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http://www.mnzoo.org/

AT A GLANCE

- A world-class conservation organization that is home to nearly 5,000 animals —many endangered
- 485-acre campus with 121 buildings and related facilities
- Nearly 1 million guests in FY22
- The state's largest environmental educator, serving over 70,500 participants in FY22
- More than 64,000 free admissions to Minnesotans who qualify for public assistance programs through the "Free to Explore" admission program in FY22

PURPOSE

The mission of the Minnesota Zoological Garden (Minnesota Zoo or Zoo) is **to connect people, animals, and the natural world to save wildlife**.

The Minnesota Zoo is an expansive environmental marvel with a campus including 124buildings, 6.5 miles of roads, and 3.5 miles of pathways within nearly 500 acres of picturesque woodland and aquatic landscapes. Housing nearly 5,000 animals—including many threatened and endangered species from around the world—the Zoo is the state's largest environmental learning center and a leader in wildlife conservation.

The Zoo provides engaging and hands-on learning and play opportunities for children to experience Minnesota's native environment through amenities like the Hanifl Family Wild Woods and Woodland Adventure. Zoo guests can also learn about the natural world around the globe while visiting cutting-edge exhibits such as Discovery Bay, 3M Penguins of the African Coast, Medtronic Minnesota Trail, Tropics Trail, Northern Trail, Wells Fargo Family Farm, and Russia's Grizzly Coast. These venues are designed to be intentional about building a bridge for collectively appreciating the treasures that Minnesota's natural environment has to offer, as well as building awareness of global conservation issues.

The Zoo is ardently committed and actively engaged in saving wildlife and protecting the ecosystems upon which they rely in Minnesota and around the world. Minnesota Zoo experts use science, in partnership with other state and federal agencies, to focus on the reintroduction of the state's most imperiled butterflies and the restoration of the prairieland they need to survive. Additional current conservation initiatives focus on threatened aquatic turtles, restoring native endangered freshwater mussels, and reintroducing wild bison herds onto Minnesota lands. Its international conservation efforts through the renowned black rhino project, reintroduction of Asian wild horses, and championing tiger conservation for decades led to the Minnesota Zoo's recognition as a catalyst for wildlife conservation.

As a leading environmental education institution, the Minnesota Zoo has long offered a wide variety of expertly created educational and interpretive programming designed to build understanding and respect for nature and empower students to become change agents for protecting wildlife and wild places. In FY22, 78,861 students enjoyed educational programming offered through in-person and virtual community programs, school/youth group field trips, and classes. Also, over 700 in-person and virtual Summer Zoo Camp participants received age-appropriate professional education, animal encounters, special zoo experiences, active games, and tours in FY22.

Leveraging its proven environmental education model, the Minnesota Zoo continues to reimagine and offer new educational opportunities. The Zoo's "Show Us Your Mussels" campaign inspires middle and high school students to create original digital media campaigns to educate the public about the importance of native mussels, their impact to water quality, and what actions are needed to ensure their survival. Last Fall, the Minnesota Zoo

piloted an in-person Wild Wonders Preschool to connect nearly 60 kids with nature by encouraging their innate affinity for the outdoors through dramatic play, art, stories, songs, and animal encounters.

The Minnesota Zoo continues to prioritize diversity, equity, access, and inclusion initiatives so that a zoo experience is never limited due to economic, cultural, physical, geographic, or other barriers. The "Zoo Explorers Fund" provides financial assistance to under-served schools throughout the state so that all students can experience the awe of a close encounter with a wild animal. Also, in FY22, 64,573 guests accessed the Zoo through the "Free to Explore" program, which ensures Zoo admission is free for Minnesotans who qualify for public assistance programs, such as the Supplemental Nutrition Assistance Program, MinnesotaCare, and the Special Supplemental Nutrition Program for Women, Infants, and Children.

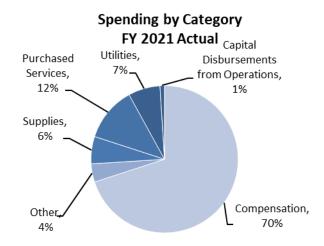
Furthermore, the Zoo offers a variety of programs which serve communities with special and differing needs. Recent examples include: American Sign Language (ASL) days at the Zoo, Dream Night for children with chronic healthcare needs, early access to special events for those requiring a less crowded and stimulating environment, autism camps, as well as a 2018 launch of MNZoo4All, an app to help people with autism and sensory-processing disorders navigate the Zoo in ways that best meet their needs. The Zoo bridges additional access barriers by providing maps of the campus in ten languages, ASL interpreters, sighted guides, tactile and virtual tours.

