

State of Minnesota
Emergency Medical Services Regulatory Board
Revised Board Meeting Agenda
July 15, 2021, 10:00 a.m.
2829 University Avenue Southeast
Conference Room A, Fourth Floor
Minneapolis, MN 55414

This meeting will be held in-person and by Microsoft Teams and telephone anyone wanting to attend the meeting in person will need to send an email to melody.nagy@state.mn.us to be included on the list of attendees.

[Join Teams Meeting](#)

Call-in option: (651) 395-7448

Conference ID: 562 342 470#

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1. **Call to Order and Introductions – 10:00 a.m.** Attachments
 2. **Review and Approve Agenda – 10:05 a.m.**
 3. **Review and Approve Meeting Minutes – 10:10 a.m.** M 1
 4. **Public Comment – 10:15 a.m.**
The public comment portion of the Board meeting is where the public is invited to address the Board on subjects which are not part of the meeting agenda. Persons wishing to speak are asked to email melody.nagy@state.mn.us. Please limit remarks to three minutes.
 5. **Board Chair Report – 10:20 a.m.**
 - Closed Meeting Action
 - Welcome New Board Member
 - EMSRB Continuity of Operations
 - Legislative Update on Volunteer Training Reimbursement Grant
 - Interim Leadership
 - Office of Legislative Auditor Investigation Report
 6. **Agency Update – 10:45 a.m.**
 - EMS Specialists Report AU 1
 - Data Managers Report
 - Investigation Status Report AU 2
 7. **Legislative Ad-hoc Workgroup Report- 11:15 a.m.**
 8. **Data Policy Standing Advisory Committee Report – 11:30 a.m.**

- 9. Complaint Review Panel/HPSP Report – 11:45 a.m. HPSP 1**
- 10. New Business – 11:55 a.m.**
- 11. Adjourn – 12:05 p.m.**

In accordance with the Minnesota Open Meeting Law and the Internal Operating Procedures of the Emergency Medical Services Regulatory Board, this agenda is posted at:
<https://mn.gov/emsrb>

**Next Board Meeting:
September 10, 2021
Location: Alexandria**

Attachment Key:
M1 – Board Minutes
AU – Agency Report
HPSP1 – HPSP Report

Meeting Minutes

M 1

Emergency Medical Services Regulatory Board Board Meeting May 20, 2021, 10:00 a.m. Microsoft Teams Meeting

Due to the COVID-19 pandemic, the Minnesota Emergency Medical Services Regulatory Board met via Microsoft Teams on May 20, 2021. The public was able to access this meeting via the Microsoft Teams link and the call-in option.

Board members present: Kevin Miller, Vice Chair; Aaron Burnett, M.D.; Brian Edwards; Scott Hable; Megan Hartigan, Board Secretary/Treasurer; Tim Held; Michael Jordan; Paula Fink-Kocken, M.D.; Amber Lage; Tim Malchow; John Pate, M.D.; Scott Saehr; Matthew Simpson.

Board members absent: J.B. Guiton; Jeffrey Ho, M.D.; Senator Andrew Lang; Representative John Huot.

Staff members present: Tony Spector, Executive Director; Holly Jacobs; Melody Nagy; Donna Odegaard; Dave Rogers; Charlie Soucheray; Greg Schaefer, Assistant Attorney General.

1. Call to Order and Introductions – 10:00 a.m.

Mr. Miller called the meeting to order at 10:00 a.m.

Mr. Miller mentioned this would be the last Board meeting at the EMSRB's current location in Minneapolis as the EMSRB is relocating to Saint Paul.

Roll call was taken.

2. Review and Approve Agenda – 10:05 a.m.

Motion: Tim Malchow moved to approve the agenda. Dr. Pate seconded. A roll call vote was taken. Motion carried.

3. Review and Approve Board Minutes – 10:10 a.m.

Motion: Dr. Pate moved for approval of the March 18, 2021 Board minutes Scott Saehr seconded. A roll call vote was taken. Motion carried.

4. Public Comment – 10:15 a.m.

Mr. Miller opened the floor for public comment.

