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Minnesota Department of Veterans Affairs

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http://mn.gov/mdva/

AT A GLANCE

- Employ approximately 1,400 staff statewide
- Provide four major program areas, each with numerous veteran services
- Operates 5 State Veterans Homes
- Serve nearly 369,000 Veterans in Minnesota

PURPOSE

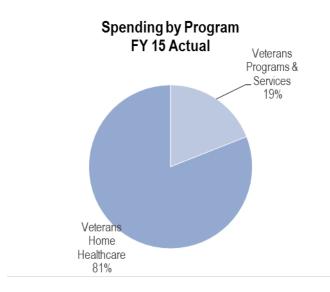
The mission of Minnesota Department of Veterans Affairs (MDVA) is "Dedicated to serving Minnesota Veterans and their families." We are a "post wartime agency" and were created by the 1943 state Legislature to consolidate the services provided to service members, and since 2007, we have operated the Minnesota Veterans Homes. Today, there are approximately 369,000 veterans in Minnesota (seven percent of the state population).

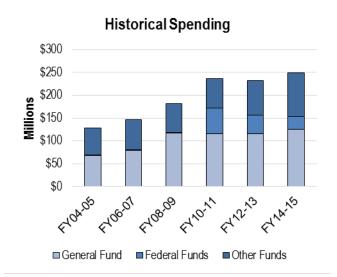
Since 9/11, over 71,000 Minnesotans have been discharged from active duty and more than 45,000 have served in a combat zone. Veterans face many challenges, including matching their military skills to civilian occupations, higher unemployment rates than their civilian counterparts, and short- and long-term medical issues resulting from their military duty. In addition, both veterans and their families experience mental fatigue and injuries associated with military deployments. Finally, nearly 1/3 (28%) of the state's population aged 75 and older are veterans, many with unique long-term care needs.

MDVA exists to fulfill the needs of these veterans and their families by providing innovative programs and services to maximize quality of life. In doing so, MDVA contributes to the statewide outcomes of:

- All Minnesotans have optimal health
- Minnesotans have the education and skills needed to achieve their goals
- Strong and stable families and communities

BUDGET





Source: BPAS

MDVA activities are funded approximately 50% from the general fund, 11% from federal funds and 39% from special revenue funds.

The Program & Services Division receives a majority of its funding from the General Fund. Project specific federal funding also provides significant funding for building maintenance and health care services.

The Healthcare Division is funded by the General Fund, resident maintenance fees, and VA per diem. The historical spending graph reflects the following breakdown:

- A General Fund appropriation of \$94 million for the 2014/15 biennium which was transferred to and spent out of the Special Revenue or Other Fund, (the graph above reflects these expenditures out of the General Fund in order to show its source of funding).
- An additional \$92 million from revenues received from the Federal VA Administration for veteran full and partial per diem, Medicare reimbursements for Medicare Part A, B & D, and revenue received from resident maintenance charges, which is recognized in the special revenue or "Other Funds" on the chart.
- And, \$16.5 million of Federal grant funds were received and spent primarily for the new skilled nursing buildings 19 & 21 on the Minneapolis Campus along with other smaller construction projects at the other four out-state Veterans Homes during the 2014/15 biennium.

STRATEGIES

We strive to enhance the lives of those we serve through the development and implementation of services that are tailored to meet the current and ongoing needs of veterans and their families. We do this through two divisions: Programs & Services and the Minnesota State Veterans Homes (Veterans Healthcare).

Many veterans are not aware of the benefits that they have earned through their military service. The Programs & Services Division collaborates with its partners in the veterans service community to assist veterans in obtaining these benefits. A few areas of assistance are financial, educational and/or medical benefits. Additionally, there are an estimated 279 veterans without safe, stable or affordable housing on any given night in Minnesota (https://www.hudexchange.info/resources/documents/2016-PIT-Estimate-of-Homeless-Veterans-by-State.pdf), so MDVA's programs also assist in identifying and developing housing plans for homeless veterans and veterans at risk of homelessness. Finally, our Programs & Services Division and partners provide resources for financial, family and mental health counseling, as well as operating two Veterans cemeteries and coordinating funeral honors benefits.

