



Facility Inspection Report Issued By The Minnesota Department of Corrections Pursuant to MN Statute 241.021, Subdivision 1

Inspection and Enforcement Unit, 1450 Energy Park Drive, Suite 200, St.Paul MN 55108
Telephone: 651-361-7146 Fax: 651-642-0314 Email: ie-support.doc@state.mn.us

INSPECTION DETAILS FOR:

Nexus-Mille Lacs Family Healing, Willow Trails GH

Address: 3290 165th Lane NW, Andover, MN 55304

MN Governing Rule: 2960 Children's Residential Facility

Inspection Type: Biennial **Inspected By:** Marcia Sparrow – Detention Facility Inspector **Inspected on:** 04/05/2023

Inspection Method: This inspection consisted of a physical plant tour, interviews with staff and residents, review of employee and resident files, policy and procedures, grievances and employee training.

Officials Present During Inspection: Administrative Director Shannon Amundson; Director Angela Decheine

Officials Present for Exit Interview: Administrative Director Shannon Amundson; Director Angela Decheine

Issued Inspection Report to: Administrative Director Shannon Amundson; Director Angela Decheine; Regional Manager Jacob McLellan

RULE COMPLIANCE SUMMARY

Rule Chapter	Requirement Type	Total Applicable	Total Compliance	Total Non Compliance
2960	Mandatory	316	316	0

TERMS OF OPERATION

Authority to Operate: approval **Begins On:** 06/01/2023 **Ends On:** 05/31/2025 **Facility Type:** Non-Secure Juvenile Residential Facility

Placed on Biennial Status: Yes **Biennial Status Annual Compliance Form Due On:** 05/31/2024

Delinquent Juvenile Hold Approval: **Certificate Holder:** Nexus
312 Elm Street S
Onamia, MN 56359

Special Conditions: None.

Approved Capacity Details **Operational Capacity is calculated as a percent of Approved Capacity beds.*

Bed Type	Gender	Approved Capacity	%Operating Capacity	Operational Capacity	Pre 96 LTSR	Post 96 LTSR	Bed Details	Conditions
Non-secure residential	Female	14	100	14.00	0	0	None.	None.

RULE COMPLIANCE DETAILS

INSPECTION COMMENTS

The Nexus-Mille Lacs Family Healing Willow Trails located in Andover, MN, participated in the biennial inspection on April 5, 2023, using Minnesota Rules, Chapter 2960, governing juvenile residential facilities. Sections of the 2960 standards that are applicable to this facility include: Administrative Standards, Group Residential, and Corrections. This facility does not use Restrictive Procedures. Inspection results are contained in the various sections of this report.

This inspection visit consisted of a physical plant inspection, including the intake area, all resident living areas including all resident bedrooms and bathrooms. The inspection also included discussions with administration and staff members, review of staff personnel and training files, resident files, review of daily logs, menus, resident rights, and other pertinent documentation.

The following comments are a result of the inspection. While these are not specific rule violations, these are areas that provided constructive feedback to help address potential facility issues.

Comments:

1. The cleanliness and condition of the house was exceptional. Staff and residents take pride in their facility/home.
2. There were no incidents of time-outs used, and no complaints and/or grievances filed in 2021 or 2022. This indicates that staff members develop relationships with the residents and are skilled in de-escalation techniques along with the use of their Empowering Restore Engagement program.
3. Supervisory staff conduct and document weekly reviews of well-being checks, therefore can address problem situations quickly.

I would like to sincerely thank you and your team for your cooperation during this licensing visit.

Please contact me if you have any questions regarding this report or any licensing concerns at 612-468-2027.

JJDPA Compliance

This is a nonsecure facility.

Report completed By: Marcia Sparrow – Detention Facility Inspector

Signature: _____

Marcia Sparrow