There were no public comments.

5. Board Chair Report – 10:20 a.m.

Governor's Proclamation – EMS Week

Mr. Miller asked Charlie Soucheray to read the May 16-22, 2021, EMS Week Proclamation for the State of Minnesota signed by Governor Walz.

Jason Amborn stepping down from the Board

Mr. Miller read from an Award of Appreciation for Jason Amborn, thanking him for his service to the EMSRB Board. Mr. Amborn accepted a position at the Minnesota Department of Labor and Industry and thereafter resigned from the Board as the Department of Public Safety representative.

Mr. Jordan asked if there were a replacement for Mr. Amborn. Mr. Spector responded he had not received official correspondence. Mr. Jordan requested to have the seatbelt dollar issue carried in the minutes, so it is not lost.

Internal Operating Procedures (IOP) Review – Update

Mr. Spector said he and Mr. Malchow met twice in-person to review the IOP. Items noted for further discussion included: (1) compensation of Board members referencing statute that governs expenses at the rate of \$55 dollars a day and how to define compensation for singular Board duties; and (2) Expectations of the Executive Committee regarding its scope of authority.

Mr. Miller stated he wants a clear understanding as to the authority of the Executive Committee and any ad hoc work that could be initiated by the Executive Committee.

Mr. Spector said the legislative workgroup by definition is an ad hoc committee for which the IOP has two references: (1) ad hoc committees and (2) special ad hoc committees, which may be appointed by the chair with the concurrence of the Board for special tasks as circumstances warrant. The membership of ad hoc committees may be different than the membership of standing committees as directed by majority vote of a quorum. Ad hoc committees are short-term Board activities that are focused and require information gathering and concentrated discussion to formulate recommendations that contribute to decision making. One item of review noted for further Board discussion is whether the legislative workgroup should become a standing advisory committee and if so, what would be its charge and its membership composition (to be delineated in the IOP).

Mr. Spector added that for the legislative workgroup to operate in accordance with the IOP and be a legitimate ad hoc committee, the following is required:

- 1) The Board chair appoints the legislative workgroup chair.
- 2) The legislative workgroup chair proposes membership of the workgroup.
- 3) The board vote on the membership.
- 4) The Board defines the charge and duration of the legislative workgroup as it is in ad hoc committee.
- 5) Meeting dates would then be circulated and posted.

Mr. Held commented that it had been quite a while since the Board had a financial update, and there should also be a finance committee, so the Board is held accountable. He would like to propose a deeper look into having a finance committee. He offered his assistance to however he could be of help. Mr. Jordan suggested it would be appropriate if there were a quarterly report on finance and complaint investigations. He said the idea behind the workplan and the IOP are to give the Board a foundation, to know what they are supposed to do.

Mr. Jordan mentioned that the minutes from the last Executive Committee meeting were not yet posted to the EMSRB website and asked if it were possible to have minutes sent to Board members to

keep them apprised of actions. Mr. Miller explained that minutes are not posted to the website until they are approved at the next meeting, with the exception of the Medical Direction Standing Advisory Committee (MDSAC), which are posted as soon as they are approved by the chair.

Mr. Miller deferred to Assistant Attorney General Schaefer as to if it were possible to share minutes with Board members before being approved and posted on the website. Mr. Schaefer replied that to keep the Board members updated as to the topics of discussion and decision, nothing was prohibiting Board members from receiving a draft of the minutes beforehand. Mr. Miller said that process would be changed going forward to email a copy of the minutes to Board members as soon as available.

Legislative Workgroup

Mr. Miller said that there are three topics to be addressed for the 2022 legislative session: (1) Ambulance Service Base of Operations; (2) Minnesota Statutes section 144E.266, and the regulatory statutes suspended during the declaration of a Peacetime Emergency (especially the suspension of the requirement of an ambulance service medical director); and (3) Development of an Ambulance Service Driver credential by the EMSRB that would be less medically trained than an EMR.

