



Facility Inspection Report Issued By The Minnesota Department of Corrections Pursuant to MN Statute 241.021, Subdivision 1

Inspection and Enforcement Unit, 1450 Energy Park Drive, Suite 200, St.Paul MN 55108
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INSPECTION DETAILS FOR:

North Homes Boys TNT

Address: 916 NW 20th Drive, Grand Rapids, MN 55744

MN Governing Rule: 2960 Children's Residential Facility

Inspection Type: Biennial **Inspected By:** Marcia Sparrow – Detention Facility Inspector **Inspected on:** 09/19/2023 to 09/21/2023

Inspection Method: This inspection consisted of a tour of the facility, interviews with administration, staff, and residents, review of employee and resident files, and a review of other compliance related documentation.

Officials Present During Inspection: Quality Assurance Director Suzette Mallum

Officials Present for Exit Interview: Quality Assurance Director Suzette Mallum

Issued Inspection Report to: CEO Jim Christmas; Quality Assurance Director Suzette Mallum; Regional Manager Jacob McLellan

RULE COMPLIANCE SUMMARY

Rule Chapter	Requirement Type	Total Applicable	Total Compliance	Total Non Compliance
2960	Mandatory	316	314	2

TERMS OF OPERATION

Authority to Operate: approval **Begins On:** 11/01/2023 **Ends On:** 10/31/2025 **Facility Type:** Non-Secure Juvenile Residential Facility

Placed on Biennial Status: Yes **Biennial Status Annual Compliance Form Due On:** 10/31/2024

Delinquent Juvenile Hold Approval: **Certificate Holder:** North Homes, Inc.
303 SE First Street
Grand Rapids, MN 55744

Special Conditions: None.

Approved Capacity Details **Operational Capacity is calculated as a percent of Approved Capacity beds.*

Bed Type	Gender	Approved Capacity	%Operating Capacity	Operational Capacity	Pre 96 LTSR	Post 96 LTSR	Bed Details	Conditions
Non-secure residential	Male	10	100	10.00	0	0	None.	None.

RULE COMPLIANCE DETAILS

Chapter 2960 - Mandatory Rules Not In Compliance**Total: 2**

1. 2960.0080 FACILITY OPERATIONAL SERVICES, POLICIES, AND PRACTICES. Subpart 17.A.. Critical incident and maltreatment reports.

The license holder must report critical incidents and the maltreatment of a resident according to items A to D. A. The license holder must report critical incidents of a serious nature that involve or endanger the life or safety of the resident or others to the commissioner of human services or corrections within ten days of the occurrence on forms approved by the commissioner of human services or corrections.

Inspection Findings:

In review of 12 critical incidents reported to the Department of Corrections during the inspection years of 2021 and 2022, one incident on April 2, 2021, was reported 11 days late, and one incident on October 19, 2022, was reported 13 days late.

Corrective Actions:

Ensure that per Rule 2960, all critical incidents are reported to the Department of Corrections within ten days of the incident.

Response Needed By:

2. 2960.0080 FACILITY OPERATIONAL SERVICES, POLICIES, AND PRACTICES. Subpart 18.A.4.. Resident and family grievance procedures.

A. The written grievance procedure must require, at a minimum, that: (4) a person filing a grievance must receive a response within five days.

Inspection Findings:

In review of 11 grievances for the inspection years of 2021 and 2022, it was found that one grievance on October 16, 2021, had a response, however there was no date on the response, therefore it was unknown when the grievance was addressed. And one grievance on January 9, 2022, was addressed eight days after the resident submitted the grievance.

Corrective Actions:

Ensure that per Rule 2960, all grievances submitted are addressed and dated within five days of submission.

Response Needed By:**INSPECTION COMMENTS**

The North Homes TNT Program biennial inspection visit was completed on September 19-21, 2023, using Minnesota Rules, Chapter 2960, governing juvenile residential facilities. Sections of the 2960 standards that are applicable to the programs at this facility include: Administrative, Group Residential, Corrections and Restrictive Procedures.

This scheduled visit consisted of a physical plant safety and security inspection. The physical plant inspection included intake, resident living areas, resident bedrooms, bathrooms, visiting/meeting/group rooms, recreation areas, and kitchen.

The inspection also included discussions with direct care staff, administration, residents, and observation of staff interactions with residents. Documentation review included staff personnel and training files, resident files, daily logs, treatment plans, menus, recreation schedules, grievance documentation, well-being checks, policy and procedure manual, and employee and resident handbooks.

Please contact me if you have any questions regarding this report, at 612-468-2027.

JJDPa Compliance

This is a nonsecure facility.

Report completed By: Marcia Sparrow – Detention Facility Inspector

Signature:

