

Memo

Date: May 13, 2026

To: Agency Payroll, HR, and Accounting Staff

From: Katie Karow, Director, Statewide Payroll Services

RE: Payroll Processing Backup

It is important to ensure that your agency has adequate staff to act as backup for processing routine payroll tasks. Mass time entry, labor distribution, payroll adjustments, expense transfers, and business expenses continue to require processing on a regular biweekly schedule.

In addition, agencies using Self Service Time Entry and Business Expenses should be certain to have adequate backup for managers that approve employee payroll and business expenses. To avoid problems, reduce errors and minimize phone calls, be certain that your backup staff has adequate preparation and guidance for assuming these responsibilities.

SEMA4 and Standard Report Viewer/InfoPac security access for backup staff should also be checked and updated if necessary.

Users may benefit from one or more of the following:

- Share the responsibility of processing payroll tasks on a year-round basis.
- Begin processing a portion of the transactions several pay periods before vacations start.
- Review payroll processing topics in SEMA4 Help before vacations start.
- Locate and review the [Payroll Contacts](#) list to be familiar with where to direct questions.
- Subscribe to the [SEMA4 Payroll mailing list](#) to receive notification of newly posted [Payroll Bulletins](#).

Make certain to update the agency contact pages in SEMA4 with contact information for backup staff. Please refer to the following memos for more information:

- [New SEMA4 Agency Contacts for Leave and Unemployment Insurance Coordination](#).
- [Keeping Self Service Approvers Up-to-Date](#).
- [Review and Update Agency Contacts](#).

Questions?

Agency Payroll and Accounting staff should contact Ann Bowman in Statewide Payroll Services by [email](#) if there are questions.

PLEASE SHARE THIS INFORMATION WITH APPROPRIATE AGENCY STAFF