

## FAQs – Pretax plans transition: 121 Benefits to Benefit Resource (BRI)

On Jan. 1, 2022, all State of Minnesota pretax plans are moving from 121 Benefits to Benefit Resource (BRI). We are providing you information about the transition of SEGIP's pretax plan administrator to BRI.

### GENERAL QUESTIONS

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#### Which pretax plans are included in the transition?

All State of Minnesota pretax plans are moving to the BRI platform. This includes the following:

- Medical/Dental Expense Account (MDEA)
- Dependent Care Expense Account-Daycare (DCEA)
- Transit Expense Accounts for both Parking (PKEA) and Mass Transit (BVEA)
- Both the State of Minnesota and Minnesota State Healthcare Reimbursement Arrangement (HRA) Accounts, if applicable

#### What does the transition to BRI mean for me?

The website, app, and debit card you use to access your pretax accounts will change.

- Beginning Jan. 1, 2022, you will no longer use the 121 Benefits website, debit card, or mobile app. You will use the following BRI resources:
  - [BRIWEB](#) and the BRI mobile app – to log into your online account and submit requests for reimbursement
  - A new debit card called the “Beniversal Prepaid Mastercard” to pay for eligible expenses
- The last day to submit reimbursement requests on the 121 Benefits platform is noon (Central Time) Dec. 30, 2021.

Please see the timeline below for important transition dates and when both 2021 and 2022 reimbursements can be made through BRI.

## What key dates should I be aware of?

December 15 – 31, 2021	Watch for your Beniversal Card by mail if you made an MDEA, PKEA, and/or BVEA election for 2022. If you only have a carryover balance from 2021, watch for your card to arrive in late January.
December 30, 2021	The deadline to submit claims to 121 Benefits is at noon (Central Time). Claims for 2021 submitted after this date will be processed by BRI.
December 31, 2021 – January 10, 2022	Your 2021 funds are transitioning to the BRI system. No 2021 claims may be submitted or reimbursed, and 2021 carryover funds will not be accessible during this time.
January 1, 2022	Your 2022 funds for MDEA are available on the BRI system. You can begin submitting MDEA claims for the 2022 plan year to BRI.
January 10, 2022	You can start submitting your 2021 claims to BRI.
January 14, 2022	Your 2022 funds for DCEA, PKEA, and BVEA are available on the BRI system.
January 15, 2022	Your 2021 balances will be rolled to the 2022 plan year. Carryover funds are now available.

## Why are the plans moving?

Benefit Resource (BRI) acquired 121 Benefits in September 2020.

## ACCESSING YOUR ACCOUNTS

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### How do I register my account?

All account holders will have a new BRI account for eligible pretax expenses. Register your account on [BRIWEB](#) to have convenient and secure access to account balances, transaction information, file claims, and more.

To register on BRIWEB, you'll need the following information:

- **Company Code:** Minnesota
- **Member ID/Registration ID:** Employee ID + last four digits of your SSN
- **Personal Info:** First name, last name, zip code
- **Access to an email or phone number** to complete the registration process

You may also download the BRIMOBILE app, available through the Apple App Store or Google Play, to access the same services as BRIWEB.

BRI video tutorials on How to Register your Account and the Portal Overview are available to provide more information about moving through the registration process.

## Other steps you might want to take:

- **Set Up Direct Deposit** – Setting up direct deposit ensures that you receive reimbursements faster when you don't use the debit card. Get started by logging into your account on BRIWEB. Direct deposit bank account information cannot be transferred from your 121 Benefits account.
- **Complete the PHI Authorization Form** – If you would like your spouse or other eligible dependent to be able to access your account(s), you must complete the PHI Authorization Form.

## DEBIT CARD

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### When will I receive my new flexible spending account debit card?

The new Beniversal Prepaid Mastercard will replace the 121 Benefits card. You will need to register your account and activate your new Beniversal Card before using it. You will receive your new card in the mail on the following schedule:

MDEA, PKEA, BVEA:

- **Employees with a new 2022 election:** MDEA, PKEA, and BVEA participants who made new 2022 elections during Open Enrollment will automatically receive a set of two Beniversal Prepaid Mastercards by Dec. 31, 2021 to your address on record.
- **Employees with a 2021 rollover only:** MDEA, PKEA, BVEA, and HRA participants who only have carryover funds going into 2022 will receive a set of debit cards in late Jan. 2022.

