

## **Frequently Asked Questions: Worksite Flu Shot Clinics**

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## **General Questions**

#### Where can I find basic information about the flu?

These government websites provide information:

- Minnesota Department of Health (MDH) flu basics
- U.S. Department of Health and Human Services flu resources

Be sure to follow the safety protocols your agency/worksite has in place.

## **Employee Clinics**

## What types of vaccines are used?

There are a couple ways vaccines are delivered:

- <u>Flu shot</u>: an inactivated influenza vaccine (containing the killed virus) that is given with a needle.
- Nasal spray flu vaccine: a live, attenuated influenza flu vaccine (LAIV) that is sprayed into the nose.

#### What vaccines are available at our worksite clinics?

The flu shot is the primary vaccine available at our worksite clinics; a limited supply of the nasal spray flu vaccine and Senior Dose vaccine may be available. If you have any questions about whether you should get a flu shot, consult your health care provider. Additional information is also available <u>from</u> the CDC.

### What are my options if I miss our worksite vaccination clinics?

Seasonal flu and COVID-19 vaccines are available through your primary care clinic and many in-network convenience clinics or pharmacies. Prior to attending a community vaccination event (i.e., pharmacy or grocery store), call the number on the back of your insurance ID card to confirm it is covered at that location.

## What flu viruses does this season's vaccine protect against in the U.S.?

There are many flu viruses that constantly change. The composition of flu vaccines for the U.S. is reviewed annually and updated to match circulating flu viruses. Flu vaccines this year protect against the three strains that research suggests will be most common. For additional information, visit the CDC's flu website.

#### Is the seasonal flu vaccine produced using eggs?

No. The seasonal flu vaccine being provided at worksite clinics is cell-based. No eggs are used in the manufacture of these vaccines.

#### Are thimerosal-free vaccines available?

The vaccines offered at our clinics are thimerosal-free.

#### Will latex products be used at our employee clinics?

No latex products are used at our employee clinics.

#### Where can I get vaccinations at work?

Organizations participating with SEGIP choose whether to offer Worksite Vaccination Clinics. Some locations are open to employees only while others welcome employees and their immediate family members.

- Use the search tool on SEGIP's website to find a clinic that works for you.
- Worksite Specific Clinics are for all employees who work in the building. Be aware of your building's health and safety guidelines.
- All **Employee** and **Family Clinics** are open to any employee with SEGIP coverage and their family members. Please be sure to follow health and safety guidelines required for the site you select.

If you attend any worksite clinic, you may have to check in at security or an information area.

### Will I have to pay for my worksite vaccinations?

Employees with the Minnesota Advantage Health Plan get the vaccinations for free. Bring your current Blue Cross or HealthPartners ID card. If you have other insurance, Homeland Health does accept most major health insurances. You can call Homeland Health at 877-746-8060 to make sure they accept the insurance.

If you do not have insurance, the standard flu shot will cost \$45, \$50 for a nasal spray flu vaccine, and \$75 Senior-Dose flu shot. Please bring the exact amount in cash or check. Nurses do not have change. Credit cards are not accepted.

## Who Can Participate?

## Are temporary employees eligible to attend clinics?

Yes, however, they need to have insurance that is accepted by Homeland Health or pay with cash or check. For those without acceptable insurance, the standard flu shot is \$45, \$50 for nasal spray flu vaccine, and \$75 for Senior-Dose flu shot. Please bring the exact amount of cash or check or your insurance card, if applicable.

#### Are new employees eligible?

New employees who have enrolled in the Minnesota Advantage Health Plan and have their insurance ID card are eligible. New employees who are not covered by insurance must pay \$45 for the standard flu shot, \$50 for nasal spray flu vaccine, and \$75 for Senior-Dose flu shot. Please bring the exact amount of cash or check or your insurance card, if applicable.

## Are family members allowed to participate?

Immediate family members of current employees can participate *only* at the All Employee and Family Clinics. If you attend any worksite clinic, you may have to check in at security or an information area and follow health and safety guidelines for the location. No child under the age of 3 can receive a vaccination at our clinics; please take these children to your primary care provider.