At this point, Mr. Miller paused to report on Board Chair J.B. Guiton. He said Mr. Guiton is doing better, but it is not clear if he will continue as chair of the EMSRB Board. There will be a discussion with the Governor as to what will transpire. Mr. Miller asked Board members, if interested, to consider the role.

Mr. Miller asked if there were any comments or questions. A discussion was held regarding topics for the ad hoc committee, such as, who would be members, who would chair, and how that would be decided. Mr. Miller asked for a motion to officially designate the legislative workgroup as an ad hoc group of the Board to work on the three topics he proposed, to begin as soon as possible.

Motion: Mr. Jordan moved to approve the motion to create an ad hoc committee entitled the Legislative Workgroup consisting of 9 members, 5 of which are board members, 4 of which are members of the public. The scope of the workgroup is to identify statutory changes to §144E and Minnesota Rule 4690 for approval by the full Board. After approval by the Board these statutory proposals will be presented for consideration during the 2022 legislative session. The purpose of the statutory change will be to enhance the regulatory capabilities of the EMSRB and to increase the effectiveness and efficiency of EMS to provide the appropriate level of public safety and medical support. Dr. Pate seconded. A roll call vote was taken. Motion carried.

Motion: Mr. Malchow moved to approve the motion to identify Dr. John Pate, Matt Simpson, Kevin Miller, Brian Edwards, and Michael Jordan to be appointed to the ad hoc committee entitled the Legislative Workgroup. Mr. Held seconded. A roll call vote was taken. Motion carried.

6. Executive Director Report 11:00 a.m.

Community Health Board – Update

Mr. Spector informed the Board that he had been in discussions with the Governor's office regarding the vacancy left on the Community Health Board.

Mental Health Patient Transport Concerns

Mr. Schaefer said he researched the possible scenario of an ambulance agency refusing to respond to a mental health call. He explained that as it relates to Minn. Stat. §144, it would possibly be considered a violation for abandoning a patient, the circumstances of which would be reviewed by the complaint review panel. A patient could file a complaint or a lawsuit for being taken against their

wishes or if the ambulance service chooses not to take them. Until there is more clarification legislatively or through the court system, first responders will be held to what constitutes professional conduct.

Dr. Burnett asked if the statute would require EMS to take any specific action when presented with a legal transport hold. Mr. Schaefer responded that the statute isn't clear. Dr. Burnett asked if anything in the statute that would require an EMS provider to put themselves in harm's way solely because they were presented with a legal transport hold. Mr. Schaefer responded that there is nothing in the statute that would require EMS to put themselves in what they would consider to be an unsafe scene.

There was discussion regarding mental health issues, legal cases, and different scenarios that could transpire.

Hospital Hub – Update

Dave Rogers said they had finalized a Data Use Agreement and Hospital Hub is nearly ready to deploy. He also mentioned that 15 Minnesota Department of Public Safety android-based tablets once used by the FEMA Strike Teams have been transferred to the EMSRB. These tablets will be loaned to smaller ambulance services so they can digitally submit MNSTAR v3 electronic patient care records. Dr. Pate asked that a couple of tablets be kept in reserve for emergencies.

Primary Service Area Mapping Project – Update

Mr. Spector reported that the primary service area mapping project is continuing to move forward.

7. State Medical Director Report – 11:55 a.m.

Dr. Burnett said that while the state's COVID numbers are improving, surge capacity in critical care beds are occupied at a crucial level, which will impact EMS service doing inter-facility transfers and 911 services.

8. Closed Session – 12:00 p.m.

Closed per Minn. Stat. §144E.28, subd. 5 and Minn. Stat. §13D.05, subd. 2 (b) (*Complaint Review Panel*) and Minn. Stat. §13D.01, subd. 2 (2) (*Closed Meetings*)

Disciplinary actions were discussed and voted on by Board members.

9. Re-Open meeting – 12:30 p.m.

10. Adjourn – 12:35 p.m.

Motion: Dr. Burnett moved to adjourn the meeting. Scott Saehr seconded. Motion Carried.

Meeting was adjourned at 12:35 p.m.