MDVA's Healthcare Division operates five Minnesota Veterans Homes located in Luverne, Fergus Falls, Silver Bay, Hastings and Minneapolis to ensure that veterans and their families have options for meeting their long-term care needs while providing high-quality care. The homes offer multiple long-term care options including 24-hour Skilled Nursing, Domiciliary and Adult Day Care. The homes also offer specialty care units such as rehabilitation, work therapy, transportation, chemical dependency, psychological, medical, primary care, spiritual and recreational services to improve the health and quality of life of its residents.

Minnesota Department of Veterans Affairs legal authority comes from M.S. 196 (https://www.revisor.mn.gov/statutes/?id=196) and M.S. 197 (https://www.revisor.mn.gov/statutes/?id=197).

Expenditures By Fund

						
	Actual	Actual	Actual	Estimate	Forecaste	d Base
	FY14	FY15	FY16	FY17	FY18	FY19
1000 - General	14,037	16,828	15,822	19,632	17,746	17,746
2000 - Restrict Misc Special Revenue	669	1,079	1,094	1,343	1,315	1,301
2001 - Other Misc Special Revenue	91,268	95,718	97,947	105,769	108,635	112,210
2403 - Gift	478	416	411	619	569	569
3000 - Federal	4,863	22,924	12,573	30,913	10,734	453
6000 - Miscellaneous Agency	1,557	1,542	1,390	1,495	1,502	1,502
Total	112,872	138,507	129,237	159,771	140,501	133,781
Biennial Change Biennial % Change				37,629 15		(14,726) (5)
Expenditures by Program						
Program: Veterans Programs And Services	17,312	26,122	17,365	24,151	24,768	19,336
Program: Veterans Health Care	95,560	112,386	111,872	135,621	115,733	114,445
Total	112,872	138,507	129,237	159,771	140,501	133,781
Expenditures by Category						
Compensation	78,123	81,613	84,537	89,997	93,395	96,727
Operating Expenses	22,085	24,846	33,995	26,179	24,900	25,178
Other Financial Transactions	328	523	524	2,141	1,823	1,823
Grants, Aids and Subsidies	8,084	9,048	9,129	10,626	10,023	9,984
Capital Outlay-Real Property	4,251	22,478	1,051	30,828	10,359	69
Total	112,872	138,507	129,237	159,771	140,501	133,781
Full-Time Equivalents	1,182.1	1,182.1	1,182.8	1,196.7	1,196.7	1,196.7

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1000 - General

	Actu	al	Actual	Estimate	Forecas	t Base
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	110	1,505	0	1,293	0	0
Direct Appropriation	63,508	62,753	69,106	74,379	73,679	73,679
Open Appropriation	1,605	1,786	2,470	2,900	3,000	3,000
Net Transfers	(49,731)	(48,887)	(54,461)	(58,933)	(58,933)	(58,933)
Cancellations	110	329	0	7	0	0
Expenditures	14,037	16,828	15,822	19,632	17,746	17,746
Balance Forward Out	1,345	0	1,293	0	0	0
Biennial Change in Expenditures				4,589		38
Biennial % Change in Expenditures				15		0
Full-Time Equivalents	78.1	80.0	88.2	91.7	91.7	91.7

2000 - Restrict Misc Special Revenue

	Actual		Actual	Estimate	Forecas	t Base
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	1,455	1,869	1,857	1,915	1,705	1,532
Receipts	492	517	651	658	668	678
Net Transfers	493	495	502	475	475	475
Expenditures	669	1,079	1,094	1,343	1,315	1,301
Balance Forward Out	1,772	1,802	1,915	1,705	1,532	1,383
Biennial Change in Expenditures				689		179
Biennial % Change in Expenditures				39		7
Full-Time Equivalents	1.9	0.6	0	0	0	0

