

NATURAL RESOURCES DOUGLAS LODGE WORKER

KIND OF WORK

Waitron work in the Douglas Lodge complex at Itasca State Park.

NATURE AND PURPOSE

Under immediate supervision, takes orders and serves food to customers at Douglas Lodge to ensure guest satisfaction. Performs related work as required.

EXAMPLES OF WORK (A position may not include all the work examples given, nor does the list include all that may be assigned.)

Serves food to Douglas Lodge customers to ensure that guests receive food in a timely and courteous manner. This is accomplished by: setting up tables with clean linen and dishes; greeting customers; writing out customer orders; picking up food when ready and serving to customers according to instructions; and removing dirty dishes and linens.

KNOWLEDGE, SKILLS AND ABILITIES REQUIRED

Knowledge of:

Proper protocol in setting a table and serving food.

Skill in:

Human relations sufficient to take orders and serve food in a courteous manner.

Remembering food orders to ensure that the customer gets the correct order. Work quickly under pressure to ensure that there is no delay in service.

Organizing work efficiently.

Mathematical skills sufficient to add the customer's bill.

Est.: 5/86T.C.:

Rev.:

Former Title(s):