**Next Board Meeting:
July 15, 2021, 10:00 a.m.
Location: Microsoft Teams**

Reviewed and Approved By:

/s/ Megan Hartigan

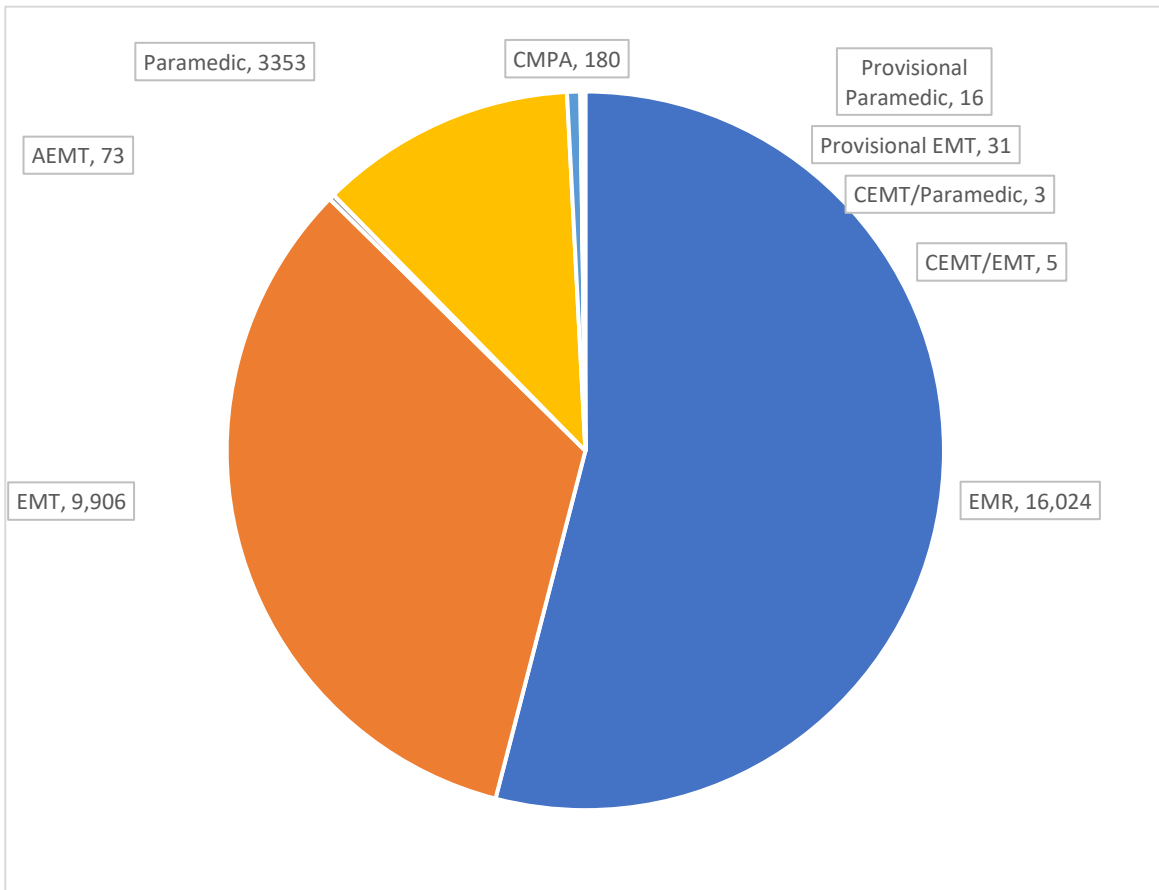
Megan Hartigan, Board Secretary

June 8, 2021

Date

Number of Active EMS Personnel by Certification Level

| Number of Active EMS Personnel by Certification Level | |
|---|---------------|
| Emergency Medical Responder (EMR) | 16,024 |
| Emergency Medical Technician (EMT) | 9,906 |
| Advanced Emergency Medical Technician (AEMT) | 73 |
| Paramedic | 3,353 |
| Provisional EMT | 31 |
| Provisional Paramedic | 16 |
| Community EMT/EMT | 5 |
| Community EMT/Paramedic | 3 |
| Community Paramedic (CMPA) | 180 |
| Total: | 29,591 |



Current as of July 13, 2021

The Mission of the EMSRB is to protect the public's health and safety through regulation and support of the EMS system.