2001 - Other Misc Special Revenue

	Actual		Actual	Estimate	Forecast	t Base
_	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	12,854	12,652	8,951	10,828	10,458	8,401
Receipts	45,910	46,306	47,122	48,190	49,368	50,443
Net Transfers	44,974	44,977	52,702	57,206	57,210	57,210
Expenditures	91,268	95,718	97,947	105,769	108,635	112,210
Balance Forward Out	12,469	8,217	10,828	10,458	8,401	3,844
Biennial Change in Expenditures				16,730		17,129
Biennial % Change in Expenditures				9		8
Full-Time Equivalents	1,097.2	1,096.7	1,089.8	1,100.1	1,100.1	1,100.1

2403 - Gift

	Actual		Actual	Estimate	Forecast	t Base
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	1,046	1,059	1,223	1,356	1,310	1,312
Receipts	467	607	519	550	550	550
Net Transfers	21	(28)	25	21	21	21
Expenditures	478	416	411	619	569	569
Balance Forward Out	1,056	1,222	1,356	1,310	1,312	1,314
Biennial Change in Expenditures				136		108
Biennial % Change in Expenditures				15		11

3000 - Federal

	Actual		Actual	Estimate	Forecas	t Base
<u>_</u>	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	2,059	656	511	391	307	239
Receipts	4,762	21,501	12,452	30,830	10,665	400
Net Transfers	(1,411)	0	0	0	0	0
Expenditures	4,863	22,924	12,573	30,913	10,734	453
Balance Forward Out	546	35,005	391	307	239	186
Biennial Change in Expenditures				15,699		(32,299)
Biennial % Change in Expenditures				56		(74)
Full-Time Equivalents	3.4	4.0	4.0	4.0	4.0	4.0

6000 - Miscellaneous Agency

	Actual		Actual	Estimate	Forecas	t Base
_	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	678	559	409	526	534	534
Receipts	1,438	1,387	1,507	1,503	1,503	1,503
Expenditures	1,557	1,542	1,390	1,495	1,502	1,502
Balance Forward Out	559	404	526	534	534	534
Biennial Change in Expenditures				(214)		119
Biennial % Change in Expenditures				(7)		4
Full-Time Equivalents	1.5	0.8	0.9	0.9	0.9	0.9

Program: Programs & Services

http://mn.gov/mdva/

AT A GLANCE

- 88 employees throughout the state
- Serve veterans of all eras and ages
- Work closely with other state and federal partners.

PURPOSE & CONTEXT

The Programs and Services Division (PSD) provides programs and services that are designed to assist Minnesota Veterans and their families to attain the federal and state benefits to which they are entitled.

We are experiencing an increased demand for services due

to both the aging of the veteran population and the large number of veterans recently returning from Iraq and Afghanistan. Since 9/11, over 71,000 Minnesotans have served on active duty or have been activated, of which over 45,000 have served in a combat zone. This demand for services will continue to increase over the next months and years as the Department of Defense implements an anticipated reduction in force.

We stand ready to meet veterans' needs when they return to Minnesota. Many veterans return with visible combat injuries such as amputated limbs, while many more carry invisible wounds such as traumatic brain injury and post-traumatic stress disorder. We help them meet their needs by providing assistance to access their higher education, medical, and financial assistance benefits.

Ultimately, we fill voids that exist in the veterans' services community by providing veteran-focused services to Minnesota veterans, their dependents and survivors.

SERVICES PROVIDED

We administer the following programs to meet the needs of eligible veterans, their dependents and survivors. (no goals are stated)

