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Board of Executives for Long Term Services and Supports

Agency Profile 1

<https://mn.gov/boards/beltss/>

AT A GLANCE

- Provides licensing for Nursing Home Administrators, Health Service Executives, and Licensed Assisted Living Directors (LALD)
 - 105 Licensed Health Service Executives (LHSE)
 - 781 Licensed Nursing Home Administrators (LNHA)
 - 2,248 Licensed Assisted Living Directors (LALD)
 - 671 Permits/Acting Permits and Assisted Living Directors in Residence from July 1, 2022, to June 30, 2024
 - 3,110 applications received from July 1, 2022, to June 30, 2024
 - 953 New licenses issued from July 1, 2022, to June 30, 2024
 - 391 state examinations administered from July 1, 2022, to June 30, 2024
 - 182 continuing education reviews and public posting from July 1, 2022, to June 30, 2024
- Served as the fiscal agent for the Administrative Services Unit (ASU) through FY 2021

PURPOSE

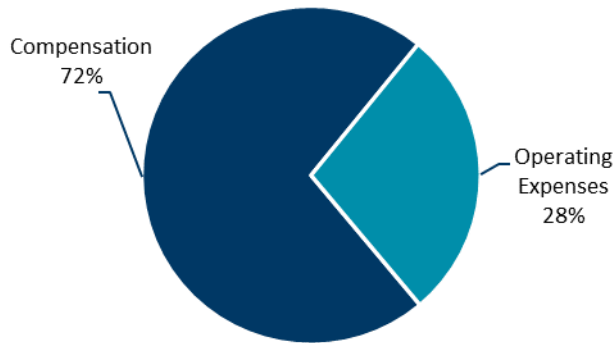
The Minnesota Board of Executives for Long-Term Services and Supports was initially established in 1970 within Minnesota Statutes 144A.19 – 144A.28 and Minnesota Rules 6400 to license nursing home administrators only. The board was modified in 2020 to the Board of Executives for Long-Term Services and Supports (BELTSS) to encompass the new licensure category of Licensed Assisted Living Directors and to recognize the national credential of the Licensed Health Service Executive in May 2019. The Health Service Executive designates individuals with advanced knowledge in all three lines of long-term services and supports, skilled care, assisted living and home and community-based services. The board continues to meet the federal mandate to ensure that nursing home administrators have the education and skills necessary to provide strong, safe communities for Minnesota’s elders. It is now broadened to assure accountability and support for all individuals receiving long term services and supports by trained and minimally qualified directors for assisted living directors. BELTSS carries out this mission through regulation of the practice, education and licensure of practitioners, and investigation of complaints in an attempt for neutral and timely resolution.

The current challenge for FY24-25 is ‘right sizing’ the operation to process and provide oversight to the new license category of Licensed Assisted Living Directors (LALD). Currently, the board finds itself in the adjusting phase of matching applicants, licensees, revenue, and expenses. The original projection estimated 1,500 licensed providers, but the actual number of applications received was closer to 2,500.

Beginning in FY 2022, responsibility for the Administrative Services Unit was transferred to the Minnesota Board of Dentistry. The program profile for ASU, which includes the health-related licensing boards’ Criminal Background Check Program (CBCP), is included with the Board of Dentistry agency profile.

BUDGET

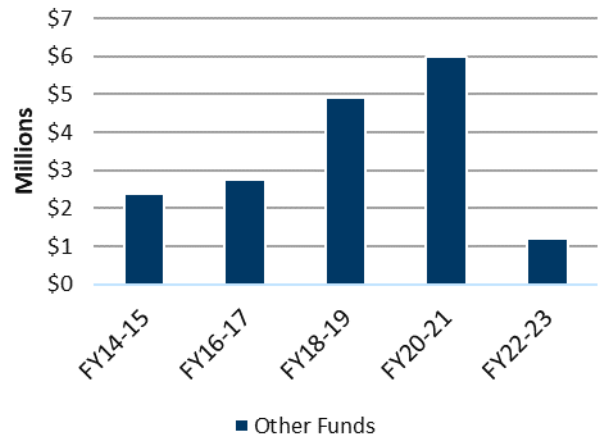
Spending by Category
FY 2023 Actual



FY2023 includes spending for the Board of Executives for Long Term Services and Support and the Criminal Background Check Program

