

Family Council Matters Newsletter

MVH-Minneapolis



November 2017

About Care Conferences

Care Conference Meetings are scheduled quarterly by the Social Worker, and are typically attended by your loved one, his or her family, as well as the Social Worker, RN Manager or Primary Nurse, Dietician, and Recreation Therapist. For Veterans, but not for spouses, the nurse practitioner also attends. The care conference offers an opportunity to review the current care plan, as well as plan for the resident's care moving forward. The interdisciplinary team will share information about your loved one's care. Family members are invited to offer feedback with suggestions, and propose changes to the care plan based on their knowledge of their loved one's wishes, needs, behaviors, or any other considerations. The goal is to ensure that the resident has an individualized care plan that meets his/her specific needs, and that promotes the best quality of life. The goal of the team is to keep the care conference to 15 minutes to respect everyone's time. However, there may be occasions when a care conference runs over, and everyone's patience and understanding are much appreciated when this happens.

At least once per year you are encouraged to request a copy of your loved one's Care Plan, which will require that you sign a release form, and which can be coordinated with your loved one's social worker or nursing staff. Review the Care Plan to ensure that it accurately reflects your loved one's needs, as well as to ensure that staff are caring for your loved one in a way that is consistent with it. If you discover any discrepancies of immediate concern, contact your loved one's Social Worker or RN Manager at your earliest convenience. **In fact, at any time that you have a concern about your loved one's care, you are encouraged to talk about it with the Social Worker or RN Manager right away.** There is no need to wait for the quarterly Care Conference Meeting. On the other hand, if it is not an immediate concern, then make a plan to

discuss it at the next Care Conference. Topics that are likely to be covered or can be updated at the Care Conference include the following.

1. **Resident interests, wishes, or goals, which can include suggestions and/or recommendations on how to obtain the best outcome while providing needed care and maintaining the highest quality of life for the resident.**
2. **Primary Contact Information**
3. **Auditory/Vision/Podiatry Needs and/or Concerns, including Provider Selection and Provider Contact Information. Please note that OnSite services now include Auditory and Podiatry.**
4. **Dental Care Needs and/or Concerns and Dental Provider Selection**
5. **Request for Reasonable Accommodations**
6. **Insurance Information**
7. **Advanced Health Care Directive/ Power of Attorney/Guardianship Information**
8. **Provider Orders for Life Sustaining Treatment (POLST) Review/Update**
9. **Funeral Home Designation/ Cremation/Autopsy Information**

**Please Note:
There is no
Monthly
Meeting in
November**

Our condolences go out to the families and friends whose loved one recently passed away.

2017 Meeting Dates Second Saturday of Each Month at 12:30pm Building 21 Theater Room



~~November 11**~~**

(November Meeting Cancelled)

December 9

**Officer of the Day (OD)
MVH-Minneapolis
612-221-6389**

(Call at Night and on Weekends; At Other Times,
Please Call Unit or Building Manager)

Ombudsman for the MVH-Minneapolis

**Kristen Rice
651-431-3236**

kristen.rice@state.mn.us

Resource for Families

Maureen Switzer recently joined the Family Council. She is the surviving spouse of a resident who suffered an accidental death at the Minneapolis Veterans Home. At the time, Maureen was confused by and struggled with the way the situation was managed by the administration. She would be honored to act as a helpful interpreter for anyone who finds themselves in that very difficult situation. Maureen can be reached at 952-948-2476.

Thanksgiving Day Meal

*This is a note from Erin Zwonitzer, new Dietary Director at the MVH-Minneapolis. As many of you know, dining space at the MVH-Minneapolis has changed. For that reason, we ask that large groups of family and friends consider visiting your loved one after the meal, or make plans to bring in your own meal. Space for all individuals, either dining with us or bringing in food, will be on a first-come, first-serve basis. Unfortunately, we will not be able to guarantee or reserve table space. For those who would like to eat the noon Thanksgiving meal with your loved one, I ask that you let me know the size of your group so we can plan accordingly. **Please note that this is not a reservation.** To provide a positive experience and an opportunity to serve more families, we ask that groups attending the meal limit your total guests to 10 individuals. Seating will be made available on the units as space allows. The Building 19 Community Room will also be set up for additional seating. The Special Meal (Purple \$6.00) tickets will be available for purchase from the Front Desk or the Cashier Office. I can be reached at 612-548-5806, or send an email to erin.zwonitzer@state.mn.us Thank you!*

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