Table of Contents

Ombudsman for Mental Health and Developmental Disabilities

Agency Profile.....1
Expenditures Overview.....3
Financing by Fund.....4

Ombudsman for Mental Health and Developmental Disabilities — Small Agency Profile

mn.gov/omhdd

AT A GLANCE

- The OMHDD operates eight offices statewide with fewer than 20 staff
- We oversee more than 16,000 agencies, facilities, programs and licensees providing services to over 300,000 Minnesotans with mental, developmental, chemical and emotional disabilities
- OMHDD staff respond to more than 4,500 requests for assistance, reviews more than 1,500 serious injury reports and over 850 death reports annually
- Monitors quality of care related to Department of Human Services and Department of Health Licensing, the Department of Education, Special Review Board, Nursing Home closures and Behavior Intervention Report Forms.
- Provides Civil Commitment training statewide
- Monitors University of Minnesota Clinical Trials on psychiatric medications
- Was established as an independent agency in 1987 as a result of the federal Welsh Consent Decree
- Funded entirely by General Fund dollars with compensation constituting about 88% of the budget

PURPOSE

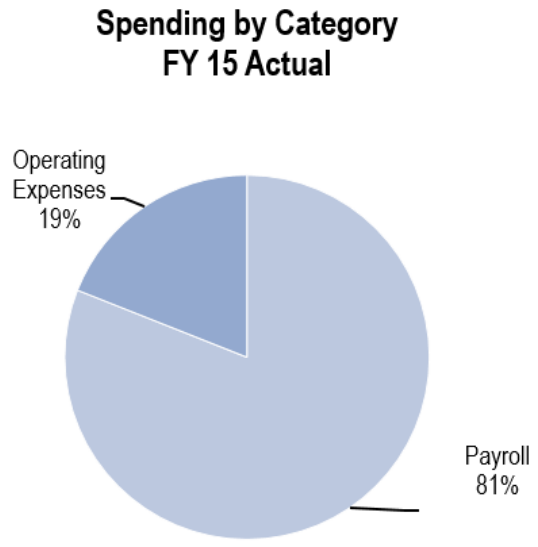
The OMHDD promotes the highest attainable standards for treatment, competence, efficiency and justice for persons receiving state provided or state funded care and treatment for mental illness (MI), developmental disabilities (DD), chemical dependency (CD) and emotional disturbance (ED).

We work to resolve client complaints and concerns regarding treatment and rights-related issues. We review serious injury and death reports of clients and monitor Clinical Drug Trials at the U of M. We provide civil commitment and other training statewide.

We act as a monitor of the service delivery systems, including DHS, MDH, MDE and the U of M, with regard to client rights and services, and provide education and intervention that aligns client treatment needs with service provision.

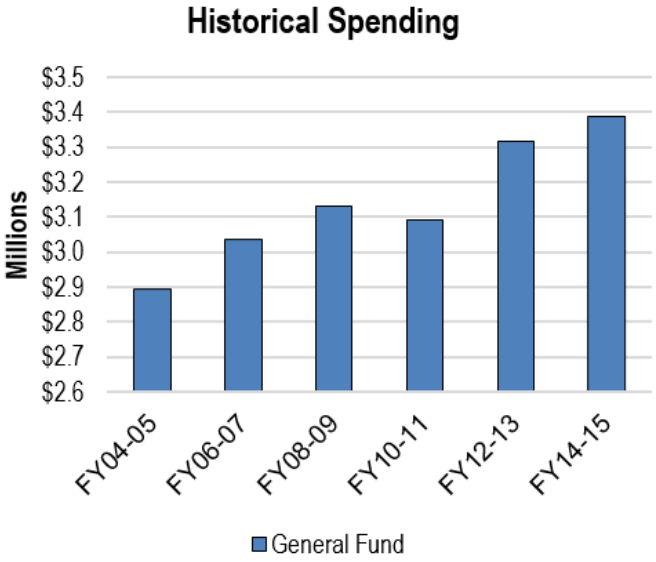
OMHDD contributes to statewide outcomes that all Minnesotans have optimal health and efficient and effective government services.

BUDGET



The OMHDD purchased laptops and printers in 2015 and a new centralized copier. Usually Operating Expenses is about 12% of the total agency expenditure.

Source: BPAS



The OMHDD's work has been supported by increased appropriations.

Source: Consolidated Fund Statement

STRATEGIES

The OMHDD regional and medical review staff monitor client cases for individual client needs and also for systemic issues in all areas of the MI, DD, CD and ED service systems. When we see issues occurring in multiple areas of the state we can quickly share information to providers on what we have seen and how we have helped others deal with those issues. Medical Review staff produce timely and topical Medical Alerts which focus on education and prevention of issues that negatively impact client safety. The alerts are shared electronically via the state list service to licensed providers and interested persons statewide. Staff provides civil commitment education to stakeholders in an effort to limit the number of inappropriate commitments, save valuable resources, and get clients to the level of service they require in the least restrictive environment needed.

We act as the intermediary between Minnesota residents and state government provided or funded service delivery systems. When things don't make sense, are unfair, or errors have been made, we can help bring the two sides together to obtain the best result for the client. We provide training to providers, families, law enforcement, legal, medical, local, county and state staff in order to improve services and increase understanding of service delivery systems and laws. We are involved in local and statewide work groups and committees covering a wide variety of topics related to client care provision. We monitor the quality of care via report review from multiple agencies, facilities and programs.

RESULTS

Type of Measure	*Name of Measure*	*Previous*	*Current*	*Dates*
Quantity	Cases by type entered into agency database	8,605	9,062	FY 12-13; FY 14-15
Quantity	Civil commitment trainings/attendees	27/819	32/1,068	FY 12-13; FY 14-15

The following statutes apply to the OMHDD:

MS Chapter 245.91 https://www.revisor.mn.gov/statutes/?id=245.91
MS Chapter 245.92 https://www.revisor.mn.gov/statutes/?id=245.92
MS Chapter 245.93 https://revisor.mn.gov/statutes/?id=245.93
MS Chapter 245.94 https://revisor.mn.gov/statutes/?id=245.94
MS Chapter 245.945 https://revisor.mn.gov/statutes/?id=245.945
MS Chapter 245.95 https://revisor.mn.gov/statutes/?id=245.95
MS Chapter 245.96 https://revisor.mn.gov/statutes/?id=245.96
MS Chapter 245.97 http://revisor.mn.gov/statutes/?id=245.97

(Dollars in Thousands)

Expenditures By Fund

	Actual FY14	Actual FY15	Actual FY16	Estimate FY17	Forecasted Base FY18	Forecasted Base FY19
1000 - General	1,674	1,720	1,842	2,457	2,423	2,423
2001 - Other Misc Special Revenue	0	0	46	0	0	0
Total	**1,674**	**1,720**	**1,888**	**2,457**	**2,423**	**2,423**
Biennial Change				951		501
Biennial % Change				28		12

Expenditures by Program

Program: Ombudsman For Mh & Dd	1,674	1,720	1,888	2,457	2,423	2,423
Total	**1,674**	**1,720**	**1,888**	**2,457**	**2,423**	**2,423**

Expenditures by Category

Compensation	1,513	1,386	1,521	1,820	1,957	1,978
Operating Expenses	161	299	363	630	459	443
Other Financial Transactions		9	4	7	7	2
Capital Outlay-Real Property		26				
Total	**1,674**	**1,720**	**1,888**	**2,457**	**2,423**	**2,423**
Full-Time Equivalents	**17.5**	**15.4**	**16.2**	**18.5**	**20.0**	**20.0**

1000 - General

	Actual FY14	Actual FY 15	Actual FY 16	Estimate FY17	Forecast Base FY18	Forecast Base FY19
Balance Forward In	214	194	193	267	193	152
Direct Appropriation	1,654	1,804	1,917	2,382	2,382	2,382
Net Transfers	0	(79)	0	0	0	0
Cancellations	0	6	0	0	0	0
Expenditures	**1,674**	**1,720**	**1,842**	**2,457**	**2,423**	**2,423**
Balance Forward Out	194	193	267	193	152	111
Biennial Change in Expenditures				905		547
Biennial % Change in Expenditures				27		13
Full-Time Equivalents	17.5	15.4	16.1	18.5	20.0	20.0

2001 - Other Misc Special Revenue

	Actual FY14	Actual FY 15	Actual FY 16	Estimate FY17	Forecast Base FY18	Forecast Base FY19
Receipts	0	0	46	0	0	0
Expenditures	0	0	**46**	0	0	0
Biennial Change in Expenditures				46		(46)
Biennial % Change in Expenditures						(100)
Full-Time Equivalents			0.1	0	0	0