



Facility Inspection Report Issued By The Minnesota Department of Corrections Pursuant to MN Statute 241.021, Subdivision 1

Inspection and Enforcement Unit, 1450 Energy Park Drive, Suite 200, St.Paul MN 55108
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INSPECTION DETAILS FOR:

Address: 916 NW 20th Drive, Grand Rapids, MN 55744

MN Governing Rule: 2960 Children's Residential Facility

Inspection Type: Biennial **Inspected By:** Peter Zimprich – Detention Facility Inspector **Inspected on:** 11/24/2025 to 11/25/2025

Inspection Method: Scheduled on-site inspection

Officials Present During Inspection: Case Manager Kyle McIwain; Vice President Connie Ross; Program Supervisor Amy Pero

Officials Present for Exit Interview: Case Manager Kyle McIwain; Vice President Connie Ross; Program Supervisor Amy Pero

Issued Inspection Report to: Vice President Connie Ross

RULE COMPLIANCE SUMMARY

Rule Chapter	Requirement Type	Total Applicable	Total Compliance	Total Non Compliance
2960	Mandatory	350	343	7

TERMS OF OPERATION

Authority to Operate: Begins On: 11/01/2025 Ends On: 10/31/2027 **Facility Type:** Non-Secure Juvenile Residential Facility

Placed on Biennial Status: Yes **Biennial Status Annual Compliance Form Due On:** 10/31/2026

Delinquent Juvenile Hold Approval: **Certificate Holder:** North Homes, Inc.
303 SE First Street
Grand Rapids, MN 55744

Special Conditions:

Approved Capacity Details *Operational Capacity is calculated as a percent of Approved Capacity beds.

Bed Type	Gender	Approved Capacity	Effective Date	%Operating Capacity	Operational Capacity	Pre 96 LTSR	Post 96 LTSR	Bed Details	Conditions
Restrictive Technique Services	Male	10	12/1/2009	100	10.00	0	0	None.	

RULE COMPLIANCE DETAILS

Chapter 2960 - Mandatory Rules Not In Compliance

Total: 7

1. 2960.0060 PROGRAM OUTCOMES MEASUREMENT, EVALUATION, AND COMMUNITY INVOLVEMENT. Subpart 3. Program evaluation.

A. The license holder must annually evaluate strengths and weaknesses of the program using at least the performance indicators in subitems (1) to (7): (1) accidents; (2) the use of restrictive procedures; (3) grievances; (4) adverse findings, allegations of maltreatment under Minnesota Statutes, section 626.556, citations, and legal actions against the license holder; (5) results of a resident and family satisfaction survey required in part 2960.0140, subpart 1; (6) information from subparts 1 and 2; and (7) critical incidents. B. The program evaluation in item A must be kept for two licensing periods.

Inspection Findings:

The license holder does not annually evaluate strengths and weaknesses of the program using performance indicators in subitems 1, 4, 5, and 6.

Corrective Actions:

Within 30 days of receipt of this report, the license holder must submit to the DOC for review and approval a program strength evaluation template that complies with all 2960 standards regarding program evaluation.

Response Needed By: 01/15/2026

2. 2960.0070 ADMISSION POLICY AND PROCESS. Subpart 3.B.. Resident admission documentation.

Upon or within five working days after admission, the license holder must obtain and document the information in items A and B to the extent permitted by law: in collaboration with the placing agency, gather information about the resident in subitems (1) to (12), and place that information in the resident's file: (1) date and time of admission; (2) name and nicknames; (3) last known address and permanent address; (4) name, address, and telephone number of parents, guardian, and advocate; (5) gender; (6) date and place of birth; (7) race or cultural heritage, languages the resident speaks and writes, and tribal affiliation, if any; (8) description of presenting problems, including medical problems, circumstances leading to admission, mental health concerns, safety concerns including assaultive behavior, and victimization concerns; (9) description of assets and strengths of the resident and, if available, related information from the resident, resident's family, and concerned persons in the resident's life; (10) name, address, and telephone number of the contact person for the last educational program the resident attended, if applicable; (11) spiritual or religious affiliation of the resident and the resident's family; and (12) the placing agency's case plan goals for the resident, if available.

Inspection Findings:

Four of four resident files reviewed did not contain resident's place of birth upon or within five working days after admission.

