



Facility Inspection Report Issued By The Minnesota Department of Corrections Pursuant to MN Statute 241.021, Subdivision 1

Inspection and Enforcement Unit, 1450 Energy Park Drive, Suite 200, St.Paul MN 55108
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INSPECTION DETAILS FOR:

Red River Valley Juvenile Center

Address: 600 Bruce Street, PO BOX 624, Crookston, MN 56716

MN Governing Rule: 2960 Children's Residential Facility

Inspection Type: Biennial **Inspected By:** Lisa Becking – Senior Detention Facility Inspector

Inspected on: 04/23/2019 to 04/24/2019

Inspection Method: Facility tour, staff and resident interviews, employee and resident file reviews, and related documentation reviews.

Officials Present During Inspection: Program Director Kyle Allen

Officials Present for Exit Interview: Community Corrections Director Andrew Larson; Program Director Kyle Allen

Issued Inspection Report to: Community Corrections Director Andrew Larson; Program Director Kyle Allen; Regional Manager Sherry Hill

RULE COMPLIANCE SUMMARY

Rule Chapter	Requirement Type	Total Applicable	Total Compliance	Total Non Compliance
2960	Mandatory	316	315	1

TERMS OF OPERATION

Authority to Operate: approval

Begins On: 05/01/2019 **Ends On:** 04/30/2021

Facility Type: Secure Juvenile Detention/Residential Facility

Placed on Biennial Status: Yes

Biennial Status Annual Compliance Form Due On: 04/30/2020

Delinquent Juvenile Hold Approval:

Certificate Holder: Tri-County Community Corrections

Special Conditions: None.

Approved Capacity Details **Operational Capacity is calculated as a percent of Approved Capacity beds.*

Bed Type	Gender	Approved Capacity	%Operating Capacity	Operational Capacity	Pre 96 LTSR	Post 96 LTSR	Bed Details	Conditions
Interchangeable non-secure residential/detention	Coed	8	100	8.00	0	0	None.	None.
Interchangeable secure residential/detention	Coed	8	100	8.00	0	0	None.	None.

RULE COMPLIANCE DETAILS

Chapter 2960 - Mandatory Rules Not In Compliance**Total: 1**

1. 2960.0080 FACILITY OPERATIONAL SERVICES, POLICIES, AND PRACTICES. Subpart 18.A.. Resident and family grievance procedures.

A. The license holder must develop and follow a written grievance procedure that allows a resident, the resident's parent or legal representative, a guardian, or a concerned person in the resident's life to make a formal complaint or suggestion or express a concern about any aspect of the resident's care during the resident's stay in the facility. The license holder and staff must not attempt to influence a resident's statement about the facility in the grievance document or during an investigation resulting from the grievance.

Inspection Findings:

The current grievance policy and process fails to provide a clear corrective response by the facility. It also allows for grievances that may not be within the control of the facility to successfully address and correct.

Corrective Actions:

Update grievance policies, practices and forms to assist residents in identifying which of their basic rights have been violated. This will give the Program Director a clear direction to follow-up and assure residents are afforded their basic rights. It will also allow the grievances to be constructively used as performance indicators to identify areas in program and within the facility that are lacking. The grievances can then be used to track deficiencies and be used to correct and provide better services for the residents.

Response Needed By: 05/31/2019

INSPECTION COMMENTS

The biennial inspection visit was completed on April 23 & 24, 2019, using Minnesota Rules, Chapter 2960, governing Juvenile Residential Facilities.

This on-site visit consisted of an inspection of the two specific units, main building, school area, staff areas, control room (located at the Tri County Jail), gymnasium, intake area and all living areas of each unit, including resident bathrooms, showers and 16 bedrooms. The inspection also included discussions with multiple administration and staff members, review of staff and resident files, a review of logs and other pertinent documentation, review of cameras and well-being checks, and a review of the policy and procedure manual.

This was the first inspection for the new Program Director, Kyle Allen. This was also the first inspection at this facility for this inspector. Rule compliance appears to be a priority for this facility. Positive changes and services are happening within this facility. Policies and practices have been updated and documentation looked good.

Recommendations for the Red River Valley Juvenile Center:

1. Update the Statement of Intended Use for the facility to reflect the services that you can provide within the facility and within the community.
2. Consider an updated policy on staff personal cell phones and enforce said policy.
3. Privacy and security in the secure outdoor recreation area is a concern. A privacy screen and additional hardware could correct both issues before a serious incident occurs.
4. Safety concerns identified in resident areas should be looked at.
5. Implementing additional suicide prevention/intervention training and action plans is strongly encouraged.
6. Well-being checks are being conducted in a timely and random fashion, however training in a proper well-being check is recommended. Staff doing the checks need to take time to identify the resident, check for a face, breathing, and reparations before moving on to the next check.
7. Implementing a room check that identifies graffiti and removes "ceiling items" is suggested.
8. Consider the implementation of a restraint chair in the facility. Because of the significant level of mental health needs of some residents in our care and our responsibility to keep them from harming themselves, when hospitals refuse to admit or when residents are cleared from the hospital and returned back to the facility, many facilities are finding the restraint chair to be the least restrictive and most effective way to assure resident safety from self-harm. This is a growing concern across the State of MN.

Please continue your focus on positive and proactive adult guidance, support and supervision for ALL residents. Overall this appears to be a busy and well run facility. Keep up the good work.

Please contact me if you have any questions regarding this report or any other licensing matter. I can be reached at (507) 834-6226.

JJDP A Compliance**FEDERAL COMPLIANCE MONITORING INFORMATION**

Red River Valley Juvenile Center has 8 secure detention/residential beds (coed) and 8 non-secure detention/residential beds (coed).

Data was reviewed from Oct 1, 2018 to April 23, 2019.
There were ZERO violations identified.

Secure detention is secure. The Non-secure section of the facility allows for free egress and is NOT secure.

Report completed By: Lisa Becking – Senior Detention Facility Inspector

Signature:


