

Nice Ride Questions & Answers

What is Nice Ride?



Nice Ride Minnesota is the Twin Cities' bike sharing system, founded to make transportation by bike easy. Bike sharing is a safe, fun, healthy and clean way to where you're going. Nice Ride is a non-profit organization.

Can I use a Nice Ride bike to go to a meeting?

Yes. The Nice Ride bike sharing system is well-suited for short trips. A general rule might be to use a bike when it will take about the same amount of time or less to ride as it would be to drive. (The average Nice Ride trip is 17 minutes.)

Do I have to wear a helmet?

The State of Minnesota strongly encourages employees to wear a helmet when using a bicycle for transportation on state business.

What if I get hurt while riding a bike to a meeting?

Bike sharing systems around the world have excellent safety records. The Nice Ride site offers excellent information on being an informed and safe rider, driver and pedestrian.

If you get hurt, first, of course, take good care of your injuries. Notify your Human Resources office as soon as possible to fill out a report of injury.

Not wearing a helmet will not exclude an employee using a Nice Ride bicycle, traveling to and from work-related activities, from receiving workers' compensation benefits.

What do I do if I get a flat tire or some other mechanical problem?

The bikes are very durable and rarely will you encounter a mechanical problem on a ride. If you do, just lock your bike at a station and notify Nice Ride by pushing the red button with the wrench symbol on the dock. This will notify Nice Ride that the bike needs repair, and enable you to use your unlocking code again to take another bike.

In case of difficulty, contact customer service at 877-551-6423. Never abandon a defective bike. It remains your responsibility until it is properly returned.

Where are the stations?

All stations have a map. There is a map on the website and at many locations around the Twin Cities. If you have a Smart Phone, you can download an app to display the stations.

Can the State reimburse employees for Nice Ride daily or annual subscriptions?

We do know that agencies are not able to reimburse expenses that are not specifically authorized under the collective bargaining agreements therefore it is not possible to use employee expense reimbursement for this purpose. However, if the agency wanted to pay for the rides and give them to employees in pass form, then that would be similar to providing them a car and you can pay for the expenses in that manner.

Can an office share a membership?

No. Nice ride memberships travel with an individual, who signs a waiver when they subscribe to the system.

Where can I learn more about Nice Ride?

Nice Ride is available to offer free demonstrations and bike tours to help people get started. For more, visit Nice Ride: <https://www.niceridemn.org/>.

Who at MMB can help me learn how to use Nice Ride?

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