Holly Jacobs 2021 Inspection Metrics

Ambulance Service Inspections

| Month | Region | Services Inspected | Vehicles Inspected | Total Service Vehicles |
|-----------|--------|--------------------|--------------------|------------------------|
| January | SE | 0 | 0 | 0 |
| February | SE | 0 | 0 | 0 |
| March | SE | 0 | 0 | 0 |
| April | SE | 1 | 1 | 1 |
| May | SE | 1 | 1 | 2 |
| June | SE | 10 | 10 | 16 |
| July | SE | | | |
| August | SE | | | |
| September | SE | | | |
| October | SE | | | |
| November | SE | | | |
| December | SE | | | |

Ambulance Service Inspection Deficiencies

| Deficiency | Statute/Rule | Correction Ordered | Issued |
|----------------|--------------|--------------------------|-----------|
| Secure Storage | 144E.103 | No - Peacetime Emergency | Suspended |
| Expired Items | 144E.103 | No - Peacetime Emergency | Suspended |
| Secure Storage | 144E.103 | No - Peacetime Emergency | Suspended |
| Secure Storage | 144E.103 | No - Peacetime Emergency | Suspended |

Education Program Audit (Existing programs)

| Month | Program Audits | Deficiencies Noted |
|-----------|----------------|--------------------|
| January | 0 | None |
| February | 0 | None |
| March | 0 | None |
| April | 0 | None |
| May | 1 | None |
| June | 3 | None |
| July | | |
| August | | |
| September | | |
| October | | |
| November | | |
| December | | |

STATUS SHEET 2020

| | | |
|------------------------------------|-----------------------------------|---------------------------|
| Complaint Types: | | Dispositions: |
| Substandard care/Transport delay | Unprofessional/Unethical conduct | |
| Maltreats/Abandons a patient | Falsifies application | |
| Violate State or Federal drug laws | Expired / Non-current credential | |
| Sexual conduct or verbal behavior | Disqualifying criminal conviction | |
| Unreasonable skill and safety | Other | |
| | | Pending |
| | | Unfounded |
| | | Founded – No action taken |
| | | Founded – Referred to CRB |
| | | Other |

| File Number | Date of Incident Date of Report | Subject of Investigation | Complaint Type | Assignment | Disposition |
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|

| | | | | | |
|-----------|-------------------------|--|-----------------------------------|------------------|----------------------------|
| 02020-001 | 3/18/19 Unknown | | Substandard Care | Hilligoss, Linda | Founded- to CRP |
| 2020-002 | 12/9/2019 Unknown | | Substandard Care | Hilligoss, Linda | Founded -to CRP |
| 2020-003 | 12/9/2019 12/11/2019 | | Substandard Care | Hilligoss, Linda | Founded – to CRP |
| “ | “ | | Substandard Care | Hilligoss, Linda | Founded- to CRP |
| 2020-004 | 11/3/2019 1/31/2020 | | Substandard Care/ Transport Delay | Still, Andrew | Unfounded |
| 2020-005 | 2/21/2020 2/27/2020 | | Substandard Care/ Transport Delay | Still, Andrew | Founded-to CRP |
| 2020-006 | 4/9/2020 4/9/2020 | | Substandard Care | Still, Andrew | Unfounded |
| 2020-007 | 4/30/2020 Unknown | | Substandard Care / Equipment | Still, Andrew | Founded-to-CRP |
| 2020-008 | 1/5/2020 unknown | | Unprofessional Conduct | Hilligoss, Linda | Pending |
| 2020-009 | 5/23/2020 10/28/2020 | | Substandard Care | Still, Andrew | Unfounded |
| “ | “ | | “ | “ | Still, Andrew Unfounded |
| 2020-010 | 12/6/2019 12/20/2019 | | Unprofessional conduct | Still, Andrew | Founded-to-CRP |