State of Minnesota HRA (2011):

- **Employees with an HRA rollover only:** Employees with HRA rollover funds will receive cards in the mail in late Jan. 2022.

### What happens to my current 121 Benefits debit card?

Your existing 121 Benefits debit card will become inactive after Dec. 31, 2021, regardless of the card's expiration date.

## SUBMITTING CLAIMS

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### Why is there a period during which claims cannot be submitted?

No 2021 claims may be submitted or reimbursed, and carryover funds will not yet be accessible from Dec. 31, 2021 to Jan. 10, 2022. During this period accounts will be moved from 121 to BRI and eligible carryover balances will be rolled into a 2022 account.

Once the 2021 information has been moved to BRI, claims for 2021 can be submitted to BRI through the BRIWEB participant site or the BRIMOBILE app beginning Jan. 10, 2022. Carryover balances will be rolled into a 2022 account by Jan. 15, 2022.

NOTE: In 2022 your Beniversal card cannot pay for expenses incurred in 2021.

NOTE: Funds elected for a 2022 MDEA will be available on Jan. 1, 2022. 2021 MEDA funds will not be available until Jan 15, 2022.

### What happens to my existing funds in the 2021 account(s)?

MDEA, PKEA, BVEA, and State of Minnesota HRA funds from 2021 that are eligible to roll into 2022 are expected to be available on the Beniversal Card by Jan. 15, 2022. All 2021 plan information including rollover balances will be accessible in the BRI platform by Jan. 15, 2022.

### How can I access existing funds for 2021 reimbursement?

- Claims for the 2021 plan year may be submitted to 121 Benefits through noon Central Time on Dec. 30, 2021 and will be paid through the 121 Benefits platform.
- No 2021 claims may be submitted or reimbursed from Dec. 31, 2021 to Jan. 10, 2022.
- 2021 claims may be submitted from Jan. 10, 2022 through Feb. 28, 2022 and will be processed through the BRI platform.
- No funds eligible for carryover will be lost due to the transition.

### Important deadline information:

**The transition to BRI does not change the 2021 plan year reimbursement deadline of Feb. 28, 2022. All 2021 reimbursement requests along with supporting documentation must be received by that date.**

## How can I access funds for the new plan year that begins Jan. 1, 2022?

Employees will be able to access their pretax account funds as follows:

Pretax account	2021 funds available for 2021 expenses	2021 funds available for 2022 expenses	2022 funds available for 2022 expenses
MDEA	Jan. 10, 2022	Jan. 15, 2022	Jan. 1, 2022
DCEA	Jan. 10, 2022	Jan. 15, 2022	Jan. 14, 2022
PKEA	Jan. 10, 2022	Jan. 15, 2022	Jan. 14, 2022
BVEA –Vanpool expenses	Jan. 10, 2022	Jan. 15, 2022	Jan. 14, 2022
BVEA – Mass Transit	N/A	Jan. 15, 2022	Jan. 14, 2022
State of Minnesota HRA (2011)	Jan. 10, 2022	Jan. 15, 2022	N/A

## What if I receive reimbursements by direct deposit?

If you receive your reimbursements by direct deposit, you will need to complete a BRI direct deposit form. Your direct deposit information on file with 121 Benefits will not transfer to BRI. BRI will have the same customer service number you used for 121 Benefits (1-800-300-1672). ***Also see Accessing Your Accounts in this FAQ.***

## What if I still have questions?

Contact BRI Participant Services:

- **PHONE:** (800) 300-1672
- **EMAIL:** [participantservices@benefitresource.com](mailto:participantservices@benefitresource.com)
- **LIVE CHAT:** Available through BRIWEB

Phone support is available:

- Monday – Friday from 7:30 a.m. – 5:00 p.m. (Central Time) through Dec. 31, 2021.
- Monday – Friday from 7:00 a.m. – 7:00 p.m. (Central Time) beginning in 2022.