If family members do not have coverage through the Minnesota Advantage Health Plan should check with Homeland Health to be sure they accept your insurance.

### We are an educational facility. Can students participate?

No, our Worksite Vaccination Clinics are for employees only. Select clinics, listed as All Employee and Family Clinics, are also open to the immediate family members of employees. If you work at an educational facility, please encourage students to get their vaccine at their primary care provider or at a public vaccination clinic. Educational facilities that are interested in having Homeland Health conduct student vaccinations can contact Homeland Health directly about setting up a vaccination events separate from the state employee campaign.

#### Are clinics available to retirees?

No, we are not offering vaccinations to retirees. They can receive the shot through their primary care clinic or local pharmacy.

# Since clinics are being offered during work time, what are the implications under Worker's Compensation in the event of an adverse reaction?

There is no Workers' Compensation liability for an adverse reaction to vaccinations, even when given in the workplace. Vaccination is a voluntary activity.

## **Bring Your Current Minnesota Advantage Health Plan ID**

## How do I know if my insurance card is an "Advantage" card?

The name of the state's health plan is the Minnesota Advantage Health Plan. Your plan administrator is Blue Cross and Blue Shield of Minnesota or HealthPartners. Your administrator provides you with your insurance card, and Advantage is listed on it.

## I have misplaced my Minnesota Advantage Health Plan card. What should I do?

You can always access a copy of your insurance ID card through the Blue Cross or HealthPartners app. You can also log into their website and print a new card. Call the number below if you want a new card mailed to you.

- Blue Cross and Blue Shield of Minnesota: call 651-662-5090 or 800-262-0819
- HealthPartners: call 952-883-7900 or 888-343-4404

#### I don't have a health insurance card; can someone vouch for me?

You will need your health insurance ID number for billing purposes. If you do not have a printed card, use the app.

#### I know my health insurance ID number; is that good enough?

No, you will need your health insurance ID card to minimize errors during the billing process.

If you have your card, you'll have to pay with cash or a check to get the shot.

## **Getting the Shot**

## Who are the vaccinations administered by?

Blue Cross and HealthPartners contract with a service provider, Homeland Health Specialists, Inc. ("Homeland"). Homeland's Medical Director is licensed by the state of Minnesota and credentialed with plan administrators. All state employee workplace vaccination clinics are led by licensed Registered Nurses and follow federal and state of Minnesota regulations. All work is performed according to established medical protocols for vaccine administration, vaccine handling and storage, and emergency response.

Homeland operates under the supervision of its Medical Director, Sean P. Flood, M.D., MPH. Dr. Flood is a graduate of the University of Minnesota Medical School and is Board certified in Family Practice, Preventative Medicine, and Occupational Medicine. Dr. Flood also holds a master's degree in public health. His career is focused on community and preventative medicine with the intent of fostering prevention and healthier lifestyles as primary strategies for promoting healthy communities. In addition to his duties with Homeland, Dr. Flood practices Occupational Medicine at Hudson Physicians in Hudson, Wis.

#### Are the vaccines free at our worksite clinics?

It is free for employees who are covered by the Minnesota Advantage Health Plan. It may be free for people with other insurance. People with other insurance should call Homeland Health to make sure they accept the insurance. People who want a shot will need to provide proof of insurance or pay cash.

#### What forms will I be asked to complete before being vaccinated?

You will complete a combined consent and insurance form. Complete this form ahead of time. It will make your time in the clinic go more smoothly. Bring your completed form and insurance card with you to the clinic.

## Do I need to do anything to prepare for the vaccine?

Most often, the vaccine is a shot administered in the upper part of the arm. Wear clothing that will give easy access to your upper arm. After receiving your vaccine, stay nearby in the building for at least 15 minutes in case you experience any reactions.

## Some state agencies have their own nurses on staff. Why don't we use them for the Worksite Vaccination Clinics?

Because these vaccinations are considered a covered preventive benefit under our health plans, the health plans are responsible for providing them for members. We use the service provider that Blue Cross and Blue Shield of Minnesota and HealthPartners contract with to administer the shot to employees statewide. Using state nurses would add to scheduling complexity and compensation/reimbursement and liability issues.