STATUS SHEET 2020

| Complaint Types: | | Dispositions: |
|------------------------------------|-----------------------------------|---------------------------|
| Substandard care/Transport delay | Unprofessional/Unethical conduct | |
| Maltreats/Abandons a patient | Falsifies application | |
| Violate State or Federal drug laws | Expired / Non-current credential | |
| Sexual conduct or verbal behavior | Disqualifying criminal conviction | |
| Unreasonable skill and safety | Other | |
| | | |
| | | Pending |
| | | Unfounded |
| | | Founded – No action taken |
| | | Founded – Referred to CRB |
| | | Other |

| File Number | Date of Incident Date of Report | Subject of Investigation | Complaint Type | Assignment | Disposition |
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|

| | | | | | |
|----------|--------------------------|--|--|------------------|----------------------|
| 2020-011 | 1/12/2020 2/3/2020 | | Abandon Patient | Hilligoss, Linda | Founded to CRP |
| 2020-012 | 1/2/2020 | | Substandard Care Unprofessional conduct | Still, Andrew | Founded-to-CRP |
| 2020-013 | 1/5/2019 2/26/2020 | | | McPhee, Hugo | Pending |
| 2929-014 | 6/21/2020 8/5/2020 | | Unreasonable Skill or Safety (drugs) | Still, Andrew | Founded-to-CRP |
| 2020-015 | 9/19/2020 | | Credentialing | Hilligoss, Linda | Unfounded |
| 2020-016 | 9/24/2020 | | Substandard Care | Still, Andrew | Founded-to-CRP |
| 2020-017 | 9/24/2020 9/25/2020 | | Other | Hilligoss, Linda | Founded- to CRP |
| 2020-018 | 9/27/2020 10/2/2020 | | Abandon Patient Unprofessional conduct | Still, Andrew | Pending – in process |
| 2020-019 | 9/26/2020 10/2/2020 | | Unreasonable Skill and Safety | Hilligoss, Linda | Founded- to CRP |
| “ | “ | | Unreasonable Skill and Safety | Hilligoss, Linda | Founded- to CRP |
| 2020-020 | 10/13/2020 10/13/2020 | | Unprofessional Conduct Substandard Care | Still, Andrew | Out of Jurisdiction |
| 2020-021 | 9/29/2020 10/15/2020 | | Abandon Patient | Hilligoss, Linda | Founded- to CRP |

STATUS SHEET 2020

| Complaint Types: | | Dispositions: |
|------------------------------------|-----------------------------------|---------------------------|
| Substandard care/Transport delay | Unprofessional/Unethical conduct | Pending |
| Maltreats/Abandons a patient | Falsifies application | Unfounded |
| Violate State or Federal drug laws | Expired / Non-current credential | Founded – No action taken |
| Sexual conduct or verbal behavior | Disqualifying criminal conviction | Founded – Referred to CRB |
| Unreasonable skill and safety | Other | Other |

| File Number | Date of Incident Date of Report | Subject of Investigation | Complaint Type | Assignment | Disposition |
|--------------------|--|---------------------------------|-----------------------|-------------------|--------------------|
|--------------------|--|---------------------------------|-----------------------|-------------------|--------------------|

| | | | | | |
|----------|--------------------------|--|--|------------------|---------------------------------|
| 2020-022 | 10/5/2020 10/15/2020 | | | Still, Andrew | Unfounded |
| " | " | | | Still, Andrew | Unfounded |
| 2020-023 | Ongoing 10/16/2020 | | Unreasonable Skill or Safety(safety) Unreasonable Skill or Safety (drugs) | Hilligoss, Linda | Founded- to CRP |
| 2020-024 | 10/10/2020 10/17/2020 | | | Still, Andrew | Founded-to-CRP |
| " | " | | " " | | Founded-to-CRP |
| 2020-025 | 9/16/2020 10/17/2020 | | Substandard Care | Hilligoss, Linda | Founded- to CRP |
| 2020-026 | 9/28/2020 10/19/2020 | | Unprofessional Conduct | Still, Andrew | Unfounded – Out of Jurisdiction |
| 2020-027 | 10/15/2020 10/20/2020 | | Unprofessional Conduct (theft) | Hilligoss, Linda | Unfounded -to CRP |
| " | " | | " " | Hilligoss, Linda | Unfounded- to CRP |
| 2020-028 | 1/6/2020 10/22/2020 | | Unreasonable Skill and Safety (drugs) Possible criminal invest. /conviction | Still, Andrew | Pending in Process |
| 2020-029 | 2/18//2020 10/23/2020 | | Non-current credentials | Hilligoss, Linda | Unfounded – to CRP |
| 2020-030 | 9/25/2020 10/24/2020 | | Substandard Care Abandon Patient | Still, Andrew | Pending in Process |