Source: Budget Planning & Analysis System (BPAS)

Historical Spending



FY 2014 includes spending for the Board of Nursing Home Administrators. FYs 2015-21 include spending for the Administrative Services Unit and the Criminal Background Check Program

BELTSS: The Board is funded by licensure fees and receives no general fund dollars. Minnesota Statutes section 214.06, subdivision 1(a) compels the Board to collect fees in the amount sufficient to cover direct and indirect expenditures. Fees had not increased from 1995 until 2020. With the additional applicant and licensing numbers, a new fee schedule was established in 2020, with the board still adjusting to this new change. At the time of this budget submission, the initial renewal of Licensed Assisted Living Directors (LALD) license is not completed. This requires real-time tracking of appropriation, revenue collection, and expenses/staffing to meet requirements.

ASU: Currently, 19 health-related and non-health-related licensing boards fund the operations of Administrative Services Unit. Of those, 16 boards utilize and fund the CBCP. The FY 2021 spending information above includes ASU and the CBCP, as fiscal oversight did not transfer to the Board of Dentistry until FY 2022.

STRATEGIES

BELTSS: The ten governor-appointed, one DHS, and one MDH appointments citizens serving on the Minnesota Board of Executives for Long-Term Services and Supports (BELTSS) ensure that sufficiently trained leaders are accountable for their actions without imposing unintended barriers or restrictions of elder care campuses.

BELTSS is required to maintain the standards for Nursing Home Administrator licensure for Minnesota to receive Center of Medicare and Medicaid Service funds per federal guidelines. The addition of the Licensed Assisted Living Director is met and accomplished by:

- Maintaining educational standards for prospective and existing licensees.
- Licensing qualified individuals so Minnesotans seeking long-term services and supports will be able to identify those working in the field with skills necessary to provide services in compliance with Minnesota Statutes and Rules.
- Implementing disciplinary and compliance actions when licensees do not perform at a contemporary standard of practice while serving as a neutral intermediary to resolve various interpersonal complaints.
- Educating the public on health-related professions, practitioners, and standards.

- Working with four (4) currently approved Minnesota colleges with Long Term Care Administration programs.
- Working with three (3) Assisted Living Director Programs to develop standards for the Assisted Living Course Provider Programs.

Currently, Minnesota has 3,430 licensed professionals that oversee the care provided to nearly 145,000 Minnesotans residing in skilled nursing and assisted living facilities. Resident safety, support, and effective services are the primary focus. Research is very active currently as it relates to leadership of long-term care services and supports and its relationship to customer satisfaction.

The board remains active with the National Association of Boards for Long Term Care Administrators (NAB) to ensure contemporary practice standards for Minnesotans. The Board receives an annual statistical review in October and uses this data to identify new initiatives or areas of concern. This board has historically maintained an active strategic plan. The board engages with many stakeholder groups to ensure administrative involvement in problem resolution.

RESULTS

Measure name	Measure type	Measure data source	Historical trend	Most recent data
Online services	Quality	Program to track website efficiency and track online complaints about webservice, and support tickets logged	We are trending up on website efficiency, and have fewer support tickets from BELTSS to MNIT and from Licensee to BELTSS	All sections of website are above 82% efficiency. We experienced a 60% reduction in licensee/applicant to BELTSS tickets
Information Access	Quantity	Number of forms converted	The need to digitize all forms for download availability	We have 90% of forms available for download
Internal Reporting	Results	Working on legacy projects to determine open facilities and tack complaints more effectively	We have had to manually discover and track open facilities	In process of reviewing new abilities on facility reporting

The authorizing Minnesota statute for BELTSS is M.S. 144A.19-144A.28:
<https://www.revisor.mn.gov/statutes/?id=144A&view=chapter#stat.144A.19>

The Minnesota Rules for BELTSS are located at: <https://www.revisor.mn.gov/rules?id=6400.5000>