BUDGET

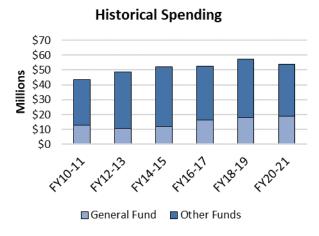
We are committed to using our resources efficiently and effectively. In addition to the State's investment, we have a diverse mix of earned revenue, private investment and corporate support through charitable contributions and volunteer services. In a typical year, more than 1,100 volunteers collectively donate more than 105,053 hours of time each year, serving an essential role in the Zoo's daily operations.

The Zoo's primary source of revenue is earned from admissions, memberships, food and gift concessions, programs, events and facility rentals. In a typical year, the State's investment in our operating budget through the General Fund and the Natural Resources Fund represents about one-third of the Zoo's operating revenue. The Zoo also receives funding from the Arts & Cultural Heritage Fund, federal grants, and the Environment and Natural Resources Trust Fund dedicated to specific projects and programs. Charitable contributions to our nonprofit partner, the Minnesota Zoo Foundation, also support the Zoo's mission. During FY21-23, the Zoo received additional state appropriations and federal grants to support the Zoo's recovery from the impact of the COVID-19 pandemic.

The State's investment is key to maintaining the sustainability of our business Investment from the General Fund ensures our ability to withstand the unanticipated expenses inherent in running a large campus with many outdoor areas, such as extreme weather events or fluctuations in the economy that can negatively affect our attendance.



Source: Statewide Integrated Financial Tools System (SWIFT)



Source: Consolidated Fund Statement

Because the Zoo cares for nearly 5,000 animals and a 485-acre campus regardless of whether the Zoo is open for admission, it has significant fixed operating costs. In a typical year, 68 percent of the Zoo's budget is allocated to personnel compensation and related expenses. Another five percent (approximately \$1.85 million) covers fixed utility costs. As state personnel costs and utility expenses continue to rise, the Zoo's fixed costs increase correspondingly.

STRATEGIES

In response to the COVID-19 pandemic, the Minnesota Zoo team pivoted quickly to develop strategic priorities that have guided the Zoo as it navigated the global pandemic. These strategies have served the Zoo well as we rebuild and recover. We have accomplished an incredible amount despite pandemic-related challenges.

1. People First

- a. Work to rebuild the Zoo's staffing teams to pre-pandemic levels
- b. Prioritize diversity, equity, access and inclusion initiatives
- 2. Advance Animal Care, Health and Conservation
 - a. Maintain accreditation by the Association of Zoos and Aquariums
 - b. Grow state-wide conservation efforts to help at-risk wildlife species throughout Minnesota

3. Serve Minnesota

- a. Open our doors to millions of guests and visitors from across the state and offer a safe and educational world-class experience
- b. Work to ensure that the Zoo remains accessible and free for those who need it to be, through our Free to Explore program

4. Connect People to Nature

- a. Begin construction on the innovative and groundbreaking Treetop Trail which will bring people in close connection with Minnesota's natural resources throughout all its seasons
- b. Pilot the Zoo's new Wild Wonders nature preschool which will serve youth and their families through environmental education and immersive experiences with nature

5. Reimagine the Zoo Experience

- a. Evolve and expand our special events offerings in order to reach new audiences and serve the needs of our community
- b. Ensure year-round offerings to our guests in order to maintain the Zoo as a world-class destination and portal into nature throughout all seasons

6. Stabilize Finances

- a. Diversify revenue streams by creating new events and special experiences to ensure year-round offerings and revenue
- b. Demonstrate continued diligence on expense management and risk mitigation

RESULTS

Type of Measure	Name of Measure	Previous	Current	Dates	Zoo Strategy Alignment
Quantitative	Zoo Staff	259 Zoo staff members	325 Zoo staff members	FY21/22	1
Quantitative	Zoo Attendance	563,789* guests	989,007 guests	FY21/22	2,3
Quantitative	Free to Explore	23,853* free admissions	64,573 free admissions	FY21/22	3

