

## SEMA4 and Self Service Software and Hardware Requirements

### Software Requirements:

#### Browsers

- Mozilla Firefox 60 ESR or 62+. The Print Link in Self Service may print some pages too small to be readable when using Firefox.
- Apple Safari 12+.
- Google Chrome 69+.
- Microsoft Edge Releases 42+, 79.0.309.71.
- Other web browsers may work however, they may not be supported.

#### Operating Systems

- Apple iOS 11.
- Google Android (7, 8, 10).
- Microsoft Windows x64 (64-bit) Versions (7, 8, 8.1, 10, 2012 R2, 2016 or 2019).
- Other operating systems may work; however, they may not be supported.

#### Other

- Adobe Acrobat Reader DC 2023.006.20320 or higher. (<https://get.adobe.com/reader/>)

### Hardware Requirements:

- General end user workstation hardware requirements are as follows:
  - We recommend at least 80GB of free disk space.
  - While additional memory is generally beneficial, 8 GB is the minimum recommended.
  - 2.0 GHz or higher Pentium or equivalent processor.
- Display resolution of 1280 x 1024 or higher (for laptops a display resolution of 1280 x 800) for best display results.