- Claims and Field Operations staff represent veterans and their family members by acting as their advocate in matters pertaining to the U.S. Department of Veterans Affairs (VA) benefits and entitlements. This division consists of the St. Paul and Fargo Claims offices, the Gold Star Families and Women's Program, Tribal Veterans Service Officers, and Veterans Outreach. (http://mn.gov/mdva/resources/healthdisability/)
- Veterans Employment and Education Division helps veterans and eligible family members navigate the complicated higher educational benefits system and promotes employment and self-sufficiency for those individuals. This division includes the Higher Education Veterans Program, which acts as the state approving agency and administers the Minnesota GI Bill. (http://mn.gov/mdva/resources/education/)
- State Veterans Cemeteries and Memorial Affairs assures that Veterans and their families are honored with final resting places that have national significance and lasting tributes that commemorate their service and sacrifice to our nation. The division operates two veterans' cemeteries, one in Little Falls and the newly opened facility in Preston. It also manages the Military Funeral Honors Stipend Program and the Bronze Star Marker Program. (http://mn.gov/mdva/memorials/)
- State Veterans Benefits Division provides programs and services unique to Minnesota's Veterans and supplements
 certain federal programs. The division manages the State Soldiers Assistance Program, LinkVet, Minnesota Service
 C.O.R.E., Minnesota Operation for Veterans Empowerment (MOVE) and Veterans Preference.
 (http://mn.gov/mdva/resources/familyassistance/)
- Special Advisor on Ending Veteran's Homelessness works directly with the MDVA, the State Director to Prevent and End Homelessness, and all key partners throughout Minnesota and leads the implementation of the goal in the State Plan to End Veteran Homelessness on a Veteran by Veteran basis. This 18-month position is a collaborative partnership with the Minnesota Housing Finance Agency.

- MDVA Grant Programs provide needed funding to our partners who assist us in our goals of serving veterans.
 - Veterans Service Organizations (VSO) Grants are provided to Congressionally Chartered Veterans Service
 Organizations in Minnesota to assist veterans and their families receive all the federal, state, and local benefits
 they are entitled to.
 - County Veterans Service Officers (CVSO) Grants are provided to all 87 counties to provide outreach for the
 reintegration of combat veterans into society, to collaborate with social service agencies, educational institutions,
 and other community organizations to enhance services offered to veterans, to reduce homelessness, and to
 enhance the operations of the county veterans service office. (http://www.macvso.org/)
 - Minnesota Assistance Council for Veterans (MACV), funded through a grant from MDVA, provides assistance throughout Minnesota to veterans and their families who are homeless or in danger of homelessness. (http://www.mac-v.org/)
 - Support Our Troops Grants are competitive grants provided to eligible foundations and other organizations approved by the Commissioner, whose purpose is supporting and improving the lives of veterans and their families. These grants are funded through the Support Our Troops License Plate Account. (http://mn.gov/mdva/resources/federalresources/grants/)

Partners – We partner with the U.S. Department of Veterans Affairs, Veterans Services Organizations, County Veterans Service Officers, the Minnesota Assistance Council for Veterans and other organizations in all of the ways listed above in order to provide benefits and services to Veterans. Additionally we partner with a number of state agencies to accomplish our work.

RESULTS

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Number of MN Veterans and their dependents receiving federal VA compensation or pensions.	96,811	107,190	4/15/14 & 6/10/16
Quantity	Number of Veterans and their dependents who have MDVA staff acting as their accredited representative to the federal VA.	41,771	51,793	7/22/14 & 7/31/16
Quantity	Number of Minnesota GI Bill participants approved for Higher Education programs or OJT/Apprenticeship programs.	1,362	1,321	FY15 & FY16
Quantity	Number of interments and inurnments at the Minnesota State Veterans Cemeteries.	418	564	FY15 & FY16
Results	Percent of C.O.R.E. program participants that were satisfied with the services received and indicated that the services met their needs.	98%	100%	Aug. 2014 & June 2015
Results	Number of Homeless Veterans identified in MN during HUD's annual Point in Time (PIT) Count.	644	279	Jan. 2010 & Jan. 2016

Minnesota Department of Veterans Affairs legal authority comes from M.S. 196.01 https://www.revisor.mn.gov/statutes/?id=196.01.