Type of Measure	Name of Measure	Previous	Current	Dates	Zoo Strategy Alignment
Qualitative	Association of Zoos and Aquariums accreditation	Accredited	Accredited	FY21/22	2
Qualitative	Wild Wonders Nature Preschool	NA	Pilot new Wild Wonders nature preschool	FY22	4
Qualitative and Quantitative	Conservation Impact	Dakota skipper and Poweshiek skipperling butterflies reintroduced; endangered freshwater mussels reintroduced; threatened freshwater turtles reared and released into the wild	Reared and released record numbers of endangered Dakota skipper and Poweshiek skipperling; reared and released thousands of freshwater mussels into Minnesota waterways; dozens of statethreatened wood turtles released back into the wild	FY21/22	2
Qualitative and Quantitative	Conservation Impact	Show Us Your Mussels campaign did not run during FY21 due to global pandemic*	330 students participated in the educational Show Us Your Mussels campaign	FY21/22	2
Qualitative	Treetop Trail	NA	Began construction on the Zoo's Treetop Trail- the world's longest elevated pedestrian loop	FY21/22	4
Qualitative and Quantitative	Special Events	Event did not run in FY21 due to global pandemic*	Connected over 100,000 guests with seasonal event Jack-O-Lantern Spectacular, generating over \$2.2 million in ticket revenue	FY21/22	5,6
Qualitative	Special Events	NA	Created new Wild Nights festival series, bringing music, food, and art to thousands of guests and connecting them with Zoo's conservation mission	FY21/22	5,6

NOTE: *Due to the COVID-19 pandemic, the Zoo was closed to all guests periodically beginning in March 2020 and throughout portions of FY21.

Performance Measure Notes:

Attendance: Attendance is directly related to our long-term financial sustainability and ability to deliver our conservation message. Attendance numbers are captured daily. Many factors affect our attendance, including weather, marketing, price and general economic conditions. And, most recently, COVID-19. While we cannot control many of these elements, we remain responsible for creating the best experience for our guests. Guest satisfaction with their Zoo experience is directly related to future attendance. In turn, attendance has a demonstrable impact on the economy of the region.

Conservation: The conservation impacts include increased numbers and healthy populations of endangered species in the Zoo's care; increased rearing and reintroductions of endangered butterflies; a growing rearing and release program for state-threatened freshwater turtles; increased engagement with partners in the field (in situ initiatives) and recognition of the Zoo's work by professional partners, peers and other stakeholders. Outreach programs like *Show Us Your Mussels* get local students involved in the Zoo's conservation work and generate new educational materials.

See Minnesota Statutes Chapter 85A (https://www.revisor.mn.gov/statutes/?id=85A) for an overview of the Minnesota Zoo's purpose, organization and authority.

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Agency Expenditure Overview

(Dollars in Thousands)

	A ata1	0	Antoni	Fatimata	ate Forecast Base		Enacted Budget	
	Actual	Actual	Actual	Estimate				ŭ
	FY20	FY21	FY22	FY23	FY24	FY25	FY24	FY25
Expenditures by Fund								
1000 - General	9,665	9,809	9,809	9,809	10,267	10,267	13,989	13,557
1251 - COVID-19 Minnesota		6,000						
2000 - Restrict Misc Special Revenue	14,056	2,879	9,782	33,149	18,602	19,425	18,602	19,425
2050 - Environment & Natural Resources	476	412	390	1,063				
2110 - Zoos Lottery In Lieu	190	190	330	190	190	190	255	255
2301 - Arts & Cultural Heritage	2,490	1,726	2,033	2,000			2,000	2,000
2403 - Gift	3,971	2,403	3,986	11,738	1,800	1,800	1,800	1,800
3000 - Federal	101	51	7,329	151	125		125	
3015 - ARP-State Fiscal Recovery			5,877	5,618				
Total	30,950	23,470	39,536	63,718	30,984	31,682	36,771	37,037
Biennial Change				48,834		(40,588)		(29,446)
Biennial % Change				90		(39)		(29)
Enacted Budget Change from Base								11,142
Enacted Budget % Change from Base								18