STATUS SHEET 2020

| | | |
|------------------------------------|-----------------------------------|---------------------------|
| Complaint Types: | | Dispositions: |
| Substandard care/Transport delay | Unprofessional/Unethical conduct | |
| Maltreats/Abandons a patient | Falsifies application | |
| Violate State or Federal drug laws | Expired / Non-current credential | |
| Sexual conduct or verbal behavior | Disqualifying criminal conviction | |
| Unreasonable skill and safety | Other | |
| | | |
| | | Pending |
| | | Unfounded |
| | | Founded – No action taken |
| | | Founded – Referred to CRB |
| | | Other |

| File Number | Date of Incident Date of Report | Subject of Investigation | Complaint Type | Assignment | Disposition |
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|

| | | | | | |
|----------|---------------------------|--|--|------------------|--|
| “ | “ | | “ | “ | Pending in Process |
| 2020-031 | 9/22/2020 10/26/2020 | | Unprofessional Conduct | Hilligoss, Linda | Out-of-jurisdiction |
| 2020-032 | 10/18/2020 10/27/2020 | | Substandard Care Unprofessional Conduct | Still, Andrew | Pending in Process |
| “ | “ | | | | |
| 2020-033 | 11/2/2020 11/2/2020 | | Substandard Care | Hilligoss, Linda | Out-of-jurisdiction |
| 2020-034 | 11/6/2020 11/7/2020 | | | Still, Andrew | Pending - Additional info requested |
| 2020-035 | 7/10/2020 11/10/2020 | | Other: Employment termination | Hilligoss, Linda | Founded- to CRP |
| 2020-036 | 11/11/2020 11/11/2020 | | Unprofessional Conduct | Still, Andrew | Unfounded - Insufficient information |
| 2020-037 | 11/29/2020? 11/22/2020 | | Unprofessional Conduct | Hilligoss, Linda | Out of jurisdiction |
| 2020-038 | 11/17/2020 11/23/2020 | | Maltreat Patient | Still, Andrew | Out of Jurisdiction, Complainant was informed. |

STATUS SHEET 2020

| Complaint Types: | | Dispositions: |
|------------------------------------|-----------------------------------|---------------------------|
| Substandard care/Transport delay | Unprofessional/Unethical conduct | Pending |
| Maltreats/Abandons a patient | Falsifies application | Unfounded |
| Violate State or Federal drug laws | Expired / Non-current credential | Founded – No action taken |
| Sexual conduct or verbal behavior | Disqualifying criminal conviction | Founded – Referred to CRB |
| Unreasonable skill and safety | Other | Other |

| File Number | Date of Incident Date of Report | Subject of Investigation | Complaint Type | Assignment | Disposition |
|--------------------|--|---------------------------------|-----------------------|-------------------|--------------------|
|--------------------|--|---------------------------------|-----------------------|-------------------|--------------------|

| | | | | | |
|----------|--------------------------|--|--|------------------|--------------------|
| 2020-039 | 11/21/2020 11/27/2020 | | Unreasonable Skill and Safety (alcohol) | Hilligoss, Linda | Founded – to CRP |
| 2020-040 | 11/30/2020 11/30/2020 | | Transport Delay | Still, Andrew | |
| “ | “ | | “ | “ | |
| 2020-041 | 8/26/2020 12/7/2020 | | Other: Employment termination | Hilligoss, Linda | Non-jurisdictional |
| 2020-042 | 8/27/2020 12/8/2020 | | Substandard care | Still, Andrew | |
| “ | “ | | Substandard care | | |
| 2020-043 | 12/8/2020 12/15/2020 | | Unethical conduct | Hilligoss, Linda | Non-jurisdictional |
| 2020-044 | 12/19/2020 12/19/2020 | | Unprofessional Conduct | Still, Andrew | |
| “ | “ | | “ | “ | |
| 2020-045 | 12/21/2020 12/21/2020 | | Other: Employment suspension | Hilligoss, Linda | Non-jurisdictional |
| 2020-046 | 11/10/2020 12/21/2020 | | Other: Employment suspension | Still, Andrew | Other |
| 2020-047 | 12/22/2020 12/23/2020 | | Substandard care | Hilligoss, Linda | Unfounded |

STATUS SHEET 2020

| | | |
|------------------------------------|-----------------------------------|---------------------------|
| Complaint Types: | | Dispositions: |
| Substandard care/Transport delay | Unprofessional/Unethical conduct | |
| Maltreats/Abandons a patient | Falsifies application | |
| Violate State or Federal drug laws | Expired / Non-current credential | |
| Sexual conduct or verbal behavior | Disqualifying criminal conviction | |
| Unreasonable skill and safety | Other | |
| | | |
| | | Pending |
| | | Unfounded |
| | | Founded – No action taken |
| | | Founded – Referred to CRB |
| | | Other |

| File Number | Date of Incident Date of Report | Subject of Investigation | Complaint Type | Assignment | Disposition |
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|
|-------------|------------------------------------|--------------------------|----------------|------------|-------------|

| | | | | | |
|----------|--------------------------|--|--|------------------|-------------------------|
| “ | “ | | “ | Hilligoss, Linda | Unfounded |
| 2020-048 | 12/25/2020 12/25/2020 | | | Still, Andrew | No PCR |
| 2020-049 | 12/17/2020 12/28/2020 | | Transport Delay Unprofessional Conduct | Hilligoss, Linda | Founded – to CRP |
| “ | “ | | Transport Delay Unprofessional Conduct | | Founded – to CRP |
| 2020-050 | 11/16/2020 12/31/2020 | | Other: Employment termination | Still, Andrew | Pending in Process |
| 2020-051 | 12/20/2020 12/31/2020 | | | Hilligoss, Linda | Pending for 7/12 CRP |
| “ | “ | | | Hilligoss, Linda | Pending for 7/12 CRP |
| 2020-052 | 6/1/2020 6/1/2020 | | Unprofessional Conduct | McPhee, Hugo | pending |
| 2020-053 | 6/1/2020 6/1/2020 | | Unprofessional Conduct | McPhee, Hugo | Pending |
| 2020-054 | 9/24/2019 | | Disqualifying criminal conviction Falsify Application | McPhee, Hugo | Pending |

HPSP Monthly Reporting – June 2021

Discharges by Board

| EMS | | |
|------------------------------|----------------|----------|
| EMT (Emerg. Med. Technician) | Non-Compliance | 1 |
| Board Total: | | 1 |

Monthly Case Allocation

| | All | Closed | EF Signed* | Active | Allocation |
|------------------------------------|-----|------------|------------|----------|------------|
| EMS | | | | | |
| AEMT (Adv. Emerg. Med. Technician) | 97 | 0 | 0 | 0 | 0 |
| CEMT (Comm. Emerg. Med. Tech.) | 0 | 0 | 0 | 0 | 0 |
| CMPA (Community Paramedic) | 1 | 0 | 0 | 0 | 0 |
| EMR (Emergency Medical Responder) | 61 | 0 | 0 | 0 | 0 |
| EMT (Emerg. Med. Technician) | 43 | 1 | 0 | 1 | 1 |
| PARA (Paramedic) | 90 | 0 | 0 | 8 | 8 |
| Board Total | | 292 | 1 | 0 | 9 |

*enrollment form signed

Referrals by Board

None