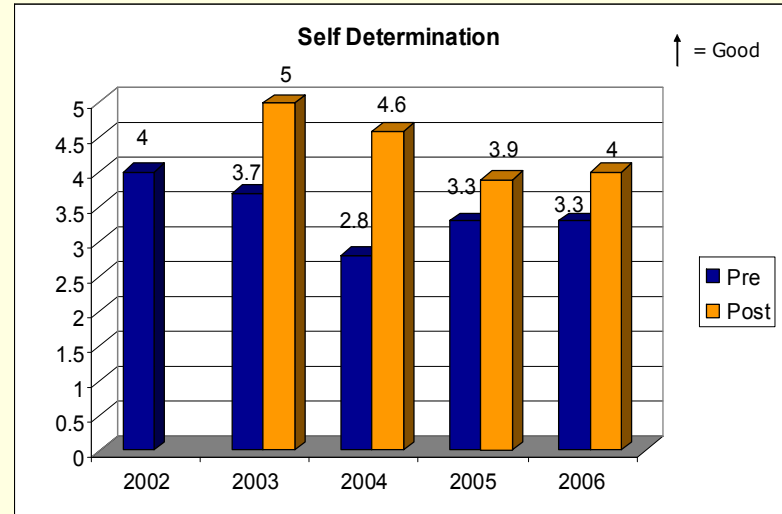
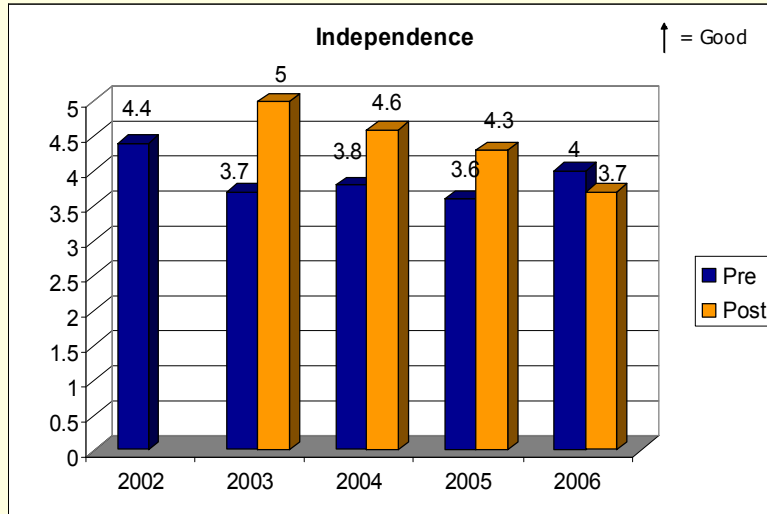
# FFY 2006 Work Plan Achievements