Agency Financing by Fund

(Dollars in Thousands)

	Actual	Actual	Actual Actual Es	Estimate	Forecast Base		Enacted Budget	
	FY20	FY21	FY22	FY23	FY24	FY25	FY24	FY25
1000 - General								
Direct Appropriation	9,665	9,809	9,809	9,809	10,267	10,267	13,989	13,557
Expenditures	9,665	9,809	9,809	9,809	10,267	10,267	13,989	13,557
Biennial Change in Expenditures				144		916		7,928
Biennial % Change in Expenditures				1		5		40
Enacted Budget Change from Base								7,012
Enacted Budget % Change from Base								34

1251 - COVID-19 Minnesota

		T. C.		
Direct Appropriation	6,000			
Expenditures	6,000			
Biennial Change in Expenditures		(6,000)	0	0
Biennial % Change in Expenditures				
Enacted Budget Change from Base				0
Enacted Budget % Change from Base				

2000 - Restrict Misc Special Revenue

Balance Forward In	4,035	1,457	11,462	16,725	102		102	
Receipts	11,172	9,210	15,046	16,526	18,500	19,425	18,500	19,425
Internal Billing Receipts	322	76	92					
Transfers In	35	0						
Transfers Out	35							
Balance Forward Out	1,151	7,789	16,725	102				
Expenditures	14,056	2,879	9,782	33,149	18,602	19,425	18,602	19,425
Biennial Change in Expenditures				25,996		(4,904)		(4,904)
Biennial % Change in Expenditures				154		(11)		(11)
Enacted Budget Change from Base								0
Enacted Budget % Change from Base								0

2050 - Environment & Natural Resources

Balance Forward In	368	813	1,081	1,063
Direct Appropriation	829	680	391	
Cancellations		0	20	
Balance Forward Out	721	1,081	1,062	

Agency Financing by Fund

(Dollars in Thousands)

	Actual	Actual	Actual	Estimate	Forecast Base		Enacted Budget	
	FY20	FY21	FY22	FY23	FY24	FY25	FY24	FY25
Expenditures	476	412	390	1,063				
Biennial Change in Expenditures				565		(1,453)		(1,453)
Biennial % Change in Expenditures				64		(100)		(100)
Enacted Budget Change from Base								0
Enacted Budget % Change from Base								

2110 - Zoos Lottery In Lieu

Direct Appropriation	190	190	330	190	190	190	255	255
Expenditures	190	190	330	190	190	190	255	255
Biennial Change in Expenditures				140		(140)		(10)
Biennial % Change in Expenditures				37		(27)		(2)
Enacted Budget Change from Base								130
Enacted Budget % Change from Base								34

2301 - Arts & Cultural Heritage

Balance Forward In	845	108	133				
Direct Appropriation	1,750	1,750	1,900	2,000	0 0	2,000	2,000
Cancellations	0						
Balance Forward Out	105	132					
Expenditures	2,490	1,726	2,033	2,000		2,000	2,000
Biennial Change in Expenditures				(184)	(4,033)		(33)
Biennial % Change in Expenditures				(4)	(100)		(1)
Enacted Budget Change from Base							4,000
Enacted Budget % Change from Base							

2403 - Gift

1-105 CIIIC								
Balance Forward In	1,519	3,512	5,721	9,766				
Receipts	4,158	3,442	8,031	1,972	1,800	1,800	1,800	1,800
Balance Forward Out	1,707	4,550	9,766					
Expenditures	3,971	2,403	3,986	11,738	1,800	1,800	1,800	1,800
Biennial Change in Expenditures				9,350		(12,124)		(12,124)
Biennial % Change in Expenditures				147		(77)		(77)
Enacted Budget Change from Base								0

Agency Financing by Fund

(Dollars in Thousands)

	Actual	Actual	l Actual Estimate Forecast Base E		Forecast Base		Enacted Bi	udget
	FY20	FY21	FY22	FY23	FY24	FY25	FY24	FY25
Enacted Budget % Change from Base								0

3000 - Federal

Receipts	101	51	7,329	151	125	125
Expenditures	101	51	7,329	151	125	125
Biennial Change in Expenditures				7,327	(7,355)	(7,355)
Biennial % Change in Expenditures				4,803	(98)	(98)
Enacted Budget Change from Base						0
Enacted Budget % Change from Base						

3015 - ARP-State Fiscal Recovery

3013 - ANT -State Histar Necovery				
Balance Forward In		5,618		
Direct Appropriation	11,495			
Balance Forward Out	5,618			
Expenditures	5,877	5,618		
Biennial Change in Expenditures		11,495	(11,495)	(11,495)
Biennial % Change in Expenditures			(100)	(100)
Enacted Budget Change from Base				0
Enacted Budget % Change from Base				

Agency Change Summary

(Dollars in Thousands)

	FY23	FY24	FY25	Biennium 2024-25
Direct				
Fund: 1000 - General				
FY2023 Appropriations	9,809	9,809	9,809	19,618
Base Adjustments				
Current Law Base Change		458	458	916
Forecast Base	9,809	10,267	10,267	20,534
Change Items				
Maintain Current Service Levels		2,872	3,290	6,162
Public Safety & Security Systems		850		850
Total Enacted Budget	9,809	13,989	13,557	27,546
Fund: 2110 - Zoos Lottery In Lieu				
FY2023 Appropriations	190	190	190	380
Forecast Base	190	190	190	380
Change Items				
Lottery-in-Lieu Percentage Change and New Accounts		65	65	130
Total Enacted Budget	190	255	255	510
Fund: 2301 - Arts & Cultural Heritage				
FY2023 Appropriations	2,000	2,000	2,000	4,000
Base Adjustments				
One-Time Legacy Fund Appropriations		(2,000)	(2,000)	(4,000)
Forecast Base	2,000	0	0	0
Change Items				
Zoo Programs		2,000	2,000	4,000
Total Enacted Budget	2,000	2,000	2,000	4,000
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Planned Spending	33,149	18,602	19,425	38,027
Forecast Base	33,149	18,602	19,425	38,027
Total Enacted Budget	33,149	18,602	19,425	38,027
Fund: 2403 - Gift				
Planned Spending	11,738	1,800	1,800	3,600
Forecast Base	11,738	1,800	1,800	3,600
Total Enacted Budget	11,738	1,800	1,800	3,600
Fund: 3000 - Federal				

Agency Change Summary

(Dollars in Thousands)

	FY23	FY24	FY25	Biennium 2024-25
Planned Spending	151	125		125
Forecast Base	151	125		125
Total Enacted Budget	151	125		125
Revenue Change Summary				
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Forecast Revenues	16,526	18,500	19,425	37,925
Total Enacted Budget	16,526	18,500	19,425	37,925
Fund: 2403 - Gift				
Forecast Revenues	1,972	1,800	1,800	3,600
Total Enacted Budget	1,972	1,800	1,800	3,600
Fund: 3000 - Federal				
Forecast Revenues	151	125		125
Total Enacted Budget	151	125		125

Minnesota Zoological Garden

Enacted Budget Changes

(Dollars in Thousands)

			Biennium			Biennium
FY23	FY24	FY25	2024-25	FY26	FY27	2026-27

Maintain Current Service Levels

This provision provides additional operating funds to maintain the current level of service delivery at the Minnesota Zoo.

1000 - General Fund Cost (Savings)	0	2,872	3,290	6,162	3,290	3,290	6,580
Expenditures	0	2,872	3,290	6,162	3,290	3,290	6,580

Public Safety & Security Systems

This provision improves public safety and security at the Minnesota Zoo through a one-time investment in areas including security camera coverage, new access controls, and reliable communications. This investment matches a related investment in safety and security systems already made by the Minnesota Zoo.

1000 - General Fund Cost (Savings)	0	850 0	850	0 0	0
Expenditures	0	850 0	850	0 0	0

Zoo Programs

This provision provides a one-time funding increase for programs at the Minnesota Zoo.

2301 - Arts & Cultural Heritage Fund Cost (Savings)	0	2,000	2,000	4,000	0	0	0	
Expenditures	0	2,000	2,000	4,000	0	0	0	

Lottery-in-Lieu Percentage Change and New Accounts

This provision increases the share of revenues collected in lieu of the sales tax on lottery tickets appropriated to the Minnesota Zoo.

2110 - Zoos Lottery In Lieu Fund Cost (Savings)	0	65	65	130	65	65	130
Expenditures	0	65	65	130	65	65	130