Corrective Actions:

Immediately and on an ongoing basis, the license holder must comply with all 2960 standards regarding resident admission documentation.

Response Needed By:

3. 2960.0070 ADMISSION POLICY AND PROCESS. Subpart 5.A.1.. Resident screening.

A resident admitted to a facility must be appropriately screened by a trained person, using screening instruments approved by the commissioner of human services and corrections. The license holder must ensure that the screenings in subitems (1) to (6) are completed if not completed prior to admission. The form used for screening in subitems (1) to (6) must be reviewed by a licensed professional in a related field. (1) The health screening must note the resident's history of abuse and vulnerability to abuse, potential for self injury, current medications, and most recent physician's and clinic's name, address, and telephone number.

Inspection Findings:

Three of four resident health screenings did not contain the most recent physician's and clinic's name, address, and telephone number.

Corrective Actions:

Immediately and on an ongoing basis, the license holder must comply with all 2960 standards regarding resident screening.

Response Needed By:

4. 2960.0070 ADMISSION POLICY AND PROCESS. Subpart 5.A.2.. Resident screening.

A resident admitted to a facility must be appropriately screened by a trained person, using screening instruments approved by the commissioner of human services and corrections. A. The license holder must ensure that the screenings in subitems (1) to (6) are completed if not completed prior to admission. The form used for screening in subitems (1) to (6) must be reviewed by a licensed professional in a related field. (2) The mental health screening must be administered.

Inspection Findings:

One of four resident files reviewed revealed a mental health screening, and substance use disorder screening that began after three working days of admission

Corrective Actions:

Immediately and on an ongoing basis, the license holder must comply with all 2960 standards regarding resident screening.

Response Needed By:

5. 2960.0070 ADMISSION POLICY AND PROCESS. Subpart 5.D.. Resident screening.

A resident admitted to a facility must be appropriately screened by a trained person, using screening instruments approved by the commissioner of human services and corrections. D. The screenings must include documented inquiries and the results of the inquiries regarding the degree to which the resident's family desires to be involved during the resident's stay at the facility. The resident and resident's family response must be documented.

Inspection Findings:

Three of four resident files reviewed contained screenings that did not document the resident's family desires to be involved during the resident's stay at the facility.

Corrective Actions:

Immediately and on an ongoing basis, the license holder must comply with all 2960 standards regarding resident screening.

Response Needed By:

6. 2960.0080 FACILITY OPERATIONAL SERVICES, POLICIES, AND PRACTICES. Subpart 11.D.1.. Health and hygiene services.

The license holder must meet the conditions in items A to F. D. The license holder, in consultation with a medically licensed person, must have a plan for the safe storage and delivery of medicine. The license holder must meet the requirements in subitems (1) to (5). (1) The license holder must contact a newly admitted resident's prescribing medically licensed person to verify the following information regarding prescribed medication: (a) instructions about how the medication must be administered; (b) the symptoms that the medication will alleviate; and (c) the symptoms that would warrant consultation with the physician.

Inspection Findings:

The license holder does not contact a newly admitted resident's prescribing medically licensed person to verify information regarding prescribed medication.

Corrective Actions:

Immediately and on an ongoing basis, the license holder must comply with all 2960 standards regarding health and hygiene services.

Response Needed By:

7. 2960.0180 FACILITY OPERATIONAL SERVICE POLICIES AND PRACTICES. Subpart 4. Audio or visual recording of resident.

Photographs, videotapes, and motion pictures of a resident taken on program premises or by program personnel are considered a resident record. Photographs of a resident for identification and recordings by videotape and audiotape for the purpose of enhancing therapy, staff supervision, or security may be required. A resident must be informed when actions are being recorded, and has the right to refuse any recording unless authorized by law, necessary for program security, or to protect the health and safety of a resident. The use of an audio or visual recording of a resident must comply with data practices laws.

Inspection Findings:

The license holder does not inform residents of actions being recorded by security cameras on program premises

Corrective Actions:

Within 30 days of receipt of this report, the license holder must submit proof that residents are informed that actions are being recorded by security cameras on program premises. Additionally, it is recommended that the facility make this part of the orientation process for newly admitted residents.

Response Needed By: 01/15/2026

INSPECTION COMMENTS**JJDPA Compliance**

This is a nonsecure facility.

Report completed By: Peter Zimprich – Detention Facility Inspector

Signature:

