

mn.gov/omhdd

AT A GLANCE

- The Ombudsman for Mental Health and Developmental Disabilities (OMHDD) operates eight offices statewide with fewer than 20 staff
- We oversee more than 16,000 agencies, facilities, programs, and licensees providing services to over 300,000 Minnesotans with mental, developmental, chemical, and emotional disabilities
- OMHDD staff respond to more than 4,500 requests for assistance, reviews more than 1,500 serious injury reports, and over 850 death reports annually
- Monitors quality of care related to Department of Human Services and Department of Health Licensing, the Department of Education, Special Review Board, Nursing Home closures, Behavior Intervention Report Forms, and the U of M Clinical Trials on psychiatric medications

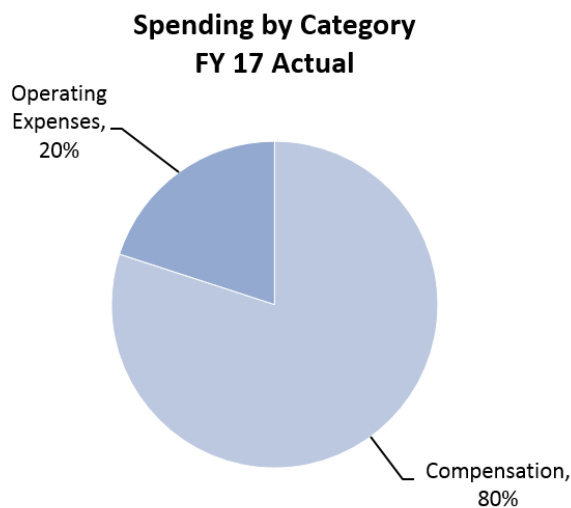
PURPOSE

The OMHDD promotes the highest attainable standards for treatment, competence, efficiency, and justice for persons receiving state provided or state funded care and treatment for mental illness (MI), developmental disabilities (DD), chemical dependency (CD), substance use disorder (SUD), and emotional disturbance (ED).

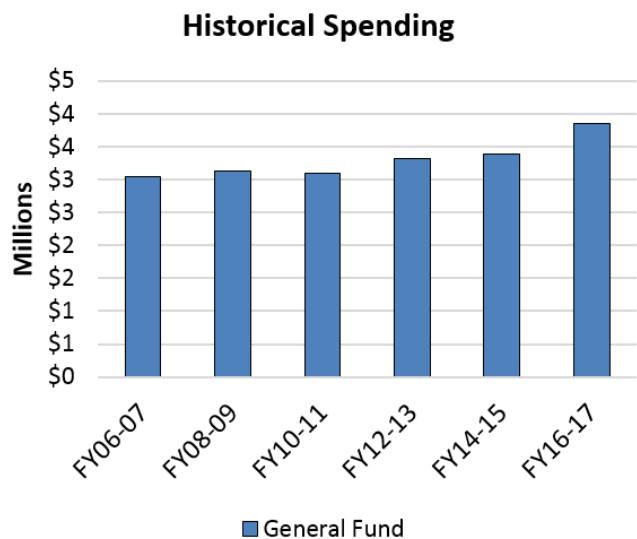
OMHDD works to resolve client complaints and concerns regarding treatment and rights-related issues. The OMHDD reviews serious injury and death reports of clients, monitors Clinical Drug Trials at the U of M, and provides civil commitment and other training statewide.

OMHDD contributes to statewide outcomes **that all Minnesotans have optimal health and efficient and effective government services.**

BUDGET



Source: Budget Planning & Analysis System (BPAS)



Source: Consolidated Fund Statement

STRATEGIES

The OMHDD regional and medical review staff monitor client cases for individual client needs and also for systemic issues in all areas of the MI, DD, CD/SUD and ED service systems. When staff see issues occurring in multiple areas of the state they can quickly share information to providers on what has been seen and how OMHDD staff have helped others deal with those issues. Medical Review staff produce timely and topical medical alerts which focus on education and prevention of issues that negatively impact client safety. The alerts are shared electronically with licensed providers and interested persons statewide. OMHDD staff provide civil commitment education to stakeholders in an effort to reduce the number of inappropriate commitments, save valuable resources, and get clients to the level of service they require in the least restrictive environment needed.

The OMHDD acts as the intermediary between Minnesota residents and state government provided or funded service delivery systems. When practices, policies, and procedures do not make sense to clients, are unfair, or errors have been made, OMHDD staff can help bring the two sides together to obtain the best result for the client. OMHDD provides training to providers, families, law enforcement, legal, medical, local, county, and state staff in order to improve services and increase understanding of service delivery systems and laws. OMHDD staff are involved in local and statewide work groups and committees covering a wide variety of topics related to client care provision. OMHDD staff also monitor the quality of care via report review from multiple agencies, facilities and programs.

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Cases by all issue types	18,520	18,731	FY 14-15; FY 16-17
Quantity	Civil commitment trainings/attendees	32/1,068	44/1,213	FY 14-15; FY 16-17

The following statutes apply to the OMHDD:

- MS Chapter 245.91 <https://www.revisor.mn.gov/statutes/?id=245.91>
- MS Chapter 245.92 <https://www.revisor.mn.gov/statutes/?id=245.92>
- MS Chapter 245.93 <https://www.revisor.mn.gov/statutes/?id=245.93>
- MS Chapter 245.94 <https://www.revisor.mn.gov/statutes/?id=245.94>
- MS Chapter 245.945 <https://www.revisor.mn.gov/statutes/?id=245.945>
- MS Chapter 245.95 <https://www.revisor.mn.gov/statutes/?id=245.95>
- MS Chapter 245.96 <https://www.revisor.mn.gov/statutes/?id=245.96>
- MS Chapter 245.97 <http://www.revisor.mn.gov/statutes/?id=245.97>.