Expenditures By Fund

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Actual	Actual	Actual	Estimate	Forecas	t Base
FY14	FY15	FY16	FY17	FY18	FY19
14,037	16,828	15,822	19,632	17,746	17,746
522	945	879	1,155	1,128	1,114
5	2	9	8	23	23
2,749	8,347	655	3,356	5,871	453
17,312	26,122	17,365	24,151	24,768	19,336
			(1,918) (4)		2,588 6
1,876	2,977	2,084	3,028	2,595	2,532
9,996	17,217	9,463	14,697	15,995	10,587
5,440	5,927	5,818	6,425	6,178	6,216
17,312	26,122	17,365	24,151	24,768	19,336
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5,804	6,035	6,746	7,594	7,952	8,122
2,663	3,326	2,766	4,152	2,742	2,606
13	302	73	45	8	8
6,604	7,457	7,745	9,246	8,638	8,599
2,228	9,002	35	3,114	5,427	0
17,312	26,122	17,365	24,151	24,768	19,336
83.4	84.6	92.2	95.7	95.7	95.7
	14,037 522 5 2,749 17,312 1,876 9,996 5,440 17,312 5,804 2,663 13 6,604 2,228 17,312	FY14 FY15 14,037 16,828 522 945 5 2 2,749 8,347 17,312 26,122 1,876 2,977 9,996 17,217 5,440 5,927 17,312 26,122 5,804 6,035 2,663 3,326 13 302 6,604 7,457 2,228 9,002 17,312 26,122	FY14 FY15 FY16 14,037 16,828 15,822 522 945 879 5 2 9 2,749 8,347 655 17,312 26,122 17,365 1,876 2,977 2,084 9,996 17,217 9,463 5,440 5,927 5,818 17,312 26,122 17,365 5,804 6,035 6,746 2,663 3,326 2,766 13 302 73 6,604 7,457 7,745 2,228 9,002 35 17,312 26,122 17,365	FY14 FY15 FY16 FY17 14,037 16,828 15,822 19,632 522 945 879 1,155 5 2 9 8 2,749 8,347 655 3,356 17,312 26,122 17,365 24,151 1,876 2,977 2,084 3,028 9,996 17,217 9,463 14,697 5,440 5,927 5,818 6,425 17,312 26,122 17,365 24,151 5,804 6,035 6,746 7,594 2,663 3,326 2,766 4,152 13 302 73 45 6,604 7,457 7,745 9,246 2,228 9,002 35 3,114 17,312 26,122 17,365 24,151	FY14 FY15 FY16 FY17 FY18 14,037 16,828 15,822 19,632 17,746 522 945 879 1,155 1,128 5 2 9 8 23 2,749 8,347 655 3,356 5,871 17,312 26,122 17,365 24,151 24,768 1,876 2,977 2,084 3,028 2,595 9,996 17,217 9,463 14,697 15,995 5,440 5,927 5,818 6,425 6,178 17,312 26,122 17,365 24,151 24,768 5,804 6,035 6,746 7,594 7,952 2,663 3,326 2,766 4,152 2,742 13 302 73 45 8 6,604 7,457 7,745 9,246 8,638 2,228 9,002 35 3,114 5,427 17,312 26,122 <

1000 - General

	Actu	al FY 15	Actual FY 16	Estimate FY17	Forecast	t Base FY19
Dalamas Famusand In						FIII
Balance Forward In	110	1,505	0	1,293	0	U
Direct Appropriation	16,051	16,240	16,393	17,161	16,461	16,461
Open Appropriation	1,605	1,786	2,470	2,900	3,000	3,000
Net Transfers	(2,274)	(2,374)	(1,748)	(1,715)	(1,715)	(1,715)
Cancellations	110	329	0	7	0	0
Expenditures	14,037	16,828	15,822	19,632	17,746	17,746
Balance Forward Out	1,345	0	1,293	0	0	0
Biennial Change in Expenditures				4,589		38
Biennial % Change in Expenditures				15		0
Full-Time Equivalents	78.1	80.0	88.2	91.7	91.7	91.7

2000 - Restrict Misc Special Revenue

•	Actual		Actual	Estimate	Forecas	Forecast Base	
	FY14	FY 15	FY 16	FY17	FY18	FY19	
Balance Forward In	1,363	1,732	1,638	1,712	1,502	1,329	
Receipts	374	322	451	470	480	490	
Net Transfers	493	495	502	475	475	475	
Expenditures	522	945	879	1,155	1,128	1,114	
Balance Forward Out	1,708	1,603	1,712	1,502	1,329	1,180	
Biennial Change in Expenditures				567		208	
Biennial % Change in Expenditures				39		10	
Full-Time Equivalents	1.9	0.6	0.0	0.0	0.0	0.0	

