

# APPEALS SELF HELP CLINIC

## 2022 REPORT

In 2022, the clinic assisted 132 people. Last year 27% of all appeals to the Court of Appeals involved at least one unrepresented party. This amounted to 467 appeals. In family law cases, the percentage of appeals involving an unrepresented party was 39%. Detailed data are listed below.

### INTAKE FORM RESPONSES

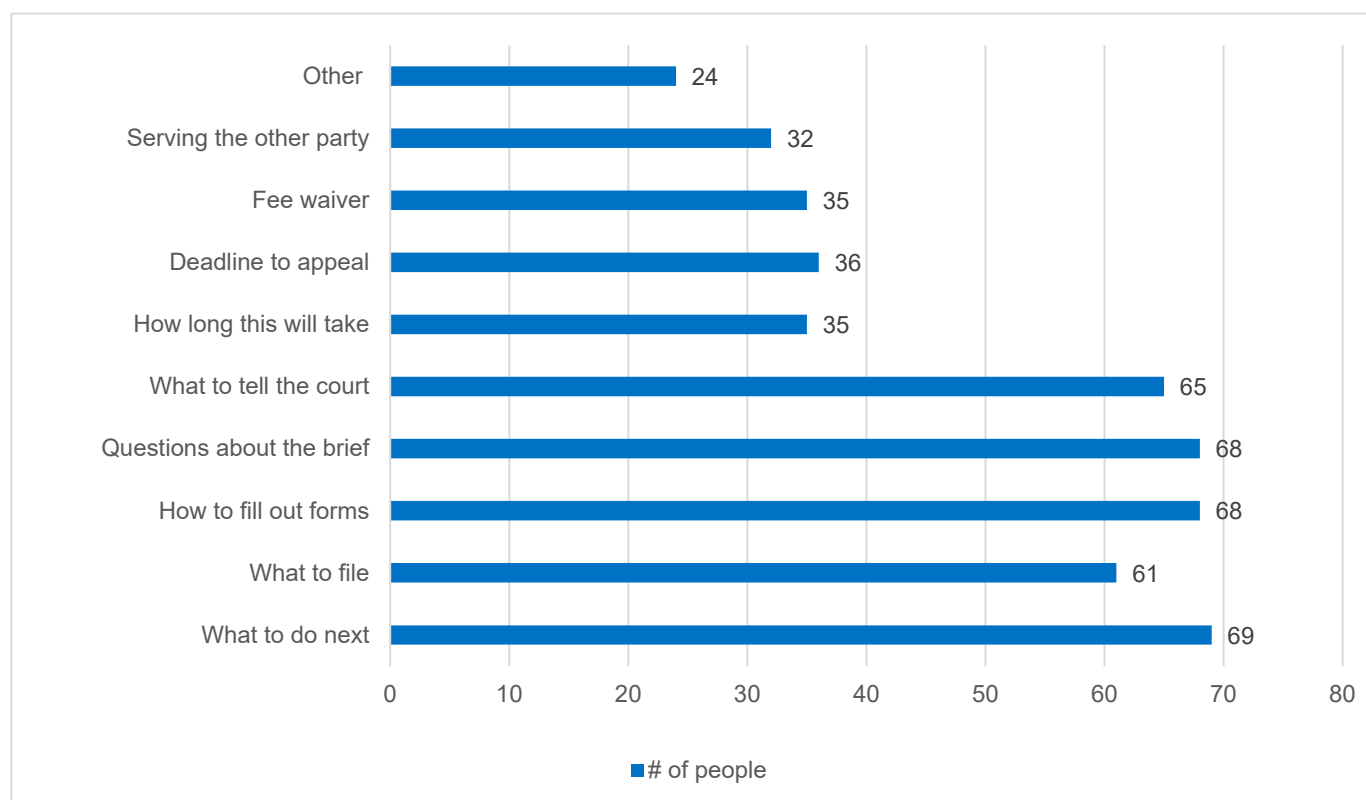
#### Court Jurisdiction

- Court of Appeals 92%
- Supreme Court 8%

#### Types of cases (top 3)

- Family 37%
- Civil 32%
- Juvenile 6%

#### What questions do you have for the clinic attorney?



## Customer Role

- Have not yet filed an appeal 61%
- Have filed an appeal (appellant) 34%
- Respondent 4%

## EVALUATION FORM RESPONSES (Note: only 38 surveys completed)

Why did you choose to attend the clinic? (Top 3 responses. Customers could choose more than one reason.)

