

CLERK STENOGRAPHER 4 SUPERVISOR

KIND OF WORK

Supervisory and highly independent clerical work.

NATURE AND PURPOSE

An employee in this class performs supervisory responsibilities and is responsible for handling independently with little direction or procedural control, an important and difficult clerical function.

Supervisory responsibilities include: assigning and controlling flow of work, changing and/or modifying clerical procedures, training employees, effectively recommending hiring and disciplinary actions and conducting performance evaluations. Difficulty and responsibility of clerical work involves independent judgment with limited procedural control, serious consequence of error and review only upon request. Serious consequence of error includes loss of revenue, serious disruption of work or extreme inconvenience to the public. Considerable experience in the department is frequently required in order to provide a thorough knowledge of the problems, procedures and policies with respect to general functions performed.

Deviations from procedures and policies may be made at this level. Directions are usually received through informal conferences, analysis of work projects, and through a general evaluation of results.

Ability to type and take dictation is a requirement, although typing and steno difficulty is not a factor in allocation to this classification.

EXAMPLES OF WORK (A position may not include all the work examples given, nor does the list include all that may be assigned.)

Supervises the work of a group of clerical employees engaged in performing moderately difficult clerical operations.

Prepares, subject to review, budget estimates or annual reports for a small organizational unit.

Devises, improves and installs work procedures and forms, subject to review by a supervisor.

Independently handles a functional phase of the departmental operating clerical program, including writing correspondence, making decisions in accordance with general policy established, handling public contacts and in some instances, receiving and accounting for monies received through activities performed.

In addition to clerical responsibilities described above, types letters, statements and other materials from copy, rough-draft or dictation.

Performs related duties as required.

KNOWLEDGE, SKILLS AND ABILITIES REQUIRED

Knowledge of:

Extensive knowledge of program operations and policies with respect to general functions performed.

Thorough knowledge of business english, spelling and basic mathematics.

Thorough knowledge of modern office procedures, practices and equipment.

Considerable knowledge of the principles and practices of office management and supervision.

Ability to:

Plan, assign and supervise the work of other clerical employees.

Apply and interpret policies and procedures.

Carry out administrative and supervisory functions independently, and to process correspondence without review.

Maintain complex record systems and to independently prepare reports.

Understand and effectively carry out complex and written directions.

Take dictation at a rapid and sustained rate.

Est.: 4/81
Rev.:

T.C.:
Former Title(s):