2403 - Gift

	Actual		Actual Estimate		Forecast Base	
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	113	132	104	132	148	148
Receipts	3	1	13	3	3	3
Net Transfers	21	(28)	25	21	21	21
Expenditures	5	2	9	8	23	23
Balance Forward Out	132	104	132	148	148	148
Biennial Change in Expenditures				10		30
Biennial % Change in Expenditures				145		174

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3000 - Federal

	Actual		Actual Estimate		Forecast Base	
<u>-</u>	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	457	464	495	391	307	239
Receipts	2,647	8,134	550	3,273	5,802	400
Expenditures	2,749	8,347	655	3,356	5,871	453
Balance Forward Out	355	252	391	307	239	186
Biennial Change in Expenditures				(7,084)		2,313
Biennial % Change in Expenditures				(64)		58
Full-Time Equivalents	3.4	4.0	4.0	4.0	4.0	4.0

Program: Veterans Health Care

http://mn.gov/mdva/

AT A GLANCE

- Operate 5 State Veterans Homes in Minneapolis, Hastings, Luverne, Fergus Falls and Silver Bay
- Provide 24/7 Skilled Nursing and Domiciliary Care and operate an Adult Day Care
- Approximately 1,200 employees across the state
- Serve veterans of all eras and ages
- Work closely with other state, federal, and community partners

PURPOSE & CONTEXT

The first Minnesota Veterans Home was established in 1887 as the Minnesota Soldiers Home to "reward the brave and deserving." This first Soldiers Home in Minneapolis was not primarily designed to be a medical facility, but as the needs of returning veterans have changed, so too have the Veterans Homes. In the 1960s, MDVA started shifting its focus to making the health care needs of veterans the Homes' primary concern. Today, we operate five Veterans Homes in Fergus Falls, Hastings, Minneapolis, Luverne, and Silver Bay, and one Adult Day Care facility in Minneapolis.

Currently, veterans comprise 24 percent of the state's 65 year old or older population and 28 percent of the state's 75 year old or older population. Many of those aging veterans come to one of the Veterans Homes with conditions unique to veterans such as Traumatic Brain Injuries and Post Traumatic Stress.

With the number of veterans over the age of 75 expected to increase by approximately nine percent over the next 20 years, and with over 43,000 recently deployed veterans since 9/11, we strive to respond to the needs of both the current and future population of veterans in Minnesota

SERVICES PROVIDED

We provide care that is designed and delivered according to the individual needs of each resident. Our homes have the goal of restoring, optimizing and/or maintaining each resident's level of function, personal autonomy, and dignity while recognizing the individual's service to the country. This goal is achieved through facilities that provide Skilled Nursing Care with special care units for the treatment of Dementia and Alzheimer's, Domiciliary Care (board and care) and Adult Day Care services. In addition, we provide the following programs or services:

- Rehabilitation services, including occupational, physical therapy and physical fitness
- Social services, recreational therapy and behavioral services
- Transportation
- Volunteer programs
- Drug and alcohol treatment
- Work therapy
- Dental and optometry care
- Primary medical care

In recent years, our homes have undergone a number of changes to improve the quality of care being provided. These changes include:

- Implementation of resident-centered care models at all of the Veterans Homes to meet the unique individualized care of Veterans,
- a new building at the Minneapolis campus, and
- additional clinical training for the staff through a community partnership with Twin Cities Healthcare partnership (TCHP).
- Compliance with the Centers for Medicare & Medicaid Services (CMS) standards for the purpose of enhancing the level of care provided at the Veterans Homes and generating an opportunity to bill services to the federal government under the Medicare insurance programs. New certification was achieved for Silver Bay Veterans Home, building 21,

- which is 100 beds for the Minneapolis Veterans Home, and the Luverne Veterans Home passed their Medicare certification survey on August 18, 2016.
- The Minneapolis Adult Day was recognized with a 2016 -State Government Innovation Award for their project called Operation Sight and Sound.
- The Silver Bay Veterans Home was recognized in 2015 with a State Continuous Improvement Award for their interdisciplinary team work and the improved beneficial resident outcomes related to behaviors and reducing psychotropic medication use. This project included additional staff training on dementia care with the Gemini program and the implementation of new life enrichment coordinators.
- Establishment, in 2014, the ongoing work of a Commissioners Healthcare Task Force to provide guidance for best practices and programming for our veterans homes, which has proved to be a valuable resource to our agency leadership.

RESULTS

The health care we provide to veterans residing in the Veterans Homes optimizes their activities of daily living which leads to improved quality of life. We provide a community environment for veterans and families that promotes respect, dignity and mental, physical, and spiritual well-being. With enhanced mental health and chemical dependency training and staffing, our staff can promote and support transition of domiciliary residents back to their communities. The key measures we review to understand if we are meeting these goals are customer satisfaction, staff turnover, and the prevalence of citations or recommendations from the Minnesota Department of Health, the Federal Department of Veteran Affairs and CMS.

Type of Measure	Name of Measure	Previou s 2014	Current 2015	Dates
Quality	Resident Satisfaction Survey. Customer satisfaction surveys are conducted at all five Veterans Homes by Pinnacle Quality Insight on a monthly basis, dating back to 2009, and comparative results are calculated quarterly and annually. The company surveys residents and families on a number of key indicators which include nursing, response to individual needs, therapy, safety, and cleanliness. The results are then compared to other Veterans Homes and nursing homes across the country. Minnesota Veterans Homes have earned "Best in Class" certificates for their scores.	4.64 (low = 1, high = 5)	4.67 (low = 1, high = 5)	2014 & 2015
Quantity	Staff turnover rates. It is important to our residents and their families that we maintain a stable, highly trained staff. While a certain amount of turnover is inevitable we strive to have a steady staffing roster.	19.6%	25.2%	2014 & 2015
Quality	The annual CMS 5 Star Staffing Report from Equip was calculated for the 2015-2016 time frame, so the Veterans Homes are compared to the national staffing standard. They continue to score at the higher end of the rating. Our goal is to maintain a 4-5 star overall staffing ratio at the Skilled Veterans Homes, and we have met those goals for the past two years	4-5 Star	4-5 Star	2014 & 2015

In addition to resident and staff surveys, over the past two years Minnesota Veterans Homes have had several citation free federal VA surveys, surveys with very few recommendations by the Minnesota Department of Health, and good certification surveys by the Centers for Medicare and Medicaid Services (CMS). In 2015, the Silver Bay Veterans Home successfully completed their CMS certification survey. In March 2016, Building 21 at the Minneapolis Veterans Home was CMS certified, and as of August 2016 the Luverne Veterans Home has completed their CMS certification survey.

Minnesota Department of Veterans Affairs legal authority comes from M.S. 198.01 (https://www.revisor.mn.gov/statutes/?id=198.01)

Expenditures By Fund

-						
	Actual	Actual	Actual	Estimate	Forecast	Base
	FY14	FY15	FY16	FY17	FY18	FY19
2000 - Restrict Misc Special Revenue	147	134	215	188	187	187
2001 - Other Misc Special Revenue	91,268	95,718	97,947	105,769	108,635	112,210
2403 - Gift	473	414	402	611	546	546
3000 - Federal	2,114	14,577	11,918	27,557	4,863	C
6000 - Miscellaneous Agency	1,557	1,542	1,390	1,495	1,502	1,502
Total	95,560	112,386	111,872	135,621	115,733	114,445
Biennial Change Biennial % Change				39,547 19		(17,314) (7)
Expenditures by Budget Activity						
Budget Activity: Veterans Health Care Budget Activity: Minneapolis Veterans	4,256	4,820	4,346	4,994	6,155	6,329
Homes	49,383	63,795	61,145	80,392	58,190	55,098
Budget Activity: Hastings Veterans Home Budget Activity: Silver Bay Veterans	9,566	9,473	9,832	10,799	10,961	11,278
Homes	10,492	11,331	12,421	13,277	13,524	13,958
Budget Activity: Luverne Veterans Home Budget Activity: Fergus Falls Veterans	9,686	9,920	10,624	11,571	11,709	12,093
Home Total	12,178 95,560	13,046 112,386	13,504 111,872	14,587 135,621	15,194 115,733	15,689 114,44 5
Expenditures by Category	95,560	112,300	111,072	133,621	110,733	114,44
	72 220	75,578	77 702	82.403	05 112	88,604
Compensation Operating Expanses	72,320 19,422	21,520	77,792	22,027	85,443	22,572
Operating Expenses Other Financial Transactions	314	21,320	31,229 451	2,027	22,159 1,815	1,81
Grants, Aids and Subsidies	1,481	1,590	1,384	1,380	1,385	1,38
•	•	*	•	<i>'</i>	,	,
Capital Outlay-Real Property Total	2,023 95,560	13,476 112,386	1,017 111,872	27,714 135,621	4,932 115,733	114,44
	,	.,	-,,	,	-,	,- 1
Full-Time Equivalents	1,098.8	1,097.5	1,090.6	1,101.0	1,101.0	1,101.0