- I cannot afford a lawyer 66%
- I thought I could do it myself 16%
- I don't want to spend money on an attorney 5%

Did the session help answer your questions?

- Yes 95%
- No 5%

How satisfied are you with the services offered?

- Very satisfied 76%
- Satisfied 21%
- Not satisfied 3

Will you return for another session for more assistance?

- Yes 79%
- No 5%
- I don't know 16%

After this self-help session, which applies?

- I will represent myself 71%
- I will try to hire an attorney 11%
- I have decided not to appeal 5%

What could be done to improve this service?

- Nothing 13%
- More time 53%
- Have clinic more often 61%
- Have more attorneys 21%

### Additional Comments:

- Law library workers are helpful and self help clinic attorney and kind.
- The lawyer was really excellent. I would like to see that more services (especially for low-income people) be provided, as Legal Aid, Volunteers of America, and others do not provide assistance for matters of probate at all! I am really grateful for your service. However it would help to have longer sessions, and more often, please. Thank You.
- I am very grateful for this opportunity. It really helps me from being panic to be the respondent for the appeal to being equipped with some understanding and knowledge of the steps moving forward. Thank you!
- Thank you.
- As I said above more time and frequency with more in person service. I am so happy with the help I got and I would love to thank you and the attorney.
- Thanks.
- I appreciate the attorney who helped me with a kindness. He deserves an award.
- I am pleased with the level of assistance I have received. I do think in person meetings would be beneficial. Also, maybe setting up a way for us to request additional help from a specific attorney, even if for a small fee...??
- Personally I have benefitted greatly by constantly going to and engaging the Ramsay County Law Library staff with questions about materials available to assist myself as an advocate, and the many times I've contacted the other Law Library staff, your services are needed and folks are starting to understand the process of it all. As long as you continue to be available, us foot soldier advocates will continue to bring our community members through the doors, log onto zoom links, visit the courts websites, and hope for positive results for those participating in our legal process.
- I'm an in-person type of individual and would love in-person sessions.
- Thank you for everything. It was great.
- Just keep helping us, we need you guys. Please.
- Ms. K. was great! Thank you!
- E. was very helpful.
- This is such a wonderful, much needed program; thank you so much for everything. Always solid advice and very knowledgeable people operating both the behind the scenes (librarians through law library) and attorneys themselves
- I appreciate the help and the information. Very helpful.
- Thanks, please kindly help get more attorneys involved.
- Thank you! Very helpful.

- I cannot thank you enough for this service. It gave me the tools and guidance and even reassurance to try and do this on my own.
- Very grateful to M.G. as my appointment was scheduled for thirty minutes but he stayed with me much longer to answer questions I had.
- This is really a nice thing to provide to the public. Thank you very much.
- Thank you.
- I want to give a shout out to L., the volunteer attorney, that I had the pleasure of speaking with. She was very patient, insightful and helpful. I want to give a big thank you to her for volunteering to tap into her professional network to see if there's an attorney out there that I could hire to assist me on my appeal.
- I should not even have to file this case. Lawyers should be free if people are going to be falsely accused.
- The services the clinic provide are invaluable!
- Thank you for your help! I appreciate the knowledge and courtesy shown to me.

#### Attorney volunteers:

Angela Behrens, Lee Bennin, Jevon Bindman, Christopher Bowman, Jean Burdorf, Elizabeth Cadem, Eric Caugh, Ann Cohen, Karen Cole, Jack DeWalt, Jim Early, Caitlinrose Fisher, Joe Gangi, Mike Goodwin, Bruce Jones, Liz Kramer, Richard Landon, Lisa Lodin Peralta, Cicely Miltich, Monte Mills, Paul Peterson, Adam Petras, Travis Smith, Kelly Staples, Kristen Stock, Mahesha Subbaraman, Linda Wray

#### State Law Library volunteers:

Elvira Embser-Herbert, Leslie Greenwood, Sarah Larsen, Liz Reppe

#### About the clinic

The Appeals Self Help Clinic, started in January 2016, is a collaboration between the Appellate Practice Section of the Minnesota State Bar Association and the Minnesota State Law Library.