## Business Results

### D. Supplier Partner Results

#### African American Outreach

FFYs 2002-2006



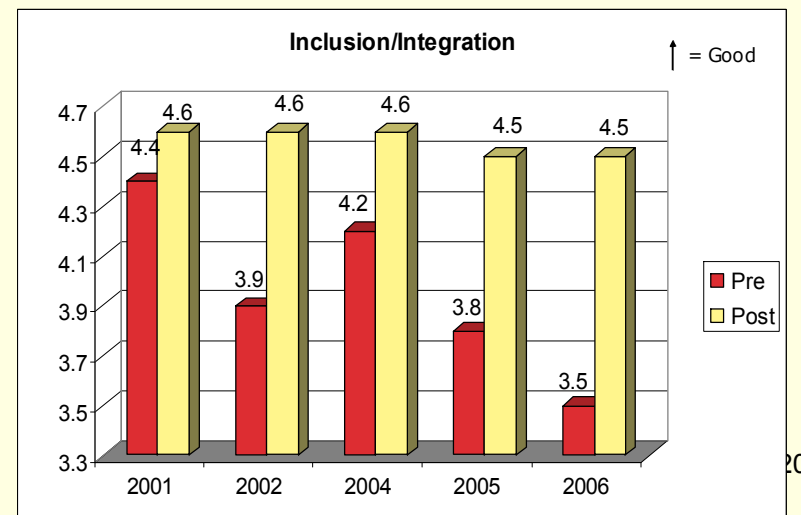
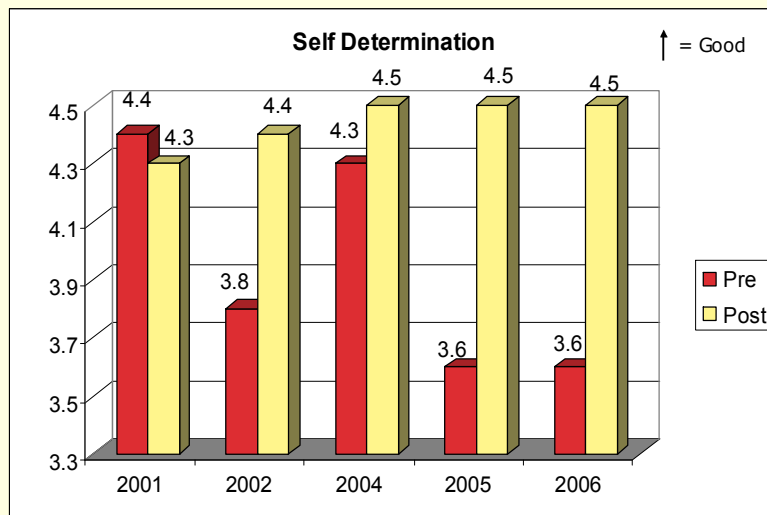
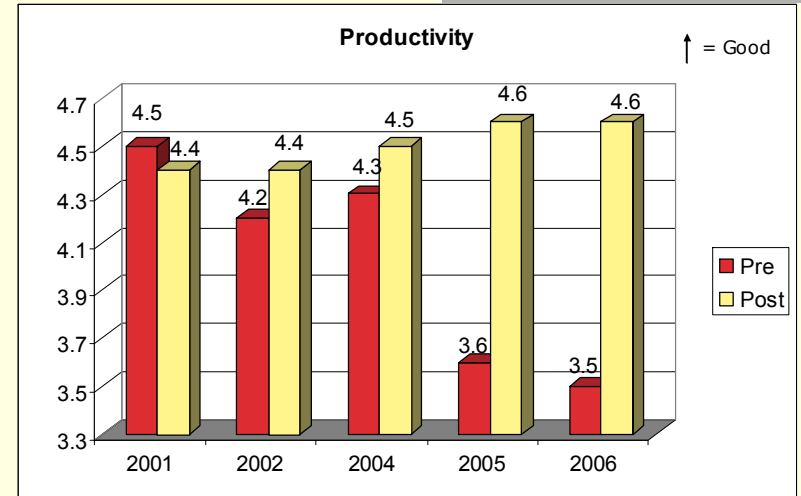
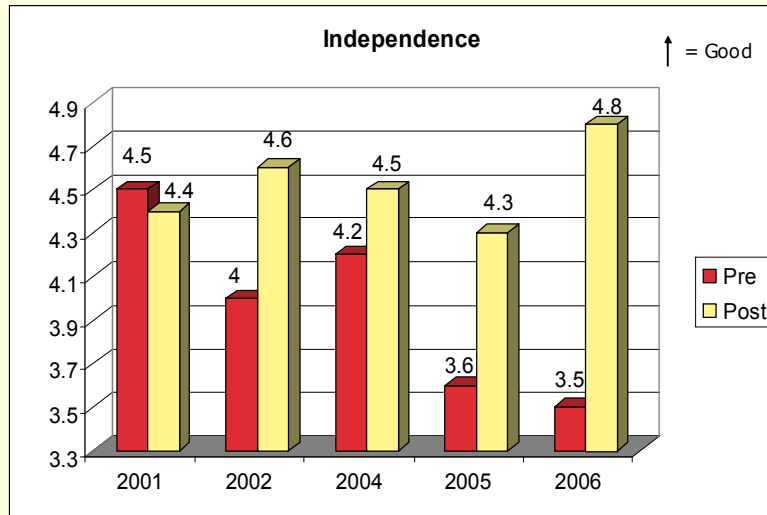
# FFY 2006 Work Plan Achievements

## Business Results

### D. Supplier Partner Results

#### Hispanic Outreach

FFYs 2002-2006



---

Governor's Council on Developmental Disabilities  
Department of Administration  
370 Centennial Office Building  
658 Cedar Street  
St Paul, MN 55155

Call: 651.296-4018  
MN Relay Service: 800.627.3529  
Fax: 651.297.7200  
Toll Free: 877.348.0505  
E-Mail: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)

Reduce, Reuse, Recycle

Go To Our Websites:

[www.mnddc.org](http://www.mnddc.org)

[www.mncdd.org](http://www.mncdd.org)

[www.partnersinpolicymaking.com](http://www.partnersinpolicymaking.com)