

THIS IS THE BACK OF YOUR HEALTH INSURANCE CARD

*For your free annual physical exam, call your clinic,
(on the front of your card), or call Member Services*

Emergency & Urgently Needed Care

For emergency situations, call 911 and/or get medical attention immediately.
For medical needs after clinic hours, if possible call the CareLineSM Service at
612-339-3663 or 1-800-551-0859 or call your clinic at **952-967-5584**.

Precertification

Contact CareCheckSM at 952-883-5800 or 1-800-942-4872 for any admission not
directed by a network physician

Claims Submission: *Provider:* www.healthpartners.com/electronicconnectivity

Medical: HealthPartners Claims P.O. Box 1289, Minneapolis, MN, 55440-1289.

Member Services: www.healthpartners.com

HealthPartners/Member Services, P.O. Box 1309, Minneapolis, MN 55440-1309
phone **952-883-7900** or **1-888-343-4404**.

Advantage Health Advisors (AHA): **877-242-0111**.

Employee Assistance Counseling Program: **800-657-3719**

Minnesota Commissioner of Health Appeals: phone 651-282-5600 or 1-800-657-3916

*To quit smoking, call
Member Services.*

*To work through questions
or concerns about your
healthcare, call AHA!*

*For confidential, short-term
counseling for a personal or
work-related problem, call EAP.*

**Use your healthcare,
you earn it!**