1000 - General

	Actu	Actual		Actual A		Actual Estimate		Base
	FY14	FY 15	FY 16	FY17	FY18	FY19		
Direct Appropriation	47,457	46,513	52,713	57,218	57,218	57,218		
Net Transfers	(47,457)	(46,513)	(52,713)	(57,218)	(57,218)	(57,218)		

2000 - Restrict Misc Special Revenue

-	Actual		Actual Estimate		Forecast Base	
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	92	137	219	203	203	203
Receipts	119	195	199	188	188	188
Expenditures	147	134	215	188	187	187
Balance Forward Out	64	199	203	203	203	203
Biennial Change in Expenditures				122		(29)
Biennial % Change in Expenditures				43		(7)

2001 - Other Misc Special Revenue

	Actual		Actual Estimate		Forecast Base	
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	12,854	12,652	8,951	10,828	10,458	8,401
Receipts	45,910	46,306	47,122	48,190	49,368	50,443
Net Transfers	44,974	44,977	52,702	57,206	57,210	57,210
Expenditures	91,268	95,718	97,947	105,769	108,635	112,210
Balance Forward Out	12,469	8,217	10,828	10,458	8,401	3,844
Biennial Change in Expenditures				16,730		17,129
Biennial % Change in Expenditures				9		8
Full-Time Equivalents	1,097.2	1,096.7	1,089.8	1,100.1	1,100.1	1,100.1

2403 - Gift

	Actual FY14 FY 15		Actual FY 16	Estimate FY17	Forecas	t Base FY19
		1113	1110	1 1 17	1 1 10	1113
Balance Forward In	933	927	1,119	1,224	1,162	1,164
Receipts	463	606	507	548	548	548
Net Transfers	0	0	0	0	0	0
Expenditures	473	414	402	611	546	546
Balance Forward Out	924	1,118	1,224	1,162	1,164	1,166
Biennial Change in Expenditures				126		79

2403 - Gift

3000 - Federal

	Actual		Actual Estimate		Forecast Base	
	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	1,602	191	16	0	0	0
Receipts	2,115	13,367	11,902	27,557	4,863	0
Net Transfers	(1,411)	0	0	0	0	0
Expenditures	2,114	14,577	11,918	27,557	4,863	0
Balance Forward Out	191	34,753	0	0	0	0
Biennial Change in Expenditures				22,783		(34,612)
Biennial % Change in Expenditures				136		(88)

6000 - Miscellaneous Agency

	Actual		Actual Estimate		Forecast Base	
<u>-</u>	FY14	FY 15	FY 16	FY17	FY18	FY19
Balance Forward In	678	559	409	526	534	534
Receipts	1,438	1,387	1,507	1,503	1,503	1,503
Expenditures	1,557	1,542	1,390	1,495	1,502	1,502
Balance Forward Out	559	404	526	534	534	534
Biennial Change in Expenditures				(214)		119
Biennial % Change in Expenditures				(7)		4
Full-Time Equivalents	1.5	0.8	0.9	0.9	0.9	0.9